

Overall Rating - High



This notification is intended as an informational bulletin for technical audiences.

Summary

The Vulnerability and Risk Management (VRM) Team is aware that Mitel published a security advisory to address vulnerabilities in the following product:

- Mitel MiContact Center Business – version 10.0.0.4 and prior

Technical Details

An information disclosure vulnerability in the legacy chat component of the MiContact Center Business could allow an unauthenticated attacker to conduct an information disclosure attack due to improper configuration. A successful exploit of this vulnerability could allow an attacker to access sensitive information and potentially conduct unauthorized actions within the vulnerable component, with potential impacts to the confidentiality of the system.

These vulnerabilities are rated as an overall **High** Severity.

Recommended Action

- Investigate how your area of responsibility is affected.
- Notify business owner(s) as required.
- *Ensure mitigation is performed at your next change window.*

Please notify [VRM](#) with any questions or concerns you may have.

References

- [Mitel Security Bulletin - 24-0001-001 \(PDF\)](#)
- [Mitel Security Bulletin - 24-0002-001 \(PDF\)](#)
- [Mitel Security Bulletins](#)