

- » LSS partnered with 21 community organizations, which include band offices, women's shelters, and community resource centres. These partners are located in urban as well as in underserved rural, remote, and Aboriginal communities in B.C. They provide information about legal aid services to a multicultural clientele. Our community partners referred 3,636 people to legal aid services, conducted outreach events for approximately 7,478 people, and ordered 20,127 publications to help people with their legal issues.
- » LSS co-sponsored three provincial training and legal education events for advocates, community organizations, Aboriginal liaison workers and multicultural agencies among other participants.
- » LSS continued its participation in the Vancouver Downtown Community Court, the Drug Treatment Court of Vancouver, the Victoria Integrated Court, and the Vancouver and Nanaimo Justice Access Centers.

TELEPHONE ADVICE SERVICES

- » The Family LawLINE (FLL) provided advice to 5,058 clients. The FLL has access to CanTalk services to provide advice, with the assistance of interpreters, in many languages.
- » The Brydges Line is a province-wide toll-free telephone service available 24 hours a day to assist people who are arrested and/or detained and need legal advice. This year the Brydges Line provided advice to 18,834 clients.

Partnerships British Columbia Inc.

MANDATE

Partnerships BC's vision is to be a recognized leader in evaluating, structuring and implementing partnership delivery solutions for public infrastructure which achieve value for money. The company is focused on delivering consistent value to its clients and is committed to its long-term viability.



The following goals support Partnerships BC's vision:

- » Plan and structure partnership delivery solutions for public infrastructure that are expected to achieve value for money;
- » Successfully implement partnership delivery solutions for public infrastructure through leadership in procurement, practices and market development; and
- » Maintain a self-sustaining organization and provide added value to an increasingly diverse client base.

EXECUTIVE COMMITMENT TO MULTICULTURALISM

Partnerships BC is committed to the Province of British Columbia's policy to carry on services and programs in a manner that is sensitive and responsive to the multicultural reality of British Columbia.

The company is dedicated to maintaining a professional workplace where individuals are treated with respect. In addition, Partnerships BC is committed to maintaining open access to its services and initiatives regardless of client's cultural background.

HIGHLIGHTS OF INITIATIVES

No new policies and structures in support of multiculturalism were implemented in fiscal 2013/14. However, Partnerships BC continued its pre-existing policy of its programs, initiatives and internal hiring practices being inclusive and open to all eligible applicants and participants regardless of their cultural background.

Private Career Training Institutions Agency

MANDATE

The Private Career Training Institutions Agency (PCTIA) is pleased to present the 2013/2014 annual Report on Multiculturalism.

PCTIA is committed to building a welcoming and diverse organization where individuals are treated with respect.



The agency's mandate is to support quality education in British Columbia's private post-secondary career training sector through regulating standards and providing protection to students. This includes local and international students of all ethnic, cultural, and socio-economic backgrounds.

British Columbia is the most ethnically diverse province in Canada; and a highly desired study destination for thousands of international students each year. There were 48,015 students enrolled in private career training programs in British Columbia last year; 10,005 of which were international students.