



**HEALTH PRODUCTS  
STEWARDSHIP  
ASSOCIATION**

# **Annual Report to the Director**

## **2019 Calendar Year**

**Submitted to:** Director  
Extended Producer Responsibility Programs  
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## 1. EXECUTIVE SUMMARY

The British Columbia Medication Return Program (BCMRP) has been in operation since 1997 under the management of the Health Products Stewardship Association (“HPSA”). The program operates pursuant to the requirement of the British Columbia Recycling Regulation (BC 449/2004 as amended) (“Regulation”) under the Province’s Environmental Management Act, as well as the Proposed British Columbia Medications Program Plan submitted to the Ministry covering January 1, 2012 to December 31, 2016. This annual report reports on program information required pursuant to Section 8(2) of the Regulation for the period January 1, 2019 to December 31, 2019.

An amended program plan was submitted to the MOECCS in February 2018. Following consultation and comments from the MOECCS, an updated version was submitted in September 2018. In January 2019, the MOECCS recommended HPSA to undertake a stakeholder consultation and re-submit its proposed plan by June 6, 2019. The proposed BCMRP Plan was submitted on June 21, 2019.

Volumes of post-consumer health products collected in 2019 were 99,995.44 kg, an increase of 15% compared to the previous year (86,632.78 kg in 2018). 1,221 collection sites were registered with HPSA in 2019, representing a total of 89% of community pharmacies licensed in British Columbia. In 2019, HPSA partnered with BC Recycle to distribute curbside recycling guides to households across the province. Finally, HPSA can report on several national and regional initiatives, using promotional material to help increase awareness of the HPSA program in British Columbia.

This report is available on our website at [www.healthsteward.ca](http://www.healthsteward.ca)

Products within plan	Prescription drugs, over-the-counter drugs and natural health products
Program website	<a href="http://www.healthsteward.ca">www.healthsteward.ca</a>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(a)</b>	<a href="#">Public Education Materials and Strategies</a>	<ul style="list-style-type: none"> <li>The public continued to receive information on proper consumer health products return and disposal through a number of channels, including easy-to-find links to pharmacies through the Recyclepedia app available on the Recycling Council of British Columbia's (RCBC) website, HPSA's geolocator on the <a href="http://healthsteward.ca">healthsteward.ca</a> website and on the majority of Regional District or Municipalities' websites which link either directly to HPSA's website or to the RCBC Recyclepedia App.</li> <li>National Campaigns: <ul style="list-style-type: none"> <li>National Drug Drop-off month (August 2019)</li> <li>Partnership with Drugs Free Kids Canada and the Institute for Safe Medication Practices Canada.</li> </ul> </li> <li>Regional outreach and initiatives: <ul style="list-style-type: none"> <li>Inclusion of the BCMRP within the BC Recycle curbside recycling guides</li> <li>Rock the Salish Sea – Tour 2019 – 8 schools -</li> </ul> </li> </ul>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(b)</b>	<u>Collection System</u>	<p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities.</p> <p>Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return consumer health products. This network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA produces an annual District Summary Report (<u>Appendix 2</u>) that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C.</p> <p>Throughout the year, regular outreach campaigns were performed in order to confirm community pharmacies' status and participation. In Q4 of 2019, HPSA assessed that several pharmacies has not returned any medication in the past 15 months; as per HPSA internal guidelines, 89 pharmacies were move from active to inactive status. As a consequence, community pharmacy participation rate went down to 89.8% or 1,221. As of June 10, 2020, the participation rate was back up to 90.6%.</p> <p>HPSA continued its partnership with BC First Nations Recycling Initiative (FNRI) with the view to support communities interested in starting a medication return program. In 2019, FNRI visited 14 Indigenous communities across 8 different regional districts.</p> <p>HPSA also contributed to the Indigenous Zero Waste Technical Advisory Group (IZTAG) as a steward member.</p>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(c)</b>	<a href="#"><u>Product Environmental Impact Reduction, Reusability and Recyclability</u></a>	n/a  Reusability and recyclability is not applicable to consumer health products as it would pose an unacceptable health risks to the public.
<b>Part 2, section 8(2)(d)</b>	<a href="#"><u>Pollution Prevention Hierarchy and Product / Component Management</u></a>	All products returned are disposed of through incineration.
<b>Part 2, section 8(2)(e)</b>	<a href="#"><u>Product Sold and Collected and</u></a>	In 2019, the quantity of products returned for destruction was 99,995.44 kg
<b>Part 2, section 8(2)(e.1)</b>	<a href="#"><u>Recovery Rate</u></a>	See <a href="#"><u>Appendix 2</u></a> for a breakdown of collection per regional district
<b>Part 2, section 8(2)(f)</b>	<a href="#"><u>Summary of Deposits, Refunds, Revenues and Expenses</u></a>	The BCMRP is 100% funded by 133 consumer health products producers that are members of HPSA. No fees, visible or otherwise, are passed on to the consumer.  See <a href="#"><u>Appendix 7</u></a> for the 2019 report from independent auditors

## 2. PROGRAM OUTLINE

The Health Products Stewardship Association (HPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

HPSA has been appointed as the agency to meet consumer health products producer's regulatory obligations as established by BC Recycling Regulation 449/2004. On behalf of its members, HPSA performs certain duties required under the regulation. As of December 2019, HPSA's membership was established at 133 stewards ([Appendix 1](#)). The Program is accountable to its members, the general public and the government of British Columbia through the Ministry of Environment and Climate Change Strategy. The BCMRP performance is publicly accountable through the annual report.

The BCMRP is designed to capture unused and/or expired consumer health products from the residential sector. The Program includes products clearly attributable to an existing steward as well as orphan products (consumer health products that are no longer in production or the producer is no longer in business or the consumer health product was purchased outside of Canada) and "free riders" (consumer health products produced, imported or distributed by a manufacturer or a retailers that is not a registered member of HPSA).

### Accepted Consumer Health Products

- ✓ All prescriptions drugs
- ✓ Non-prescription drugs
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials and pays all shipping and disposal costs. There is ***no cost to the public or collection sites to participate***. Collection systems are designed with user convenience and flexibility in mind.

The collection sites for the *British Columbia Medications Return Program* are mainly community pharmacies. Pharmacy managers interested in participating must complete a registration form. Details on the program are provided to ensure that the manager and their staff are knowledgeable on the program and its operations. All participating community pharmacies receive a guide containing instructions with information on the program for the public and containers.

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### 3. PUBLIC EDUCATION MATERIALS AND STRATEGIES

HPSA's promotional and educational strategies are designed to ensure B.C. residents know where and how to return unused and/or expired consumer health products.

#### A) Publicity

HPSA develops posters, brochures, flyers, rack cards, bookmarks, etc. that can quickly be supplied to participating pharmacies, special events or other associates including Regional District Service offices and municipalities. The brochures provide clear directions on what is accepted and not accepted under the BCMRP, how to return unused and/or expired consumer health products and where those returns are accepted. HPSA offers its support to health awareness events and health trade shows that advertise responsible disposal of unused and/or expired consumer health products.

#### B) Printed Materials

**Take-Aways:** Brochures and point of purchase signage for patients and members of the public are distributed to pharmacies and other locations such as clinics and doctor's offices through a reorder system by fax or email, free of charge. Brochures are presently available in English, while bookmarks are available in four languages (English, French, Punjabi and Chinese). In 2019, there were more than 6,000 bookmarks and/or rack card distributed to BC pharmacies.

**Municipal Calendars:** HPSA continues to promote the B.C. Medications Return Program in the recycling calendars published by Regional Districts and municipalities informing residents about municipal services. In 2019, HPSA participated in the BC recycling guides with Recycle BC. A total of 225,400 calendars were distributed to Vancouver, RD of Central Kootenay, RD of Kootenay Boundary, RD of North Okanagan, Coquitlam, Prince George. In addition HPSA specifically place advertisement in District of Mission, Chilliwack and Penticton Recycling brochures reaching 40,000 households.

**Mail Outs:** HPSA continues to provide promotional material to Regional Districts and municipalities or other groups/organizations such as Baby Brand (2019 distribution: 19,000 bookmarks) interested in promoting the program.

**News Bulletins:** These are currently available on a quarterly basis to HPSA members. HPSA also provides a bi-annual e-newsletter for the community pharmacy managers.

#### C) Other Resources

**HPSA Web Site and social media:** The HPSA website ([www.healthsteward.ca](http://www.healthsteward.ca)) provides the public with information on the program and locations of collection sites for the disposal of health products. The site also provides a searchable database of participating pharmacies and details on products accepted by the program.



HPSA continues to post and keep its Facebook account current, using the platform to share best practices, HPSA videos, events (National Drug Drop Off Month), article and events from other health partners (such as ISMP or Drug Free Kids Canada).

