B.C. TIMBER SALES ANNUAL PERFORMANCE REPORT

April 1, 2019 to March 31, 2020



Safety • Reconciliation • Sustainable Resources • Economic Prosperity • Business Excellence







Ministry of Forests, Lands, Natural Resource Operations and Rural Development



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BCTS sustainably manages the harvesting and reforestation of approximately 20 per cent of the timber available for harvest from British Columbia's timber harvesting land base. "Timber harvesting land base" is public land where environmentally sound timber harvesting is allowed and economically feasible.

BC Timber Sales (BCTS) is a self-financing program within the Ministry of Forest, Lands, Natural Resources Operations and Rural Development (the Ministry). BCTS supports the Ministry's vision of *"Stewardship of the Province's Crown (public) land and resources that reflects the diverse values and interests of all British Columbians"*. BCTS also supports the Ministry's six goals: Excellence in Delivery of our Business, Sustainable Natural Resource Management, Reconciliation with Indigenous Peoples, Resilience to Natural Hazards in a Changing Climate, Revitalizing Forests and the Forest Sector, and Rural Development and Resilience.

BCTS' primary function is to sustainably manage, plan, develop and sell through auction a substantial and representative portion of the Province's annual available timber volume and to reforest harvested areas. The data obtained from these timber auctions and operations determine the market value of timber harvested from public land. This business process, referred to as the Market Pricing System, is used to demonstrate to the Province's trade partners that public timber is being sold at market prices. It also helps ensure that British Columbians receive fair market value for their Crown assets.

BCTS maintains mutually productive and beneficial relations with all parts of the Ministry while retaining the operational and financial independence needed to support the MPS and the achievement of our vision, mission and goal.

Our Vision:

To be an effective timber marketer generating wealth through sustainable resource management.

Our Mission:

Committed to pursuing **excellence** in all aspects of our business, maintaining **effective relations** and focusing on **results**, BC Timber Sales generates **economic prosperity** for all British Columbians through the **safe, sustainable** and **reliable** development and auction of public timber, and by playing a pivotal role in the Ministry's reforestation strategies.

Our Goal:

To provide credible representative price and cost benchmark data for the Market Pricing System through auctions of timber harvested for public land in British Columbia.

ORGANIZATIONAL OVERVIEW

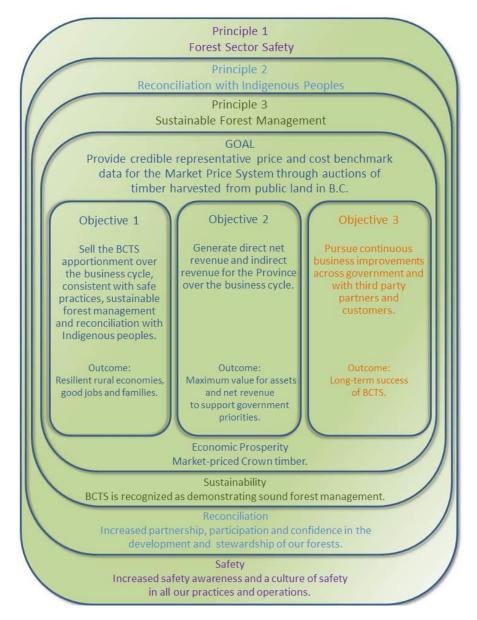
BCTS' strategic and operational business planning process creates the platform for the program to identify and deliver on key objectives for the fiscal year. BCTS has three key business objectives and operates within three overarching guiding principles.

BCTS' business objectives:

- 1. Sell the BCTS apportionment over the business cycle, consistent with safe practices, sustainable forest management and reconciliation with Indigenous peoples.
- 2. Generate direct net revenue and indirect revenue for the Province over the business cycle.
- 3. Purse continuous improvements across government and with third party partners

BCTS' guiding principles:

- 1. Forest Sector Safety
- 2. Reconciliation with Indigenous Peoples
- 3. Sustainable Forest Management



HIGHLIGHTS OF THE YEAR

BCTS' achievement supports the outcomes of Economic Prosperity, Sustainability, Business Excellence, Safety and Reconciliation benefiting all citizens of British Columbia. We are committed to pursuing excellence in all aspects of our business, focusing on results and maintaining effective, meaningful relationships with stakeholders and First Nations.

In 2019/20, BCTS:

- Maintained our SAFE Company certification supporting forest sector safety.
- Maintained 100 percent of our operational area certified under a Sustainable Forest Management system, demonstrating environmentally sound forest management practices.
- Delivered on our environmental stewardship commitment by growing 47.7 million seedlings and planting 39 million trees, replenishing areas harvested by our licensees.
- Sold 10.1 million cubic metres of timber, supporting the Market Pricing System, rural economies, jobs and families.
- Earned \$175.7 million in net revenue, supporting the government's fiscal plan and priorities.
- Managed and stored 51 million seedlings and planted 16.7 million trees for the Forests for Tomorrow (FFT) and Forest Carbon Initiative (FCI) programs, supporting productive future forests.
- Continued to implement our Business Relations Strategy and Rural Communities Communications and Engagement Strategy, supporting effective relations.

Since 2003, BC Timber Sales has sold 195 million cubic metres of timber through competitive auctions, supporting rural economies across B.C. The development, auction, harvesting and processing of this timber has helped create and sustain over 7,500 direct and 10,000 indirect jobs. These jobs have supported families and rural communities over the last 17 years and continue to do so.

We measure success in achieving our goal through three key outcome indicators and two corporate performance measures:

Key Outcome Indicator	Results
1. BCTS auction volume as a percent of projected Provincial harvest volume	A
2. Percent of total apportioned timber volume sold over the five-year business cycle	U
3. Indirect revenue earned	U
Corporate Performance Measure	Results
1. Annual timber volume sold	U
2. Net revenue earned	0

- A = Achieved target
- **O** = Overachieved target
- **S** = Substantially Achieved target
- **U** = Underachieved target
- N/A = Not Applicable

REPORT ON PERFORMANCE

In fiscal year 2019/20, 31 performance measures supported the achievement of our goal, objectives and principles. The table below provides a synopsis of our performance for the year.

Goal/Objectives/Principles	Key Strategies	Performance Measures	Results
Goal: Provide credible representative price and cost benchmark data for the Market Pricing System through auctions of timber harvested from public land in British Columbia.			
Implement a Data Quality Management System (DQMS) Accuracy and completeness of performance metric, cost survey and silviculture liability data A			
Monitor BCTS timber volume sold by maj	c c	Percent of BCTS auction volume harvested compared to that of major licensees (for each significant species and grade)	A

Objective 1: Sell the full BC Timber Sales apportionment over the business cycle. Consistent with Safe Company practices and sustainable forest management.

