

**CANADA-BRITISH COLUMBIA OFFICIAL LANGUAGES AGREEMENT  
ON FRENCH-LANGUAGE SERVICES  
2013-2014 TO 2017-2018**

THIS AGREEMENT was concluded in English and in French  
this 20<sup>th</sup> day of March 2013,

**BETWEEN:** HER MAJESTY THE QUEEN IN RIGHT OF CANADA, hereinafter called  
"Canada" represented by the Minister of Canadian Heritage,

**AND:** HER MAJESTY THE QUEEN IN RIGHT OF BRITISH COLUMBIA,  
hereinafter called "British Columbia" represented by the Parliamentary Secretary to  
the Premier.

**WHEREAS** English and French are the official languages of Canada, as recognized in the  
Constitution of Canada, the *Canadian Charter of Rights and Freedoms* and the *Official Languages Act*  
(Canada), and Canada acknowledges its responsibilities and commitments to them;

**HEREAS** Canada co-operates within the framework of the *Official Languages Act* and its official  
languages policy with provincial and territorial governments and with organizations and institutions in  
Canada to advance the equality of status and use of English and French and to promote the  
development and ensure the full participation of official language communities in Canadian society;

**WHEREAS** the Department of Canadian Heritage has the mandate on behalf of the Government of  
Canada to co-operate with provincial and territorial governments in order to foster the full recognition  
and use of English and French in Canadian society and to enhance the vitality and support the  
development of official language minority communities across Canada, and to promote a coordinated  
approach by federal institutions in pursuit of these objectives;

**WHEREAS** Canada wishes to continue its collaboration with the provinces and territories on  
minority-language services;

**WHEREAS** Canada and British Columbia wish to establish, through this agreement, a general  
framework for the planning and implementation of various measures to support the development and  
vitality of the Francophone community of British Columbia through the delivery of French-language  
services and the support of structuring and start up initiatives;

**AND WHEREAS** British Columbia, as a member of the Ministerial Conference on the Canadian  
Francophonie, agreed in 2002 to a series of principles to provide a supportive environment for life in  
French in Canada;

**THEREFORE**, this agreement confirms that the parties hereto agree as follows:

**1. PURPOSE OF THE AGREEMENT**

The purpose of this agreement is to provide a multi-year collaboration framework between Canada and  
British Columbia to support the planning and delivery of French-language provincial services aimed at  
contributing to the development and enhancing the vitality of the Francophone of British Columbia,  
and the support of structuring and start up initiatives as presented in the strategic plan set out in  
Schedule B of this agreement.

**2. PURPOSE OF THE CONTRIBUTION**

2.1 Subject to the provisions of this agreement, Canada agrees to pay a portion of the eligible  
expenditures made by British Columbia to implement its strategic plan (Schedule B).

### 3. MAXIMUM AMOUNT OF THE CONTRIBUTION

3.1 Subject to the appropriation of funds by Parliament, to the maintenance by the Federal Minister of current and forecasted budget levels to March 31, 2018, of the sub-component of the Development of Official-Language Communities Program under which this agreement is funded, and to the Administrative Procedures and Conditions in Schedule A of this agreement, Canada agrees to contribute to the eligible expenditures incurred by British Columbia in implementing its strategic plan (Schedule B) for the purposes described in Section 1 of this agreement, for the next five fiscal years (2013–2014 to 2017–2018), an amount not to exceed the lesser of three million five hundred thousand dollars (\$3,500,000) or 50% of the total eligible expenditures for each year, or:

2013–2014	\$700,000
2014–2015	\$700,000
2015–2016	\$700,000
2016–2017	\$700,000
2017–2018	\$700,000

3.2 In the event that additional funds for the federal contribution outlined in paragraph 3.1 are made available during this agreement, the present agreement may be modified accordingly. Any increase in Canada's financial envelope will be conditional upon British Columbia providing an equivalent or greater financial contribution than Canada's to meet the goals set out in its revised strategic plan (Schedule B). Canada and British Columbia agree to update the strategic plan (Schedule B) for 2013–2014 to 2017–2018 to reflect these new investments.

3.3 For each fiscal year covered by this agreement, Canada may provide British Columbia with financial support over and above the amounts identified in paragraph 3.1 of this agreement for special measures or projects proposed by British Columbia, subject to approval by the Federal Minister. These measures and projects will be included in a document to be attached to British Columbia's strategic plan (Schedule B) and will form an integral part thereof.