**Regional District websites:** Links to either HPSA's homepage or pharmacy locator tool on the HPSA sponsored Recyclepedia App appeared on the 26 Regional Districts websites.

**RCBC Toll-Free and Recyclopedial:** The Recycling Council of British Columbia "recycling hotline" service provides information on proper consumer health products returns.

**BC Recyclepedia Smart Phone App:** The Recycling Council of British Columbia's app available for iPhone and Android devices provides BC residents with a list of the 10 nearest collection location sites to drop off consumer health products.

### British Columbia Pharmacy Association

<https://www.bcpharmacy.ca/resource-centre/health-issues/medication-return>

### Members websites

#### London Drugs

London Drugs reminds its customers of the importance of returning their unused and expired consumer health products (<https://www.londondrugs.com/medication-disposal/Medication-Disposal.html>)

#### Pharmasave

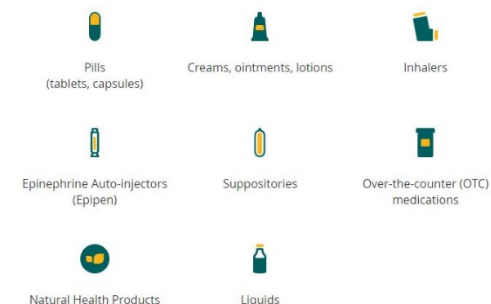
"Ensure that unwanted prescription don't pose a risk to you and to others"

<https://pharmasave.com/blog/pharmasave-safely-disposes-of-your-unused-or-expired-drugs/>

#### Rexall

Rexall promotes keeping homes and communities safe by providing its customers with a disposal bag for unused and/or expired medications and a checklist designed to help consumers keep only useful medications in their home. The Rexall web site (<https://www.rexall.ca/pharmacy/medicationtakeback>) contains information for consumers on what they can return back through the Medications Return Program. Rexall stores are registered as collection locations in the HPSA programs.

#### You can return:



## D) Partnerships

**Institute for Safe Medication Practice Canada:** In 2019, HPSA worked closely with the Institute for Safe Medication Practice Canada (ISMP), on empowering patients, families and healthcare providers with knowledge about risks of unused consumer medications and the disposal mechanisms available to them; on standardizing approaches to the disposal of unused medications in the home, using identified preferred practices; and on integrating messaging about medication returns into patient education materials in order to engage patients and families, and encourage use of returns programs.

ISMP Canada used a variety of materials, messages and platforms to reinforce the message that safe management and disposal of unused, expired or unwanted products is important for patient safety, community safety *and* has a positive impact on our environment. Examples include:

- An ISMP Canada safety bulletin, and consumer newsletter, included educational messages about safe storage and disposal practices and medication returns programs.
- The safety bulletins and consumer newsletters are disseminated by email to more than 23,000 contacts, many of whom have fan-out arrangements for further email or intranet dissemination and reach.
- Information about safe storage and disposal of medications was included in 6 different patient information handouts, downloadable from the ISMP Canada website. The handouts were customizable with stakeholder logos providing visible endorsements.
  - Total downloads, in English and French exceeded 8,000. The handouts were also provided to patients in many hospitals.
  - More than 20 endorsements were shared on the ISMP Canada website [https://www.ismp-canada.org/opioid\\_stewardship/](https://www.ismp-canada.org/opioid_stewardship/)
  - Endorsing organizations have disseminated the patient handouts to their members. For example, the 'Managing pain after wisdom teeth removal: Your questions answered' was sent to 17,000 dentists across Canada. Another example, the 'Opioids for short term pain: Your questions answered' was sent to all family physicians across Canada.'
  - The Opioids for pain after surgery: Your questions Answered" was identified as a best practice in surgery by the University of Toronto Best Practices in Surgery.
- Information about safe storage and disposal of medications was included in a Digital Poster Campaign in 300 doctors' office waiting rooms across Canada.
  - The information card reached an audience of more than 6 million people, with more than 30 million impressions, over a 9-month period.
- Messages to promote the use of returns programs were posted on Social Media.
  - There were over 58,000 impressions and 777 engagements in 11 months, and there are more than 8,000 followers.
- Publications in Horizon's Magazine, and the Canadian Dental Association Essentials magazine provided information pertaining to safe storage and disposal of medications.

Information about safe storage and disposal of medications was also shared at several conferences including: PxP2019 Canadian Pharmacists Association Exhibition in July 2019 and the Canadian Frailty Network Conference in Sept 2019.

An infographic of HPSA and ISMP Canada collaborative work in 2019 is presented in [Appendix 3](#).

**Drug Free Kids Canada:** HPSA's partnership with Drug Free Kids Canada continued in 2019. The non-profit draws attention to prescription drug abuse and the need to keep children safe by calling on Canadians to drop off unused meds at their local pharmacies for safe disposal. In addition to TV, radio, digital and print executions, an array of social executions and shareable content, including lighthearted GIFs were developed and deployed in daily posts. The two major campaigns in 2019 were the "Pill Fairy" and the National Drug Drop-Off Month (August).



*"While Canadian pharmacies accept unused medication for safe disposal every day of the year, **National Drug Drop-Off Month** is also an opportunity for us to remind Canadians about the harms associated with misuse – especially as we all grapple with the opioid crisis in our communities across Canada. Unused opioids in the home could be accidentally ingested by children, used by family members or even stolen and diverted to the black market. Please take a few minutes this August to clear out your medicine cabinet of unused, unwanted or expired medications and make the short trip to your local pharmacy."* **Christine Hrudka, Chair, Canadian Pharmacists Association**

*"We commend Drug Free Kids Canada for their efforts to ensure the safety of Canada's children. I urge parents to return unused or leftover prescription drugs like opioids, methamphetamines and sedatives to their local pharmacies. Police officers in all corners of this country have seen the devastating impact of the misuse of prescription drugs. We can all play a part in preventing this misuse and in keeping these drugs out of the hands of kids."*

**Chief Constable Adam Palmer, President, Canadian Association of Chiefs of Police**

[Appendix 4](#) provides an overview of the Social Media Media outreach of the 2019 campaign.

## 4. COLLECTION SYSTEM AND FACILITIES

HPSA's collection location network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA provides promotional items (posters, brochures, flyers, etc.) for display and has a news bulletin circulated bi-annually. There is no charge to the consumer to return products. Community pharmacies currently participating in the program can be located by the public on the HPSA website at [www.healthsteward.ca](http://www.healthsteward.ca), or by accessing the Recycling Council of British Columbia's Recyclepedia app at [www.rcbc.bc.ca](http://www.rcbc.bc.ca).

Throughout the year, regular outreach campaigns were performed in order to confirm community pharmacies' status and participation. In Q4 of 2019, HPSA assessed that several pharmacies has not returned any medication in the past 15 months; as per HPSA internal guidelines, 89 pharmacies were move from active to inactive status. As a consequence, community pharmacy participation rate went down to 89.8% or 1,221. As of June 10 2020, the participation rate was at back up to 90.6%.

## 5. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not applicable for consumer health products: due to their nature and inherent health and safety risks, there is no reuse or recycling option available for these products.

In 2019, HPSA disposed 100% of the unused and expired consumer health products collected in British Columbia at government-approved facilities through incineration.

Following the latest waste composition audit, HPSA requested Tetra Tech (the company retained to conduct these waste composition studies) to generate an analysis of the methodology used to determine the proportion of materials managed by HPSA entering the disposal stream as HPSA refuted the results. In 2019, Tetra Tech issued a technical memo stating that the reported data should not be used for determining the absolute weight of disposed HPSA-managed materials without the packaging, as medications were weighted with the packaging or determining the number (i.e. count) of medication at the single-item (i.e. pill) level, as a package (bottle or box) of medication was counted as one.

While HPSA continues to participate in the conduct of detailed waste audits, it will be working with Tetra Tech to ensure that the methodology used provides an objective and fair "snapshot" of HPSA products in waste composition studies.

## 6. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE

Section 5 (1) (c) (iii) of the British Columbia Recycling Regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities.

HPSA produces an annual District Summary Report - see [Appendix 2](#) - that shows the number of registered collection locations per capita by Regional District and demonstrates the high level of consumer access and program coverage in British Columbia. A list of participating pharmacies is found in [Appendix 6](#).

Medications may have a long delay between the time of purchase and return and prescriptions drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications, not the bottle or vial used to market the product or used to dispense the prescription. HPSA recommends that containers be recycled by the consumer via the provincial blue box program.

