

## Surrey Langley SkyTrain Project **Public Engagement Summary Report**

May 9 - June 9, 2022



#### Acknowledgement

The Province of B.C. acknowledges that the Surrey Langley SkyTrain Project is located on the traditional and unceded territories of the Matsqui First Nation, Semiahmoo First Nation, Katzie First Nation, Kwantlen First Nation, Tsawwassen First Nation and Musqueam Indian Band.

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## **Executive Summary**

Between May 9 and June 9, 2022, the Province of British Columbia undertook a public engagement to provide the public with a comprehensive update on the full 16-kilometre Surrey Langley SkyTrain Project, and seek feedback to help inform project planning. The engagement opportunity included an online feedback form completed by 1,229 people and two in-person open houses. This report summarizes the feedback received through the feedback form.

#### Results from the Feedback Form Include:

#### **Background and Project Information**

- 94% of participants were aware of the project prior to this phase of engagement
- 83% of participants said they were very familiar or somewhat familiar with the Surrey Langley SkyTrain Project

#### **Transit-oriented Development**

- 76% of participants indicated that they were somewhat familiar or very familiar with the term "transit-oriented development"
- 74% of participants noted they would prefer to live in a transit-oriented community or already do so
- The top five amenities that participants would like to see close to the new SkyTrain stations include:
  - 23%: Retail (grocery stores, supermarkets, chains, clothing stores)
  - 17%: Food (cafés, restaurants)
  - 17%: Education (high schools, colleges, universities, trade programming, libraries)
  - 13%: Civic (plazas, open gathering spaces)
  - 10%: Health and Wellness (medical clinics, hospitals, health practitioners such as physiotherapists)

- The top three housing types that participants would like to see around the new SkyTrain stations include:
  - 2-bedroom apartments (30%)
  - 3–4-bedroom apartments (25%)
  - Townhomes (24%)

#### **Active Transportation**

- 76% of participants said they were either very likely or somewhat likely to use modes of active transportation to travel to and from stations
- The top three modes of active transportation that respondents said they or their families would be most likely to use to connect to/from the new SkyTrain stations include:
  - Walking (58%)
  - Cycling (28%)
  - Other (7%)
- The top three end-of-trip cycling amenities participants would most like to see at the new SkyTrain stations include: secure bicycle parking or storage (83%), bicycle pumps (7%) and other (7%)

#### **Environmental Screening Review**

- 72% of participants said there aren't any specific environmental mitigations they would like the project to consider
- Respondents indicated that they would like trees that must be replaced to be as follows:



- Local/ native plant species (47%)
- Climate-resilient plant species (34%)
- Plant species that are aesthetically-pleasing/ nice to look at (18%)



The following is an overview of the comments received through the feedback form, summarized by theme.

#### **General Comments about the Overall Project**

- General support for the project and a desire to proceed with construction as quickly as possible
- Support to extend the SkyTrain into Chilliwack, Abbotsford and Hope
- Desire for the extension to accommodate future population increases (2030 and beyond)

#### **Station Design and Amenities**

- Desire for station design to include sufficient drop-off/ parking, safe access, public art and public spaces
- Requests that station amenities include public washrooms, secure lockers, bike share (regular and e-bikes), bike racks, water stations, retail and restaurants
- Concern about safety in and around new stations with suggested recommendations, including security cameras, 24/7 security personnel, and ample lighting

#### **Transit-oriented Development**

- Many calls for noise mitigations along the alignment to maintain livable communities once the SkyTrain is operational
- Concern that densification may add pressure to local services, such as schools, health care, and emergency services, and may lead to an increase in crime
- Questions and concerns about the construction impacts on both the community and the environment

#### **Active Transportation**

Many calls for separated, protected bike paths and connections along the alignment, and to and from new stations

#### **Transit Connections**

Desire for frequent and efficient bus connections to and from new SkyTrain stations

#### Climate and Environment

- Appeals to prioritize and preserve green space, trees, and agricultural land
- Concern about the project's effects on local habitats and wildlife

# About the Project



The area south of the Fraser is one of the fastest-growing areas in the region. The City of Surrey, Langley City and the Township of Langley are expected to increase in population by 420,000 and will add 147,000 new jobs by the year 2050. As the population in communities south of the Fraser continues to grow, so does the demand for transit.

The Surrey Langley SkyTrain project will extend the Expo Line 16 kilometres along Fraser Highway on an elevated guideway from King George SkyTrain Station in Surrey to 203 St. in the City of Langley. It includes eight stations and three transit exchanges at 166, 196 and 203 St. Stations. This project is a priority for the Province and is critical to B.C.'s economic recovery.

The Surrey Langley SkyTrain Project will:

- Provide sustainable, multi-modal transportation choices to connect the region better
- Support integrated development that includes safe and accessible active transportation to affordable housing, services, employment, and other destinations
- Foster healthy communities and the environment
- Create economic development and job growth
- Deliver on the 10-Year Vision of the Mayors' Council on Regional Transportation

# **Engagement Overview**

Between May 9 and June 9, 2022, the Province invited British Columbians to learn more about the Surrey Langley SkyTrain Project and provide feedback through an online feedback form to help inform project planning. The project team also hosted two in-person open houses on May 25, 2022, at the Surrey Sport & Leisure Complex and on May 31, 2022, at the Langley City Hall building. During the open houses, attendees could complete the feedback form online or by a printed copy. Project partners, including elected officials from all levels of government, were invited to the open houses.