3.4 Notwithstanding any other provision of this agreement, any contribution by British Columbia in support of the strategic plan is subject to:

- a) there being sufficient monies available in an appropriation, as defined in the *Financial Administration Act* (British Columbia) (the "FAA"), to enable British Columbia, when any payment of money by British Columbia pursuant to this agreement is required, to make that payment; and
- b) Treasury Board, as defined in the FAA, not having controlled or limited, pursuant to the FAA, expenditure under any appropriation referred to in subparagraph (a) of this paragraph.

3.5 British Columbia agrees to contribute seven hundred thousand dollars (\$700,000) per year to the eligible expenditures under the terms of its strategic plan (Schedule B).

3.6 The Administrative Procedures and Conditions governing the payment of Canada's contribution are included in Schedule A of this agreement.

### 4. ELIGIBLE EXPENDITURES

4.1 For the purposes of this agreement, eligible expenditures may include, among others, expenditures related to the planning, study, research, development and implementation of the activities supporting the execution of British Columbia's strategic plan (Schedule B).

### 5. COORDINATION

5.1 Canada and British Columbia agree to meet in the 60 days preceding the close of each fiscal year covered by this agreement to discuss results and activities conducted within the framework of this agreement. The two parties may at that time, if necessary, agree to any modifications to be made to the strategic plan (Schedule B).

**6. APPROVED ACTIONS/MEASURES AND BUDGETS**

- 6.1 Canada and British Columbia agree that the contributions referred to in paragraphs 3.1 and 3.3 of this agreement apply only to the actions/measures described in British Columbia's strategic plan (Schedule B), based on the federal and provincial budget breakdown included in this agreement.

**7. PARTNERSHIP**

- 7.1 The parties recognize that this agreement does not constitute an association with the intent to establish a partnership or a joint venture, nor to create an agency relationship between Canada and British Columbia.

**8. MEMBERS OF THE HOUSE OF COMMONS, THE SENATE AND THE LEGISLATIVE ASSEMBLY OF BRITISH COLUMBIA**

- 8.1 No member of the House of Commons, the Senate or the Legislative Assembly of British Columbia may take part in this agreement or benefit from it in any way.

**9. FORMER FEDERAL PUBLIC OFFICE HOLDERS OR FEDERAL PUBLIC SERVANTS**

- 9.1 No official or employee of Canada shall be admitted to share in this agreement or to benefit from it without the written consent of the official's or employee's minister. No former public office holder or public servant who is not in compliance with the *Conflict of Interest Act*, S.C. 2006, c.9 or the *Values and Ethics Code for the Public Sector* may receive a direct benefit from this agreement.

**10. LIABILITY OF CANADA AND BRITISH COLUMBIA**

- 10.1 Canada shall not be liable for any injury, including death, or for any loss or damage to the property of British Columbia or anyone else, that occurs through the execution of this agreement by British Columbia, unless such injury, loss or damage is caused by the negligence, wilful misconduct or bad faith of Canada, the Federal Minister, or their employees, officers or agents.
- 10.2 British Columbia shall not be liable for any injury, including death, or for any loss or damage to the property of Canada or anyone else, that occurs through the execution of this agreement by Canada, unless such injury, loss or damage is caused by the negligence, wilful misconduct or bad faith of British Columbia, the provincial Parliamentary Secretary to the Premier or their employees, officers or agents.
- 10.3 Canada disclaims itself from any liability in the event that British Columbia concludes a loan, rent-to-own contract or any other long-term contract involving the project for which the contribution is granted in this agreement.

**11. INDEMNIFICATION**

- 11.1 British Columbia shall indemnify Canada, the Federal Minister and their employees, officers or agents, and release them from any liability for claims, losses, damages, expenditures and costs related to any injury or death, or loss or damage to property caused by British Columbia or its employees, officers or agents in carrying out the activities described in this agreement.
- 11.2 Canada shall indemnify British Columbia, the provincial Parliamentary Secretary to the Premier and their employees, officers or agents, and release them from any liability for claims, losses, damages, expenditures and costs related to any injury or death, or loss or damage to property caused by Canada or its employees, officers or agents in carrying out the activities described in this agreement.

## **12. DISPUTE RESOLUTION**

- 12.1 In the event of a dispute arising under the terms of this agreement, the parties agree to try to make a good faith attempt to settle the dispute. In the event that the parties cannot resolve the dispute through negotiation, they agree to submit to a mutually agreed mediator. The parties shall bear the cost of mediation equally.

