

## Overall Rating: High



**This is a technical bulletin intended for technical audiences.**

### Summary

The Vulnerability and Risk Management (VRM) Team has been made aware Mitel published a Security Advisory to address a vulnerability in the following product:

- MiContact Center Business – version 10.1.0.4 and prior

### Technical Details

An unauthorized access vulnerability in the Legacy Chat component of the MiContact Center Business could allow an unauthenticated attacker to conduct an unauthorized access attack due to inadequate access control checks. A successful exploit could allow an attacker to access sensitive information and send unauthorized messages.

This vulnerability is rated as a **HIGH** risk. A software update exists to address this risk.

### Action Required

- Locate the device or application and investigate.
- Notify business owner(s).
- Perform mitigating actions, as required.

Please notify [VRM](#) with any questions or concerns you may have at [vulnerabilityandriskmanagement@gov.bc.ca](mailto:vulnerabilityandriskmanagement@gov.bc.ca)

### References

- CVE-2024-42514
- [Mitel Security Advisory - 24-0024](#)
- [Mitel Security Bulletins](#)