



# Holman Fleet Services Contact Information

## **David Holdsworth, Account Executive**

Cell: 604-209-7435

E-mail: david.holdsworth@holman.com

Contact for:

- Contract and policy management
- Holman Insights training
- Reporting
- General program and services support
- Issue escalation/resolution

## Holman BC Gov't Support Team of Client Services Representatives

E-mail: bcgov@holman.com

Contact for:

- General program and services support
- Holman Insights help, access requests,
- Inventory additions and bulk updates
- Fuel and maintenance card support
- Vehicle ordering support
- Accident Management support
- Licensing support
- Mileage reporting support
- Billing queries

#### **BC Gov't Driver Assistance Number**

Toll-Free: 1-855-446-4274

Prompts:

- 1. Accident Management
- 2. Roadside Assistance
- 3. Maintenance, Glass and Tires
- 4. Lost/Stolen cards

#### **Vehicle Maintenance**

Toll-Free: 1-855-446-4274 - Prompt #3

Contact Holman's Technical Resource Centre for:

- Questions related to vehicle maintenance
- Assistance available from a certified technician and/or supervisor

#### **Accident Management**

Toll-Free: 1-855-446-4274 – Prompt #1 E-mail: CanadaClaims@holman.com

Contact for:

- Questions related to vehicle accidents
- Assistance available from Accident Management representative M-F, 5:30 AM to 2:00 PM PST
- After-hours assistance available 24/7 through Holman's Technical Resource Centre

### **Holman Insights**

Toll-Free: 1-844-274-4435 E-mail: cis@holman.com M-F, 12:30 AM to 5:30 PM PST

Contact for:

- Questions related to Holman Insights website
- Assistance also available through the Help icon on the Insights homepage ...