In 2019, the average volume of post-consumer health products returned per capita was 0.0201 kg representing a total volume of 99,995.44 kg of consumer health products returned for disposal ([Appendix 2](#)). The highest volume of return for a regional district was Metro Vancouver at 47,156.25 kg followed by Capital at 11,717.50 kg; the lowest volume was Northern Rockies at 45 kg. Table 1 shows 2019 Volume collected per capita by regional districts.

**Table 1**

Regional District	2019 Collected (Kgs)	Population (2018)*	Volume per capital collected (in kg)
Alberni-Clayoquot	522.00	33,241	0.0157
Bulkley-Nechako	795.35	40,059	0.0199
Capital	11,717.50	413,406	0.0283
Cariboo	1,187.85	65,312	0.0182
Central Coast	-	3,505	0.0000
Central Kootenay	1,875.75	62,668	0.0299
Central Okanagan	4,842.35	208,852	0.0232
Columbia-Shuswap	863.65	55,465	0.0156
Comox Valley	2,069.65	71,535	0.0289
Cowichan Valley	2,042.15	90,380	0.0226
East Kootenay	1,053.35	64,004	0.0165
Fraser Valley	6,443.24	319,120	0.0202
Fraser-Fort George	1,503.70	100,359	0.0150
Kitimat-Stikine	684.05	39,263	0.0174
Kootenay Boundary	624.10	33,149	0.0188
Metro Vancouver	47,156.25	2,654,226	0.0178
Mount Waddington	392.40	11,594	0.0338
Nanaimo	4,678.35	167,156	0.0280
North Okanagan	2,317.60	89,738	0.0258
Northern Rockies	45.00	5,524	0.0081
Okanagan-Similkameen	2,153.70	88,545	0.0243
Peace River	470.85	65,901	0.0071
Powell River	518.25	21,358	0.0243
Skeena-Queen Charlotte	242.75	18,814	0.0129
Squamish-Lillooet	763.55	45,393	0.0168
Strathcona	1,119.85	48,127	0.0233
Sunshine Coast	949.25	31,977	0.0297
Thompson-Nicola	2,962.95	142,299	0.0208
Grand Total	99,995.44	4,990,970	0.0201
*2018 Sub-Provincial Population Estimates (BC stats)			

## 7. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES

**Reference:** Recycling Regulation – Part 2, Section 8(2)(f)

The BCMRP is 100% funded by 133 consumer health products producers that are members of HPSA. No fee, visible or otherwise, is passed on to the consumer.

HPSA's audited Financial Statements are not province specific. However, financial report for BC can be made available to the government upon request.

## 8. PLAN PERFORMANCE

**Reference:** Recycling Regulation – Part 2, section 8(2)(g)

Since 2012, HPSA has been operating under the 2012-2016 Proposed Stewardship Plan while awaiting for approval of the 2018 proposed BCMRP proposed plan.

Below are the frame of reference for each performance target.

Performance Targets	2019 Results	Improvement Strategies
<b>A. Consumer Awareness</b> <i>[section 5 (1) (c) (iv)]</i> Surveys will take place at specific intervals as the BCMRP further matures and are a tool used to help measure program performance and usage.	See, as reference, SABC 2018 Insight Survey extracts in <a href="#">Appendix 5</a>	HPSA remains committed to continuous improvement and updated consumer awareness and usage targets. HPSA will be participating in the 2020 SABC Insight Survey .
<b>B. Number of Collection Points</b> <i>[section 5 (1) (c) (iii)]</i> a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis. b) Contact pharmacies demonstrating a significant change in collection pattern. c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.	<ul style="list-style-type: none"> <li>1,221 collection location sites</li> <li>Participation rate at 89%.</li> <li>Maintained the capita serviced per location under 4,500.</li> </ul>	HPSA continues to contact new community pharmacies on a quarterly basis to ensure participation rate reaches 95%.

<b>C. Product Recovery Target</b> HPSA to monitor absolute collection of used and expired consumer health products.	In 2019, HPSA collected 99,995.44 kg of consumer health products.	HPSA is reporting net weight sent for destruction. Containers are reusable and their tare weight (1.74 kgs) is no longer part of volume reported for destruction.
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Performance Targets	2019 Results	Improvement Strategies
<b>D. Promotion</b>  a) Promotion of program in different media. b) Publicity on the webpages of 25 Regional Districts or municipalities. c) Track traffic to BC page and access to locations. d) Continue to work with communication firm for the promotion and advertising plan. e) Connect with pharmacists and help disseminate information on the program through the Ambassador or similar initiatives. f) Work with chain and independent pharmacies to increase the availability of collection bags for the public. g) Hold a minimum of 12 special events.	a) Promotion of program through TV, Radio, Print, and Internet (see <a href="#">Section 3</a> for details). b) HPSA's promotion on the Regional Districts' webpages c) Partnership with Drug Free Kids Canada (National Drug Drop Off Month and the Pill Fairy Campaign) d) Partnership with ISMP	HPSA continued to work to expand the scope of advertising and promotional activities through its partnership with the Institute for Safe Medication Practice Canada (ISMP) and is implementing a stakeholder engagement plan to target the "upstream" stakeholders (e.g. prescribers, surgeons, dentists and health care providers such as home care nurses and Regional Health Authorities or Other organization overseeing home care nurses).
<b>E. Accessibility Indicators</b>	<ul style="list-style-type: none"> <li>Reported (<a href="#">Appendix 2</a> – Regional District Summary Report)</li> </ul>	



## Appendix 1 - List of BC Producers

Allergan Inc.	Mannatech Incorporated
AA Pharma Inc.	Marcan Pharmaceuticals Inc.
AbbVie Corporation	McCarthy & Sons Service (Rafter 8)
Accord Healthcare	McKesson Canada
Advanced Orthomolecular Research (AOR)	McNeil Consumer Healthcare, a Division of Johnson & Johnson
Advantage Solutions	Mead Johnson Nutrition (Canada) Co.
Alcon Canada Inc.	Medexus Inc.
Amgen Canada Inc.	Merck Canada Inc.
Amway Canada Corporation	Methapharm Inc.
Apotex Inc.	Mint Pharmaceuticals Inc
Aralez Pharmaceuticals Inc.	Natural Factors Nutritional Products Ltd.
Astellas Pharma Canada Inc.	Nature's Sunshine Products of Canada Ltd.
AstraZeneca Canada Inc.	Naka Herbs & Vitamins
Atrium Innovations Inc	Nestlé Canada Inc.
Auro Pharma Inc	New Chapter Canada Inc.
Aventix Animal Health	Novartis Pharmaceutical Canada Inc.
Bausch Health Canada Inc.	Novo Nordisk
Baxter Canada	Omega Alpha Pharmaceuticals Inc.
Bayer Inc.	Organika Health Products Inc.
Bell Lifestyle Products	Otsuka Canada Pharmaceuticals Inc.
BGP Pharma (Mylan)	Overwaitea Food Group Ltd Partnership
Bimeda-MTC Animal Health Inc.	Paladin Labs Inc.
Bioforce Canada Inc.	Pascoe Canada Inc
Biogen Canada Inc	PF Consumer Healthcare Canada ULC/PF Soin de Sante SRI
BioSyent Pharma Inc.	Pfizer Canada Inc.
Blistex Corporation	PharmaChoice
Body Plus Nutritional Products Inc.	Pharmasave Drugs (National) Ltd
Boehringer Ingelheim Canada - Animal Health Canada Inc.	Pharmascience Inc.
Boiron Canada	Platinum Naturals Ltd
Bristol-Myers Squibb	Procter & Gamble Inc.
Canadian Custom Packaging Company	Purdue Pharma
Celex Laboratories Inc.	Puresource Inc.
Celgene Inc	RB Health Canada Inc.
Champion Alstoe Animal Health Inc.	Rexall Pharmacy Group Ltd
Church & Dwight Canada	Roche Canada Ltd. - Hoffmann



