

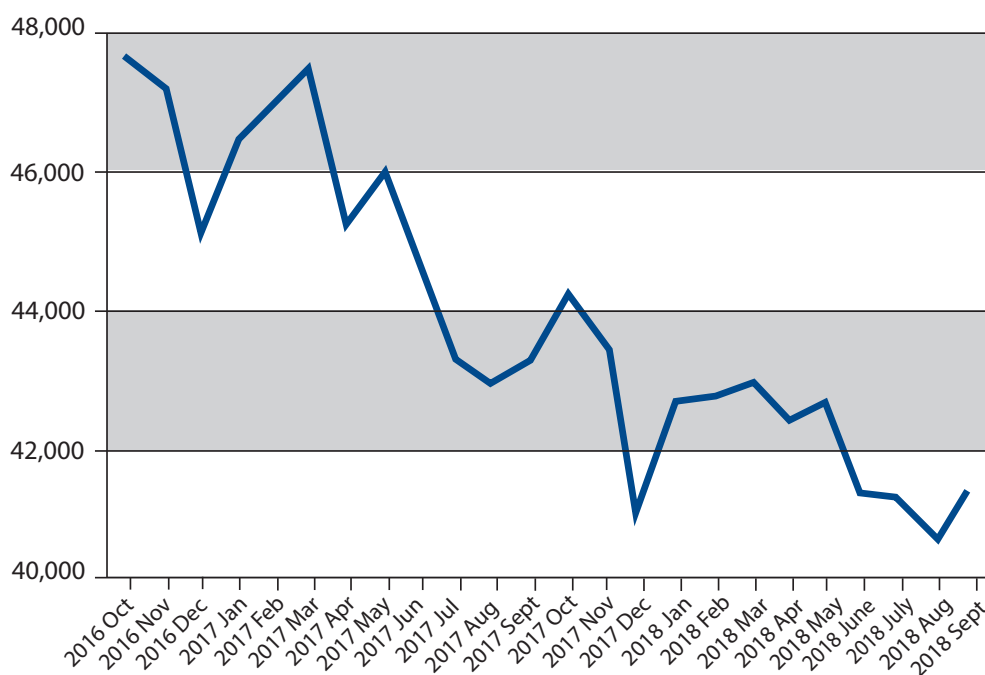
The Employment Program of BC

Monthly EPBC Report

Program Summary September 2018

Clients receiving Employment Program of BC services

- To date, 433,328 clients* have entered EPBC services since the start of the program, of which 331,298 have been for one-on-one case management delivered at a WorkBC Center
- In September 2018, 41,328 clients received employment services. Of those, 37,376 received case management services
- There were 2,555 case managed starts in September offset by 3,114 closures, a caseload decrease of 559.



A case managed client is an individual who requires collaborative one-on-one service and supports from a case manager to achieve sustainable employment.

*Includes new and returning clients.

New starts this month

- Case Managed: 2,555
- Non-Case Managed: 132
- Non-Case Managed Apprentice: 1,273
- Self-Serve: 188
- Self-Serve Workshop: 33
- Of new case managed clients, 754 (29.5%) are clients returning for additional case managed services and supports.

Client types

- 38% of active clients are BC Employment Assistance (BCEA) clients
- 44% of active clients are Federal Employment Insurance (EI) clients
- 27% of active clients are General (not BCEA or EI) clients

Client can be Federal EI and BCEA clients at the same time. As a result, total is greater than 100%.

Employment outcome rate

- Fiscal Year to date employment outcome rate: 65.8%
- Since program start, 152,287 participants have achieved employment
- The Employment Rate has improved from 62% in fiscal year 2017/18
- Individuals spend an average of 163 days receiving one-on-one personalized services and supports
- 74% of all clients are recognized as having one or more barriers to employment.