



DCV Online Newsletter

The Tao of Toner Cartridges

Distribution Centre Victoria

www.pss.gov.bc.ca/dcv/

MARCH 16, 2011
ISSUE 17

Customer Service:

250 952 - 4460
Toll Free: 1 800 282 - 7955
Fax: 250 952 - 4431
DCVCustomerSer@gov.bc.ca



*Make sure to
bookmark the DCV*

Online Store:

www.dcv.gov.bc.ca



There are almost as many opinions about toner cartridges as there are cartridges. Perhaps it's time to explain our view on them. There are basically three types of toner cartridges: Original Equipment Manufacturer (OEM), remanufactured and "drill and fill".

The OEM cartridges are normally brand new. Remanufactured cartridges are produced by taking spent cartridges and refurbishing them for resale. These cartridges cause the most controversy.

The DCV has very strict guidelines that remanufactured cartridges must meet. We demand proof that the cartridges are disassembled, cleaned, worn parts replaced with new parts, reassembled, inspected and tested. The yield must meet or exceed that of the original cartridge. Many of the guidelines deal with the environmental impact of the remanufacturing process.

What happens to cartridges that are no longer capable of being refurbished? Or leftover toner, plastics, metals, paper, boxes, etc.? Only bids that meet the highest environmental standards are considered. Nothing is allowed to go to a landfill; it must all be recycled.

The last type of toner cartridge is what we affectionately call "drill and fill". Some suppliers call them "remanufactured" but the DCV does not. These used to be the only type of refurbished cartridge available. Have you heard about a toner exploding inside a printer? It was most likely a drill and fill. Have you ever received faxes with low-price promotions on toner cartridges? There is probably a reason for those low prices and it may not save you money in the long run.

Drill and fill cartridges are the source of more problems than remanufactured cartridges and the cause of the poor reputation of refurbished toners. Properly remanufactured toners are just as reliable as OEM now. But

there is a place for drill and fill cartridges. For some older printers there are no longer toners produced for them and cartridges that have been drilled and filled is the only option available. The DCV does not supply drill and fill cartridges.

It is inevitable that some OEM and remanufactured toners will be defective. Here at the DCV we stand behind every cartridge we distribute and will replace defective toners quickly. Simply return the defective toner cartridge clearly marked and include print samples. Samples help the manufacturer track down and repair the defective part. If you have any questions about our toners, please email Darryl.Lynn@gov.bc.ca or call 250 952-4434.





Ralph's Product Review



Swingline Micro-cut Shredder

#8105260014 \$276

Features & Benefits:

- * ample eight gallon waste capacity
- * sheet capacity of 12 sheets
- * nine inch throat so inserted paper won't bunch up
- * fits next to or under desk
- * convenient pull out bin for easy emptying
- * jam-free technology continuously prevents jams
- * energy saving power save mode
- * noticeably more quiet than competitive models
- * maximum run time/cool down is 20/10 minutes
- * security level 4 works great for financial, proprietary and medical info
- * perfect for a small or home office
- * one year warranty on cutter
- * two year warranty on machine



Pros: high quality machine with strong performance

Cons: may not be the cheapest option, but the few extra bucks are worth it

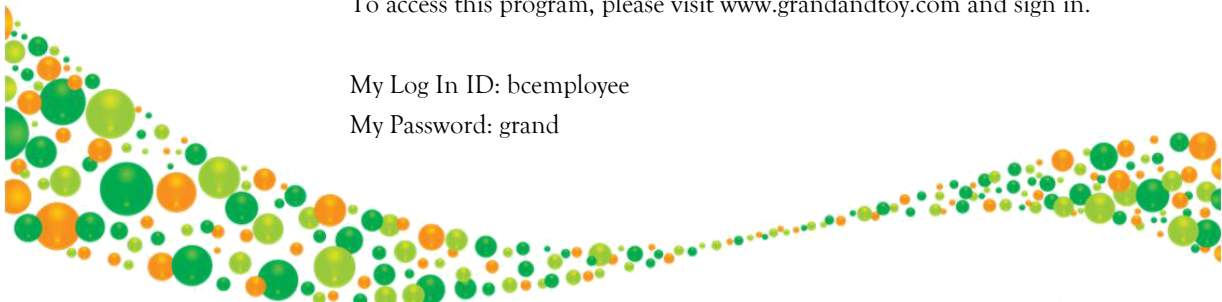


Government Employee Discount Program

Did you know that when you can't find what you are looking for at the DCV you can receive the same discounted prices from Grand & Toy for your personal and business-related purchases?