Offer to the market, through competitive auctions, sufficient timber volume to achieve annual timber volume sold targets	Annual timber volume offered	0
Develop sufficient timber volume to maximize timber volume offered and sold	Annual timber volume developed (ADV)	U
Plan out sufficient ready to develop volume to support the achievement of the next one to two years annual developed timber volume targets	Annual ready to develop volume (RCDR)	U
Auction a reliable supply of timber	Percent of timber volume advertised in quarter planned	U
Optimize the timing of our delivery of timber volume to the market by responding to customer demands ad appropriately managing the risks to the achievement of our annual timber volume sold targets	Percent of timber volume sold by quarter (cumulative)	U

Objective 2: Generate direct net revenue and indirect revenue for the Province over the business cycle.				
Actively manage the costs of developing timber for auction	Cost of developed timber per cubic metre (m3)	А		
Actively manage the costs of access to the timber	Access costs per cubic metre of timber volume sold	U		
Offer a timber volume equivalent to 10 percent of rationalized apportionment as Category 2 timber sales	Category 2 timber volume offered	А		
Objective 3: Continuous business improvement – within BCTS, across government and with third parties.				
Pursue excellence in people	Work Environment Survey overall engagement	A		
	Percent of staff with foundational Lean training	U		
Pursue excellence in operations, practices and processes	Projects undertaken	0		
	ISO 9001:2015 Standards - Procurement	Α		

REPORT ON PERFORMANCE

Principle 1: Forest Sector Safety		
Ensure safe BCTS practices by maintaining SAFE Certification	SAFE Company certification	A
Promote safe worksites by requiring all parties working on Timber Sales Licenses (TSLs) or bidding on BCTS contracts to be SAFE Company certified	Percent of parties working that are SAFE Company certified	A
Actively support the Ministry in maintaining its SAFE Company certification by implementing a strategy to align with BCTS	Ministry SAFE Company certification	A
Principle 2: Reconciliation with Indigeno	us Peoples	
Worked to align our culture, policies and business practices to support reconciliation with Indigenous peoples. Enhanced our training program for	Percent of staff having completed the Learning for Reconciliation Five Actions	U
staff focused on improving cultural awareness and understanding of Indigenous peoples history, culture and legal framework.		
Pursued opportunities to build effective and durable relationships with Indigenous peoples.		
Continued to engage with Indigenous peoples to learn more on ow BCTS can strategically align with the <i>Declaration Act</i> and CTA		
Principle 3: Sustainable Forest Managem	ent	
Maintain an Environmental Management System (EMS) and Sustainable Forest Management Certification (SFM)	Percent of timber volume certified under an SFM system	A
Deliver on stewardship obligations	Number of EMS/SFM external audit major non-conformances	A
	Number of trees planted	А
	Km of road deactivated	S
Use our economies of scale and expertise to deliver cost effective silviculture services and provide	Ministry Not Satisfactorily Restocked (NRS) area planted by BCTS	A
quality seedlings for the Forests for Tomorrow (FFT) Program and the Ministry	Number of FFT/FCI trees planted	0
	Seedlings grown for FFT/FCI	0
Implement our Climate Change Action Plan	Annual progress report	A

SAFETY



- BCTS supervisory staff will be accountable for ensuring employees are properly trained for their jobs, making employees aware of safety hazards, ensuring unsafe action or conduct is not tolerated in the workplace, and endorsing sound health and safety work practices on a daily basis.
- BCTS workers will be accountable for conducting their work activities in accordance with sound health and safety practices and will endorse these practices with their fellow workers.

• Ensure safe BCTS practices by maintaining SAFE Company certification

Corporate Performance Measure	2019/20	2019/20	
(BCTS)	Target	Performance	
SAFE Company certification	Maintained	Maintained	Achieved

Measure Description: Maintaining our safety certification is a measure of BCTS' success in supporting the BCTS Safety Policy.

• Promote safe worksites by requiring all parties working on Timber Sales Licences (TSLs) or bidding on BCTS contracts that involve on-the-ground fieldwork to be SAFE Company certified

Corporate Performance	2019/20	2019/20	
Measure	Target	Performance	
Percent of parties working on BCTS TSLs or contractors that involve on the ground fieldwork that are SAFE Company certified	100%	100%	Achieved

Measure Description: Requiring all parties working on TSLs or contracts that involve on-the-ground fieldwork to be SAFE Company certified is a measure of BCTS' success in supporting and promoting safe worksites.

• Actively support the Ministry in maintaining its SAFE Company certification by implementing a strategy to better align the BCTS safety program with the Ministry's Safety Management System



Corporate Performance Measure	2019/20	2019/20	
(Ministry)	Target	Performance	
Ministry SAFE Certification	Maintained	Maintained	Achieved

Measure Description: The Ministry's maintenance of its safety certification is an indicator of BCTS' success in supporting the Ministry's safety program.

RECONCILIATION

Principle 2:

Reconciliation with Indigenous Peoples

Reconciliation with Indigenous peoples is integral to BCTS' mandate and its longterm success. In that context, the program supports government's commitment to true, lasting reconciliation with First Nations in British Columbia; this includes the implementation of the *Declaration on the Rights of Indigenous Peoples Act* (*Declaration Act*) and the Calls to Action of the Truth and Reconciliation Commission (CTA).

BCTS is committed to supporting the achievement of the Ministry's objective to "Strengthen partnerships and increase engagement with Indigenous peoples in the management of B.C.'s natural resources" by:

- Exploring greater opportunities to promote partnerships with Indigenous peoples in the work of the Ministry.
- Increasing participation from Indigenous peoples in the natural resource economy.
- Increasing the confidence of Indigenous peoples in BCTS' stewardship of natural resources (including continued work on the incorporation of Indigenous Knowledge).

In recognition of the above commitments, BCTS pursued the following key strategies during the year:

- Worked to align our culture, policies and business practices to support reconciliation with Indigenous peoples.
- Enhanced our staff training program with a focus on improving cultural awareness and understanding of Indigenous peoples history, culture and legal framework.
- Pursued opportunities to build effective and durable relationships with Indigenous peoples.
- Continued to engage with Indigenous peoples to learn more on how BCTS can strategically align with the *Declaration Act* and CTA.
- Continued to implement the Learning for Reconciliation strategy, which included the following five actions:
 - 1. All staff to read the Truth and Reconciliation Commission of

RECONCILIATION

Canada (TRC) Calls to Action, the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP) and the Provincial 10 Draft Principles

- 2. All staff to seek additional learning opportunities within the BC Public Service.
- 3. All staff to participate in the group presentation and discussion on UNDRIP, CTA, and the 10 Draft principles and the *Declaration Act*.
- 4. All staff to receive in-person training, preferably from a local indigenous training provider.
- 5. All managers and team lead to work with their teams to identify actions that will be undertaken to support the CTA, implementation of the Declaration Act and the Provincial 10 Draft Principles.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Percent of staff who completed the Learning for Reconciliation Strategy's five actions	100%	90%	Underachieved



SUSTAINABLE RESOURCES



High-quality forest and environmentally sound management practices are integral to the BCTS mandate. Sustainable forest management is important to how BCTS conducts its business and to protecting the interests of the people of British Columbia. Through the application of this principle, BCTS supports the achievement of the Ministry objective for the public's confidence and trust in the stewardship of British Columbia's natural resources.

