

ePayments Training

There are **three (3) options** for training:

1. Training in Calgary:

CAPLA is providing training in Calgary. The training material was designed by the Ministry and CAPLA has appointed “Power Users”, who have already received the training at least twice and are familiar with ePayments, to facilitate the training sessions in Calgary.

To Register, please visit: <http://www.caplacanada.org/>

2. Self-Tutoring Online:

The Ministry has created 28 Self-Training Adobe Captivate Demonstrations, encompassing all of the training material, for your convenience. Please visit our website: <http://www.empr.gov.bc.ca/Titles/OGTitles/ePayments/Pages/default.aspx>

3. Training in Victoria:

Training was offered in Victoria between November and December and several companies took advantage of the opportunity by bringing their payment team to Victoria for a semi-private training session. All groups found this to be especially beneficial, as it allowed them to discuss amongst themselves how their processes would need to be adjusted, while receiving the training.

If you would like to arrange a training session in Victoria for your payment team, please contact Carolyn.Desjardins@gov.bc.ca.

We would like to express our sincere gratitude to Linda Westbury and Sherry Batke of CAPLA, as well as the entire CAPLA team, for all of the time and effort they’ve put into arranging ePayments training, based in Calgary, so the majority of our clients can take advantage of the training without travelling to Victoria. Your dedication in helping us make ePayments a success has been invaluable and we can’t thank you enough!

We would also like to thank all of the volunteer Power Users who will be facilitating the training for selflessly taking time out of your busy schedules to train your colleagues.

We couldn’t do this without all of you! Thank you!