## **13. BREACH OF COMMITMENTS AND RECOURSE**

- 13.1 The following constitute breach of commitments:

13.1.1 British Columbia, directly or through its representatives, makes or made, otherwise than in good faith, a false declaration or a misrepresentation to Canada; or

13.1.2 One of the conditions or commitments included in this agreement has not been fulfilled; or

13.1.3 Canada suspends or withholds for no legitimate reason payments of its contribution with respect to amounts already owing or future payments.

- 13.2 In the event of breach of commitments, Canada may avail itself of the following remedies:

13.2.1 Reduce Canada's contribution to British Columbia and inform it accordingly;

13.2.2 Suspend any payment of Canada's contribution, either with respect to amounts already owing or future payments; and

13.2.3 Rescind this agreement and immediately terminate any financial obligation arising out of it.

- 13.3 In the event of breach of commitments, British Columbia may avail itself of the following remedies:

13.3.1 Suspend some activity provided for in the strategic plan (Schedule B);

13.3.2 Rescind this agreement and immediately terminate any financial obligation arising out of it.

- 13.4 The fact that one of the two parties refrains from exercising a remedy it is entitled to exercise under this agreement shall not be considered to be a waiver of such right and, furthermore, partial or limited exercise of a right conferred on it shall not prevent it in any way in the future from exercising any other right or remedy under this agreement or other applicable law.

## **14. ASSIGNMENT**

- 14.1 This agreement, and any benefit thereunder, may not be assigned without prior written approval from Canada.

## **15. APPLICABLE STATUTES**

- 15.1 This agreement shall be governed by and interpreted in accordance with the applicable statutes in British Columbia.

## **16. COMMUNICATIONS**

- 16.1 Any communication concerning this agreement intended for Canada shall be sent by mail to:

Director, Operations and Regional Coordination  
Department of Canadian Heritage  
15 Eddy Street, 7<sup>th</sup> Floor  
Gatineau, Quebec  
K1A 0M5

16.2 Any communication concerning this agreement intended for British Columbia shall be sent by mail to:

Manager, Federal-Provincial Agreement on Official Languages  
Francophone Affairs Program  
Intergovernmental Relations Secretariat  
P. O. Box 9433 Stn Prov Govt  
Victoria, British Columbia  
V8W 9V3

16.3 Any communication sent in this way shall be deemed to have been received after the time required for a letter to reach its destination.

**17. DURATION**

17.1 This agreement binds British Columbia and Canada for the period starting April 1, 2013, and ending on March 31, 2018, and all contributions to be provided by Canada in accordance with the provisions of this agreement are to be applied only to the measures implemented and the expenditures incurred by British Columbia in carrying out its strategic plan (Schedule B).

**18. AMENDMENT OR TERMINATION**

18.1 The parties may, with mutual written consent, amend or terminate this agreement during the life of the said agreement.

**19. DESCRIPTION OF THE CONTRIBUTION AGREEMENT**

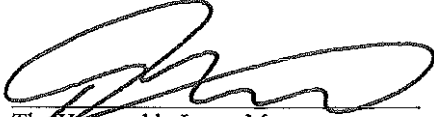
19.1 This agreement, including the following schedules that form an integral part of it and subsequent amendments to them, constitutes the entire agreement between the parties and supersedes all previous and future documents, negotiations, understandings and undertakings related to its subject matter. The two parties acknowledge having read the agreement and agree with its contents.

SCHEDULE A – Administrative Procedures and Conditions  
SCHEDULE B – Strategic Plan

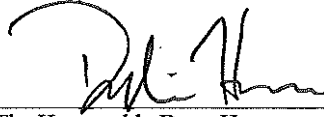
IN WITNESS WHEREOF, the parties hereto have signed this agreement on the date that appears on the first page.