• Maintain an Environmental Management System (EMS) and Sustainable Forest Management Certifications (SFM)

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Percent of timber volume certified under an SFM system	100%	100%	Achieved

Measure Description: Percent of BCTS apportioned volume certified to sustainable forest management standards such as Sustainable Forestry Initiative (SFI), Canadian Standards Association (CSA), or Forest Stewardship Council (FSC). This measure is an indicator of BCTS' success in demonstrating and being recognized for its environmentally sound forest management practices.

• Deliver on stewardship obligations

Through our Seedling Services program we ensured a secure supply of seeds for future BCTS' needs and to meet our current commitments. During the year, Seedling Services grew 47.7 million seedlings and collected 290 kg of seed for our obligations.

SUSTAINABLE RESOURCES

Corporate Performance Measure Major Stewardship Obligations	2019/20 Target	2019/20 Performance	
Number of EMS/SFM external audit major non-conformances	ZERO	ZERO	Achieved
Number of trees planted	38.3M	39.0M	Overachieved
Km of BCTS road deactivated	450KM	417KM	Substantially Achieved

In spring 2020, BCTS delivered its one billionth tree seedling

for government-funded planting initiatives.



On average, BCTS manages more than 90 million seedlings a year from a mix of over 20 different native tree species seed to help maintain ecosystem processes, resilience and diverse habitats.

Use BCTS economies of scale and expertise to deliver cost-effective silviculture services and provide quality seedlings for the Forests for Tomorrow (FFT) and Forest Carbon Initiative (FCI) programs and the Ministry

During the year, BCTS continued to collaborate and deliver high-quality services to the Forests for Tomorrow Program (FFT) and the Forest Carbon Initiative (FCI). In 2019/20, the demand from these programs grew and the number of trees planted and seedlings grown exceeded the planned targets for the year.

	2019/20 Target	2019/20 Performance	
Ministry NSR* area planted by BCTS	8,665 ha	9,193 ha	Overachieved
Number of FFT/FCI trees planted	15.2M	16.7M	Overachieved
Seedlings grown for FFT/FCI	48.0M	51.0M	Overachieved

*NSR = Not Satisfactorily Restocked.

• Improve wildlife management and support the recovery of species at risk

Consistent with the Ministry's commitment to improving wildlife management and habitat conservation, BCTS has dedicated additional staff positions to support its operations through collaboration with the provincial Caribou Recovery program and regional wildlife managers on the development and implementation of plans and beneficial management practices for wildlife, species at risk and associated habitats.

• Implement our Climate Change Action Plan

The Ministry's objective is to expand and strengthen climate change mitigation and adaptation activities. The purpose of BCTS' Climate Change Action Plan is to:

- Foster the adoption of climate change mitigation and adaptation actions within BCTS business processes; while,
- Ensuring consistency and alignment with the Ministry's Service Plan and associated climate change strategies and actions plans.

SUSTAINABLE RESOURCES

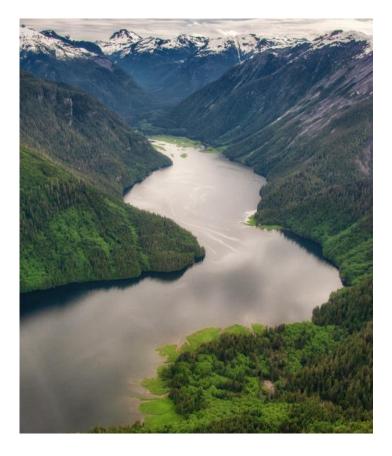
Some examples of how we actively engaged in advancing climate change actions during the year include:

- Acknowledging changes in climate have a high potential of impacting our operations and the achievement of our obligations and that as a forest manger in B.C. we must take proactive action on climate change.
- Staying up to date on emerging climate change information and incorporating this information in our job functions.
- Placing reliance on the professionals we hire to ensure they are current on best practices to address climate change risks and opportunities.
- Participating on Ministry and forest industry groups to identify climate change solutions.

We report out on our Climate Change Action Plan's progress annually in our Annual Progress Report.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Implementation of climate change actions	Annual progress report	Report Issued	Achieved

Measure Description: A report will be prepared annually on our Climate Change Action Plan plan's progress and implementation.



Goal:

Provide credible representative price and cost benchmark data for the Market Pricing System through auctions of timber harvested from public land in British Columbia where environmentally sound timber harvesting is allowed and economically feasible.

Creating a globally competitive, market-based operating climate is a key component of a strong, sustainable and innovative forest sector economy that works for everyone. The goal of BCTS is to provide credible data for the Ministry's Market Pricing System (MPS). Through the MPS, the Ministry ensures the people of B.C. receive market value for their timber assets. BCTS obtains the data needed by developing public timber, selling it through competitive auctions and reforesting harvested areas.

For the data to be credible and representative it needs to cover a similar range of timber types and operating conditions to what non-BCTS forest tenure holders' experience. It is equally important that the amount of timber BCTS auctions be sufficient, in a statistically significant sense, in order to accurately support the MPS. The optimum amount that needs to go to auction, as determined by world-leading experts in auction theory, is between 20 to 30 percent of the overall amount of public timber harvested each year. This provides a sufficient amount of data to adequately support the MPS but not so much that the market is influenced.

BCTS tracks the timber volume it auctions and sells as a percentage of the total timber volume projected to be harvested each year. This is a good indicator of its success in developing and auctioning an optimum volume of timber, which is necessary to establish credible representative benchmark costs and pricing data within an environment of ever-changing market conditions and demand.

Results

Key Outcome Indicator	2019/20 Target	2019/20 Performance	
BCTS auction volume as a percent of projected Provincial harvest volume	20%	22%	Achieved

Measure Description: *BCTS' timber volume auctioned (Section 20 Timber Sales Licenses) in the year as a percent of the total projected Provincial harvest volume for the year, as of January 2017.*

ECONOMIC PROSPERITY – MARKET PRICING

Regional Performance Indicators	2019/20 Target	2019/20 Performance	
Coast	20%	21%	Achieved
Interior	20%	23%	Achieved

• Implement a Data Quality Management System to ensure BC Timber Sales' data is complete, accurate, reliable and verifiable

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Accuracy and completeness of performance metric cost survey and silviculture liability data	95%	96.3%	Achieved

Measure Description: For each set of monitored data, the current quality level will be assessed and compared to the expected performance standard of 95 percent conformance.

BCTS is implementing a data quality management system that is consistent with the International Standards Organization (ISO) 9001: 2015 standard. The management system is currently being applied through quarterly monitoring of key published performance metric data sets and quality assurance reviews of selected key performance criteria.

