

Daily Contact Centre Wait Times

July 2018

Date	Shortest Wait Time	Longest Wait Time	Average Wait Time
Monday, July 2, 2018 - STAT	-	-	-
Tuesday, July 3, 2018	0:16:49	1:39:55	1:19:06
Wednesday, July 4, 2018	0:03:57	0:36:38	0:29:10
Thursday, July 5, 2018	0:03:20	0:35:14	0:20:21
Friday, July 6, 2018	0:03:01	0:55:45	0:32:37
Monday, July 9, 2018	0:03:54	1:16:47	0:46:40
Tuesday, July 10, 2018	0:01:30	0:28:15	0:09:14
Wednesday, July 11, 2018	0:00:15	0:09:30	0:05:06
Thursday, July 12, 2018	0:00:16	0:12:25	0:04:54
Friday, July 13, 2018	0:02:33	0:46:47	0:24:49
Monday, July 16, 2018	0:02:48	1:02:23	0:42:03
Tuesday, July 17, 2018	0:02:42	0:19:21	0:10:23
Wednesday, July 18, 2018	0:00:46	0:23:43	0:10:56
Thursday, July 19, 2018	0:00:11	0:26:18	0:09:57
Friday, July 20, 2018	0:03:58	1:05:32	0:41:19
Monday, July 23, 2018*	0:01:25	1:02:12	0:34:44
Tuesday, July 24, 2018*	0:03:47	0:30:17	0:20:12
Wednesday, July 25, 2018*	-	-	-
Thursday, July 26, 2018*	0:03:54	0:53:34	0:34:29
Friday, July 27, 2018*	0:07:21	1:35:44	1:11:49
Monday, July 30, 2018	0:16:42	1:56:48	1:26:11
Tuesday, July 31, 2018	0:02:41	0:49:57	0:27:54

Due to technical difficulties, data is not available for July 25, 2018.

*Cheque issue week