

Daily Contact Centre Wait Times

June 2018

Date	Shortest Wait Time	Longest Wait Time	Average Wait Time
Friday, June 1, 2018	0:03:59	1:22:03	0:53:08
Monday, June 4, 2018	0:00:00	1:12:27	0:49:40
Tuesday, June 5, 2018	0:04:31	0:43:23	0:30:10
Wednesday, June 6, 2018	0:03:14	0:39:38	0:17:27
Thursday, June 7, 2018	0:01:54	0:23:53	0:12:30
Friday, June 8, 2018	0:03:33	0:59:40	0:35:49
Monday, June 11, 2018	0:04:06	0:46:37	0:30:16
Tuesday, June 12, 2018	0:04:10	0:28:26	0:14:56
Wednesday, June 13, 2018	0:02:56	0:34:56	0:16:53
Thursday, June 14, 2018	0:00:53	0:29:43	0:13:22
Friday, June 15, 2018	0:04:03	0:48:02	0:26:43
Monday, June 18, 2018	0:04:38	1:16:48	0:54:14
Tuesday, June 19, 2018	0:02:27	0:20:37	0:12:00
Wednesday, June 20, 2018	0:00:32	0:19:59	0:10:20
Thursday, June 21, 2018	0:02:55	0:18:42	0:12:23
Friday, June 22, 2018	0:04:37	0:38:19	0:20:14
Monday, June 25, 2018*	0:01:16	0:36:23	0:20:19
Tuesday, June 26, 2018*	0:01:04	0:21:38	0:07:08
Wednesday, June 27, 2018*	0:04:34	1:12:31	0:46:47
Thursday, June 28, 2018*	0:04:19	0:56:05	0:24:50
Friday, June 29, 2018*	0:04:58	1:31:28	1:02:29

*Cheque issue week.