The key selected performance targets for the year included the following:

Key Performance Data Sets	Quality Performance Rating at March 31, 2020
Annual Referrals Complete, Development Ready Volume	98.5%
Annual Developed Timber Volume	97.2%
Ready to Develop Timber Inventory	93.0%
Development in Progress Timber Inventory	98.7%
Ready to Sell Timber Inventory	95.0%
Road Deactivation Liability	99.0%
Silviculture Obligations Liability	99.6%
Timber Volume Sold	88.0%

During 2019/20, the overall average performance rating was 96.3% for the year ending March 31, 2020. The rating was calculated as an average of key selected performance data (identified in the table above). Seven of the Eight targets were achieved for the year. There were inconsistencies in volumes between systems that caused the Volume Sold data set to have a performance rating below target.

• Monitor BCTS timber volume sold by major MPS attributes, such as species and grade, compared to the harvest patterns of the major licensees to ensure representative benchmark data and make adjustments as required

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
The percent of BCTS volume harvested is within five percentage points of the percent of harvest volume by major licensees for each major species and grade MPS attribute 80% of the time	80% 80%	Coast 83% Interior 91%	Achieved

Measure Description: BCTS volume harvested by major species and grade attribute as a percent of total BCTS volume harvested, compared to the volume harvested by the major licensees by the same attribute as a percent of their total harvest volume. BCTS' volume percentage is within +/-5 percentage points of the major licensees 80 percent of the time.



ECONOMIC PROSPERITY – Selling the Apportionment

Objective 1:

Sell the full BC Timber Sales' apportionment over the business cycle, consistent with safe practices, sustainable forest management and reconciliation with Indigenous peoples.

Providing a reliable, competitive fibre supply (timber) to market supports a forest sector that builds on the strengths of the manufacturing sector and thriving rural communities– Indigenous and non-Indigenous–that enables residents to achieve desired outcomes for themselves and future generations.

BCTS' apportionment is the volume of public timber specified by the Minister, pursuant to the *Forest Act*, that the program has available to sell. It is the objective of the program to sell its full apportionment over the five-year business cycle, consistent with safe practices, sustainable forest management and reconciliation with Indigenous peoples.

In some cases, adhering to these overarching principles of safety, sustainability and reconciliation can cause unique circumstances where BCTS is unable to, or should not attempt to, sell its full apportionment. This netted down apportionment is called the "rationalized apportionment". The rationalized apportionment is the apportionment against which the program's performance related to selling the full apportionment is measured.



Results

Year one of BCTS' current five-year business cycle is 2019/2020. The forest sector downturn during 2019/20 impacted the timber volume sold achievements for the year. As a result of the fall in lumber prices, the number of timber sale auctions that received no bids increased from 0.59 million cubic metres in fiscal 2018/19 to 2.92 million cubic metres in 2019/20. This was a 395% increase and a major factor contributing to the underachievement in timber volume sold. While this timber will eventually be sold, much of it was not able to be reauctioned in time for our 2019/20 performance.

Other contributing factors that affected volume sold performance were the Western Forest Products strike on the coast and impacts related to wildfires, Goshawks, Caribou and reconciliation activities.

Key Performance Indicators	2019/20 Target	2019/20 Performance	
Percent of cumulative rationalized apportionment sold	20%	17%	Underachieved
Percent of annual rationalized apportionment sold	100%	86%	Underachieved

*Measure Description: The business cycle is defined as five years starting April 1, 2019 and ending March 31, 2024. The indicator is the cumulative timber volume sold/total BCTS rationalized apportionment for five years.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Timber Volume sold	11.8 Mm ³	10.1 Mm ³	Underachieved

Measure Description: Timber volume sold is an indicator of BCTS' success in analyzing market conditions and providing a reliable supply of timber to the market that our customers see as economically viable.

Regional Performance (Annual Timber Volume Sold)	2019/20 Target	2019/20 Performance	
Coast	2.1 Mm ³	1.7 Mm ³	Underachieved
North Interior	5.7 Mm ³	4.7 Mm ³	Underachieved
South Interior	4.0 Mm ³	3.7 Mm ³	Underachieved

• Offer to the market, through competitive auctions, sufficient timber volume to achieve annual timber volume sold targets

BCTS overachieved its total volume advertised target for the year. However, the overachievement was largely the result of the higher than expected number of auctions receiving no bids as a result of changing market conditions and mill curtailments.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Timber Volume offered (Advertised)	12.4 Mm ³	13.1 Mm ³	Overachieved

Measure Description: The annual timber volume offered is a measure of BCTS' success in advertising sufficient volume to achieve its timber volume sold targets.

Timber Volume Offered	2019/20 Target	2019/20 Performance	
Coast	2.2 Mm ³	2.6 Mm ³	Overachieved
Northern Interior	6.0 Mm ³	5.8 Mm ³	Substantially Achieved
Southern Interior	4.2 Mm ³	4.7 Mm ³	Overachieved

• Through business-to-business disposition agreements, sell timber volume incremental to our base apportionment

BCTS disposition agreements are voluntary agreements where at request of the non-BCTS tenure holder BCTS develops and auctions their volume on their behalf. The sale, harvest and processing of this additional timber volume directly supports rural economies, communities, local jobs, families and in many cases relationships with Indigenous peoples.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Timber volume sold under a business-to-business agreement, incremental to BCTS apportionment	350,000 m ³	448,150 m³	Overachieved

BCTS continues to pursue effective relationships. Business-to-business disposition agreements are an effective tool to support this objective. During 2019/20, BCTS sold 448,150m3 of timber volume through business-to-business agreements incremental to the BCTS apportionment. The volume sold was 28% more than the planned target for the year.

Develop sufficient timber volume to maximize timber volume offered and sold

BCTS strives to have between one and two years of planned timber sales volume ready for sale as developed timber volume in its "ready to sell" inventory at the start of each year. This provides BCTS business areas with a sufficient supply of ready to sell timber to react to any operational issues and achieve annual targets.

BCTS underachieved its production targets for the year. The loss in production was primarily due to wildlife (Goshawk, Caribou) impacts and delays from consultation activities with Indigenous peoples.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Annual developed volume (ADV)	13.6 Mm ³	9.7 Mm ³	Underachieved

Measure Description: *Timber volume developed is the annual amount of timber developed (ADV) and ready for advertising and auction.*

Regional Performance (ADV)	2019/20 Target	2019/20 Performance	
Coast	2.4 Mm ³	1.9 Mm ³	Underachieved
Northern Interior	6.3 Mm ³	4.2 Mm ³	Underachieved
Southern Interior	4.9 Mm ³	3.6 Mm ³	Underachieved

• Plan out sufficient ready-to-develop volume to support the achievement of the next one to two years' annual developed timber volume targets

In order to ensure a reliable and sufficient supply of timber for development and future sale, BCTS needs to first identify available timber volume and then undertake planning and consultation activities. Once completed, the timber volume is ready to develop. Operational and planning issues along with delays in consultations with Indigenous peoples resulted in an underachievement for the year in all three areas of the province.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Volume ready for development	15.4 Mm ³	12.8 Mm ³	Underachieved

Measure Description: The annual volume ready for development is the amount of timber volume planned out where Referrals are Complete and cutblocks are Development Ready (RCDR).