## HPSA 2019 Report to Director, Extended Producer Responsibility Programs

Cipher Pharmaceuticals Inc.	Sandoz Canada
Clorox Company of Canada Ltd.	Sanis Health Inc.
Costco Wholesale Canada Ltd.	Sanofi Consumers Health
D Drops Company	Sanofi-Aventis Canada Inc.
Duchesnay	Seaford Pharmaceuticals
Eisai	Servier Canada Inc.
Elanco	Shaklee Canada Inc.
Eli Lilly Canada Inc.	Shoppers Drug Mart Central
EMD-Serono Canada Inc.	Sisu Inc.
Exzell Pharma	Sobeys National (Mississauga)
Ferring Inc.	St Francis Herb Farm Inc.
Fresenius Kabi Canada Ltd.	Stella Pharmaceutical Canada Inc.
Galderma Canada Inc.	Sterimax Inc.
General Nutrition Centres Canada	Sunovion Pharmaceuticals Inc.
Generic Medical Partners Inc.	Takeda Canada Inc.
Gilead Sciences Canada Inc.	Tanta Pharmaceuticals Inc.
GlaxoSmithKline Consumer Healthcare Inc.	Taro Pharmaceuticals Inc.
GlaxoSmithKline Inc.	Teva Canada / Novopharm
Health First Network Association Inc.	Trillium Health Care Products
Herbalife of Canada	UCB Canada Inc.
HPI Health Products/Lakota	UniPHARM Wholesale Drugs
Indivior Canada PLC Inc.	USANA Health Sciences
Jamieson Laboratories	Vertex Pharmaceuticals Incorporated
Jamp Pharma Corporation	Vetoquinol Canada Incorporate
Janssen Inc.	Virbac Animal Health Canada
Laboratoires Atlas Inc.	Vita Health Products Inc.
Leadiant Biosciences, Inc.	Wal-Mart Canada Corp.
Leo Pharma Inc.	WellSpring Pharmaceutical Canada Corp.
Les Laboratoires Nicar Inc.	Westcoast Naturals
Loblaw Companies Ltd.	WN Pharmaceuticals Ltd.
London Drugs Limited	Zoetis Canada
Lundbeck	

## Appendix 2 - Regional District Summary Report

Regional District	2019 Volumes (kg)	Population (2018)*	Area (km <sup>2</sup> )	Population Density	Collection Locations (#)	Capita serviced per location
Alberni-Clayoquot	522.00	33,241	6,588	5.05	12	2,770
Bulkley-Nechako	795.35	40,059	73,361	0.55	13	3,081
Capital	11,717.50	413,406	2,340	176.67	106	3,900
Cariboo	1,187.85	65,312	80,609	0.81	15	4,354
Central Coast	-	3,505	24,492	0.14	0	0
Central Kootenay	1,875.75	62,668	22,095	2.84	18	3,482
Central Okanagan	4,842.35	208,852	2,905	71.89	53	3,941
Columbia-Shuswap	863.65	55,465	28,929	1.92	13	4,267
Comox Valley	2,069.65	71,535	1,701	42.05	17	4,208
Cowichan Valley	2,042.15	90,380	3,475	26.01	23	3,930
East Kootenay	1,053.35	64,004	27,543	2.32	17	3,765
Fraser Valley	6,443.24	319,120	13,335	23.93	74	4,312
Fraser-Fort George	1,503.70	100,359	50,676	1.98	22	4,562
Kitimat-Stikine	684.05	39,263	104,461	0.38	9	4,363
Kootenay Boundary	624.10	33,149	8,082	4.10	11	3,014
Metro Vancouver	47,156.25	2,654,226	2,883	920.65	636	4,173
Mount Waddington	392.40	11,594	20,244	0.57	4	2,899
Nanaimo	4,678.35	167,156	2,038	82.02	43	3,887
North Okanagan	2,317.60	89,738	7,503	11.96	17	5,279
Northern Rockies	45.00	5,524	85,111	0.06	2	2,762
Okanagan-Similkameen	2,153.70	88,545	10,414	8.50	28	3,162
Peace River	470.85	65,901	117,391	0.56	13	5,069
Powell River	518.25	21,358	5,075	4.21	6	3,560
Skeena-Queen Charlotte	242.75	18,814	19,781	0.95	6	3,136
Squamish-Lillooet	763.55	45,393	16,310	2.78	14	3,242
Strathcona	1,119.85	48,127	18,278	2.63	14	3,438
Sunshine Coast	949.25	31,977	3,777	8.47	5	6,395
Thompson-Nicola	2,962.95	142,299	44,448	3.20	30	4,743
<b>Total</b>	<b>99,995.44</b>	<b>4,990,970</b>	<b>803,845</b>	<b>6.21</b>	<b>1,221</b>	<b>3,775</b>
*2018 Sub-Provincial Population Estimates (BC stats)						

## Appendix 3 - ISMP outreach



### Health Product Stewardship Association (HPSA) and ISMP Canada Collaborative Work



Build awareness about safe storage and disposal of home medications with  
the goal of increasing uptake of returns programs



#### Digital campaign in doctor's offices

30 million  
impressions

Reached audience  
of 6 million



#### Patient Research

- Sent to 17,000 dentists across Canada
- Sent to 38,000 family physicians across Canada.
- Identified as a best practice for post-surgical patients



#### Social Media

58,000 impressions  
and 777 twitter  
engagements in  
11 months, with  
over 8,000  
followers



#### Survey of Community Pharmacies

**Key Finding:**  
"pharmacies  
would like more  
HPSA information  
materials  
available in their  
pharmacies"



Consumer  
newsletter and  
ISMP Canada  
safety bulletin  
sent to 23,000  
contacts.

2019 RESULTS

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## Appendix 4 – Drug Free Kids Canada - National Drug Drop Off Month

