AUG 0 8 2014

Lisa Lapointe
Chief Coroner
Office of the Chief Coroner
Province of British Columbia
Metrotower II, Suite 800
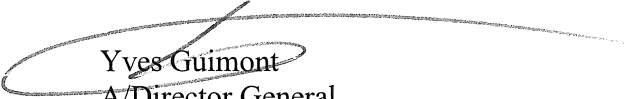4720 Kingsway
Burnaby, B.C.
V5H 4N2

Re: **Coroner's Report into the Death of Ryan Allen Walter JACOB at Vancouver
       General Hospital in Vancouver, British Columbia on January 31, 2013**

Dear Dr. Lapointe,

On behalf of the Commissioner of the Correctional Service of Canada (CSC), I
would like to thank you for providing us with a copy of the Coroner's Report into the
death of Ryan Allen Walter Jacob.

As none of the recommendations were addressed to CSC, we now consider this
file closed.

Yours truly,

Yves Guimont
A/Director General
Incident Investigation Branch

Canada

Royal Canadian   Gendarmerie royale
Mounted Police   du Canada

Commanding Officer   Commandant divisionnaire

Mail Stop #306
14200 Green Timbers Way
Surrey, BC
V3T 6P3

November 06, 2014

Ms. Lisa Lapointe, Chief Coroner
Chief Coroner's Office
Metrotower II
Suite 800 - 4720 Kingsway
Burnaby, BC
V5H 4N2

RE: **Coroner's Inquest Recommendations**
      In Custody Death of
      JACOB, Ryan (B: 1967-08-20)
      Burnaby, BC - 2013-01-31
      2013CP-0077
      2013:0380:0001

Dear Ms. Lapointe:

We acknowledge receipt of the BC Coroners Service Verdict at Inquest report dated July 23, 2014, in relation to the death of Mr. Ryan Jacob. We have now had an opportunity to review the recommendations directed to the Officer in Charge, Burnaby RCMP Detachment. I wish to provide the following response.

Recommendation #2

Communications: The training of Burnaby RCMP members should include specific instructions on the working of their communication equipment, specifically concentrating on the matter of queueing during emergency situations.

Response:
To: Officer in Charge, Burnaby RCMP Detachment The Burnaby RCMP Detachment Assistant Operations Officer reports that all members of Burnaby RCMP

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Detachment have received training from E-Comm personnel regarding receiving specific instructions on working with the communications equipment and more specifically, the matter of queueing during emergency situations. This training will continue with all new members to Burnaby Detachment in the future.

The training material remains available to RCMP members for review within the Detachment.

Thank you for bringing this recommendation to our attention. Incidents such as this, while tragic, serve to reinforce the importance of ongoing training and policy development in an effort to minimize the recurrence of like incidents.

The RCMP is committed to improving its service to communities through the ongoing development of appropriate policies.

Respectfully,

A/Commr. Norm Lipinski, OOM, MBA, LLB
Criminal Operations Officer
"E" Division Core Policing

BCEHS | BC Emergency
Health Services

RECEIVED

JUL 02 2015

MINISTRY OF JUSTICE
OFFICE OF THE CHIEF CORONER

June 25, 2015

Lisa Lapointe
Chief Coroner
Metrotower II
Suite 800 – 4720 Kingsway
Burnaby BC V5H 4N2

Cliff: 1010909
File: 51020-50

Dear Ms. Lapointe:

**Re: Coroner's Inquest into the death of JACOB, Ryan Allen Walter
        BCCS Case File #2013-0380-0001**

Thank you for your letter of May 4, 2015, regarding the Coroner's Inquest into the death of Ryan Allen Walter Jacob. BC Emergency Health Services (BCEHS) has reviewed the verdict and the jury recommendation regarding the BC Ambulance Service (BCAS). As a result of this review, we are pleased to provide the following response.

Recommendation #1: Advanced Life Saving (ALS) Units: the recommendation of the jury is that the Provincial Health Ministry, in consultation with Provincial Health Authority investigate the addition of more ALS units to the coverage area.

BCEHS is continually examining, through evidence-based research, how best to apply limited resources to provide the best patient care possible. It is a primary goal of BCEHS that every patient receives the right care, by the right provider, at the right time. To ensure that Advanced Life Support (ALS) crews are available when patients require their specialized training, BCAS has developed a sophisticated resource allocation plan based on the international standard Medical Priority Dispatch System. This plan allows dispatchers to readily determine what type of response is required for any medical emergency. The goal is to reserve ALS crews for those situations where they are most needed and it is structured to send these highly trained paramedics to calls where there is even a small chance that they will be required.
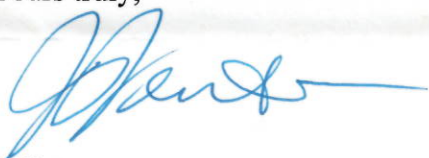
Communities with a significant volume of calls requiring ALS, such as Burnaby, are provided with ALS resources and the support required to maintain their skills. The resources provided to each community are regularly reviewed in order to ensure that the community's needs are being met appropriately. We are currently in the midst of a major review of how BCEHS resources can be most effectively deployed, with a particular focus on ground ambulance services in Metro Vancouver and Victoria.

While we would welcome the ability to increase coverage in every community, ALS units are a limited resource, and this is simply not feasible.

In this case, paramedics responded appropriately and in a timely fashion. A Basic Life Support crew was at the scene within six minutes, and an ALS crew arrived less than four minutes afterward. Mr. Jacob had suffered a major penetrating chest trauma, and required rapid and immediate transport to hospital. This was initiated. The ALS crew provided advanced assessment and treatment appropriate to their level; however, this did not improve his condition. There is no clinical evidence to suggest that earlier ALS attendance would have made a difference as to the outcome.

Again, thank you for bringing this matter to our attention.

Yours truly,

Jodi Jensen
Chief Operating Officer