

## **PARTICIPATING PARTNERS**

Justice Access Centres are funded by the Ministry of Attorney General. Onsite services are provided by the ministry and partner agencies.

The partner agencies are different depending on the centre. They may include, but are not limited to:

- » Legal Aid BC
- » BC Family Maintenance Agency (BCFMA)
- » Access Pro Bono Society of British Columbia



## **VISIT YOUR JUSTICE ACCESS CENTRE. CALL FOR AN APPOINTMENT OR DROP IN**

### **Abbotsford Justice Access Centre**

2nd Floor – 32375 Veterans Way  
Abbotsford Law Courts  
Abbotsford, B.C.  
604-851-7055  
1-888-260-3344 (toll-free)

### **Nanaimo Justice Access Centre**

302 – 65 Front Street  
Nanaimo, B.C.  
250-741-5447  
1-800-578-8511 (Toll-free)

### **Surrey Justice Access Centre**

3rd Floor – 14340 57th Avenue  
Surrey Provincial Courthouse  
Surrey, B.C.  
604-501-3100  
604-501-8282 (Early Resolution Process)  
1-800-663-7867  
(Toll-free, ask to be connected to 604-501-3100)

### **Vancouver Justice Access Centre**

290 – 800 Hornby Street  
Vancouver Law Courts  
Robson Square  
Vancouver, B.C.  
604-660-2084 (Lower Mainland)  
1-844-747-3963 (Toll-free)

### **Victoria Justice Access Centre**

225 – 850 Burdett Avenue  
Victoria Law Courts  
Victoria, B.C.  
250-356-7012  
1-800-663-7867  
(Toll-free, ask to be connected to 250-356-7012)

For hours of operation, call or visit:

[www.gov.bc.ca/JusticeAccessCentres](http://www.gov.bc.ca/JusticeAccessCentres)

Services are available in person, by web-based videoconferencing or telephone if required.



Services for  
Families Experiencing  
Separation or Divorce

# **Justice Access Centre**

**Finding Solutions In Your Community**

Abbotsford • Nanaimo • Surrey  
Vancouver • Victoria



If you have a family legal issue, visit your local Justice Access Centre in:

- » Abbotsford
- » Nanaimo
- » Surrey
- » Vancouver
- » Victoria

We offer information and services designed to help people with the kinds of legal problems that affect family life. Our goal is to help you find an early and affordable solution.

Justice Access Centres offer services from the wider justice community – all in one location. We'll assess your situation and help you determine your needs. With our network of support services, including legal services, we can connect you with the right kind of help. That help may be available at the centre or in the community.

All Justice Access Centres are staffed by:

- » Justice Interviewers
- » Child Support Officers
- » Family Justice Counsellors

## We can help with family justice matters, including:

- » Separation and divorce issues
- » Resolving family disputes (including court and noncourt processes)
- » Information on family-related agreements or court orders
- » Information and assistance with child and spousal support
- » Protection orders for family violence
- » Emotional support
- » Community referrals
- » Parenting after separation
- » Court ordered s.211 assessments and reports

## We can also provide information and dispute resolution (including mediation) services for matters such as:

- » Guardianship
- » Parental responsibilities
- » Parenting time
- » Contact with a child
- » Child and spousal support
- » Property division in respect of a companion animal

Each Justice Access Centre offers the complete range of family justice services. Each also has a staffed Self-Help Resource Room, with resources such as:

- » Justice Interviewers who can provide legal information and help with court documents
- » Family law reference materials
- » Printers and photocopiers

Self-Help Resource Rooms also have computers available, which can be used for:

- » Research
- » Accessing court forms
- » Completing Parenting After Separation courses



## Court processes

Families can get help from Justice Access Centres even if they are not going to court. However, Justice Access Centres also help with the Provincial Court process.

Some Provincial Court locations have specific requirements for families who want to resolve a family law matter. Family Justice Services Division provides the services that meet those requirements.

The Justice Access Centres in Nanaimo, Surrey, Vancouver and Victoria provide the services required in those Provincial Court Registries.

For more information, see: [www.provincialcourt.bc.ca/navigating-court-case/family](http://www.provincialcourt.bc.ca/navigating-court-case/family)

Justice Access Centres cannot help with:

- » Criminal issues
- » Small claims court forms and filings
- » Some other specific legal solutions

## Justice Access Centres offer:

- » Self-Help and information services
- » Needs assessment
- » Dispute resolution and mediation services
- » Limited legal advice (provided by partners on or off site)
- » Referrals to community services

We will let you know what services are available if you need legal advice or if you are interested in meeting with a lawyer. We may be able to help you prepare if you need to go to court.

The centres are wheelchair-accessible. In some situations, an interpreter can be arranged. To access some of the services we may refer you to, you must be financially eligible.