ON BEHALF OF CANADA

ON BEHALF OF BRITISH COLUMBIA



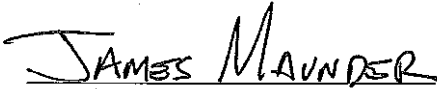
The Honourable James Moore  
Minister of Canadian Heritage and  
Official Languages



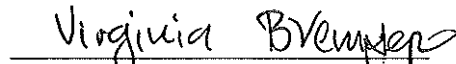
The Honourable Doug Horne  
Parliamentary Secretary to the Premier

Witness

Witness



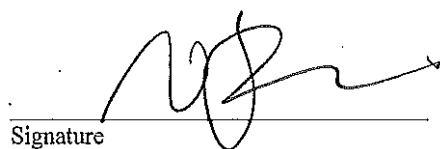
Name in block letters



Name in block letters



Signature



Signature

ADMINISTRATIVE PROCEDURES AND CONDITIONS

1. PAYMENT TERMS

1.1 Strategic Plan

1.1.1 Canada's contributions to British Columbia's strategic plan (Schedule B) referred to in paragraph 3.1 of this agreement shall be paid as follows:

- (a) an initial advance payment representing approximately one half (50%) of Canada's contribution for fiscal year 2013–2014 shall be made following the production of British Columbia's strategic plan (Schedule B) and signing of this agreement provided that requirements for the previous payments related to *the Canada – British Columbia Co-operation Agreement on Official Languages 2011-12 – 2012-13* have been met;
- (b) for each subsequent fiscal year, a first advance payment representing approximately one half (50%) of Canada's contribution for that fiscal year shall be made on or about April 15 following the production, if necessary, of an updated strategic plan (Schedule B) provided that requirements for the previous payments have been met;
- (c) for the first four fiscal years of this agreement, a second and final advance payment not exceeding the balance of Canada's contribution for that year shall be made following the production of:
  - i) a final report on results and actual expenditures for the previous fiscal year; and
  - ii) an interim financial statement reporting actual expenditures made by British Columbia during the period ending September 30 of the current fiscal year and anticipated expenditures up to March 31 of the same fiscal year;
- (d) for the final fiscal year, a second and final payment not exceeding the balance of Canada's contribution for that year shall be made following the production of:
  - i) a final report on results and actual expenditures for the previous fiscal year; and
  - ii) a final report on results and actual expenditures for the fiscal year in question.

1.2 Special Projects

Canada's contribution to British Columbia for the special projects referred to in paragraph 3.3 of this agreement shall be paid in accordance with the following breakdown:

1.2.1 For one-year projects:

- (a) an initial advance payment representing approximately one half (50%) of Canada's contribution for that fiscal year shall be made following approval of the Federal Minister;
- (b) a second and final payment not exceeding the balance of Canada's contribution for that fiscal year, shall be made following the production of a final report on results and actual expenditures made by British Columbia for the fiscal year in question.

1.2.2 For multi-year projects:

- (a) an initial advance payment representing approximately one half (50%) of Canada's contribution for the current fiscal year shall be made following approval of the Federal Minister;
- (b) for each subsequent fiscal year, a first advance payment representing approximately one half (50%) of Canada's contribution for that year shall be made on or about April 15 provided that requirements for the previous payments have been met;

## SCHEDULE A

- (c) for the first fiscal year, a second and final advance payment not exceeding the balance of Canada's contribution for that fiscal year shall be made following the production of an interim financial statement reporting actual expenditures made by British Columbia during the period ending September 30 of the current fiscal year and anticipated expenditures up to March 31 of the same fiscal year;
- (d) for each subsequent fiscal year except the last, a second and final advance payment not exceeding the balance of Canada's contribution for that year shall be made following the production of:
  - i) a final report on results and actual expenditures for the previous fiscal year; and
  - ii) an interim financial statement reporting actual expenditures made by British Columbia during the period ending September 30 of the current year and anticipated expenditures up to March 31 of the same fiscal year;
- (e) for the final fiscal year, a second and final payment not exceeding the balance of Canada's contribution for that year shall be made following the production of:
  - i) a final report on results and actual expenditures for the previous fiscal year; and
  - ii) a final report on results and actual expenditures for the fiscal year in question.

### 2. TRANSFERS

- 2.1 British Columbia can transfer funds between measures for the same objective.
- 2.2 British Columbia can transfer funds between objectives in the strategic plan (Schedule B) if none of the objectives impacted by the transfer(s) is subject to an increase or decrease exceeding 15% of the amount of the annual contribution allocated to each one.
- 2.3 Canada and British Columbia can agree, no later than February 15 of the fiscal year in question, to transfer funds between objectives in the strategic plan (Schedule B) if at least one objective impacted by the transfer(s) is subject to an increase or decrease exceeding 15% of the annual contribution allocated to each one.
- 2.4 Canada and British Columbia agree that the transfers targeted by paragraphs 2.1, 2.2 and 2.3 shall not jeopardize achievement of the expected results in the strategic plan (Schedule B).

