

## Liquor and Cannabis Regulation Branch POLICY DIRECTIVE

No: 21 - 11

Date: June 17, 2021

To: All LCRB staff

All Licensees

**All Industry Associations** 

All Local Government, Indigenous Nations, and Police agencies

Re: Cannabis Licensing Regulation Amendment – Delivery of Non-Medical

**Cannabis from Cannabis Retail Stores and Curbside Pick-Up** 

Repeal of Worker Qualification Regulation – Removal of Security Verification Requirement for Cannabis Workers and Transition of Mandatory Training Requirements to the Cannabis Licensing Regulation

**Please note:** Cannabis Retail Store licensees will be authorized to deliver non-medical cannabis effective July 15, 2021

## 1. Cannabis Retail Store Delivery & Curbside Pick-Up

## **Current Regulatory Requirement**

Cannabis Retail Stores (CRSs) are not authorized to deliver non-medical cannabis. CRSs can take orders through online or telephone systems, but transfer of the cannabis from the licensee to the patron must take place in the retail store. A CRS licensee must not sell cannabis to someone who intends to deliver cannabis to another person for compensation.

## **New Authority**

Effective July 15, 2021, CRS licensees and their employees may deliver non-medical cannabis, cannabis accessories, gift cards and shopping bags or provide pick-up at a location immediately outside the retail store. Delivery services operated by third parties are not authorized.

A licensee may deliver or provide pick-up of non-medical cannabis in a location immediately outside the retail store between the hours of 9 a.m. and 11 p.m., subject to limitation by the general manager (GM). Local governments and/or Indigenous nations for the area in which the store is located may further restrict operating hours.

Delivery of non-medical cannabis can only be made by a CRS licensee or their employees to:

- The address provided by the patron at the point of sale;
- Addresses in B.C.;
- In the case of curbside delivery, a location immediately outside of the CRS, selected by the customer at the point of sale;
- Individuals 19 years of age or older; and
- Individuals who provide their name and signature upon receipt of the order.

For additional delivery requirements, please review the Cannabis Licensing Regulation (CLR) and CRS Terms and Conditions Handbook.

# 2. Removal of Security Verification Requirement for Cannabis Workers and Transition of Mandatory Training Requirements to the CLR

### **Current Regulatory Requirement**

Individuals cannot work inside a non-medical CRS unless they hold a current security verification as required under the Worker Qualification Regulation (WQR); this includes any individual who performs any work-related activity as an employee, independent contractor, or volunteer on either a full time or part time basis in a retail store.

### **New Regulatory Requirement**

Workers in CRSs are no longer required to obtain a security verification from the GM of the Liquor and Cannabis Regulation Branch (LCRB) to work in a CRS. This includes any adult performing work-related activities in a retail store as an employee, independent contractor or volunteer on a full-time or part-time basis. Worker verification is distinct from the requirements that must be met for licensing purposes. The repeal of the worker qualification requirements do not effect the security screening requirements for license applicants and licensees, which are part of an ongoing requirement that licensees be fit and proper to hold a licence.

As of June 17, 2021, workers who have applied for security verification but have not yet received a decision from the GM regarding their application will be refunded the \$100 application fee.

The mandatory training requirements for workers (i.e., Selling it Right) remain unchanged and will be transitioned to the CLR as the WQR is being repealed.

#### **Disclaimer**

This communication is intended to be used only for general informational purposes and may not apply to all situations. This communication does not constitute legal advice nor

is it a comprehensive statement of the legal obligations that arise under the *Cannabis Control and Licensing Act*, regulations, or any other applicable laws. When interpreting and applying the information contained in this communication, you are encouraged to seek specific advice from your professional advisors as appropriate in the circumstances.

#### **Further Information**

Further information regarding liquor and cannabis control and licensing in British Columbia is available on the LCRB website at <a href="https://www.gov.bc.ca/lcrb">https://www.gov.bc.ca/lcrb</a>

If you have any questions regarding these changes, please contact the LCRB toll free in Canada at 1-866-209-2111 or 250 952-5787 if calling from the Victoria area.

Original signed by

Jillian Rousselle, A/Assistant Deputy Minister and General Manager, Liquor and Cannabis Regulation Branch