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2016-0364-0284
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DEC 06 2022

Lisa Lapointe
Chief Coroner
Office of the Chief Coroner
Province of British Columbia
Metrotower II, Suite 800
4720 Kingsway
Burnaby, B.C.
V5H 4N2

Re: Verdict at Coroner's Inquest into the Death of Jeffery Richard MAXWELL at the North Fraser Pretrial Centre, Port Coquitlam, British Columbia, on December 16, 2016

Dear Lisa Lapointe:

Thank you for the Verdict Report dated July 12, 2022, stemming from the Coroner's Inquest held from July 4 to July 12, 2022, at which the Correctional Service of Canada (CSC) was a voluntary participant. While CSC recognizes that the recommendations are not binding, we have given them serious consideration and we wish to provide you with the responses below.

Recommendation no. 1

Consider the timely documentation and vetting of parolee's employers within the Parole Services information system.

Upon release, offenders are subject to a number of standard *Conditions of Release* as specified in Section 161 of the *Corrections and Conditional Release Regulations*. In regards to employment, an offender is required to advise their Parole Officer of any change in normal occupation. The vetting of an offender's employer is not required in all cases and falls outside the scope of a standard condition. However, as part of the offender's release plan approved by the Parole Board of Canada, should employment or associates be identified as a contributing factor to the offender's offence cycle, a special condition to vet, or more closely monitor, an employer, for example, could be imposed. Information related to the offender's employment and/or employment seeking efforts would then be documented by the Parole Officer in the Offender Management System (OMS).

Recommendation no. 2:

Provide sensitivity training for parole officers on parolee pass requests, the approval process, and understanding possible outcomes for the parolees.

All Parole Officers must complete the *Parole Officer Induction Training (POIT)*, which consists of a fourteen-day mandatory in-class training course. POIT covers a variety of topics relevant to offender risk management. During POIT, participants are required to work with several case studies at various stages of a sentence including, but not limited to, the preliminary and intake assessment process, institutional programs, release planning, community supervision and post-suspension processes. Participants are required to actively partake in several interview simulations and produce portions of various reports, where they get to practice their learnt skills and demonstrate their analytical skills.

Parole Officers also participate in the *Parole Officer Continuous Development Training*, which consists of dedicated five day training per year, focusing on enhancing knowledge and skills related to various case management topics. In addition, mentoring and coaching takes place on a regular basis with their Parole Officer Supervisor.

Current CSC policies reflect the importance of keeping all offenders informed of the process for obtaining leave privileges, if granted by the PBC. Such privileges can be relevant to work locations that fall outside of the supervision zone and, as such, Parole Officers can issue a travel permit to enable employment and modify curfews, if needed. Parole Officers must clearly explain to the offender the expectations relevant to leave privileges. If an offender abide by the rules, they can benefit from additional leave privileges, curfew extensions, etc. Not abiding by the rules however can lead to their suspension of release.

I trust the foregoing information effectively responds to the Inquiry recommendation.

Yours sincerely,



Anne Kelly

c.c.: Senior Deputy Commissioner, National Headquarters (NHQ)
Regional Deputy Commissioner, Pacific Region
District Director, Pacific District, Pacific Region
Director General, Executive Secretariat, NHQ
Executive Director and General Counsel, Legal Services, NHQ
Assistant Commissioner, Correctional Operations and Programs, NHQ
Assistant Commissioner, Human Resource Management Services, NHQ
Director General, Incident Investigations Branch, NHQ
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