Regional Volume Ready for Development (RCDR)	2019/20 Target	2019/20 Performance	
Coast	2.2 Mm ³	1.6 Mm ³	Underachieved
Northern Interior	7.6 Mm ³	6.2 Mm ³	Underachieved
Southern Interior	5.6 Mm ³	5.0 Mm ³	Underachieved

• Auction a reliable supply of timber

Predictability of timber supply for our customers is important. BCTS demonstrates reliability in supply by advertising and auctioning timber consistent with its annual sales plans. The primary reason for underachievement in the first three quarters was the increase in timber sales receiving no bids. Addressing any underachievement from prior quarters by the end of the fiscal year typically results in significantly more timber volume advertised in the fourth quarter than is originally planned.

Performance Measure – Percent of Timber Volume Advertised in the Quarter Planned		
Target 90% to 110%		
Measure Description: Timber volume advertised in the quarter as a percent of the planned timber volume set out in annual		

Measure Description: Timber volume advertised in the quarter as a percent of the planned timber volume set out in annual business area sales plans is a measure of consistency and reliability.

		Number of Business Areas	that:
Quarter	Provincial performance	Achieved target 90% to 110%	Did not achieve target <90% or >110%
1. April – June	80%	5	7
2. July - Sept.	64%	1	11
3. Oct Dec.	78%	1	11
4. Jan. – March	176%	0	12

Measure Description: The percent of total timber volume advertised in the quarter planned as set out in annual BCTS business areas sales plans.

• Optimize the timing of our delivery of timber volume to the market by responding to customer demand and appropriately managing the risks to the achievement of our annual timber volume sold targets

Customer demand for timber is not equal throughout the year and it is not consistent throughout the province. BCTS recognizes in some areas customers prefer an even flow of timber volume into the market, while in other areas they may prefer greater volumes in quarters two or three, before the snow falls. In addition, there is greater risk unforeseen circumstances in the last quarter can prevent the achievement of our annual timber volume sold targets. To address this, BCTS attempts to optimize its delivery throughout the year.

Percent of timber volume sold by quarter (cumulative)				
	Q1	Q2	Q3	Q4
2019-20 (Targets)	18%	47%	76%	100%
2019-20 (Achieved)	22%	42%	65%	100%

Measure Description: The timber volume sold in the quarter as a percent of the total timber volume sold for the year.



ECONOMIC PROSPERITY – Generating Revenue

Objective 2:

Generate direct net revenue and indirect revenue for the Province over the business cycle.

This objective supports the Provincial government and the Ministry as major contributors to the current and future economic health of the Province. It also directly contributes to the Ministry's objective that the economic benefits of natural resource development are optimized. BCTS operates under a self-financing, special account and must generate sufficient revenue to finance its cash requirements (i.e. earn a profit) over the long term.

Since 2003, BC Timber Sales has generated over \$391 million of indirect revenue and earned \$1.4 billion in net revenue for the Province.

Results

Despite the downturn in the forest sector and other challenges during the year resulting in a lower than expected annual harvest, BCTS continued to realize higher than expected billed rates for harvested timber, which had a favourable impact on gross and net revenues. Lower than expected harvest volume resulted in the generation of less indirect revenue then targeted.

KPI Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Indirect revenue	\$50 M	\$44 M	Underachieved

Indicator Description: Indirect revenue generated is a key indicator BCTS' success in generating a return on the sale of public assets for the Province. Indirect revenue is the non-stumpage revenue generated for the Province from the harvest of public timber.

CPM Key Performance Indicator	2019/20 Target	2019/20 Performance	
Net revenue	\$153.3M	\$175.7M	Overachieved

Measure Description: Net revenue is a key measure of the success of BCTS in generating value and revenue return for the Province and being self-sustaining. The measure is calculated as gross revenue less capitalized expenses.

Indirect revenue earned is a direct result of the amount of timber harvested. In 2019/20, the amount of timber harvested was less than expected for the year, which decreased the indirect taxation revenue for the Province.

Actively manage the costs of developed timber for auction

During the year, BCTS implemented improvements to its inventory management system. The changes provide additional information on timber volume and costs as cutblocks move through development and into timber volume ready for sale (finished goods).

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Cost of access per m ³ sold	\$3.53/m ³	\$4.37/m3	Underachieved

Measure Description: Access costs are road and bridge amortization plus annual maintenance divided by the volume of timber sold. This represents the cost of access infrastructure.

Actively Manage the costs of access to the timber

The cost of access per cubic meter during the year was higher than target primarily because the volume sold (the denominator) was lower than planned. Had the planned volume been sold the cost of access would have been \$3.75 per cubic metre.

Corporate Performance Measure	2019/20 Target	2019/20 Performance*	
Cost of developed timber per m3*	\$6.82/m3	\$5.93/m3	Achieved

Measure Description: The cost of developed timber is the future cost of goods sold and represents the cost of BCTS inventory. *The cost of developed timber for the year excludes the costs related to the purchase of incremental timber volume through disposition agreements.

• Offer a timber volume equivalent of 10 percent of rationalized apportionment as Category 2 Timber Sale Licences

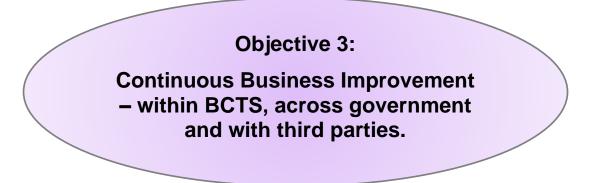
Eligibility to bid on Category 2 TSLs is limited to registrants with timber processing facilities. BCTS' objectives for offering such TSLs are to:

- provide open access to Crown timber for non-tenured or insufficiently tenured timber processing facilities;
- o promote local employment; and,
- o support the value-added sector of British Columbia.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Category 2 timber volume offered	1.2Mm ³	1.2Mm ³	Achieved

Measure Description: Category 2 timber volume offered is an indicator of the success of BCTS in providing opportunities for nontenured or insufficiently tenured timber processing facilities to access timber.

BUSINESS EXCELLENCE – Continuous Improvement



BCTS needs to build and maintain strong relationships and to continuously improve in order to effectively realize its vision, achieve its mission and goal, deliver superior performance and make a distinct and lasting impact. To this end, BCTS believes:

Only those with Excellent Processes, Excellent People and Effective Relationships will truly excel.

BCTS and its people are committed to:

- Continuously learning, innovating and leading through change in the pursuit of Excellence.
- > Embracing a Lean Philosophy as the next step in continuous improvement.
- > Building Effective Relationships and collaborations.

Results

Objective 3.1: Excellence in people

People are crucial to any successful implementation of a Lean philosophy. The key to implementing a Lean philosophy within BCTS is developing our own expertise.

