

Overall Rating - High



This notification is intended as an informational bulletin for technical audiences.

Summary

The Vulnerability and Risk Management (VRM) Team is aware that Cisco published a security advisory to address vulnerabilities in the following products:

- Cisco IP Phone 6800 Series with Multiplatform Firmware – version 12.0.4 and prior
- Cisco IP Phone 7800 Series with Multiplatform Firmware – version 12.0.4 and prior
- Cisco IP Phone 8800 Series with Multiplatform Firmware – version 12.0.4 and prior
- Cisco Video Phone 8875 in Multiplatform Mode – version 2.3.1.001 and prior

Technical Details

- Multiple vulnerabilities in Cisco IP Phone firmware could allow an unauthenticated, remote attacker to cause a denial of service (DoS) condition, gain unauthorized access, or view sensitive information on an affected system.

For more information about these vulnerabilities, see the [Details](#) section of this advisory.

Cisco has released software updates that address these vulnerabilities. There are no workarounds that address these vulnerabilities.

This advisory is available at the following link:

<https://sec.cloudapps.cisco.com/security/center/content/CiscoSecurityAdvisory/cisco-sa-ipphone-multi-vulns-cXAhCvS>

These vulnerabilities are rated as an overall **High** Severity.

Recommended Action

- Investigate how your area of responsibility is affected.
- Notify business owner(s) as required.
- *Ensure mitigation is performed at your next change window.*

Please notify [VRM](#) with any questions or concerns you may have.

References

- CVE-2024-20357 CVE-2024-20376 CVE-2024-20378
- [Cisco Security Advisory – cisco-sa-ipphone-multi-vulns-cXAhCvS](#)
- [Cisco Security Advisories](#)