

**CRITERIA:**

**END Date range:** (Fiscal)  
April 01, 2010 to March 31, 2011

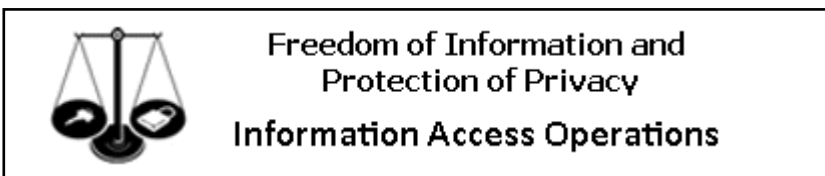
**REQUEST Type=** Formal  
**CATEGORY Type=** Personal  
**STATUS Type=** Closed  
**APPLICANT Type=** any value  
**DISPOSITION Type=** any value

**Note:** Workdays exclude weekends, statutory holidays and on hold days.

**Note:** A processing time of 30 days or more, does not necessarily indicate a failure to respond to a request as the Act authorizes extensions of time in certain circumstances.

**Note:** Totals reflect number of requests "closed" during the date range, not number of requests "received".

**Total Requests:** 5,165



**Freedom of Information and  
Protection of Privacy  
Information Access Operations**

**PROCESSING TIMES  
By Applicant and Disposition Types  
30, 60, more than 60 days**

**1 Yr Fiscal  
2010/2011  
April 01, 2010 to March 31, 2011**

**Personal**

**TOTAL RECEIVED and PROCESSED:** grouped by number of working days, (includes time for extensions granted), in groupings of 30 or less; 31 to 60 and more than 60 days. This graph compares a fiscal trendline for requests received and processed within the working day groupings.

Value in **blue** shows number **requests received** and processed within 30, 60 or more than 60 working days. Value in **red** shows the **working day average**.

		2010/11	
Business	Abandoned	30 or less	1
			23
		<b>Total</b>	<b>1</b>
		<b>Avg</b>	<b>23</b>
	Full Disclosure	30 or less	6
			15
		<b>Total</b>	<b>6</b>
		<b>Avg</b>	<b>15</b>
	No Resp. Records Exist/Located	30 or less	49
			4
		<b>Total</b>	<b>49</b>
		<b>Avg</b>	<b>4</b>
Partial Disclosure	30 or less	6	
		8	
	<b>Total</b>	<b>6</b>	
	<b>Avg</b>	<b>8</b>	
Routinely Releasable	30 or less	1	
		0	

			2010/11
<b>Business</b>	<b>Routinely Releasable</b>	<b>Total</b>	<b>1</b>
		<b>Avg</b>	<b>0</b>
	<b>Withdrawn</b>	<b>30 or less</b>	<b>2</b>
			<b>7</b>
	<b>Total</b>	<b>2</b>	
		<b>Avg</b>	<b>7</b>
		<b>Total</b>	<b>65</b>
		<b>Avg</b>	<b>5</b>
<b>Individual</b>	<b>Abandoned</b>	<b>30 or less</b>	<b>604</b>
			<b>1</b>
		<b>31 to 60</b>	<b>7</b>
			<b>39</b>
	<b>more than 60</b>	<b>2</b>	
		<b>93</b>	
		<b>Total</b>	<b>613</b>
		<b>Avg</b>	<b>1</b>
	<b>Access Denied</b>	<b>30 or less</b>	<b>88</b>
			<b>4</b>
		<b>31 to 60</b>	<b>4</b>
			<b>41</b>
	<b>more than 60</b>	<b>2</b>	
		<b>66</b>	
		<b>Total</b>	<b>94</b>
		<b>Avg</b>	<b>7</b>
	<b>Access Denied - Section 20</b>	<b>30 or less</b>	<b>1</b>
		<b>0</b>	
	<b>Total</b>	<b>1</b>	
	<b>Avg</b>	<b>0</b>	
<b>Annotated</b>	<b>30 or less</b>	<b>2</b>	
		<b>4</b>	
	<b>Total</b>	<b>2</b>	
	<b>Avg</b>	<b>4</b>	
<b>Cancelled</b>	<b>30 or less</b>	<b>64</b>	
		<b>2</b>	

			2010/11	
Individual	Cancelled	31 to 60	59	2
		Total	66	
		Avg	3	
	Full Disclosure	30 or less	18	244
		31 to 60	39	18
		more than 60	92	1
		Total	263	
		Avg	20	
	Full Release	30 or less	22	8
		Total	8	
		Avg	22	
	No Resp. Records Exist/Located	30 or less	7	112
		31 to 60	60	1
		Total	113	
		Avg	8	
No Responsive Records Located	30 or less	6	2	
	Total	2		
	Avg	6		
Outside Scope of Act	30 or less	5	39	
	Total	39		
	Avg	5		
Outside the Scope	30 or less	4	2	
	Total	2		
	Avg	4		