The following graphics provide an overview of engagement and promotional activities by the numbers.

### **Snapshot of engagement** activities open houses attendees on May 25 attendees on May 31 completed feedback forms



**Snapshot of promotion and** 

#### **Promotional Outreach Teams**







**=**|**□**|**□**|**□**|**□**|**3,800** 

Street team promotions at key transit hubs were as follows:

MAY 5

6:00-10:00am & 3:00-7:00pm

MAY C

6:00-10:00am

MAY O

6:00-10:00am

O MAY O

6:00-10:00am

MAY

6:00-10:00am & 3:00-7:00 pm



6:00-10:00am & 3:00-7:00pm

Digital Ads

Three-second video:

203,777



6,449

#### **Social Media**

**Twitter** 



52,086 **Impressions** 

Retweets

Engagements





Responses

Facebook

ffff 4
Posts

**30,105** @

1,353



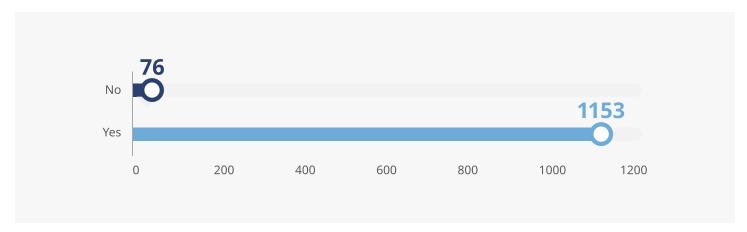
**1,167** Link Clicks

### Feedback Form Responses

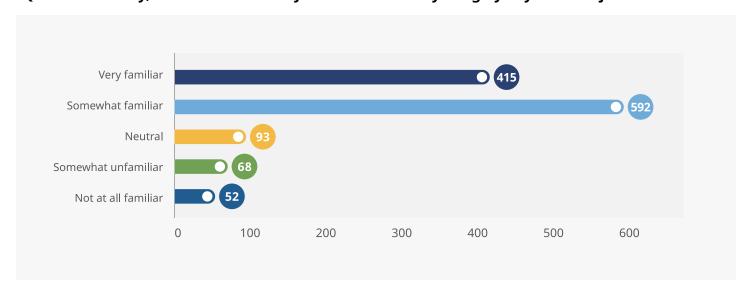
The online feedback form invited participants to provide input on a variety of topics, including their awareness of the project, their understanding of and support for transit-oriented development, their active transportation priorities and behaviours, and their feedback on the Environmental Screening Review (ESR) for the project. Participants could also provide general feedback on the project overall. The following pages provide a summary of the feedback received through the online feedback form that was available between May 9 and June 9, 2022.

#### **Background and Introduction**

Q1. The Surrey Langley SkyTrain Project is a 16-kilometre elevated extension of the Expo Line from King George SkyTrain Station in Surrey to 203 St. in Langley City Centre. Prior to today, were you aware of the Surrey Langley SkyTrain Project?



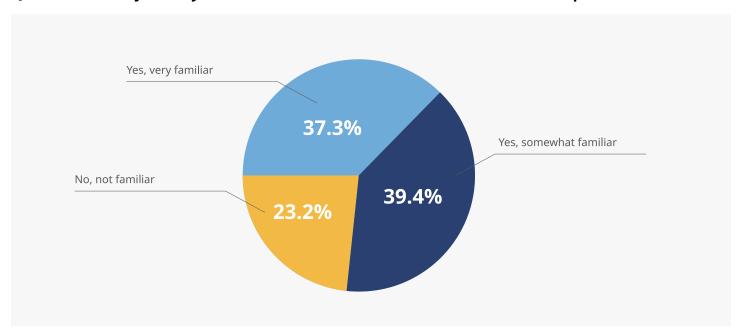
#### Q2. Before today, how familiar were you with the Surrey Langley SkyTrain Project?



#### **Transit-oriented Development**

Transit-oriented development is a type of urban development that concentrates housing, jobs, services, and leisure activities close to transit stations to promote active transportation and transit use, increase access to a variety of housing options, and improve people's lives by reducing the time they spend commuting.

#### Q3. Prior to today, were you familiar with the term "transit-oriented development"?



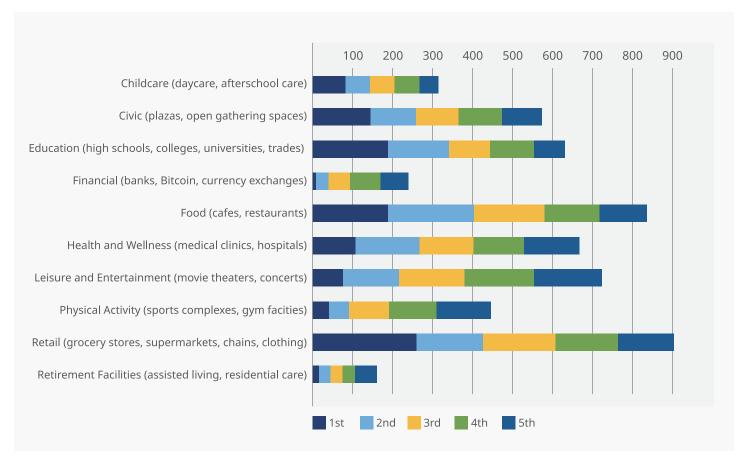


Please build housing directly into each SkyTrain station and along the route. This is public land owned by the people and must be used to its full potential. We cannot waste such valuable land.