The BC Public Service and BCTS have been committed to understanding and improving employee engagement for over a decade. The BC Public Service Work Environment Survey (WES) results provide information on work environment challenges impacting engagement. The survey is conducted every second year, and the results help to start conversations on what can be done differently and to guide actions and initiatives to improve employee engagement and retention. Based on previous WES results BCTS, through its People Practices Working Group, has been working to improve the following priority WES drivers: Staffing Practices, Pay and Benefits, Recognition, Tools and Workspace and Supervisory Level Management. The last survey was completed in 2018.

• Use the biennial Work Environment Survey to guide our people priorities to improve the workplace for staff

Work Enviro				
Staff engagement score	69 Increase		70	Achieved

Measure Description: The WES staff engagement score is an indicator of BCTS' success in improving the workplace for staff and increasing staff engagement.

• Provide all staff with foundational training in Lean practices

Currently, 91 percent of staff have a firm foundation in the Lean philosophy from course work and projects. A number of planned in-person Lean training sessions had to be cancelled in March 2020 due to COVID-19.

Percent of Staff with Foundational Lean Training	2019/20 Target	2019/20 Performance	
Staff percent	\$100%	91%	Underachieved

Measure Description: Foundational Lean training is Lean 101, 201 and 301.

Objective 3.2: Excellence in operations, practices and processes

• Apply Lean practices to all our operations, practices and processes

Over the last year, BCTS undertook 55 improvement projects using the Lean philosophy and has reduced duplication and unnecessary steps from our hiring, invoicing and contracting processes. These improvements save time for BCTS staff and our contractors.

Corporate Performance Measure	2019/20 Target	2019/20 Performance	
Number of projects	40	55	Overachieved

Measure Description: Number of continuous improvement/Lean projects undertaken

• Maintain a Contract Quality Management System (CQMS) that conforms to the ISO 9001 International standards

Each year, BCTS contracts an average of \$140-170 million in goods and services. Effective contracting is the procurement goal for the program. The achievement of this goal is supported by four objectives:

- BCTS employees have appropriate levels of contracting knowledge and competency.
- Efficient and competitive contracting practices that provide value for money.
- Fair, transparent and consistent contracting practices across BCTS.
- Continuously improve BCTS' contracting practices.

BCTS' Contract Quality Management System (CQMS) maintained its compliance with the International Standards Organization (ISO) Quality Management Standard 9001:2015. BCTS continues to implement procurement tools and seek streamlined processes to better support the overall goal of effective contracting. Continuous improvement and a risk-based approach are key focuses to advance the success of the CQMS.

BCTS is recognized as a leader within the B.C. Government's procurement community. We continue to partner with the Public Service Agency and the Procurement Council to develop new updated procurement training. BCTS' engaging with its suppliers through the Contractor Advisory Committee and is committed to finding solutions that bring consistent contract practices across the program.

ISO 900			
Corporate Performance Measure			
Conformance to ISO 9001:2015 standard	Conformance	Conformed to standard	Achieved

Measure Description: Conformance of BCTS Contract Quality Management System to the ISO 9001:2015 Standard is an indicator of BCTS' success in excellence in its procurement practices.

Objective 3.3: Effective Relationships

Effective relationships are vital to the success of BCTS. These relationships can be with the Ministry and across government as well as with Indigenous peoples, communities, customers and suppliers. Building and maintaining effective relationships supports the Ministry objective that "natural resource decisions and dispositions support community needs and provincial priorities" and the Ministry's key strategy to "engage with communities, industry and First Nations to manage the impacts to future fibre supply as a result of the mountain pine beetle epidemic."

BCTS is implementing its Rural Communities Communications and Engagement Strategy and an enhanced communications program across all 12 of its business areas. Since the fall of 2017, our participation in forestry sector industry, educational and community events and face-to-face meetings with stakeholders and Indigenous peoples has steadily increased.

During the past year, BCTS engaged and collaborated with a number of Indigenous communities and groups as well as with key stakeholder groups throughout the province. We continue to seek new opportunities for meaningful engagement and to build and maintain mutually beneficial relationships.

During the year, BCTS' 12 business areas have integrated within the Ministry's Regional Operations divisions to better support programs with shared objectives.

BCTS Nominated for Premier's Award in Recognition for Organizational Excellence

BCTS was nominated as a 2019 Regional Finalist for the prestigious Premier's Award for its Forest Technologist Entry Level Program (FTELP). The Premier's Award for Organizational Excellence recognizes one or more BC Public Service organizations that have delivered a program, service or initiative resulting in substantial benefits to their organization, the public service or citizens of British Columbia. BCTS is honoured to have been selected as a finalist for this Award.

About the FTELP Program:

The FTELP is located in the town of Mackenzie and was developed to provide new forestry graduates with on-the-job pathways to a forest professional designation and opportunities for career growth in the forest sector.

The program helps participants relocate and provides a two-year curriculum of classroom learning and hands-on training. The program supports participants in achieving their Registered Forest Technologist and Forester in Training designations as well as providing them with the field experiences necessary to be fully qualified Forest Technologist with BCTS.

The program helps young people establish ties with northern communities and BCTS while addressing a serious recruitment and retention issue affecting the forestry sector.



		2018/19 (millions)		2019/20 (millions
GROSS REVENUE		\$434.3		\$395.0
APITALIZED EXPENSES				
Cost of Timber Inventory Harvested				
Administration/ Salaries Planning and Sales	(\$27.1) (\$50.2)		(\$29.6) (\$52.1)	
Access – Amortization	<u>(\$30.7)</u>		<u>(\$32.2)</u>	
Sub-total Cost of Timber Inventory Harvested & Amortization		(\$108.0)		(\$113.9
Period Costs				
Silviculture Liability Expenses	(\$41.6)		(\$63.7)	
Road and Bridge Maintenance	(\$12.2)		(\$12.1)	
Harvest Conformance Administrative Overhead Non-BCTS Road Costs	(\$0.2) (\$29.1) (\$0.2)		(\$0.4) (\$31.6) (\$0.4)	
Recoveries	<u>\$1.8</u>		<u>\$2.8</u>	
Sub-total Period Costs Net Revenue before Non-Operating Loss		<u>(\$81.5)</u> <u>\$244.8</u>		<u>(\$105.4</u> <u>\$175.7</u>
Non-operating Loss Due to Fires				
Write-off of timber inventory (Note 1) Plantation damage (Note 1) Sub-total non-operating loss	(\$3.8) <u>(\$20.0)</u>	(\$23.8)	(\$0.0) <u>(\$0.0)</u>	(\$0.0)
NET REVENUE <i>Note 1</i> : timber loss/ plantation damage (due to wildfires) <i>Results are unaudited</i>		\$ 221.0		\$175.7

APPENDIX 1: Financial Results – Selected Balance Sheet Items

Silviculture Liability		2018/19 (millions) (\$145.5)		2019/20 (millions) (\$157.1)
Inventory Value of Developed Timber				
Total Timber Inventory – Opening Balance Transfer to Development-In-Progress Note 1) Cost of Developed Timber	\$178.7 \$0.00 <u>\$105.3</u>		\$202.9 (\$15.8) <u>\$57.4</u>	
Developed Timber Available for Sale		<u>\$284.0</u>		\$244.5
Cost of Timber Inventory Harvested		(\$81.1)		(\$81.7)
Developed Timber Inventory – Closing Balance		<u>\$202.9</u>		<u>\$162.8</u>
Development-In-Progress Inventory – Closing Balance (note 1)		<u>\$0.00</u>		<u>\$51.3</u>
Total Timber Inventory – Closing Balance		<u>\$202.9</u>		<u>\$214.1</u>
Note 1: During Fiscal 2019/2020, Timber Inventory was separated into two major categories; Development-In-Progress and Developed Timber Available for Sale.				