### **Social Media – National Drug Drop off Month**

#### **YouTube views Eng: (total campaign)**

Long version – 4042

30 sec - 1103

15 sec – 300

#### **YouTube views Fr: (total campaign)**

Long version - 1195

30 sec - 370

15 sec - 240

#### **Facebook – Organic Reach of Posts during month of August**

English – 18,068

French - 3720

#### **Twitter – DFK - Organic Reach of Tweets during month of August**

Pill Fairy Top Tweet – 2856 impressions

Top Media Tweet 1830 impressions

Tweet Impressions – 20.1K

Profile visits 195

Mentions 13

New Follows 20

#### **Twitter – JSD - Organic Reach of Tweets during month of August**

Pill Fairy Top Tweet – 1756 impressions

Top Media Tweet – 1005 impressions

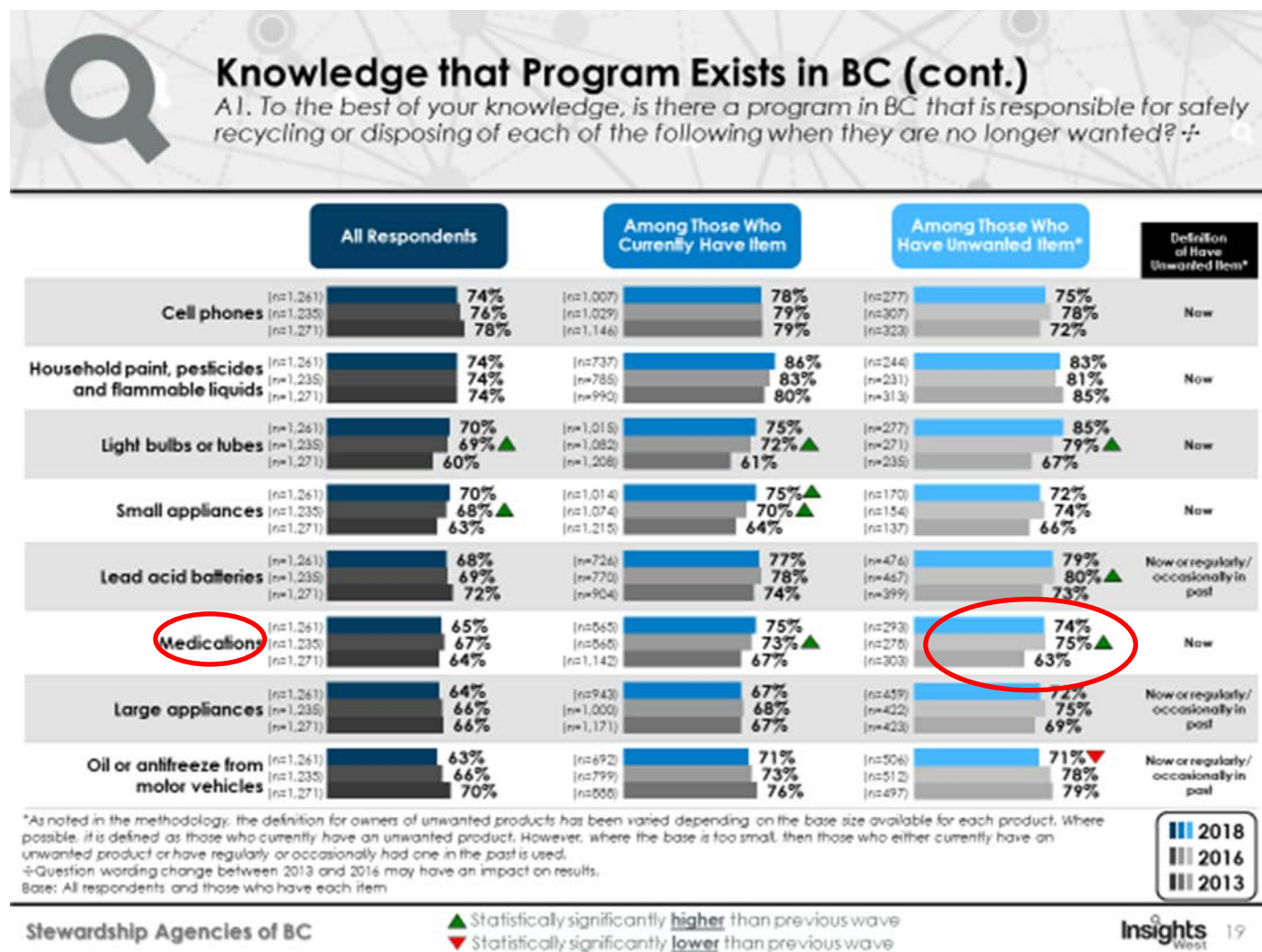
Tweet Impressions – 6648

Profile visits 20

Mentions 5

New Follows 4

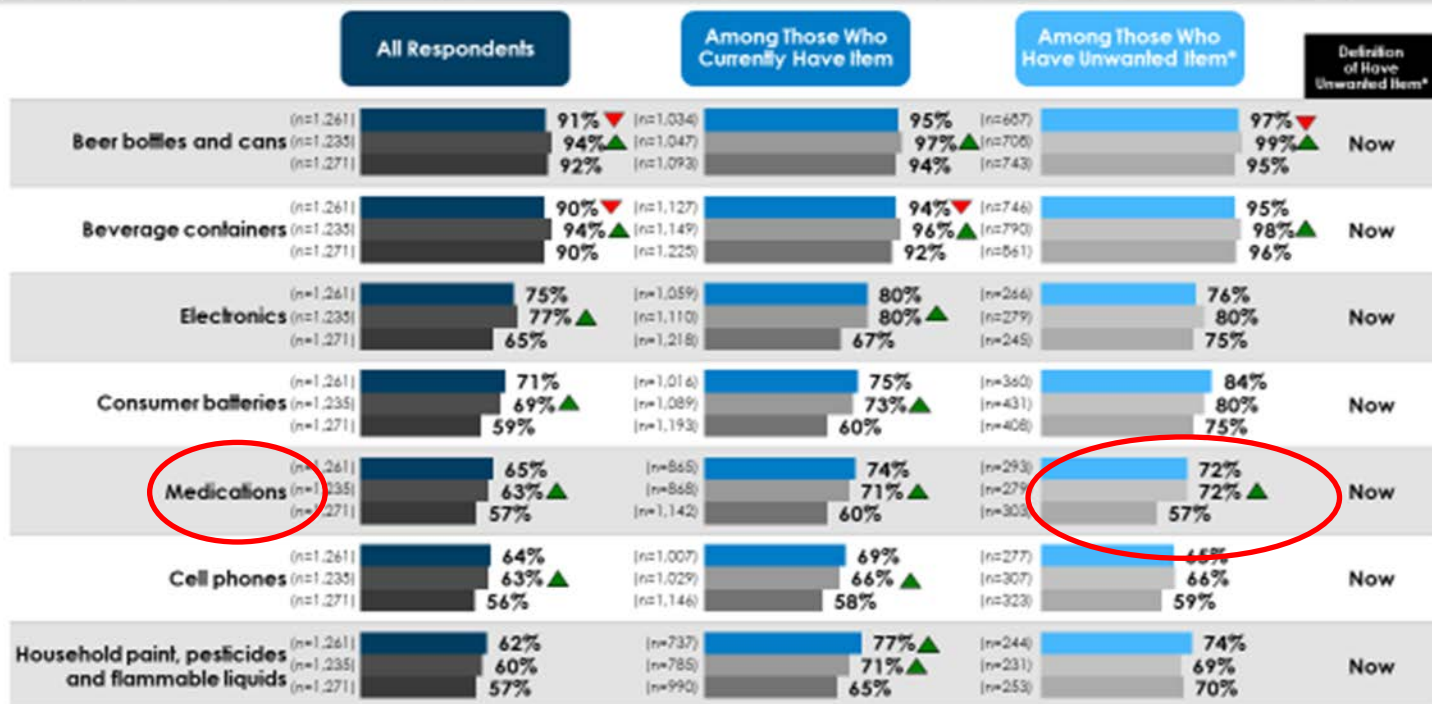
## Appendix 5 – SABC Insight Survey 2018





## Knowledge of Locations to Take Unwanted Items

A4. Are you aware of where to take these products for recycling or safe disposal? That is, do you know locations or places in your area that take each of the following from consumers? A4a. Are you aware of what to do with the following to ensure they are recycled?



\*As noted in the methodology, the definition for owners of unwanted products has been varied depending on the base size available for each product. Where possible, it is defined as those who currently have an unwanted product. However, where the base is too small, then those who either currently have an unwanted product or have regularly or occasionally had one in the past is used.  
Base: All respondents and those who have each item



Stewardship Agencies of BC

▲ Statistically significantly higher than previous wave  
▼ Statistically significantly lower than previous wave

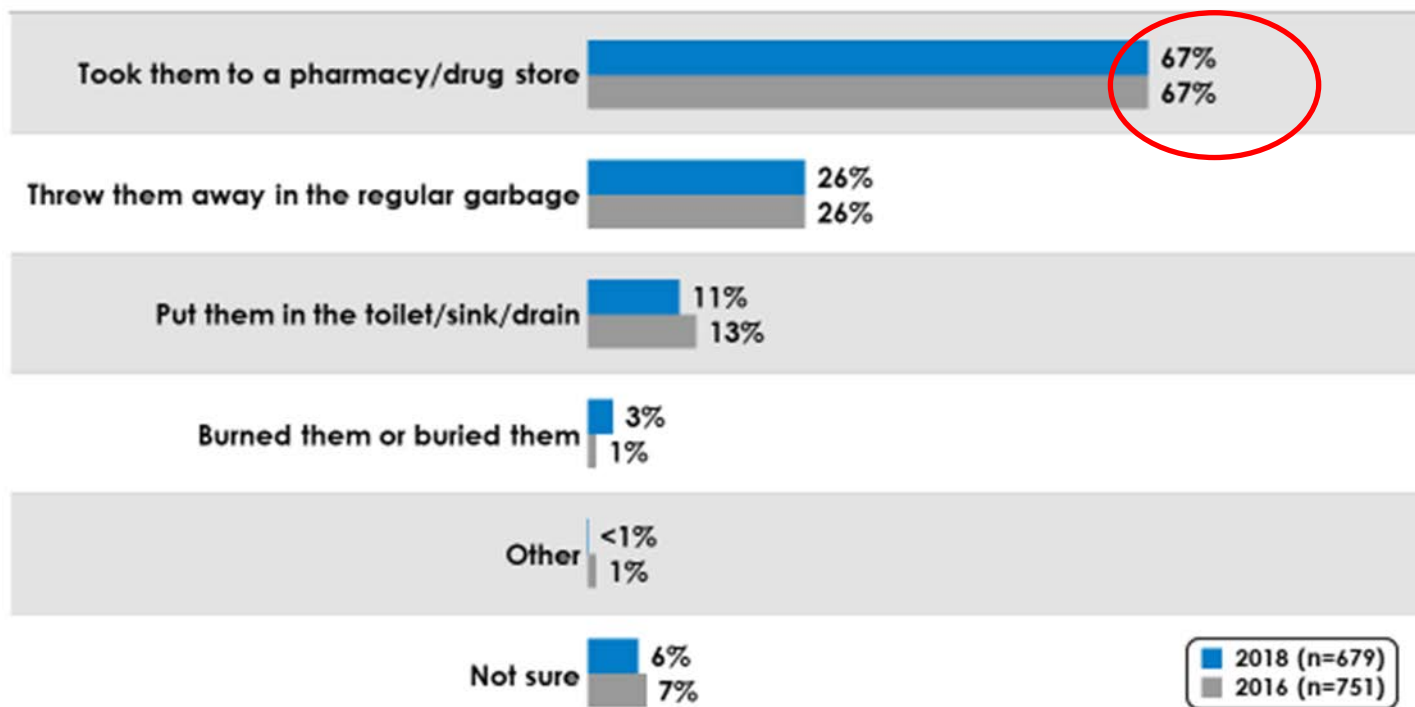
Insights West 21



## Disposal of Unwanted Medications

(Among Those With Unwanted Medications)

C5. In the past, when you had unwanted or expired medications, which of the following did you do to get rid of them?