### 3. FINANCIAL STATEMENTS AND REPORTS ON RESULTS

- 3.1 It is agreed that, no later than March 31 of each fiscal year of this agreement, British Columbia shall provide Canada with interim financial statements of British Columbia's expenditures relating to Canada's financial contribution. The interim financial statement shall provide details on actual expenditures incurred prior to September 30 of the year in question and on expenditures anticipated until March 31 of the year in question.
- 3.2 It is agreed that within six (6) months following the end of each fiscal year of this agreement, British Columbia shall provide Canada with a final report on the results of each fiscal year, based on the measures, performance indicators and outcomes set forth in the strategic plan (Schedule B), and on actual expenditures.
- 3.3 The interim financial statements and final reports on results and actual expenditures shall be approved by a duly authorized person from British Columbia. British Columbia shall provide the financial statements and reports in the manner it considers most appropriate to its particular situation. Canada and British Columbia will hold further discussions in the event that clarifications or additional information are requested.



## SCHEDULE A

3.4 The financial statements shall separately present the budget established for each of the measures provided for in the province's strategic plan (Schedule B), the provincial and federal contributions, and for each measure, all expenditures incurred by the province, including those incurred before the signing of this agreement. The financial statements shall be prepared in accordance with generally-accepted accounting principles.

3.5 In the context of this agreement, British Columbia agrees to keep accounts and documents up to date and in due form in accordance with provincial records management standards.

### 4. NATIONAL REPORTS ON RESULTS

4.1 Canada reserves the right to produce and publish a national report on best practices and progress made within the framework of the Development of Official-Language Communities Program.

4.2 Canada agrees to consult British Columbia through the Intergovernmental Network of the Canadian Francophonie on the report's development and production schedule.

4.3 Canada agrees to consult British Columbia to agree on the content of the elements of the national report that are specific to British Columbia.

### 5. INFORMATION TO THE PUBLIC

5.1 Canada and British Columbia agree to make the text of this agreement and its schedules available to the Canadian public.

5.2 British Columbia agrees to make available to the public copies of the final report on results and actual expenditures as part of this agreement. To obtain copies, interested individuals may contact British Columbia in accordance with the provisions of paragraph 16.2 of this agreement.

5.3 British Columbia agrees to give recognition to Canada's participation when conducting publicity for the measures for which financial assistance was provided by Canada. For the purpose of this agreement, publicity includes, without being limited to, news releases and provincial departmental and agency reports. British Columbia agrees to provide Canada with samples of these various types of publicity.

5.4 British Columbia and Canada agree to share, at the time of its publication, any public report on services in French that may be produced, to be used as complementary information.

5.5 Canada and British Columbia agree that communications with and publications for the general public regarding this agreement will be issued in both official languages.

### 6. OVERPAYMENT

6.1 The parties agree that, if payments made to British Columbia under this agreement exceed the amounts to which British Columbia is entitled, the overpayment shall be returned to Canada, failing which Canada may reduce its future contributions to British Columbia by an equivalent amount.

### 7. FINANCIAL AUDITS

7.1 In the event a financial audit is deemed necessary within a period of up to five (5) years after the end of this agreement, Canada and British Columbia agree that it would be conducted by the Auditor General of British Columbia.

7.2 Canada agrees to pay to the province, as soon as possible after completion of the audit, any monies that the audit may show to be due and owing to British Columbia. British Columbia agrees to pay to Canada, as soon as possible after being informed of the results of such financial audit, any monies that the audit may show to be then due and owing to Canada.

## **SCHEDULE A**

### **8. EVALUATION**

- 8.1 British Columbia is responsible for evaluating the measures funded under this agreement, and shall determine the scope of the evaluation and the methodology and procedures to be used. British Columbia shall provide Canada with a report on the measures evaluated.
- 8.2 Canada is responsible for evaluating the Development of Official-Language Communities Program. Information relevant to this evaluation will be drawn from the annual reports on results produced by British Columbia.
- 8.3 Canada and British Columbia may agree on a joint evaluation for all or some of the measures funded under this agreement. In such cases, the two parties shall fund the evaluation in compliance with the cost-sharing procedures provided for in paragraph 3.1 of this agreement.