Roads				
Book Value Accumulated Amortization	\$847.2 (\$575.4)		\$871.1 (\$593.0)	
Sub-total Period Costs		\$271.8		\$278.1

APPENDIX 1: Financial Results – Selected Balance Sheet Items

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\$19.8	\$18.4
	\$19.8

34

APPENDIX 2: Resource Summary – 2019/20

	2019/20 Plan	2019/20 Actual	2019/20 Variance
Gross Revenue Less: Expenses (Capitalized) Net Revenue (Loss)	\$366.1 <u>(\$212.8)</u> \$153.3	\$395.0 <u>(\$219.3)</u> \$ 175.7	\$28.9 <u>(\$6.5)</u> \$22.4
Financing Transactions (\$millions) Cost of Developed Timber Inventory Ready to Sell Cost of Disp. Agreement Inventory (DA) [•] new Cost of Timber in Development (DIP) [•] new Fish Habitat Inventory Seed Inventory Total Financing Transactions	\$91.8 \$14.2 \$0.0 \$0.4 <u>\$ 2.5</u> \$108.9	\$57.4 \$10.0 \$25.5 \$0.1 <u>\$2.5</u> \$95.5	\$34.4 \$4.2 (\$25.5) \$0.3 <u>0.0</u> \$13.4
Capital Expenditures (\$millions) Capital – Roads Capital – Non-BCTS Roads Total Capital Budget	\$47.9 <u>\$ 0.7</u> \$48.6	\$38.5 <u>\$ 0.4</u> \$38.9	\$9.4 <u>\$0.3</u> \$9.7
Cash Expenditures (\$millions) Administration Salaries Planning Sales Disposition Agreement Development Cost Access Silviculture Land Base Investment – Expenditures Land Base Investment - Recoveries Total Cash Expenditures	\$16.7 \$56.5 \$ 8.0 \$48.5 \$14.2 \$55.2 \$50.8 \$23.4 <u>(\$25.1)</u> \$248.2	\$16.1 \$55.2 \$6.7 \$42.3 \$10.0 \$46.0 \$50.9 \$25.9 <u>(\$28.7)</u> \$224.4	\$0.6 \$1.3 \$1.3 \$6.2 \$4.2 \$9.2 (\$0.1) (\$2.5) <u>\$3.6</u> \$23.8
Non-Cash Budgets (\$millions) Amortization – Roads Amortization – Non-BCTS Roads Silviculture Liability Expense Cost of Timber Inventory Harvested Cost of Timber Inventory Harvested – D. A F	\$33.2 \$0.3 \$44.0 \$84.4 \$8.0	\$31.9 \$0.3 \$63.7 \$72.9 \$8.8	\$1.3 (\$0.1) (\$19.7) \$11.5 (\$0.8)

APPENDIX 3: 2003 to 2010 Resource/Performance Summary

	2003/04 Actual	2004/05 Actual	2005/06 Actual	2006/07 Actual	2007/08 Actual	2008/09 Actual	2009/10 Actual	2010/11 Actual
	Operating	g Revenues	and Expens	ses (\$millior	is)			
Gross Revenue	\$185.7	\$266.1	\$273.7	\$273.7	\$243.8	\$145.9	\$117.0	\$133.6
Less: Expenses (capitalized)	(84.7)	(115.9)	(148.9)	(152.7)	(194.8)	(168.8)	(172.4)	(149.1)
Net Revenue (prior to EOI)	\$101.0	\$150.2	\$124.8	121.0	\$49.0	(\$22.9)	(\$55.4)	(\$15.5)
Less Extraordinary Item (note 1)	0	0	0	0	(115.6)	0	0	0
Net Revenue (loss)	\$101.0	\$150.2	\$124.8	\$121.0	(\$66.6)	(\$22.9)	(\$55.4)	(\$15.5)
Annual	Cash Work	ing Capital	Expenditure	s by Activit	y (\$millions)			
Administration & Overhead	\$15.2	\$19.7	\$19.9	\$22.7	\$31.9	\$31.5	\$25.4	\$11.4
Salaries	33.6	39.3	44.5	46.1	45.1	45.6	46.3	42.7
Planning	0	13.7	8.1	7.3	6.7	5.7	3.3	2.6
Sales	23.6	30.4	33.6	27.7	30.3	30.9	22.4	15.9
Access	27.9	40.0	53.1	46.3	44.1	45.4	27.3	18.0
Silviculture	35.8	39.1	41.9	51.1	60.1	59.8	42.2	30.9
Forest Investment Account – LBIP	0	0	0	\$2.3	3.0	5.5	1.8	(0.2)
Total Cash	\$136.1	\$182.2	\$201.1	\$203.5	\$221.2	\$224.4	\$168.7	\$121.3
Capital IM/IT and Equipment	\$0.7	(\$0.4)	\$0.2	\$0.4	\$0.4	\$0.4	\$0.4	\$0.1
Capital Road Construction	\$29.3	\$39.7	\$51.8	\$45.4	\$49.2	\$44.5	\$22.5	\$16.9
Total Capital	\$30.0	\$39.3	\$52.0	\$45.8	\$49.6	\$44.9	\$22.9	\$17.0
Т	IMBER VOL		JTS (million	s of cubic n	netres)			
Volume Advertised (Mm ³)	11.7	11.4	14.6	15.2	14.6	16.3	14.7	13.9
Volume Sold (Mm³)	9.6	9.9	12.6	13.5	11.7	11.4	10.6	11.3
Volume Developed (Mm ³)	12.6	15.4	17.7	16.3	14.9	14.2	11.6	8.9
Volume Scaled (Mm ³)	7.9	10.0	12.9	13.45	13.2	10.0	11.4	10.8
Apportionment Volume (rationalized)	0	0	0	0	0	0	0	0