Base: Currently or in past have had unwanted medications

Stewardship Agencies of BC

▲ Statistically significantly higher than previous wave  
▼ Statistically significantly lower than previous wave

Insights West 31



## Appendix 6 – BC Collection Sites

108 Stop Pharmacy	Cascade Pharmacy	Country Grocer Pharmacy
Aaronsons Pharmacy	Castlegar Community Pharmacy	Courtenay Pharmacy
Ackroyd Pharmacy	Cates Medicine Centre	Cove Pharmacy
Advanced Care Specialty Pharmacy	Cedar Hills Drug Mart #100	Cranbrook IDA Pharmacy
Agassiz Pharmacy	Central Drugs - Beban Plaza	Cridge Family Pharmacy
Albert Bay Drugs	Central Drugs - Dunsmuir	Cridge Family Pharmacy 2
Alberto Pharmacy #1	Central Drugs - Lantzville	Crystal Pharm & Medical Supply
Aldergrove Community Pharmacy	Central Drugs- Brickyard	Davie Pharmacy
Aldergrove Medical Pharmacy LT	Central Drugs-Pacific Station	Davies Prescriptions
Alouette Pharmacy	Central Lonsdale Pharmacy	Dawson Pharmacy
Anchor Compounding Pharmacy	Central Park Pharmacy	Dean Pharmacy
Remedy's RX	Chemmart Pharmacy	Deep Cove Pharmacy
Anderson's Pharmacy No.1	Chilliwack Pharmacy	Delta Prescription Clinic
Andreen's Pharmacy	Choices Pharmacy	Downtown Clinic Pharmacy
Armstrong Pharm & Wellness Ctr	City Centre Pharmacy Remedy's Rx	Drugland Pharmacy
Ashcroft IDA Pharmacy	Clinic Drugstore	Drugstore Pharmacy #1517
Askews Pharmacy	Cloud Pharmacy	Drugstore Pharmacy #1519
Aspen Remedy's Rx Pharmacy	Coal Harbour Pharmacy	Drugstore Pharmacy #1525
Bahr's Pharmacy	Coastal Care Pharmacy #2	Drugstore Pharmacy #1553
Bain's Pharmacy	Columbia Prescription Xpress	Drugstore Pharmacy #1555
Barriere IDA Pharmacy	Columbia Street Pharmacy	Drugstore Pharmacy #1558
Bay Pharmacy	Community Apothecary	Drugstore Pharmacy #1562
BC Drugs Pharmacy	Community Apothecary #2	Drugstore Pharmacy #6722
Best Care Pharmacy	Community Outreach Pharmacy	Drugstore Pharmacy #6733
Beyond Pharmacy	Continental Pharmacy	Drugstore Pharmacy #6734
Bioscript Pharmacy	Continental Pharmacy #2	Drugstore Pharmacy #8576
Blacks Pharmacy	Coolaid Dispensary	Drugstore Pharmacy #8581
Blueridge Pharmacy	Cordova Bay Pharmacy IDA	Drugstore Pharmacy #8585
Bowser Pharmacy IDA	Corning Drugs Ltd #1	Drugstore Pharmacy #8588
Brentwood Pharmacy	Corning Drugs Ltd #2	Duncan Pharmacy
Brookswood Remedy's RX	Costco Pharmacy #051	Dundas Remedy's RX Pharmacy
Brookswood Remedy's Rx #2	Costco Pharmacy #054	Dyck's Pharmacist (Glenmore)
Bula Pharmacy	Costco Pharmacy #055	Eastside Pharmacy
Burke Mountain Pharmacy	Costco Pharmacy #059	Edmonds Pharmacy
C.R.C Drugs	Costco Pharmacy #1092	Elements Compounding Pharmacy
Cambell River Health & Drug	Costco Pharmacy #1240	Elkford Drugstore
Cambie Pharmasave #037	Costco Pharmacy #155	Enderby Pharmacy and Wellness Centre
Canadawide Pharmacy	Costco Pharmacy #158	ESQ-Westshore Health Unit VIHA
Canpharm Drugs	Costco Pharmacy #161	Estevan Pharmacy Limited
Capitol Hill Remedy's Rx	Costco Pharmacy #163	Evergreen Pharmacy
Care and Cure Pharmacy	Costco Pharmacy #255	Everwell Pharmacy
Care In Pharmacy	Costco Pharmacy #256	Express Scripts Canada Pharmacy
CareRx Vancouver	Costco Pharmacy #259	Family Care Pharmacy #1
Careville Pharmacy	Costco Pharmacy #548	Family Care Pharmacy #2
Careville Pharmacy Fleetwood	Costco Pharmacy #552	Family Care Pharmacy #3
Carmi Remedy's Rx	Cottonwood Pharmacy Remedy's RX	



Family Care Pharmacy #4	Hardy Bay Drug Store	Kootenay Boundary Reg Hosp Phm
Finlandia Pharmacy	Hart Drug Mart	Kornak & Hamms Pharmacy
Fleetwood Pharmacy Remedy'sRx	Harvard Pharmacy	Kripps Pharmacy
Forbes Pharmacy	Harvest Drive Pharmacy	Krolls Surrey Pharmacy Ltd
Forbes Pharmacy #040	Health RX Pharmacy	Lake Country Remedy's RX
Forbes Pharmacy Burnside	Healthcare Pharmacy	Lakeside Medicine Centre
Forbes Pharmacy Goldstream	HealthPlus Pharmacy	Lakeside Pharmacy
Forbes Pharmacy IDA	HealthPlus Pharmacy #2	Lallicare Pharmacy #1
Forbes Pharmacy Millstream	Healthside Pharmacy	Lambert-Kipp Pharmacy Ltd
Forbes- Queen Charlotte Islands Pharmacy	Heart IDA at Shelbourne Plaza	Lancaster Prescriptions #1
Fort Nelson Pharmacy	Heart IDA Cadboro Bay Pharmacy	Lancaster Prescriptions #4
Fort Royal Pharmacy	Heart IDA Farfield Pharmacy	Landmark Pharmacy
Fort Royal Pharmacy Hillside	Heritage Park Pharmacy	Langdon Pharmacy
Fort Royal Pharmacy Oak Bay	High Gate pharmacy Ltd	Langley IDA Pharmacy
Fort St John Phrm&Wellness Ctr	Hillcrest Pharmacy	Latoria Pharmacy
Fraser Canyon Pharmacy #312	Hillside Family Pharmacy	Laurel Prescriptions
Fraser Heights Pharmacy Ltd	Hogarth's Clinic Pharmacy Ltd	LG Pharmacy
Fraser Lake Medicine Centre	Home and Community Care	Lillooet IDA Pharmacy
Fraser Neighbourhood	Hope Pharmacy	Lincoln Pharmacy
Fraser Pharmacy	Howe Sound Pharmacy Ltd	Living Room Pharmacy
Fraserview Pharmacy Ltd	Icare Remedy's Rx	Loblaw Pharmacy #1518
Freshco Pharmacy	Ideal Drug Mart Ltd	Loblaw Pharmacy #1520
Freshco Pharmacy #4252	IGS Value Drug Mart	Loblaw Pharmacy #1521
Freshco Pharmacy #4256	Imperial Pharmacy	Loblaw Pharmacy #1522
Galena Pharm	Indigo Pharmacy Commercial	Loblaw Pharmacy #1523
Garlane Pharmacy #2	Ingram Clinic Pharmacy	Loblaw Pharmacy #1524
Garrison Pharmacy	Innomar Pharmacy	Loblaw Pharmacy #1527
Gateway Pharmacy	Inwell Pharmacy Metrotown	Loblaw Pharmacy #1528
Gilmore Remedy's Rx	Island Pharmacy #06	Loblaw Pharmacy #1531
Glen Pharmacy	Island Pharmacy #1	Loblaw Pharmacy #1532
Glover Medicine Ctr Pharmacy	Island Pharmacy #10	Loblaw Pharmacy #1551
Glovers Medicine Centre Pharma	Island Pharmacy #2	Loblaw Pharmacy #1552
Gold River Telepharmacy #9060	Island Pharmacy #3	Loblaw Pharmacy #1554
Golden Ears Pharmacy	Island Pharmacy #4	Loblaw Pharmacy #1556
Golden Family Pharmacy	Island Pharmacy #7	Loblaw pharmacy #1557
Gordon Head Pharmacy	Island Pharmacy #8	Loblaw Pharmacy #1559
Gordon Head/ Oak Bay Community Health Services	JC Pharmacy	Loblaw Pharmacy #1560
Gourlays Golden Pharmacy	Jeffs IDA Pharmacy	Loblaw Pharmacy #1561
Grays Compounding Remedy RX	Jericho Pharmacy & Health Food Store	Loblaw Pharmacy #1563
Grove Pharmacy	Kaslo drugs Ltd	Loblaw Pharmacy #1564
Guildford Drug Ltd	Kerrisdale Pharmacy	Loblaw Pharmacy #4369
Haney Pharmacy	King George Medic Pharmacy	Loblaw pharmacy #4382
Happy Face Pharmacy Remedys Rx	Kingston Pharmacy	Loblaw Pharmacy #4534
Harbourside PharmaChoice	Kingsway Pharmacy	Loblaw Pharmacy #4590
	Kleo's Pharmacy Remedy's Rx	Loblaw Pharmacy #4596
		Loblaw Pharmacy #4612

