

Social Services Sector Roundtable — Accomplishments

As of June, 2024

Governance and resources

| Timing | Outcome |
|------------------|--|
| May 2019 | Social Services Sector Roundtable Formation SSSRT formally established. |
| June 2019 | Recruitment and Retention Working Group Established the Recruitment and Retention Action Plan. |
| October 2019 | Terms of Reference Established purpose, objectives, membership, key principles, and roles and responsibilities for the SSSRT. Routinely reviewed and updated. |
| November 2019 | Social Services Sector Forum Engaged with the broader sector to share the work of the SSSRT and explore collaborative engagement opportunities. |
| November 2019 | Sector Profile Identified the complexity, funding, demographics, and characteristics of the Social Services Sector. |
| Spring 2020 | Reference Group Established and chaired by the Federation to share information from the SSSRT and to gather input from the broader sector. |
| June 2020 | Year in Review Captured the work of the SSSRT since being established and through the first phase of COVID-19. |
| July 2020 | Guiding Charter Established in response to calls for a strategic vision for the sector and includes SSSRT vision, mission statement, purpose, goals, objectives, priorities, and approach to establishing working groups on key projects and issues (e.g. Truth and Reconciliation). Updated May 2021. |
| February 2021 | Contracting and Procurement Sub-Committee Established a sub-committee to maintain good relations through ongoing communications, discuss matters of importance with relation to the Procurement Strategy, and address any issues in a coordinated and collaborative way. |
| May 2021 | Compensation Plan Advisory Committee Established a committee to provide guidance and advice to the Compensation Plan Project Team on the development of the Social Services Sector Compensation Plan (SSSCP). |



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Funding: Recruitment and retention - Compensation

| Timing | Amount | Recipient | Purpose | Status |
|--------------------------|-------------------|--|---|--------------------------|
| Fiscal 2020/21 | \$24.7 million | Non-Union Agencies | Recruitment and Retention Funding Funding to increase non-union employee compensation. | Fully spent |
| Fiscal 2021/22 | \$36.358 million | Non-Union Agencies | Recruitment and Retention Funding Funding to increase non-union employee compensation. | Fully spent |
| Fiscal 2021/22 | \$0.4 million | Public Sector Employers' Council / Community Social Services Employers Association | Sector Compensation Plan Funding to develop a sector compensation plan. | Fully spent ¹ |
| Fiscal 2022/23 | \$155.036 million | Public Sector Employers' Council / Community Social Services Employers Association | Recruitment and Retention Funding Funding to increase union, non-union and management compensation and targeted funded adjustments, with data reporting requirements. | Fully spent |
| Fiscal 2023/24 | \$149.143 million | Public Sector Employers' Council / Community Social Services Employers Association | Recruitment and Retention Funding Funding to increase union, non-union and management compensation and targeted funded adjustments, with data reporting requirements. | Fully spent |
| Fiscal 2023/24 | \$70.747 million | Public Sector Employers' Council / Community Social Services Employers Association | Recruitment and Retention Funding Funding to increase union, non-union and management compensation and targeted funded adjustments, with data reporting requirements. | In progress |

¹ work continues on the sector compensation plan via CSSEA.



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2020 Funding: Training, OH&S and research

| Timing | Amount | Recipient | Purpose | Status |
|---|----------------------------|--|---|-------------|
| Fiscals 2020/21 - 2022/23 | \$0.4 million ² | BC Association of Aboriginal Friendship Centres | Training Funding to strengthen capacity and train skilled workers in Indigenous organizations. | Fully spent |
| Fiscals 2020/21 - 2022/23 | \$3 million | Federation of Community Social Services of BC | Training Funding to increase non-union employee compensation. | Fully spent |
| Fiscals 2020/21 - 2022/23 | \$1.4 million | Federation of Community Social Services of BC / OHS Council | Occupational Health & Safety Funding to provide increased support to the Community Social Services Health and Safety Council to work on initiatives to improve workplace health and safety. | Fully spent |
| Fiscals 2020/21 - 2022/23 | \$1.075 million | BC CEO Network | Training Funding for contracted Home Share providers, coordinators, supervisors and Microboards. | Fully spent |
| Fiscals 2020/21 - 2022/24 Extended Sept 2023 | \$0.6 million | Police Victim Services BC / Ending Violence Association of BC | Training Funding for specialized training for employees working in victim services and anti-violence programming. | Fully spent |
| Fiscals 2020/21 - 2022/23 | \$0.6 million | BC Non-Profit Housing Association | Training Funding to develop and deliver training for community housing service provider employees. | Fully spent |

²Total was \$3.0M, \$2.6M transferred in December 2022 to the Community Pathways to Reconciliation project.