			2010/11
Individual	Partial Disclosure	30 or less	1,077
			19
		31 to 60	284
			47
		more than 60	114
			83
		<b>Total</b>	<b>1,475</b>
		<b>Avg</b>	<b>29</b>
	Partial Release	30 or less	26
			20
		31 to 60	6
			54
		more than 60	2
			90
		<b>Total</b>	<b>34</b>
		<b>Avg</b>	<b>30</b>
	Partial Transfer	30 or less	2
			22
		31 to 60	2
			50
	<b>Total</b>	<b>4</b>	
	<b>Avg</b>	<b>36</b>	
Routinely Releasable	30 or less	8	
		2	
	<b>Total</b>	<b>8</b>	
	<b>Avg</b>	<b>2</b>	
Transferred	30 or less	15	
		7	
	more than 60	1	
		63	
	<b>Total</b>	<b>16</b>	
	<b>Avg</b>	<b>10</b>	
Undetermined	30 or less	8	
		3	



		2010/11	
Law Firm	Abandoned	Total	48
		Avg	4
	Access Denied	30 or less	5
			5
		Total	5
		Avg	5
	Cancelled	30 or less	14
			3
		more than 60	1
			78
		Total	15
		Avg	8
	Full Disclosure	30 or less	337
			14
		31 to 60	14
			37
		more than 60	4
		92	
		Total	355
		Avg	16
Full Release	30 or less	7	
		9	
	Total	7	
	Avg	9	
No Resp. Records Exist/Located	30 or less	1,173	
		5	
	31 to 60	2	
		41	
	Total	1,175	
	Avg	5	
No Responsive Records Located	30 or less	11	
		6	
	31 to 60	1	
	33		

			2010/11	
Law Firm	No Responsive Records Located		12	
		<b>Total</b>	9	
	Partial Disclosure	30 or less		355
				19
		31 to 60		107
				48
		more than 60		57
			83	
		<b>Total</b>		519
		<b>Avg</b>		32
	Partial Release	30 or less		7
				20
		31 to 60		4
				49
		more than 60		1
			63	
		<b>Total</b>		12
		<b>Avg</b>		34
	Partial Transfer	31 to 60		1
				60
	<b>Total</b>		1	
	<b>Avg</b>		60	
Routinely Releasable	30 or less		2	
			1	
	<b>Total</b>		2	
	<b>Avg</b>		1	
Transferred	30 or less		14	
			8	
	<b>Total</b>		14	
	<b>Avg</b>		8	
Undetermined	30 or less		1	
			0	
	<b>Total</b>		1	
	<b>Avg</b>		0	

			2010/11	
Law Firm	Withdrawn	30 or less	59	
			5	
		31 to 60	3	
		43		
		<b>Total</b>	<b>62</b>	
		<b>Avg</b>	<b>7</b>	
		<b>Total</b>	<b>2,228</b>	
		<b>Avg</b>	<b>13</b>	
Media	Full Disclosure	30 or less	2	
			16	
			<b>Total</b>	<b>2</b>
			<b>Avg</b>	<b>16</b>
	Partial Disclosure	30 or less	1	
			8	
			<b>Total</b>	<b>1</b>
			<b>Avg</b>	<b>8</b>
	Withdrawn	30 or less	1	
			8	
		<b>Total</b>	<b>1</b>	
		<b>Avg</b>	<b>8</b>	
		<b>Total</b>	<b>4</b>	
		<b>Avg</b>	<b>12</b>	
Other Governments	Full Disclosure	30 or less	3	
			3	
			<b>Total</b>	<b>3</b>
			<b>Avg</b>	<b>3</b>
	No Resp. Records Exist/Located	30 or less	2	
			3	
			<b>Total</b>	<b>2</b>
			<b>Avg</b>	<b>3</b>
Partial Disclosure	30 or less	3		
		5		
		<b>Total</b>	<b>1</b>	
		<b>Avg</b>	<b>64</b>	



			2010/11
Other Governments	Partial Disclosure		4
		<b>Total</b>	20
	Partial Release	more than 60	1
		<b>Total</b>	88
	Withdrawn	30 or less	1
<b>Total</b>		3	
<b>Total</b>			11
<b>Avg</b>			17
Other Public Body	Abandoned	30 or less	1
		<b>Total</b>	0
	Access Denied	30 or less	1
		<b>Total</b>	0
	Full Disclosure	30 or less	5
		31 to 60	1
		<b>Total</b>	38
	No Resp. Records Exist/Located	30 or less	2
		<b>Total</b>	5
	Partial Disclosure	30 or less	2
		<b>Total</b>	17
	<b>Total</b>		
<b>Avg</b>			17

			2010/11
Other Public Body			<b>Total</b> 12
			<b>Avg</b> 10
Researcher	Partial Disclosure	30 or less	1
			24
			<b>Total</b> 1
		<b>Avg</b> 24	
		<b>Total</b> 1	
		<b>Avg</b> 24	
			<b>Total Requests</b> 5,165
			<b>Workday Avg.</b> 16