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Loblaw Pharmacy #4614	London Drugs #53	Meadows Pharmacy
Loblaw Pharmacy #4627	London Drugs #54 -Tillicum Road	Medecure Pharmacy
Loblaw Pharmacy #4907	London Drugs #55	Medica Pharmacy Ltd.
Loblaw Pharmacy #4979	London Drugs #56	Medical Centre Pharmacy
Loblaw Pharmacy #4980	London Drugs #61	Medical Centre Prescriptions
Loblaw Pharmacy #4981	London Drugs #67	Medical Tower Drugs LTD
Loblaw Pharmacy #4983	London Drugs #70	Medicare Pharmacy
Loblaw pharmacy #4984	London Drugs #71	Medicine Centre #4
Loblaw Pharmacy #6708	London Drugs #72	Medicine Shoppe #116
Loblaw Pharmacy #6732	London Drugs #73	Medicine Shoppe #142
Loblaw Pharmacy (T&T Market)	London Drugs #74	Medicine Shoppe #149
Loblaw Pharmacy #1526	London Drugs #75	Medicine Shoppe #156
Loblaws Pharmacy #4617	London Drugs #76	Medicine Shoppe #163
Locks Prescription Pharma Ltd	London Drugs #77	Medicine Shoppe #168
London Drugs #02	London Drugs #78	Medicine Shoppe #169
London Drugs #03	London Drugs #80	Medicine Shoppe #195
London Drugs #04	London Drugs #81	Medicine Shoppe #221
London Drugs #05	London Drugs #82	Medicine Shoppe #239
London Drugs #06	London Drugs #85	Medicine Shoppe #240
London Drugs #07- Hastings	London Drugs No. 88	Medicine Shoppe #253
London Drugs #08	Longevity Compounding Pharmacy	Medicine Shoppe #255
London Drugs #09 - Guildford	Lonsdale & 3rd Pharmacy	Medicine Shoppe #259
London Drugs #10	Lonsdale Pharmacy	Medicine Shoppe #268
London Drugs #11	Low Cost Western Pharmacy	Medicine Shoppe #281
London Drugs #12	Lumby I.D.A. Pharmacy	Medicine Shoppe #285
London Drugs #14	Lynnvalley Pharmacy	Medicine Shoppe #292
London Drugs #15	MacDonalds Prescriptions #3	Medicine Shoppe #312
London Drugs #16	MacDonalds Prescriptions #4	Medicine Shoppe #321
London Drugs #17	MacDonalds Prescriptions #5	Medicine Shoppe #325
London Drugs #18	MacDonalds Prescriptions Ltd	Medicine Shoppe #332
London Drugs #19	Mackenzie Pharmachoice #9069	Medicine Shoppe #333
London Drugs #25	Maggie's Pharmacy	Medicine Shoppe #350
London Drugs #28	Main Prescriptions	Medicine Shoppe #356
London Drugs #29	Mann's Prescription Pharmacy	Medicine Shoppe #361
London Drugs #35	Manshadi Pharmacy	Medicine Shoppe #369/ China Creek Pharmacy LTD
London Drugs #36	Manshadi Pharmacy #2	Medicine Shoppe #373
London Drugs #37	Mar Mar Pharmacy	Medicine Shoppe #379
London Drugs #39	Mark's Marine Pharmacy	Medicine Shoppe 254
London Drugs #41	Marks Pharmacy	MEDICINE SHOPPE PHARMACY #254
London Drugs #42	Marshall Pharmacy Ltd	Medicine Shoppe Pharmacy #358
London Drugs #44 - Park Royal	Mary's pharmacy	Medicine Shoppe Pharmacy #367
London Drugs #46	Masset Pharmsave #076- Telepharmacy	MEDICINE SHOPPE PHARMACY #406
London Drugs #47	McCallum Pharmacy	Mediglen Pharmacy
London Drugs #50	McCue Pharmacy	Medis Pharmacy
London Drugs #51	McKesson Spclty Prescript Svcs	Medisave Pharmacy #3
London Drugs #52		

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Medisave Pharmacy #4	Nurture Rx Pharmacy	Pharmasave #022
Medisave Pharmacy #6	OH pharmacy	Pharmasave #026
Medisave Pharmacy #7	Okanagan Pharmacy	Pharmasave #028
Medlandia Compounding Pharmacy	Oliver Pharmacy Remedy's Rx	Pharmasave #034
MedPure Natural Pharmacy	Omnicare Pharmacy	Pharmasave #042
Med-X Pharmacy	Orchard Remedy's Rx	Pharmasave #043
Memorial Compounding Pharmacy	Otter Co-op Pharmacy	Pharmasave #057
Metro Drugs	Overwaitea Pharmacy #219	Pharmasave #059
Metrocare Pharmacy	Owl Drugs	Pharmasave #063
Metropolitan Pharmacy	Oxford Pharmacy	Pharmasave #071
Minoru Pharmacy	P & A Pharmacy Ltd	Pharmasave #073
Miracle Prescriptions Remedy's Rx	Pacific Pharmacy #1	Pharmasave #075- Telepharmacy
Mission IDA Pharmacy	Pacific Pharmacy #2	Pharmasave #077
MJs Natural Pharmacy	Pacific Prescriptions & medical supplies #2	Pharmasave #081
MJs Natural Pharmacy #2	Pandora Pharmacy	Pharmasave #082
MJs Natural Pharmacy #3	Park Pacific Pharmacy	Pharmasave #086
Morgan Creek Medicine Centre	PDC Pharmacy	Pharmasave #089
Mount IDA Pharmacy	Peace Pharmacy	Pharmasave #092
Mountain Veiw Pharmacy	Peachland Pharmacy	Pharmasave #095
Mt Lehman Pharmacy	Pemberton Pharmacy LTD	Pharmasave #100
Munro's Sorrento Prescriptions	Pender Island Pharmacy	Pharmasave #1001
Nakusp Pharmachoice	Peninsula Health Unit	Pharmasave #1002 -Bridge Pharmacy
Nanaimo Pharmacy	Peninsula IDA Pharmacy	Pharmasave #1012
Nanoose Pharmacy	Peoples Drug Mart #134	Pharmasave #102
Naz's Pharmacy #3	Peoples Drug Mart #369	Pharmasave #1024
Naz's Pharmacy #4	Peoples Pharmacy	Pharmasave #1025
Naz's Pharmacy No. 5 Ltd.	People's Pharmacy #377	Pharmasave #105
Naz's Prescription Plus Pharm #2	PG Gateway Pharmacy	Pharmasave #106
Naz's Prescription Plus Pharma	PharmaChoice #007	Pharmasave #107
Nelson Clinic Pharmacy	PharmaChoice #9062	Pharmasave #108
Nelson Remedy's Rx	PharmaChoice Maple Ridge Pharmacy	Pharmasave #1088
Nesters Pharmacy	Pharmachoice Pharmacy #9063	Pharmasave #1100
Nesters Pharmacy & Wellness - Squamish	Pharmachoice Pharmacy #9072	Pharmasave #1101
Nesters Pharmacy SFU	PharmaChoice South Slope	Pharmasave #1106
New Denver Community Pharmacy	Pharmachoice Trail Apothecary	Pharmasave #1109
New Life Pharmacy	PHARMACHOICE WALNUT GROVE PHARMACY	Pharmasave #115
New West Pharmachoice	Pharmacy Drugstore	Pharmasave #120
Newgen PharmaChoice	Pharmacy Drugstore #2	Pharmasave #129
Next Door Pharmacy	Pharmacy #24	Pharmasave #139
Nolans Pharmasave drugs #222	Pharmacy Apoteka	Pharmasave #142
Nordly's Pharmacy Ltd.	Pharmalife Pharmacy	Pharmasave #148
North West Pharmacy	Pharmasave #006	Pharmasave #151
Northmount Pharmacy Ltd	Pharmasave #008	Pharmasave #154
Northshore Drugstore Remedy's RX		Pharmasave #162
Northview Pharmacy		Pharmasave #178
		Pharmasave #179

