



The BC Services Card replaces the CareCard.

The BC Services Card and your business.

Starting February 15, 2013 the provincial government will introduce the BC Services Card, which will be phased in over a five-year period. The new card replaces the CareCard and can be combined with the driver's licence. It is secure government-issued identification that British Columbians can use to prove their identity and access provincially-funded health services. In the future, the BC Services Card will provide in-person and online access to other government services.

Cards that will be changing as of February 15, 2013

CareCards and Gold CareCards will be replaced by the BC Services Card over the next five years. CareCards and Gold CareCards will continue to be valid for the next five years.



The format of the BC driver's licence will change to look like the BC Services Card. There is an option to combine the driver's licence with the BC Services Card.



DRIVER'S LICENCE AND SERVICES CARD (COMBINED CARD)

This card combines the driver's licence and BC Services Card. Cardholders must apply for a driver's licence and BC Services Card at the same time.



BC SERVICES CARD (PHOTO CARD)

Cardholders undergo the same process to prove their identity at ICBC as those applying for a driver's licence.



BC SERVICES CARD (NON-PHOTO CARD)

The non-photo card is issued under special circumstances. Eligible cardholders do not go through the same level of identity proofing as those applying for a driver's licence. However, the card has many of the same enhanced security features as the photo and combined cards.



- The BC Services Card cannot be combined with an enhanced driver's licence, enhanced BC identification card (BCID), or standard BCID. These remain valid pieces of government-issued identification.

The BC Services Card. Your CareCard, and more.



The BC Services Card replaces the CareCard.

The BC Services Card and your business.

	DRIVER'S LICENCE AND SERVICES CARD (COMBINED CARD)	BC SERVICES CARD (PHOTO CARD)	BC SERVICES CARD (NON-PHOTO)
Who qualifies for each card type?	Most drivers over the age of 19 who are eligible Medical Services Plan (MSP) beneficiaries.	All eligible MSP beneficiaries over the age of 19, excluding people with temporary immigration status.	Newborns, minors new to the province, people with temporary immigration status, adults aged 75 and older, and, people residing in an extended care hospital or exempt for health reasons.

Considerations for Businesses

If you rely on government-issued identification to verify identity or age, you may wish to consider the following:

- Policies and Procedures: Does the replacement of the CareCard with the BC Services Card impact your identification processes?
- Staff Training: Do you need to update training materials? Do you need to train staff on recognizing the new cards and/or implementing new policies and procedures?
- Public Communications: Do you need to update any communication tools, such as websites or forms, that describe your identity verification requirements?
- System Changes: Do you need to update systems to allow for the BC Services Card as a valid entry?

Gold CareCards will no longer be issued. If you have a seniors' program, please note the date of birth on the front of the BC Services Card can be used to verify age.

Security Features

The BC Services Card has a number of features that enhance the security of the card. Some of the security features of the cards with photos include:



EMBEDDED CHIP: The chip is included to allow British Columbians future access to secure government services in-person and online and does not store any personal or medical information.

Help stop fraud by confirming cardholder identity:

- Become familiar with the look of genuine cards.
- Check that the person presenting the card is the person pictured on the card.
- If you wish to report suspected fraud, please note as much information as possible (name, ID number, description of cardholder).
 - For photo or combined cards, call the ICBC TIPS line at 604-661-6844 (Metro Vancouver) or 1-800-661-6844 (elsewhere in B.C., Canada and the U.S.).
 - For non-photo cards, call Health Insurance BC (HIBC) at 604-683-7151 (Metro Vancouver) or 1-800-663-7100 (elsewhere in B.C.).

For more information:

Visit BCServicesCard.ca or call the Service BC Contact Centre 604-660-2421 (Metro Vancouver), 250-387-6121 (Greater Victoria), or 1-800-663-7867 (elsewhere in B.C.).

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