

CRITERIA:

END Date range: (Fiscal)

2013-04-01 12:00:00AM to 2014-03-31 11:59:59PM

REQUEST Type= Formal

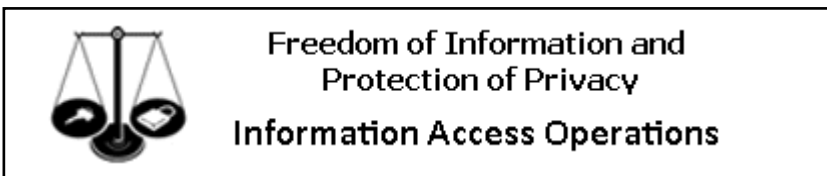
CATEGORY Type= General or Personal

STATUS Type= Closed

Note: Workdays exclude weekends, statutory holidays and on hold days.

Note: A processing time of 30 days or more, does not necessarily indicate a failure to respond to a request as the Act authorizes extensions of time in certain circumstances.

Note: Totals reflect number of requests "closed" during the date range, not number of requests "received".



**Freedom of Information and
Protection of Privacy
Information Access Operations**

PROCESSING TIMES

30, 60, more than 60 days

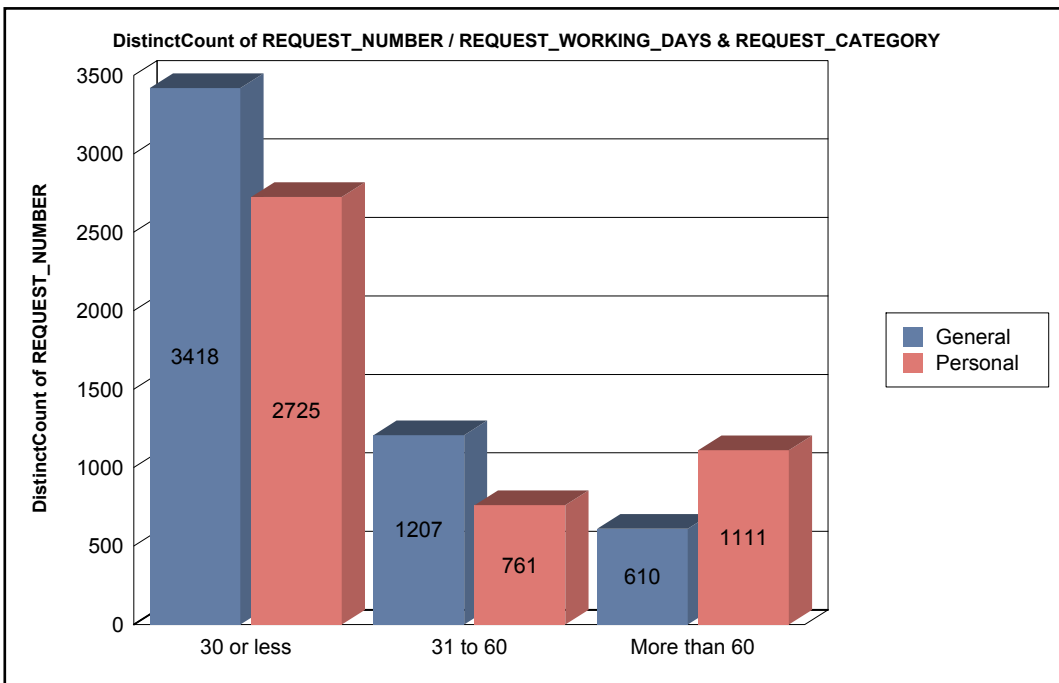
1 Yr Fiscal

2013/2014

2013-04-01 12:00:00AM to 2014-03-31 11:59:59PM

Total Requests: 9,832

TOTAL RECEIVED and PROCESSED: grouped by number of working days, (includes time for extensions granted), in groupings of 30 or less; 31 to 60 and more than 60 days. This graph compares a fiscal trendline for requests received and processed within the working day groupings.



Value in **blue** shows number requests received and processed within 30, 60 or more than 60 working days. Value in **red** shows the working day average.

	General	Personal	Workday Avg. Total Requests
30 or less	3,418 20	2,725 17	6,143 19
31 to 60	1,207 43	761 46	1,968 44
more than 60	610 100	1,111 150	1,721 132
Total	5,235	4,597	9,832