

We are leaders and authoritative experts in delivering facility management services to the BC public sector. Our clients require well managed facilities that support their program success. We use our extensive knowledge of outsource contract management, environmental stewardship, and optimized facility operations to provide this at best value to our clients and the citizens of BC. As a result of our services, energy performance has improved by more than 50% over the past 30 years and we have maintained consistent client satisfaction while significantly reducing operating costs.

## OPERATING PRINCIPLES

### ***Value People***

Being valued  
Valuing others  
Respect

### ***Build Trust***

Freedom to risk  
Support each other  
Demonstrate competence  
Authenticity

### ***Work Effectively***

Empowerment  
Get best possible result without wasted effort  
Trying new ways to operate

### ***Hold Ourselves Accountable***

Take Branch and individual responsibility  
No blame  
“Own” our personal piece of the action

### ***Cultivate Vitality***

Inspire a shared vision  
Joie de vivre  
Embody passion  
Fellowship  
Exude pride



*Robson Square, Vancouver*



*Richard Blanshard Building, Victoria  
Photo by Lotus Johnson*



**REAL PROPERTY**  
A DIVISION *of* SHARED SERVICES BC

# FACILITIES MANAGEMENT SERVICES

*Building Sustainability*

