

Upcoming Changes to Licensee Handbooks and Policy Directives

Over the next year, the LCRB will review and update the current <u>licensee</u> <u>handbooks</u> and <u>Policy Directives</u> to improve the clarity of these documents.

What's changing?

- The format of the handbooks will be changing, which means the information will be organized differently. Changes to these documents will not change the rules or the way licensees must operate their establishments.
- The LCRB Policy Directives will be replaced by liquor bulletins or cannabis bulletins to communicate new or changed rules or requirements.

When will these changes happen?

- The LCRB is reviewing one handbook at a time and will notify the affected licensees at least 1 month before publishing the new handbook for their licence class.
- The LCRB will also email licensees when the Policy Directives are replaced with bulletins.
- These updates will be sent to the primary email you entered in your <u>liquor</u> <u>and cannabis licensing portal</u> profile. Update your information by logging in to the portal.

Where can I learn more?

- LCRB staff will gather feedback from licensees and stakeholders to understand how to support industry through these changes.
- To learn more about this project, or provide feedback about how the LCRB can improve its resources for licensees, please contact <u>LCRB.Outreach@gov.bc.ca</u>

Website: www.gov.bc.ca/lcrb