#### Q4. Based on the above description of transit-oriented development, which of the following best describes you?



#### Q5. From the list of services and amenities below, please rank in order of priority the top five that you would most like to see located close to new Surrey Langley SkyTrain stations:



Q6. The Surrey Langley SkyTrain Project will create opportunities to develop a variety of housing types - both for rent and ownership - around new SkyTrain stations to facilitate transit-oriented development and help meet the housing needs of diverse individuals and families. What type of housing do you think is most needed? Participants were asked to select their top three.





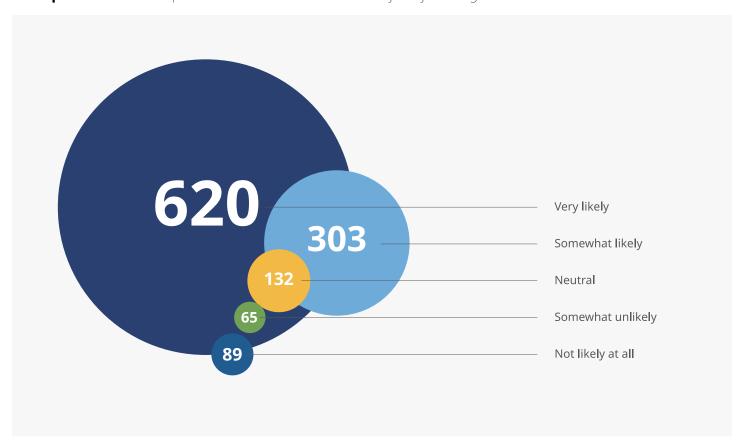
Get it done as soon as possible. I know it is a big project but the sooner, the better. It feels like we have been in the planning phase for years. I am beyond excited. I work in Surrey City Centre and commute by bus from Cloverdale. Even though the SkyTrain does not go through Cloverdale, I will be able to get to the 184 St. Station.

#### **Active Transportation**

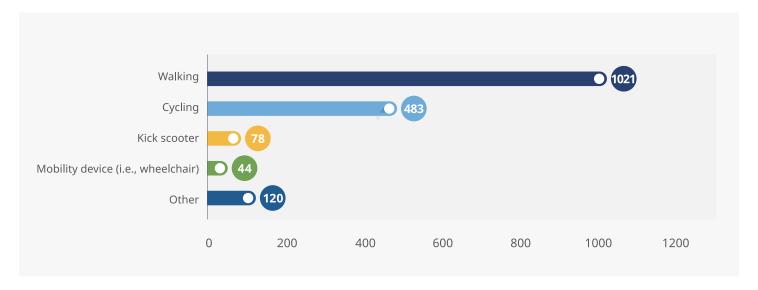
Active Transportation means using your own power to get from one place to another. Modes of active transportation include:

- Walking, jogging, and running
- Biking, including e-bikes
- Skateboarding/scootering, including e-scooters
- In-line skating/rollerblading
- Assisted mobility devices (i.e., wheelchairs)

Q7. With safe and reliable active transportation routes to and from new Surrey Langley SkyTrain stations, how likely is it that you or members of your household would use modes of active transportation? Participants were asked to choose one of the following answers.



Q8. Which mode/s of active transportation are you or members of your household most likely to use to connect to/from new Surrey Langley SkyTrain stations? Participants could select more than one. Participants could select more than one.



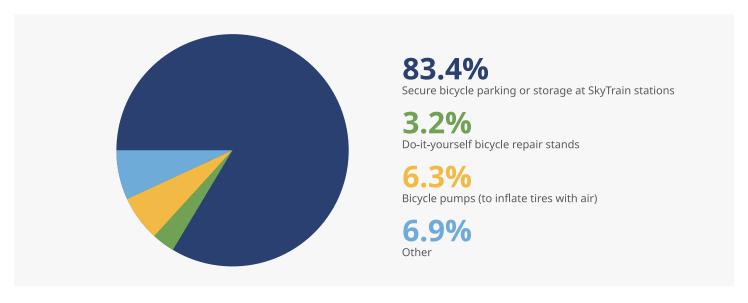
#### 'Other' included:

- Personal vehicle
- Bus or transit
- Rollerblades, longboard or skateboard
- E-bike or scooter
- Carshare



These stations should be accompanied by improved road infrastructure that prioritizes cyclists and pedestrians before motor vehicles.

Q9. Please choose which of the following end-of-trip cycling amenities you would most like to see at the new Surrey Langley SkyTrain stations? Participants were asked to select one of the following answers.



