

A Advocate for Service Quality



BC's Advocate for Service Quality is **Leanne Dospital**. Her office is in Vancouver. She helps people working with government agencies and service providers to solve problems and find solutions to concerns and complaints.

You may be able to get help from the Office of the Advocate for Service Quality (OASQ) if you are:

- An adult with a developmental disability
- A teen with a developmental disability who's almost an adult
- A teen with special needs, or
- A family member or someone supporting a person with a developmental disability



When you work with the OASQ, they will:

- Give you information and advice
- Refer you to supports and services
- Help you advocate for yourself
- Support your ability to "work through the system"
- Give an outside perspective
- Work with you and all others involved to help solve problems
- Be open, accessible, responsive, and respectful



If you have a problem with the services you're getting, you can contact the OASQ for advice and request help to resolve issues. Their services are free.

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CONTACT THE OFFICE OF THE ADVOCATE

Email: ASQ@gov.bc.ca

Visit our website:
gov.bc.ca/AdvocateForServiceQuality

Twitter:
[@ASQ_BC](https://twitter.com/ASQ_BC)

In Vancouver call:
604 775-1238

In Victoria call Enquiry BC:
250 387-6121

Elsewhere in B.C. call Enquiry BC:
1 800 663-7867



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