Clearing cache using F12 Developer Tools in IE11
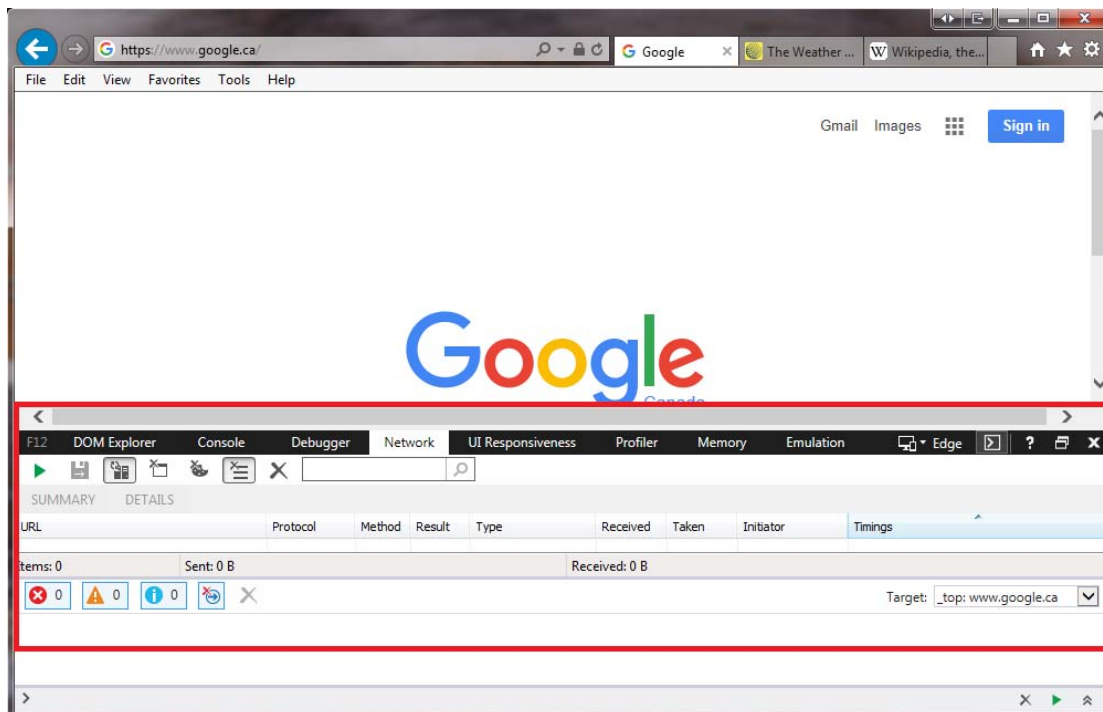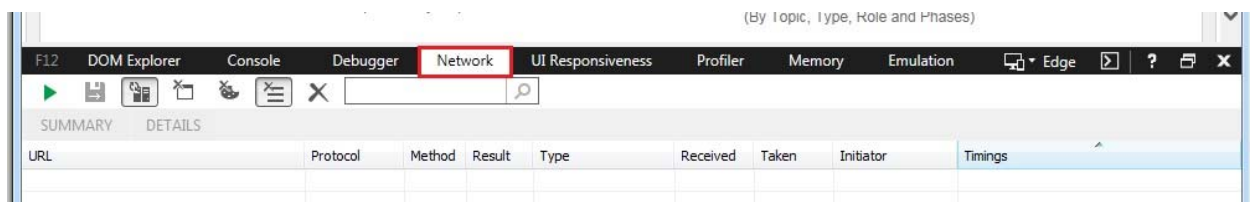
Step 1: Close **ALL** other Internet Explorer Windows and Tabs and anything in your taskbar that has the Internet Explorer logo.
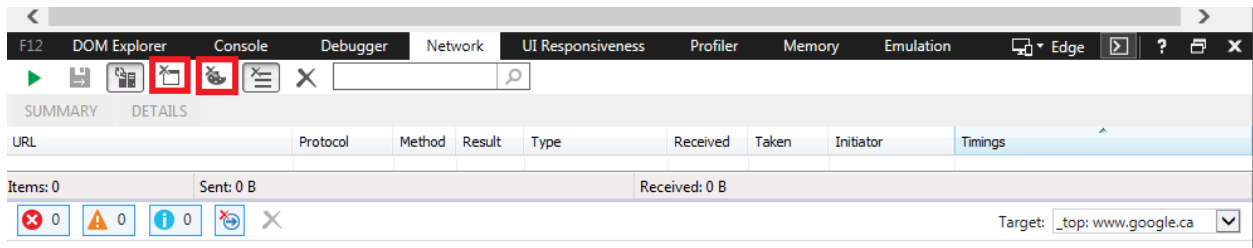
Step 2: Click on the Icon in the top right of your window and select "F12 Developer Tools". The Developer Tools Section should display in the lower half of the window.

Step 3: Select the Network Tab

Step 4: Click on the icons to Clear Cache and Clear Cookies. You can hover over with your mouse for more information.

Give the system about 5 to 10 seconds to complete the task as you will not receive a notification that it is complete. You can then close this browser window. It's important that you do not open any other Internet Explorer windows during these steps. If you have, be sure to close out **ALL** windows and tabs.

Once you are certain all Internet Explorer windows and tabs have been closed you may try again with whatever you were attempting to do that required the cache to be cleared. Please be patient after a full F12 cache clear, it will take some time to load pages fully the first time.