



Commercial Vehicle Safety & Enforcement

Commercial Transport

NOTICE

RE: Discontinuation of Fax Machine at the Provincial Permit Centre

Please be advised that effective **May 15, 2025**, the Provincial Permit Centre (PPC) will no longer send permits or receive requests for permits by fax due to the requirements of our new OnRoute application and be in compliance with security and privacy policies.

Any fax or email that contains credit card information will be destroyed immediately. The Provincial Permit Centre staff can assist with taking payment over the phone.

Carriers seeking permits may:

- Contact the PPC by phone at 1-800-559-9688
- Contact the PPC by email at PPCPermit@gov.bc.ca
- Obtain permits online at onRouteBC@gov.bc.ca

Should you have any questions or concerns, please contact Commercial Transport Program staff at 250 953-4017 or by email at Commercial.Transport@gov.bc.ca.

Thank you,

Porya Khorsandi
Manager, Provincial Permit Centre