

# EDRMS TRIM Tip TRIM 7.2.1 Yes or No?

**Primary Audience:** All Users

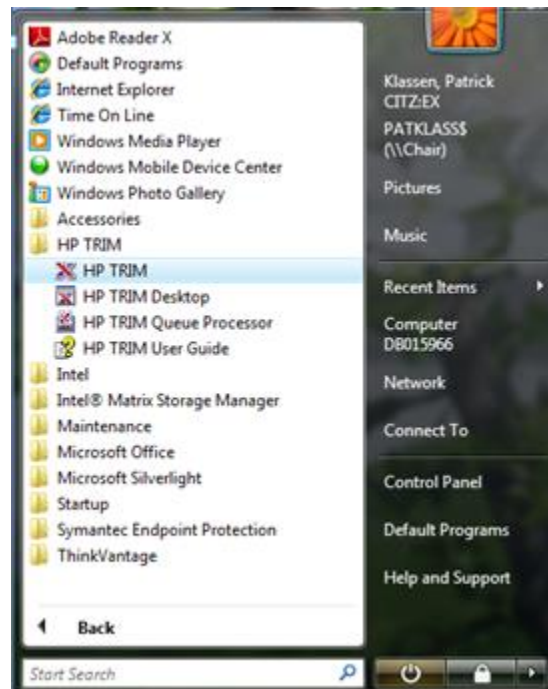
Before you do anything with TRIM you should first determine if you have the most up to date version in use by the Government of BC, which is TRIM Version 7.2.1. If you have any other version of TRIM installed on your computer you will not be able to access the TRIM Database.

To find out what version of TRIM you have installed on your computer follow these steps.

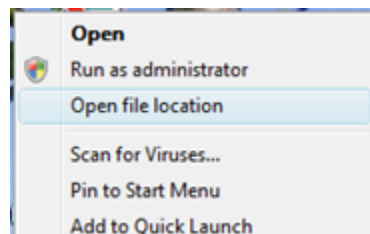


1. Access the windows start menu.

2. Click on **All Programs**, which should display a window like that pictured to the right. An HP TRIM folder should be located there. Click on the folder to display the items inside.

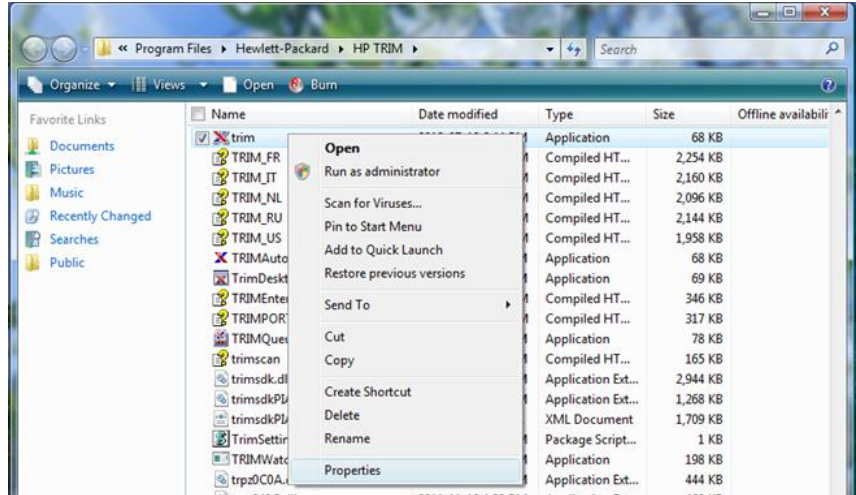


3. Right click on TRIM or HP TRIM and click on **Open file location** from the menu.

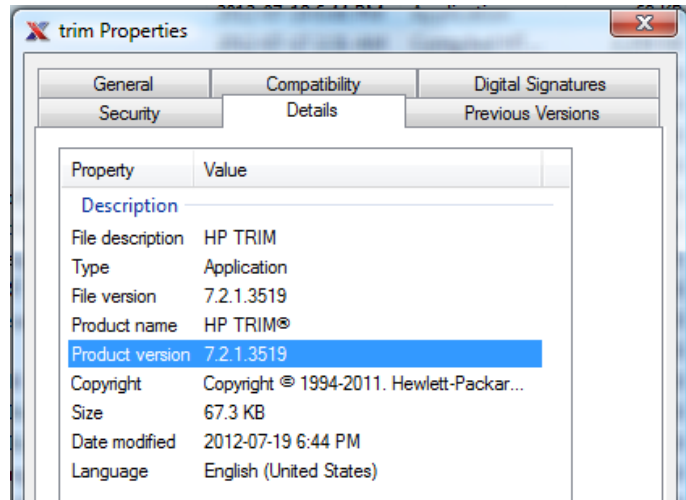


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4. Find the TRIM program (trim.exe) listed in Windows Explorer. Right click and choose **Properties** from the menu.



5. In the new window click the **Details** Tab. It should contain the same **Product version** as shown.



If the Product version does not match then you will need to have an iStore order submitted to have the correct version of TRIM installed on your machine. Your desktop operating system will affect which software package you request in your iStore order.

Add:

Vista machines: item: 201211091452 'HP TRIMContext 7.21.3519 - VISTA'  
Windows 7 machines: item: 201211281418 'HP TRIMContext 7.21.3519 - Win7'

Remove:

item: 201109151053n 'Tower TRIMContext 6.25.1343 - VISTA'