#### 'Other' included:

- All three amenities listed above
- Bike share rentals
- Lockers
- Water stations
- Charging stations for e-bikes and scooters
- **Bathrooms**



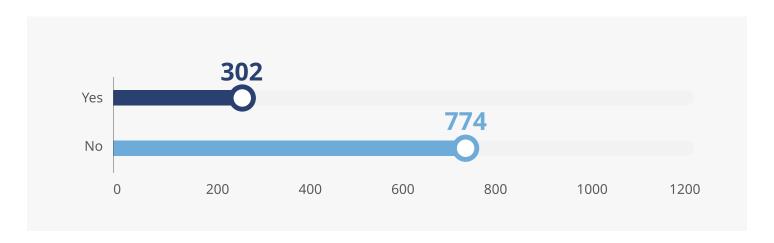
It is great that this is in play - super important for a fast mode of transportation, especially for those who use transit for employment purposes that need to go into another jurisdiction (such as if they live in Langley but work in Burnaby or Downtown Vancouver - the SkyTrain will make the trip fast for them).

#### **Environmental Screening Review**

While no formal provincial or federal environmental assessment of the project is required, the province is completing an Environmental Screening Review (ESR) - a robust analysis of potential effects and mitigations on communities and the environment to help inform project design, construction, and operation. Feedback is incorporated as appropriate.

#### Q11: Are there any specific environmental mitigations you would like the project to consider

Those who selected 'yes' were asked to share what they were. Here's a summary of what participants said:



#### **Active Transportation**

- Maintain cycling paths during construction
- Use the space under the guideway for walking and cycling paths
- Include bike share/bike rentals at new stations
- Include walking and cycling infrastructure that is wide, separated and protected

#### **Climate and Environment**

- Preserve green space, trees and agricultural land
- Reduce environmental effects in design and construction practices
- Design and construction considerations including flood mitigation, appropriate drainage, heat, etc.
- Concern about potential vehicle congestion around new SkyTrain stations
- Incorporate natural habitat conservation during the planning, design and construction phases
- Consider embodied carbon in design and construction
- Consider the opportunity to rehabilitate existing habitats

#### Construction

- Use environmentally responsible materials and construction practices
- Use as little concrete as possible
- Concerns about contamination, runoffs and improper disposal of construction materials
- Create a parking and traffic management strategy

#### **Consultation and Engagement**

Ensure meaningful engagement with local Indigenous groups

#### **Station Design and Amenities**

- Appropriate disposal receptacles
- Charging stations for electric vehicles and e-bikes
- Wayfinding and storytelling signage
- Washrooms
- Public art that reflects local communities

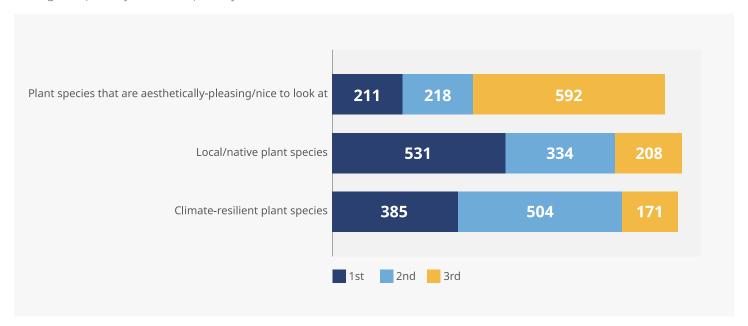
#### **Transit-oriented Development**

- Concerns about
  - Light pollution caused by the project and development
  - Increasing crime
  - Densification
  - Vibration caused by the project on current property and appeal of future development
- Suggestions to
  - Build new or expanded green space, parks and community gardens
    - Include noise mitigation to maintain quality of life for those living along the corridor, now and in the future
    - Prioritize opportunities for small, local businesses





Q12. Generally, the project will replace trees at a 2:1 ratio for the project. Please indicate your **level of preference by ranking the following** (Participants were asked to rank their priorities from 1 to 3 (1-highest priority, 3-lowest priority)):



#### **Additional Comments and Questions**

While no formal provincial or federal environmental assessment of the project is required, the province is completing an Environmental Screening Review (ESR) - a robust analysis of potential effects and mitigations on communities and the environment to help inform project design, construction, and operation. Feedback is incorporated as appropriate.

#### Q10. Do you have any further comments or questions about the Surrey Langley SkyTrain project?

#### **General Comments**

- Significant support for the project and requests to build the SkyTrain as quickly as possible
- Concerns
  - Whether the new SkyTrains will have capacity to accommodate projected population increases to 2030 and beyond (i.e. the Expo Line is already at capacity)
  - Investment in transit infrastructure has taken too long south of the Fraser
  - Potential for future drug use, crime and sex work at new stations

#### **Alignment and Station Locations**

- Suggestions to
  - Move the station at 184 St. and Fraser Highway from the southeast corner to avoid effects to the nearby creek and habitat
  - Move the station at 184 St. and Fraser Highway to 186 St. and Fraser Highway to connect people to nearby amenities better
  - Include a station at 64 St. and Fraser Highway
- Concern about building the project south of 168 St.

