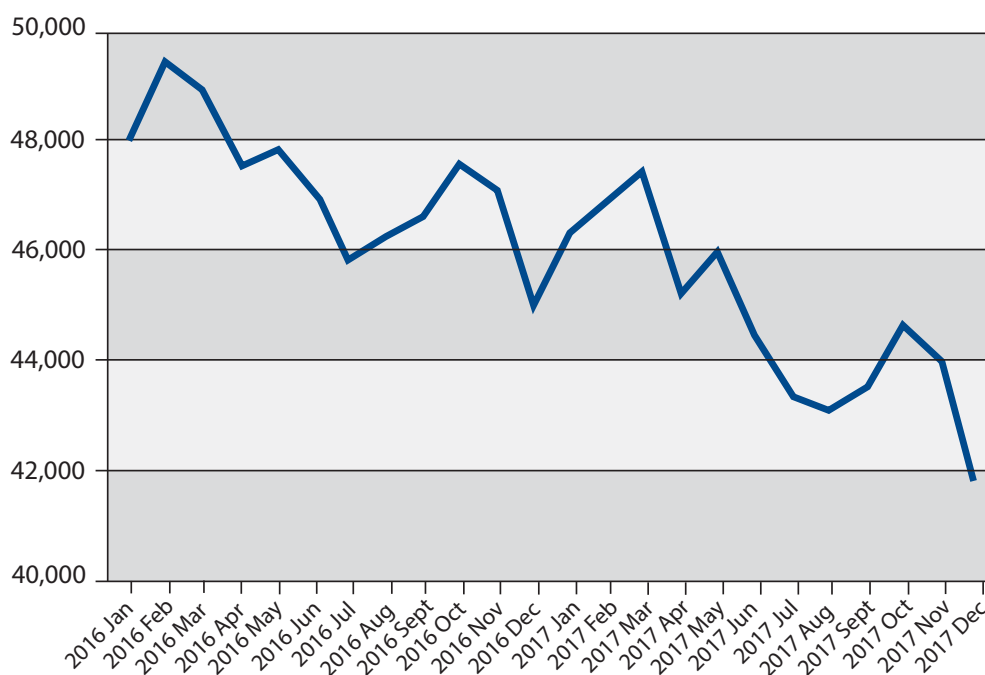


The Employment Program of BC Monthly EPBC Report

Program Summary December 2017

Clients receiving Employment Program of BC services

- To date 391,031 episodes* have been started in the program of which 301,443 have been for one-on-one case management delivered at a WorkBC Employment Services Centre
- 41,843 total episodes* were active in December with 37,976 considered case managed
- There were 2,277 case managed starts in December offset by 3,170 closures, a caseload decrease of 893 episodes.



A Case Managed Client is an individual who requires collaborative one-on-one service and supports from a case manager to achieve sustainable employment.

*EPBC uses an "Episode" concept when reporting program measures to allow for individual clients to participate in the program more than once.

New starts this month

- Case Managed: 2,277
- Non-Case Managed: 111
- Non-Case Managed Apprentice: 15
- Self-Serve: 174
- Self-Serve Workshop: 42
- Of new case managed episodes, 696 (30.6%) are clients returning for additional case managed services and supports.

Episodes by client types

- 39% of active episodes are BC Employment Assistance (BCEA) clients
- 45% of active episodes are Federal Employment Insurance (EI) clients
- 25% of active episodes are General (not BCEA or EI) clients

Client episodes can be Federal EI and BCEA clients at the same time. As a result, total is greater than 100%.

Employment outcome rate

- Fiscal Year to date employment outcome rate: 61.2%
- Since program start, 132,012 participants have achieved employment
- The employment outcome rate has improved from 54% in Fiscal Year 2016/17
- Individuals spend an average of 160 days receiving one-on-one personalized services and supports
- 73% of all clients are recognized as having one or more barriers to employment.