

Primary audience: All Users

You can access TRIM remotely using Remote Desktop Connection or Desktop Terminal Service. Please contact your IT service manager for information on your ministry's policies regarding remote access.

Remote Desktop Connection (RDC)

RDC allows you to use a remote computer to access your primary workstation over the Internet via a Virtual Private Network (VPN) enabled connection. You must have a subscription to the VPN Gateway Service. RDC connects directly to your office workstation and remotely provides all the features and functionality that are available on that workstation. RDC access is provided through the Cisco AnyConnect VPN client. This software must be downloaded and installed on your remote computer. The software is provided at no cost for users of VPN Gateway Service. RDC is included in the VPN charges.

Desktop Terminal Services (DTS)

DTS is server-based computing; where all of your applications and data reside on one or more central servers. Access to standard applications such as TRIM, email, and LAN drives is provided via the Internet.

To subscribe to DTS, your ministry must submit a Service Request for Remote DTS access through the Shared Services BC Service desk. DTS access requires installation of the Citrix Web Client on your remote machine. DTS access service is charged by the month.

To add TRIM to your already existing DTS, contact your iStore preparer. There is no additional cost associated with this request.