### **9. CONSULTATIONS**

- 9.1 British Columbia has included in the preamble to its strategic plan (Schedule B) information on the level of community involvement in the development of its overall strategy and preparation of the plan.

## BRITISH COLUMBIA STRATEGIC PLAN 2013-18

## CANADA-BRITISH COLUMBIA OFFICIAL LANGUAGES AGREEMENT ON FRENCH LANGUAGE SERVICES 2013-2014 TO 2017-2018

British Columbia has one of the most diverse populations in Canada. Cultural and linguistic diversity is celebrated throughout the province. Within this context, the B.C. Government supports our country's linguistic duality as a fundamental Canadian value. Furthermore, our Province recognizes that Francophones and Francophiles have made valuable contributions to our province's economic, cultural and social fabric.

Since it was first signed in 2001, the *Canada-British-Columbia Agreement* has improved access to programs and services in priority sectors for French-speaking British Columbians and it has enhanced the capacity of the Province to deliver services in French. It is through our collaboration with the federal government that British Columbia has been able to continue improving its services and made them more accessible for French-speaking British Columbians.

In the fall 2012, the B.C. Government held a province-wide consultation with Francophones and Francophiles to hear about their priorities for the next five years. One emerging theme was the importance of increasing the visibility of B.C. Francophone arts and culture in our Province. Other priorities mentioned were: funding, employment, health, government services, immigration, early childhood/youth and the economy.

The 2013-2018 Strategic Plan proposes objectives and measures that align with the priorities of the community, the B.C. Government and the priorities of the federal government. This Strategic Plan reflects a government-wide commitment and promotes a coordinated approach to maximize the effectiveness of initiatives aimed at enhancing the vitality and further supporting the development of this community. This Plan will also be instrumental for the development of partnerships in support of the Francophone Affairs Program's general orientations and objectives.

The 2013-18 British Columbia Strategic Plan is consistent with the general purpose of the the *Canada-British-Columbia Official Languages Agreement on French Language-Services 2013-2014 – 2017-2018*. As stated in the Agreement, its objective is to support the planning and delivery of French-language provincial services aimed at contributing to the development and enhancing the vitality of the Francophone community of British Columbia, and to support structuring and start up initiatives in priority sectors (i.e. Health, Economic Development (including immigration and Tourism), Social Services, Justice, Arts and Culture and Communication).

Furthermore, this Plan will also focus on youth and early childhood. As with the previous plans, the 2013-2018 Plan strives to increase access to French services to British Columbians.

This Strategic Plan describes the initiatives and activities that British Columbia intends to pursue over the life of the *Canada-British-Columbia Official Languages Agreement on French Language Services 2013-2014 – 2017-2018* and indicates the expected results of these undertakings. British Columbia will evaluate the outcomes of these initiatives. The Strategic Plan serves as a roadmap for the planning, implementation and assessment of various initiatives and activities.

**GENERAL OBJECTIVE:** Support the development and delivery of French Services for British Columbia's Francophone community and support initiatives to enhance its vitality.

**Objective 1: Support the administrative arrangements necessary so that the government, the municipalities and the quasi-government bodies can create and offer French services to the francophone community.**

Annual Provincial and Federal Contributions	
Federal:	\$250,000
Provincial:	\$130,000
<b>Total:</b>	<b>\$380,000</b>

MEASURES 2013-18	EXPECTED RESULTS	PERFORMANCE INDICATORS
The Francophone Affairs Program actively seeks partnerships with British Columbia government, municipalities and quasi-government bodies to support, develop, and monitor francophone projects and service delivery to the British Columbia francophone community.	British Columbia Government maintained or increased its capacity to deliver services to its francophone community.	<ol style="list-style-type: none"> <li>1. Number and type of renewed projects directly provided to citizens.</li> <li>2. Number and type of new projects (directly provided to citizens) with existing partners.</li> <li>3. Number and type of new projects (directly provided to citizens) with new partners.</li> </ol>

MEASURES 2013-18	EXPECTED RESULTS	PERFORMANCE INDICATORS
<p>Promote British Columbia and Canada's francophonie to increase its visibility by ensuring information on francophone activities is available throughout British Columbia and/or Canada.</p>	<p>Increased visibility of the British Columbian and Canadian Francophonie.</p>	<p>Number and types of initiatives that promote the B.C. Francophone community.</p>
<p>The Francophone Affairs Program connects francophone community organizations with British Columbia Government, municipalities, and quasi-Government bodies and facilitates collaboration and partnership.</p>	<p>Francophone community needs and priorities are taken into consideration when developing French services delivery capacity.</p>	<p>Number and types of collaboration agreements between francophone community organizations and British Columbia Government, municipalities, and quasi-Government bodies facilitated by the Francophone Affairs Program.</p> <p>Benchmark to be established in 2013-2014</p>