To access this program, please visit www.grandandtoy.com and sign in.

My Log In ID: bcemployee
My Password: grand





Get Your 2010 Games Gear

You may recognize these celebrity co-workers from Shaw TV, CHEK TV and the Victoria Times Colonist. Leslie Walden and Tom Bagley of Asset Investment Recovery (AIR) were recently featured in the Saanich News in an [article](#) highlighting the 2010 Games paraphernalia being sold at the Glanford Ave. warehouse. Items include flattering blue jackets, practical night stands and useful shoe racks. Olympics merchandise is available through [BCAuction](#) and at all three AIR locations. The majority of the items will be gone by the end of March 2011 so stop by soon!

Victoria Location
4234 Glanford Ave
250 952-4439

Cash and Carry Hours:
Wednesday to Friday
10am to 2pm

Surrey Location
8307-130th Street
604 501 8216

Cash and Carry Hours:
Wednesday to Friday
10am to 2pm

Prince George Location
3695 Opie Crescent
250 565-4201

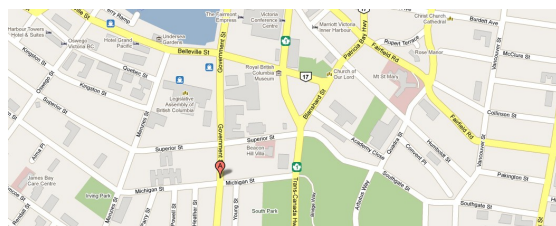
Cash and Carry Hours:
Monday to Friday
9am to 3pm

New Giftware Showroom

The Giftware Showroom is on the move! We are pleased to announce that Protocol Giftware is part of the team who are transforming the Heritage House at 514 Government into a shared space with the Crown Bookstore. Just a block from the Inner Harbour, public servants will now have easier access to both the Protocol Giftware Showroom and Crown Bookstore. The Crown Bookstore has a wide variety of books, maps and B.C. speciality items. The DCV Protocol Giftware showroom will feature great ideas for employee recognition, conferences, retirements and more. There are many quality gifts to be given for employee appreciation.

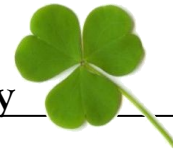
Watch for the grand opening to be announced in our next newsletter!

514 Government Street
Victoria, BC
Phone: 250 952 - 6802





Put the Green in St. Patrick's Day



When you wear green on St. Patrick's Day, use it as a reminder to be as sustainable as possible throughout the day. Eco-friendly decisions include subscribing to a green blog, eating a vegetarian meal, giving your extra reusable bags to someone you know could benefit from them, or pledging to go paperless for the entire day. If you are celebrating St. Patty's Day, then don't buy cheap party favours that you will throw away the next day. Skip buying the "Kiss me I'm Irish" t-shirt and borrow a friend's. Get into the spirit of sustainability by hosting a St. Patrick's Day potluck with only food from within 100 miles of your home. Drink local beer (in moderation) and choose organic when making corned beef and cabbage.



Ralph digging in the recent snow for a pot of gold?



Recipe: Irish Soda Bread

From *Fabulous Fairholme: Breakfast & Brunches* (#999940179, \$25.95) comes with a perfect recipe for St. Patrick's Day. The recipe for Irish Soda Bread is among an enticing variety of breakfast recipes including Lemon Ricotta Pancakes, Tomato and Spinach Strata with Asiago, Baked Raspberry French Toast, Egg Blossoms, Zucchini and Oregano Frittata, Sweet Mascarpone and Strawberry Lemon Turnover, and Poppy Seed Bread Cups with Scrambled Eggs. Before baking the soda bread, Fairholme Manor Inn brushes the dough with olive oil and sprinkle the top with fleur de sel, cracked pepper and fresh, finely chopped herbs. Chives, rosemary or basil may also be used. Recipe makes two loaves.

Ingredients:

- * 2 cups all-purpose flour
- * 1 1/2 tsp baking powder
- * 1/2 tsp baking soda
- * 1/2 tsp salt
- * 1 tbsp sugar
- * 6 tbsp unsalted butter
- * 1 cup buttermilk

Preparation:

Preheat oven to 350° Fahrenheit. Mix flour, baking powder, salt, and sugar in a food processor. Add pieces of butter and pulse until smooth and no longer lumpy. Pour in buttermilk and pulse until it forms into an elastic-like dough.

Form dough mixture into a round shape and place in buttered baking pan. Bake for 35-40 minutes or until golden on top. Serve warm with butter.