#### **Active Transportation**

- Suggestion to include
  - Separated and protected bike paths along the entire length of the SkyTrain alignment
  - Safe active transportation paths to and from all stations
  - Design features to minimize stopping or dismounting in bike lanes

#### **Transit Connections**

- Request for frequent and efficient bus connections to and from new stations
- Questions about how future bus routes will connect to new stations

#### Construction

- Desire to build the project as quickly as possible
- Suggestions that
  - Bike paths remain accessible during construction
  - Construction methods prioritize strong environmental practices (e.g. manage dust, gas/oil leaks or runoffs, waste production, etc.)
- Concern about construction effects on local communities
- Questions about how the project will minimize construction effects on air quality

#### **Consultation and Engagement**

Recommendation to ensure meaningful consultation and engagement with local Indigenous groups and affected residents, businesses and property owners

#### **Climate and Environment**

- Suggestions to
  - Consider climate change effects, such as drainage, flood mitigation, and solar intensity during



- project design and construction
- Incorporate both positive and negative effects of the project in the environmental screening review
- Concerns about effects on wildlife, farms, wetlands and other and habitats and potential mitigations
- Questions about
  - Mitigations to prevent birds from flying into SkyTrain station windows
  - Timing of the environmental screening review

#### Extension

- Suggestion to ensure that the project is designed to allow future extensions to Abbotsford, Hope, Chilliwack, and further into Surrey and Port Coquitlam
- Questions about whether the project would be designed to accommodate additional stations in the future

#### **Property Acquisition**

- Questions about the project's property acquisition plan and timing for implementation
- Concern for vulnerable populations that may be impacted by the property acquisition process

#### **Station Amenities**

- Suggestions to
  - Incorporate a bike-share program (for both regular bikes and e-bikes) at each station
  - Design the stations to accommodate retail and restaurants
  - Include safe needle disposal bins in new stations
  - Include washrooms at all new stations
- Concern about safety at stations and in the SkyTrain cars, with suggestions about cameras, 24/7 security personnel, and ample lighting

#### **Station Design**

- Suggestions to
  - Consider green roofs and water-friendly plants
  - Ensure adequate parking at all new stations
  - Prioritize safe access to and from new stations
  - Have emergency exits serve as proper public entrances to improve access and circulation
  - Incorporate public art and public spaces into station design
  - Make the station platforms indoors so that they are more comfortable in colder weather

- Consider designing stations and SkyTrain cars with air conditioning
- Use unique names for stations that reflect the local community

#### **Transit-oriented Development**

- Suggestions to
  - Mitigate noise to maintain livable communities
  - Use trees and green belts to minimize visual effects on adjacent residential buildings
  - Ensure ample parks, green spaces, and public spaces
  - Prioritize high-density development within 2 km to 5 km of new stations
  - Prioritize mixed-use development along Fraser Highway, with residential above retail/ commercial
  - Create opportunities for small, local businesses over big chains
  - Create affordable artist spaces
  - Develop enhanced community amenities funded by developers
  - Maintain existing single-family housing in good condition
  - Develop affordable housing opportunities for families, such as more two- and three-bedroom options
  - Create more affordable rental housing opportunities
  - Create more nightlife opportunities

#### Concerns

- Increased affordability challenges, including property values/taxes
- Densification increasing pressure to already limited community services, such as schools, health care, and emergency services
- Increase neighbourhood crime around stations
- Light pollution resulting from future development
- Traffic congestion caused by feeder buses to and from stations stopping at bus stops
- Effects to vulnerable populations, especially seniors living in mobile homes
- Effects to homelessness in the community



- Parking issues in local neighbourhoods
- Quality-of-life effects on local residents

#### Questions

- Whether there are or will be studies to understand how new stations will affect current parking and traffic
- Timing of land-use and zoning changes
- Effects to existing businesses, specifically re: closures and relocations



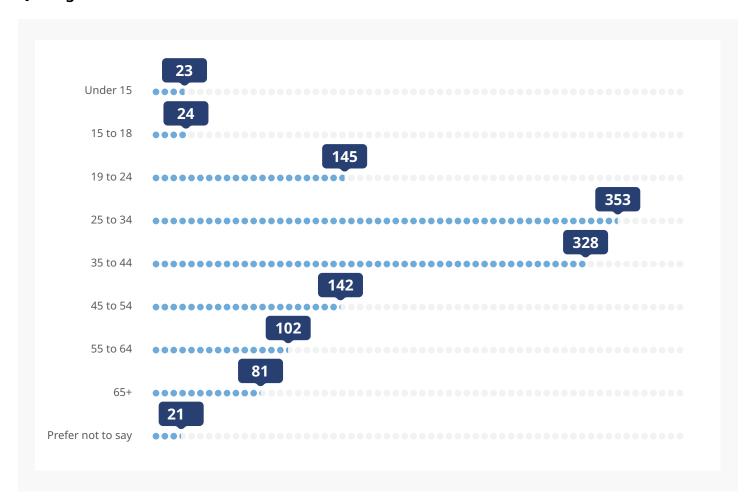
Make stations greener (such as featuring a rainwater collection and solar panels) and add washrooms to the stations. Add covered walkways that would directly connect the station to bus stops, for convenience, especially during frequent rainy days. If possible, try modifying station names to reflect not just the street names but also the neighbourhoods they are in or the surrounding areas. The station names for this extension sound too monotonous. In addition, integrate art into the stations for public appreciation.