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2020 Funding: Training, OH&S and research

| Timing | Amount | Recipient | Purpose | Status |
|--|-----------------|---------------------------|--|-------------|
| Fiscals 2020/21 - 2021/22 | \$0.125 million | Vela Canada | Training Funding to update and enhance the Support Worker Central web-based platform. | Fully spent |
| Fiscals 2020/21 - 2023/24 Extended March 2024 | \$0.2 million | Board Voice Society of BC | Training Funding to provide regional training to board members of non-profit Social Care Agencies. | Fully spent |

Ministry of Advanced Education and Skills Training's Labour Market Partnerships Funding

| Timing | Amount | Recipient | Purpose | Status |
|--|----------------|---|--|-------------------------------------|
| Fiscal 2020/21 | \$0.25 million | Federation of Community Social Services of BC | Research Funding from the Ministry of Advanced Education and Skills Training's Labour Market Partnerships – Develop Sector Labour Market Report. | Fully spent |
| Fiscals 2021/22 - 2023/24 | \$0.45 million | Federation of Community Social Services of BC | Training Funding from the Ministry of Advanced Education and Skills Training's Labour Market Partnerships to develop a plan for sector training. | Fully spent Report June, 2024 |



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2022 Funding: Reconciliation, research, IT

| Timing | Amount | Recipient | Purpose | Status |
|--|----------------------------|---|--|-------------|
| Fiscals 2022/23 - 2026/27 | \$9.6 million ³ | BC Association of Aboriginal Friendship Centres | Community Pathways to Reconciliation BCAAFC will oversee the development of a reconciliation framework for the social services sector, including the development and implementation of a new Indigenous MBA program. | In progress |
| Fiscal 2022/23 | \$1.5 million | Federation of Community Social Services of BC | Information Technology and Virtual Services Funding for IT services, software, equipment for virtual services and innovation. | Fully spent |
| Fiscals 2022/23 - 2023/24 | \$1.5 million | Social Planning and Research Council of British Columbia Society (SPARC) | Research SPARC BC will oversee and conduct up to five separate research projects designed to address data gaps about the complexity of the community social services sector. | Fully spent |

2023 Funding: Reconciliation

| Timing | Amount | Recipient | Purpose | Status |
|--|--------------------|---|--|-------------|
| Fiscals 2023/24 - 2028/29 | \$10.35 million | BC Association of Aboriginal Friendship Centres | Gathering our voices conferences / sponsorships Expand access to education and training opportunities for indigenous youth in B.C. | In progress |

³ Includes \$7M 2022 grant plus \$2.6M transferred in December 2022 from 2020 BCAAFC training grant.



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Other projects and priorities

| Timing | Outcome |
|--------------------------|--|
| May 2019 | COVID-19 Updates and Support Deputy Provincial Health Officer attended SSSRT and provided direct updates and advice throughout the pandemic. |
| May 2019 | COVID-19 Personal Protective Equipment (PPE) and Supplies Coordinated access to PPE and supplies during the pandemic. |
| Early 2021 | Policing Concerns Provided regular updates on police review. |
| September 2021 | Criminal Record Check Delays Provided updates and solutions to SSSRT issues. |
| December 2021 | COVID-19 Liability Representative from the Ministry of Attorney General provided update on COVID-19 regulations. |
| 2021/2023 | Lobbyist Transparency Act Provided advice / information on implications for sector agencies and SSSRT. |
| 2022/2023 | MCFD Social Work Oversight Engagement Project |
| 2024/2025 | Accessibility Standards Engagement |