**Objective 2: Support Service Development, Planning and Delivery in Five Priority Areas**

<b>Annual Provincial and Federal Contributions</b>
Federal: \$ 450,000
Provincial: \$570,000
<b>Total: \$1,020 000</b>

MEASURES 2013-18	EXPECTED RESULTS	PERFORMANCE INDICATORS
<p><b>Priority 1: Health and Social Services</b></p> <p>Support British Columbia government, municipalities and quasi-government bodies in their efforts to maintain and/or improve health and social services to the francophone community.</p>	<p>Health and social services available to the British Columbia French-language community are maintained or increased.</p>	<p>Number and type of initiatives and activities undertaken to support health and social services to the British Columbia French-language community.</p> <p>a) Number of individuals and families who received direct assistance in French from the Provincial Language Service. Benchmark: Approximately 500 individuals in 2011-2012.</p> <p>b) Number of French interpretation services requests. Benchmark: Approximately 487 requests in 2011-2012.</p> <p>c) Number of governmental related interventions (accompaniment and translation at the Ministry of Social Development (MSD), mainly China Creek Office, Tax Canada, Service Canada and EI related, Birth Certificates, etc.). Benchmark: 368 governmental related interventions in 2011-2012.</p> <p>d) Number of French speaking clients served by community social agencies on behalf of MSD. Benchmark: A total of 264 French speaking clients in 2011-2012.</p>

MEASURES 2013-18	EXPECTED RESULTS	PERFORMANCE INDICATORS
<p>Collaborate with ministries and Health Authorities for the translation into French of health and social services related government material.</p>	<p>Health and social services related government information is maintained or increased.</p>	<p>Number and type of updated or new British Columbia Government health and social services publications translated into French. (Excluding news releases which are captured under priority #5)</p> <p>Benchmark: 107 publications in 2011-2012.</p>
<p><b>Priority 2: Economic development</b></p>		
<p>Support the B.C. government, municipalities and quasi-government bodies in initiatives that contribute to the economic development of the B.C. Francophone community (including francophone tourism and immigration initiatives).</p>	<p>Maintain or increase the contribution of the B.C. francophone community to the overall economic growth of the Province.</p>	<p>Number and type of Francophone economic development initiatives or activities that have been created, maintained or enhanced.</p>
<p><b>Priority 3: Arts and Culture</b></p>		
<p>Support the B.C. government, municipalities and quasi-government bodies for the development of services, resources and programs enabling the Francophone community to increase its visibility and promote its cultural, artistic and linguistic heritage.</p>	<p>Francophone arts and culture are more visible and well promoted in British Columbia.</p>	<p>Number and type of initiatives celebrating the presence and contributions of the British Columbia francophone community funded under this Agreement.</p>

MEASURES 2013-18	EXPECTED RESULTS	PERFORMANCE INDICATORS
<b>Priority 4 : Justice</b>		
Support the B.C. government, municipalities and quasi-government bodies to increase access to Justice related information and services in French.	Maintained or increased access to justice related information and services in French.	Number and type of updated or new British Columbia Government justice related publications translated into French. (Excluding news releases which are captured under priority #5)  Benchmark : 35 publications in 2011-2012.
Support the Ministry of Justice and Attorney General to facilitate linguistic training of staff.	The availability of French speaking staff is maintained or increased.	Number of bilingual BC Government justice employees capable of providing services to the public in French.
<b>Priority 5 : Communication</b>		
Promote use of French in government communications when appropriate (e.g. news releases)	Increased access to government information available in French.	Number and type of updated or new British Columbia Government publications translated into French <ul style="list-style-type: none"> <li>• Including all publications</li> <li>• Excluding publications already identified in priority 1 and 4</li> </ul>
Encourage and monitor consultation between the British Columbia Government and the British Columbia francophone community.	The British Columbia Government continues open dialogues with the British Columbia francophone community.	Number and type of meetings between Francophone Affairs Program (FAP) and main British Columbia francophone stakeholders.  An annual evaluation of the FAP is performed.