#### **Demographics**

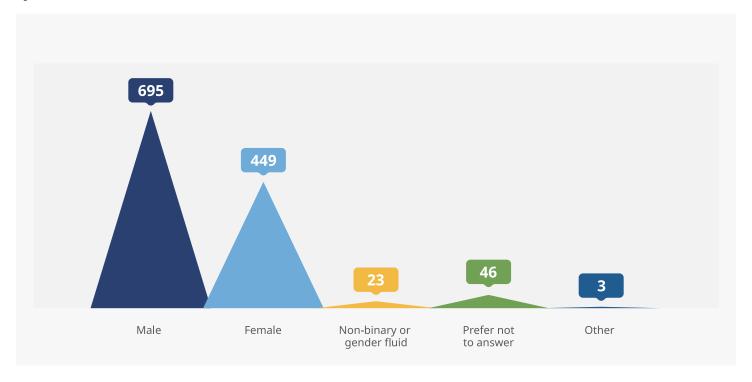
The Province of BC is committed to ensuring that government policies, programs and services are working for all British Columbians, including traditionally underrepresented groups. The project endeavours to engage diverse audiences, and will continue to do so throughout the development, procurement, and construction phases. Equity considerations in this round of public engagement included, for example, online and in-person marketing and opportunities to provide feedback, direct outreach to identity groups, multi-lingual translators at in-person open houses, and large print information boards for low-vision or visually impaired individuals.

This section illustrates the demographics of participants who submitted a feedback form online or inperson.

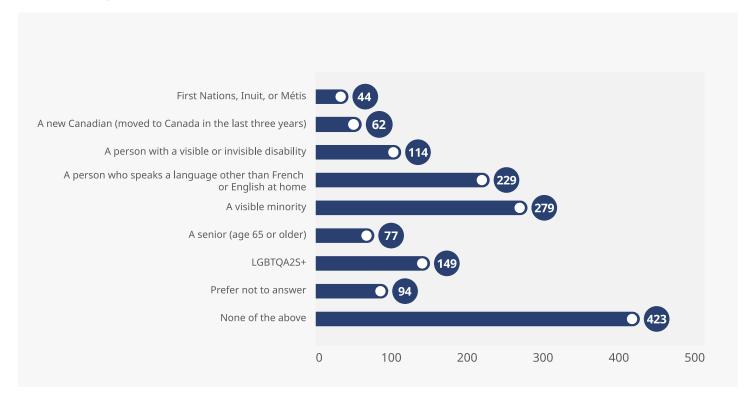
#### Q13. Age



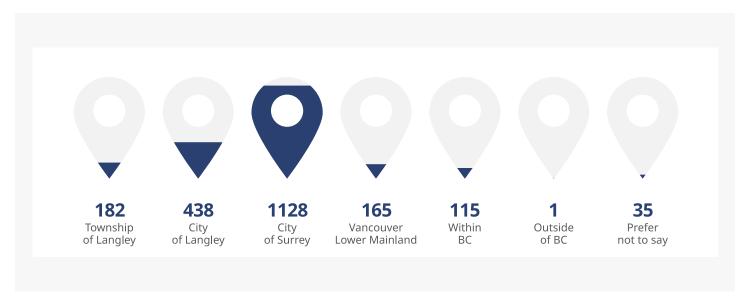
#### Q14. Gender



#### Q15. Identity



#### Q16. Residence



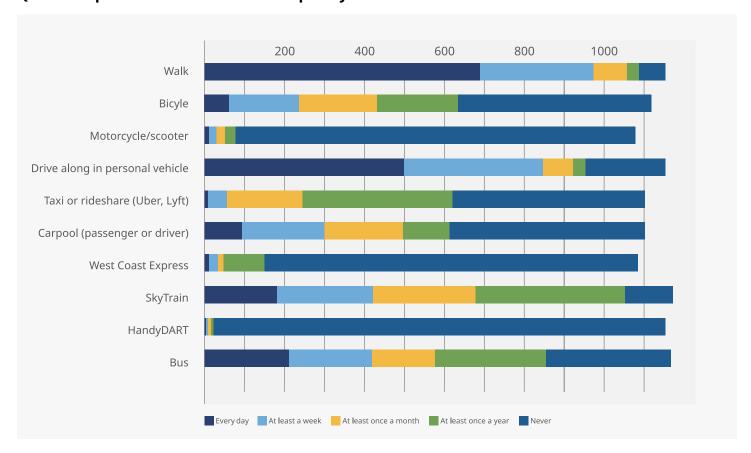
#### Q17. Study or work in Surrey or Langley



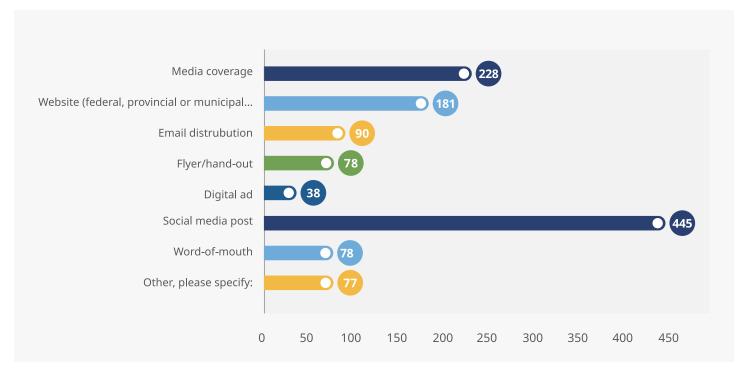


Get it completed ASAP. I'm 82 years young.

