Dear [Recorded Holder],

## Re: Mineral Titles Online December 31, 2021 – January 11, 2022

On December 31, 2021, in order to terminate the effect of the COVID-19 order, it was necessary to update the MTO database, which involved taking MTO offline and updating the registry. The planned update to the MTO registry resulted in a number of failures and created errors in the MTO production database and caused the forfeiture of a number of claims that were not intended to forfeit. In turn, a number of new claims were immediately registered after midnight on January 1st, 2022. MTO was turned off at 1200h on January 1st, 2022.

We had previously communicated in a <u>notice</u> posted on the Mineral Titles Branch website on December 6, 2021 that cells related to the end of the COVID-19 time extension order were to be released in a schedule between January 4, 2022 to January 10, 2022. Instead, these cells became available at midnight on December 31, 2021.

Following is a list of steps we have taken to resolve these issues:

1. The previous cell availability schedule (Jan 4<sup>th</sup> - 10<sup>th</sup>) for cell release related to the end of the COVID-19 time extension has been cancelled. A <u>new cell acquisition schedule</u> has been developed as follows:

Mapsheet	Availability Date at 1100h each day
114	Thursday January 13, 2022
083	Friday January 14, 2022
102	Monday January 17, 2022
103	Tuesday January 18, 2022
094	Wednesday January 19, 2022
082	Thursday January 20, 2022
104	Friday January 21, 2022
092	Monday January 24, 2022
093	Tuesday January 25, 2022

Cells subject to non-COVID-19 time extension orders should not have been released.
 Cells subject to the COVID-19 time extension order should only have been released according to the posted schedule. For these reasons all claims registered on January 1, 2022 have been deleted from the registry. Refunds for claim registration fees will be provided.

- 3. Titles with time extensions beyond December 31, 2021 were reinstated. The time extension events were reapplied as they previously existed.
- 4. Titles with good to dates between January 1, 2022 and January 11, 2022 have been reinstated and granted a short time extension for recorded holders to register work or pay cash in lieu, as recorded holders could not access MTO during this time.
- 5. A few recorded holders who tried to register work or make payment on their claims have reported they were not able to do so between 1600h and midnight on December 31, 2021. Their claims have been reinstated with a short time extension applied to allow for the registrations to be completed.

These steps will be completed by Monday, January 10, 2022. The plan is for MTO to be online and available to the public on Tuesday January 11, 2022 1400h.

Over the next few days, we will continue to email each recorded holder who has claims in one of the above categories. We will be informing the affected claim holders with more details about the actions taken and any required steps that they may need to take.

We thank you for your patience while we have been getting the data in the registry restored so MTO access can be enabled for recorded holders.

Please refer to News, Notices and Announcements for further updates about MTO.

Sent on behalf of:
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