APPENDIX 3: 2011 to 2019 Resource/Performance Summary

	2011/12 Actual	2012/13 Actual	2013/14 Actual	2014/15 Actual	2015/16 Actual	2016/17 Actual	2017/18 Actual	2018/19 Actual	2019/20 Actual
Operating Revenues and Expenses (\$millions)									
Gross Revenue	\$136.6	\$175.1	\$233.9	\$253.8	\$304.6	\$336.3	\$359.1	\$434.3	\$395.0
Less: Expenses (capitalized)	(135.3)	(150.6)	(151.2)	(\$162.9)	(\$170.7)	(\$178.1)	(\$179.5)	(\$189.5)	(\$219.3)
Net Revenue (prior to EOI)	\$1.3	\$24.5	\$82.7	\$90.9	\$133.9	\$158.2	\$179.6	\$244.8	\$175.7
Less Extraordinary Item (note 1)	0	\$0.3	0	0	0	0	(9.50)	(23.8)	0
Net Revenue (loss)	\$1.3	\$24.8	\$82.7	\$90.9	\$133.9	\$158.2	\$170.1	\$221.0	\$175.7
Annual Cash Working Capital Expenditures by Activity (\$millions)									
Administration & Overhead	\$12.7	\$28.9	\$12.2	\$13.9	\$13.8	\$14.9	\$15.7	\$14.9	\$16.1
Salaries	41.1	40.9	41.3	41.5	45.1	48.6	50.1	51.4	55.2
Planning	3.0	3.3	3.8	4.7	7.4	7.5	6.6	7.7	6.7
Sales *including DA costs	17.9	22.3	32.0	34.1	38.9	51.7	36.4	65.8	52.4
Access	20.4	21.4	27.3	30.1	36.8	38.9	35.6	44.1	46.0
Silviculture	30.8	31.9	32.4	35.0	39.2	38.4	45.3	46.6	51.0
Forest Investment Account – LBIP	(0.4)	(1.2)	(1.5)	(1.7)	(1.5)	(1.3)	(1.3)	(1.8)	(2.8)
Total Cash	\$125.5	\$147.5	\$147.5	\$157.6	\$179.7	\$198.7	\$188.4	\$228.7	\$224.5
Capital IM/IT and Equipment	\$0.3	\$0.3	\$0.2	\$0.4	\$0.1	\$0.1	\$0.4	\$0.5	\$0.4
Capital Road Construction	\$29.5	\$29.7	\$29.0	\$29.2	\$33.7	\$33.7	\$32.2	\$36.7	\$38.5
Total Capital	\$29.8	\$30.0	\$29.2	\$29.6	\$33.8	\$33.8	\$32.6	\$37.2	\$38.9
TIMBER VOLUME OUTPUTS (millions of cubic metres)									
Volume Advertised (Mm ³)	13.4	12.5	13.0	14.1	14.5	14.0	11.8	10.07	13.1
Volume Sold (Mm ³)	11.1	10.5	11.4	13.1	13.0	12.7	10.8	11.4	10.1
Volume Developed (Mm ³)	8.8	10.9	12.1	11.3	12.6	13.1	10.6	10.6	9.7
Volume Scaled (Mm ³)	9.4	10.0	11.0	10.4	11.8	10.7	9.6	10.3	8.8
Apportionment Volume (rationalized)	0	0	0	0	12.8	12.60	12.7	11.0	11.9

Bid Price – The price per cubic metre of timber bid by customers during auctions of Section 20 Timber Sale Licences.

Billed Rate – The average revenue obtained per cubic metre of timber harvested and scaled.

Capitalized Expenses – The total costs associated with developing and selling the timber harvested in the year, post-sale activities such as harvest conformance, silviculture and period costs such as administrative overhead and road maintenance.

Cash Expenditures – The costs of developing and selling timber inventory for future harvest plus post-harvest activities such as silviculture and period costs such as administrative overhead and road maintenance.

Certification – Forest certification is a voluntary tool available to forestry organizations who want to demonstrate corporate responsibility by having their forest management planning and practices independently certified against a sustainable forest management standard that goes beyond regulatory requirements and takes environmental, economic and social values into consideration.

Cruise Based Timber Sale - A competitively auctioned timber sale where the price is a single total-price based on the cruise data for the timber sale rather than a price per cubic metre of timber scaled.

Customers – Individuals and/or companies that are registered in the program and others that are not registrants but rely on BCTS' timber as an input to production.

Full-time Equivalent (FTE) – The equivalent of one person working 1,827 hours in one year.

Goals – Goals are the ends that BCTS wants to achieve in fulfilling its mandate and mission. Goals are long-range outcomes that guide an organization's efforts in moving toward a desired future state.

Gross Revenue – The sum of all BCTS revenue collected from stumpage and annual fees and billings (annual rent, trespass charges, scaling fees and registration fees) incidental to the operation of the program and sale of logs.

Inputs – The resources used by the organization to produce its outputs. The key inputs of BCTS are its employees, public forests and the organization's financial, contracted and partnership resources.

Key Outcome Indicators – Key outcome indicators represent key results related to an organization's goals, which often are not directly attributable to its business activities.

Lump Sum Timber Sale Licence – A competitively auctioned timber sale where the price is a single total price rather than a price per cubic metre of timber scaled.

Market Pricing System – The system used in British Columbia to determine the price of public timber for major forest tenures, based on market value and cost data from BCTS.

Mission – Describes the reason for BCTS' existence. It defines what BCTS does, why it does it and for whom.

Net Revenue – The remainder of Gross Revenues less Capitalized Expenses; the equivalent of profit to a private sector company.

Objective – A broad time-phased accomplishment required to realize the successful completion of a strategic goal. Objectives are specific statements about desired business results.

Outcomes – Long-term results of the activities and outputs of the organization. Logic models are used to link outcomes to business activities.

Outputs – The deliverables or products produced by the organization. The key outputs of BCTS are the volumes developed, offered, sold and harvested (scaled).

Performance Measures – Measurable factors of significant importance to the organization in achieving the strategic goals and objectives. A performance measure is a quantified, time-specific measure used to indicate the degree of success the Ministry has in achieving its goals, objectives and strategies.

Strategies – The activities that, by their implementation, will lead to the achievement of an objective.

Targets – Performance targets express pre-set quantifiable performance levels to be attained at a future date.

Upset Price – The starting price for auction bidding on timber sales.

Values – An expression of BCTS' core principles and fundamental beliefs that inform the organization's management style, organizational principles and rules of personal and organizational behaviour.

Vision – A clear, concise and compelling picture of the organization's preferred future.

Volume Advertised – The timber volume advertised for auction by BCTS.

Volume Developed – The volume of timber developed as inventory for sale by BCTS.

Volume Managed – The total volume of timber being managed by BCTS. In addition to Section 20 Auction Timber Sale Licences, this includes volumes associated with legacy tenure types awarded by the Small Business Forest Enterprise Program that are still being managed by BCTS (e.g. Section 21 Bid Proposal Sales and Non-replaceable Forest Licences).

Volume Offered – The timber volume offered for sale to customers.

Volume Scaled – The volume of timber harvested by BCTS licensees.

Volume Sold – The volume of timber sold to BCTS' customers.





Ministry of Forests, Lands, Natural Resource Operations and Rural Development