#### Q18. Transportation methods and frequency



#### Q19. Awareness of the public engagement opportunity



#### "Other" includes

- Open house event
- City email
- Community group
- Flickr
- Place of employment
- Google
- **HUB Cycling**
- City Hall display
- Reddit
- Teacher

#### **Next** Steps

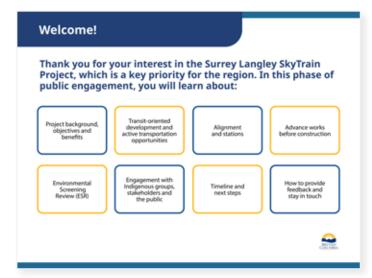
Feedback from this round of public engagement, along with technical analysis, feasibility studies, and budget considerations, will help to inform project planning as it progresses through the design, procurement, construction and operation phases.

#### **Thank** You

Thank you to everyone who participated in the Surrey Langley SkyTrain Project public engagement opportunity – online or in person. We appreciate your interest and your time. Stay tuned for future engagement opportunities!

## Appendices

## Appendix A Engagement Boards











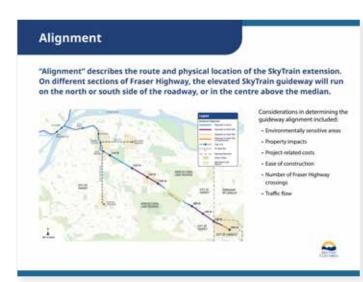












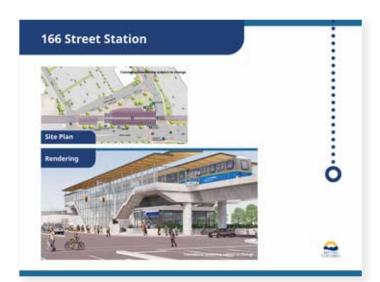










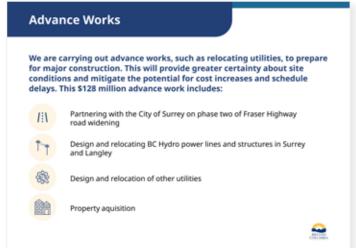




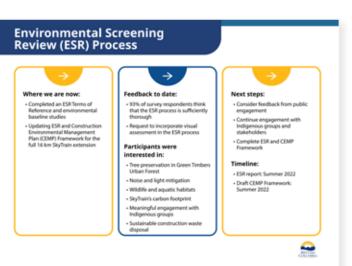












#### Preliminary Environmental Screening Review (ESR) Findings

Noise	Construction Temporary Immoves in daymer and night from noise bests.     Operation Comparable rusps twells to existing Skytham	Schedule constructor to immersiae none in recidential areas:     Nootly residents in ediumnic of none construction activities     Use hardword treat rail and none barriers and other measures recommended in Transland's Score Souty.
Visual	Changes to views from residential and green spaces due to elevated SkyTrain stations and guideway	Choose architectural Sniches and landscaping that support visual screening at stations
Archaeology	No impacts to registered archaeological sites	Adhere to munagement recommendations and protocols for chance finds during construction
Vegetation	Iffects is existing trees along the alignment.	Project trees and replace trees if removed.

#### Preliminary Environmental Screening Review (ESR) Findings

Wildlife	<ul> <li>Construction: Green Timbers and Serpentine Valley are key areas to monitor widdlife</li> <li>Operation: Minimal anticipated effects</li> </ul>	Design stations to minimize potential bird critics     Minimize wildlife acroscores during construction
Fisheries and aquatics	Construction: Minimal effects on fish and fish habitat     Operation: No anticipated effects.	Control sediment and erosion     Time instream work during least sensitive periods
Air quality and greenhouse gases (GHGs)	Construction: Temporary minor increase during construction     Operation: Net benefit from replacement of gas and desail powered cars and buses with an atectrically powered StyTrain	Use measures to minimize GHG emissions such as anti-idling protocols, electric equipment and utra-less sulphur diesel     Minimize embodied carbon in construction materials:

#### Engaging with Indigenous Groups

The Province is committed to meeting its obligations to Indigenous groups and is working closely with Katzie First Nation, Kwantlen First Nation, Matsqui First Nation, Musqueam Indian Band, Semiahmoo First Nation and Tsawwassen First Nation on the project.

To date, Indigenous groups have participated in archaeology work, provided input into the Environmental Screening Reviews (ESR) and on the Reference Concept Design (RCD).

The Province will continue to engage Indigenous groups, including exploring economic development, cultural recognition and other opportunities during project delivery.





#### Engaging with Stakeholders and the Public

#### Stakeholder Engagement

The Province is in the process of engaging project partners and key stakeholders, including local governments, community organizations, advocacy groups, businesses, residents and institutions in areas of health and education.

#### **Public Engagement**

The Province will continue to engage residents and the public on this important project. Stay tuned for project developments and engagement opportunities.



The Province is engaging diverse and often underrepresented audiences through an equity analysis process. We will continue to engage equity-deserving communities through the project's design development, procurement and construction phases.



# Pre-Procurement Procurement Construction (and Testing) Butternor Concept Design & Business Care Performance We Are Rere Early 2023 Mid 2024 Approval to Proceed with Advance Works Fall 2022 Oct 2021 Business Case RFP Spring 2023 Spring 2023

#### Thank You!

We look forward to your comments. Please provide your feedback through the online form at <a href="http://engage.gov.bc.ca/surreylangleyskytrain">http://engage.gov.bc.ca/surreylangleyskytrain</a> by June 9, 2022.

Thank you for your interest in the project and participation in this public engagement. As this project progresses, there will be future engagement opportunities to provide feedback. Please stay in touch via:



#### Our project website:

https://gov.bc.ca/surreylangleyskytrain





#### Email

surreylangleyskytrain@gov.bc.ca





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The Province is committed to meeting its obligations to Indigenous groups and is working closely with Katzie First Nation, Kwantlen First Nation, Matsqui First Nation, Musqueam Indian Band, Semiahmoo First Nation and Tsawwassen First Nation on the project.

To date, Indigenous groups have participated in archaeology work, provided input into the Environmental Screening Reviews (ESR) and on the Reference Concept Design (RCD).

The Province will continue to engage Indigenous groups, including exploring economic development, cultural recognition and other opportunities during project delivery.





#### Engaging with Stakeholders and the Public

#### Stakeholder Engagement

The Province is in the process of engaging project partners and key stakeholders, including local governments, community organizations, advocacy groups, businesses, residents and institutions in areas of health and education.

#### **Public Engagement**

The Province will continue to engage residents and the public on this important project. Stay tuned for project developments and engagement opportunities.



The Province is engaging diverse and often underrepresented audiences through an equity analysis process. We will continue to engage equity-deserving communities through the project's design development, procurement and construction phases.



# Pre-Procurement Procurement Construction (and Testing) Butternor Concept Design & Business Care Performance We Are Rere Early 2023 Mid 2024 Approval to Proceed with Advance Works Fall 2022 Oct 2021 Business Case RFP Spring 2023 Spring 2023

#### Thank You!

We look forward to your comments. Please provide your feedback through the online form at <a href="http://engage.gov.bc.ca/surreylangleyskytrain">http://engage.gov.bc.ca/surreylangleyskytrain</a> by June 9, 2022.

Thank you for your interest in the project and participation in this public engagement. As this project progresses, there will be future engagement opportunities to provide feedback. Please stay in touch via:



#### Our project website:

https://gov.bc.ca/surreylangleyskytrain





#### Email

surreylangleyskytrain@gov.bc.ca





## **Appendix B**Feedback Form

Surr	ey Langley S	kyTrain P	roject Fee	edback Form
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## Appendix C Promotion and Outreach

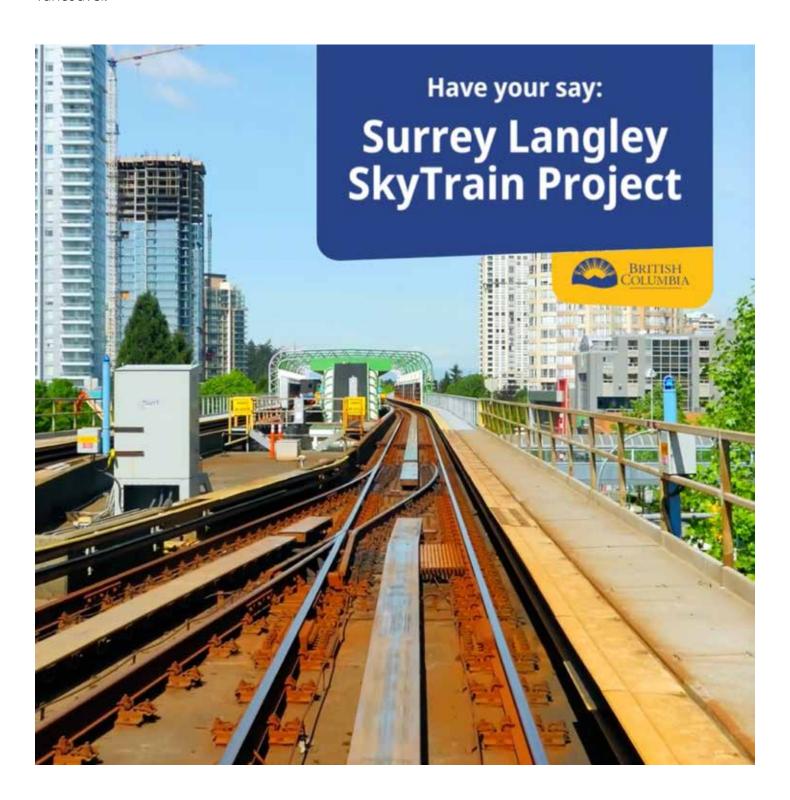
#### **Postcard**

The following image depicts promotional postcards, marketing the engagement opportunity, that were distributed to transit customers at transit hubs in the City of Langley, the Township of Langley, and the City of Surrey as well as to businesses along the 16- kilometre alignment.



#### **Digital Ads**

The following image is a still from a digital video ad that ran across social media platforms in Metro Vancouver.



#### **Social Media**

The following image depicts a snapshot of social media distributed between May 9, 2022, and June 9, 2022.