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Pharmasave #181	Pharmasave Gateway Crossing #053	Plaza Pharmacy
Pharmasave #182	Pharmasave Health Centre # 1006	PocketPills Pharmacy
Pharmasave #183	Pharmasave Health Centre #001	Point Grey Pharmacy
Pharmasave #190	Pharmasave Health Centre #002	Powell River Pharmacy
Pharmasave #198	Pharmasave Health Centre #003	Pratts Compounding Pharmacy
Pharmasave #203	Pharmasave Health Centre #005	Prescription Hlth Studio Inc
Pharmasave #205	Pharmasave Health Centre #007	Pricesmart Foods #2281
Pharmasave #206	Pharmasave Health Centre #010	Pricesmart Foods Pharmacy #2274
Pharmasave #21	Pharmasave Health Centre #011	Princeton Pharmacy
Pharmasave #211	Pharmasave Health Centre #015	Pro-Health Pharmacy
Pharmasave #213	Pharmasave Health Centre #016	Promontory Pharmacy
Pharmasave #214	Pharmasave Health Centre #017	Prosper Pharmacy NO.3
Pharmasave #221	Pharmasave Health Centre #020	Pure Integrative Pharmacy #10
Pharmasave #230	Pharmasave Health Centre #024	Pure Integrative pharmacy #17
Pharmasave #232	Pharmasave Health Centre #027	Pure Integrative Pharmacy #18
Pharmasave #242	Pharmasave Health Centre #029	Pure Integrative Pharmacy #19
Pharmasave #244	Pharmasave Health Centre #030	Pure Integrative Pharmacy #21
Pharmasave #246	Pharmasave Health Centre #038	Pure Integrative Pharmacy #23
Pharmasave #248	Pharmasave Health Centre #049	Pure Integrative Pharmacy #25
Pharmasave #249	Pharmasave Health Centre #052	Pure Integrative Pharmacy #26
Pharmasave #25	Pharmasave Health Centre #058	Pure Integrative Pharmacy #27
Pharmasave #250	Pharmasave Health Centre #061	Pure Integrative Pharmacy #28
Pharmasave #253	Pharmasave Health Centre #064	Pure Integrative Pharmacy #29
Pharmasave #255	Pharmasave Health Centre #080	Pure Integrative Pharmacy #4
Pharmasave #257	Pharmasave Health Centre #094	Pure Integrative Pharmacy #5
Pharmasave #260	Pharmasave Health Centre #098	Pure Integrative Pharmacy #9
Pharmasave #264	Pharmasave Health Centre #099	Pure Pharmacy #24
Pharmasave #265	Pharmasave Health Centre #1000	Pure Pharmacy Health Centre #01
Pharmasave #267	Pharmasave Health Centre #1022	Quadra Village Drug Mart
Pharmasave #275	Pharmasave Health Centre #1110	Qualicum Pharmacy
Pharmasave #276	Pharmasave Health Centre #130	Queens Apothecary Ltd
Pharmasave #278	Pharmasave Health Centre #167	Queensborough Community Pharma
Pharmasave #280	Pharmasave Health Centre #207	R.E.A.C.H. Centre Pharmacy
Pharmasave #282	Pharmasave Health Centre #012	Rage's Pharmacy
Pharmasave #284	Pharmasave Newton # 91	Rainforest Wellness Pharmacy
Pharmasave #285	Pharmasave Oak Bay #152	Regency Medicine Centre #2
Pharmasave #286	Pharmasave Shannon Mews #018	Reid Street Pharmacy
Pharmasave #287	Pharmasave Steveston Village	Remedy's Rx #202
Pharmasave #291	Pharmasave Willowbrook# 1017	Remedy's RX #298
Pharmasave #296	Pharmatrust Pharmacy #2	Remedy's Rx #366
Pharmasave #298	Pharmcity Drugs #3	Remedy's Rx #367
Pharmasave #32	Pharmasave Health Centre #045	Remedy's Rx Ridgeway Pharmacy
Pharmasave #67	Phoenix Pharmacy	Revelstoke Family Pharmacy
Pharmasave #79	Pier Health Resource Centre	Revolution Pharmacy
Pharmasave #87	Pinetree Pharmacy	Rexall #7102
Pharmasave #96	Platinum Care Pharmacy	Rexall #7104



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Rexall #7110	Royal Oak Health Unit	Safeway Pharmacy #4924
Rexall #7111	Rutland Medical Pharmacy	Safeway Pharmacy #4925
Rexall #7116	RX Care Pharmacy & Compounding	Safeway Pharmacy #4928
Rexall #7123	RX Counter	Safeway Pharmacy #4931
Rexall #7127	Rx Drug Mart #1000	Safeway Pharmacy #4932
Rexall #7129	Rx Drug Mart #1001	Safeway Pharmacy #4933
Rexall #7130	Rx Drug Mart #1002	Safeway Pharmacy #4934
Rexall #7133	Rx Drug Mart #1003	Safeway Pharmacy #4936
Rexall #7137	Rx Pharmachoice Pharmacy	Safeway Pharmacy #4938
Rexall #7149	Rx Pharmacy Solutions	Safeway Pharmacy #4939
Rexall #7164	RX Ram Pharmacy Specialists	Safeway Pharmacy #4941
Rexall #7167	Rx Ram Pharmacy Specialists	Safeway Pharmacy #4948
Rexall #7171	Millstone	Safeway Pharmacy #4955
Rexall #7174	Safeway Food & Drug Pharma #082	Safeway Pharmacy #4956
Rexall #7175	Safeway Food & Drug Pharma #126	Safeway Pharmacy #4960
Rexall #7177	Safeway Food & Drug Pharma #140	Safeway Pharmacy #4964
Rexall #7187	Safeway Food & Drug Pharma #144	Safeway Pharmacy #4967
Rexall #7191	Safeway Food & Drug Pharma #161	Safeway Pharmacy #4971
Rexall Drug Store #7103	Safeway Food & Drug Pharma #165	Safeway Pharmacy #4972
Rexall Drug Store #7114	Safeway Food & Drug Pharma #23	Safeway Pharmacy #4974
Rexall Drug Store #7117	Safeway Food & Drug Pharma #4900	Safeway Pharmacy #4976
Rexall Drug Store #7121	Safeway Food & Drug Pharma #4908	Safeway Pharmacy #4977
Rexall Drug Store #7122	Safeway Food & Drug Pharma #4914	Safeway Pharmacy #4980
Rexall Drug Store #7126	Safeway Food & Drug Pharma #4917	Saigon Pharmacy
Rexall Drug Store #7128	Safeway Food & Drug Pharma #4918	Salmon Arm Prescription Centre
Rexall Drug Store #7139	Safeway Food & Drug Pharma #4940	Salt Spring Pharmacy
Rexall Drug Store #7152	Safeway Food & Drug Pharma #4942	Sams Pharmacy
Rexall Drug Store #7154	Safeway Food & Drug Pharma #4947	Sardis pharmacy
Rexall Drug Store #7157	Safeway Food & Drug Pharma #4958	Satnam Pharmacy
Rexall Drug Store #7159	Safeway Food & Drug Pharma #4963	Save on Foods Pharmacy # 2227
Rexall Drug Store #7161	Safeway Food & Drug Pharma #4968	Save on Foods Pharmacy #2246
Rexall Drug Store #7162	Safeway Food & Drug Pharma #4970	Save On Foods Pharmacy #2250
Rexall Drug Store #7169	Safeway Food & Drug Pharma #53	Save on foods Pharmacy #2252
Rexall Drug Store #7170	Safeway Food & Drug Pharmacy #820	Save-On-Foods #918
Rexall Drug Store #7181	Safeway Pharmacy #4901	Save-On-Foods #923
Rexall Drug Store #7182	Safeway Pharmacy #4902	Save-On-Foods Pharmacy
Rexall Drug Store #7193	Safeway Pharmacy #4903	Save-On-Foods Pharmacy #2202
Rexall Drug Store #7194	Safeway Pharmacy #4906	Save-On-Foods Pharmacy #2207
Rexall Pharmacy #7131	Safeway Pharmacy #4909	Save-On-Foods Pharmacy #2208
Rexall Pharmacy #7136	Safeway Pharmacy #4911	Save-On-Foods Pharmacy #2210-W
Rexall Pharmacy #7163	Safeway Pharmacy #4912	Save-On-Foods Pharmacy #2213
Richmond Medical Pharmacy	Safeway Pharmacy #4913	Save-On-Foods Pharmacy #2214
Ritecare Pharmacy	Safeway Pharmacy #4916	Save-On-Foods Pharmacy #2215
Robins Pharmacy	Safeway Pharmacy #4919	Save-On-Foods Pharmacy #2216
Rose Valley Pharmacy Remedy's Rx	Safeway Pharmacy #4920	Save-On-Foods Pharmacy #2217
Royal City Drugs		Save-On-Foods Pharmacy #2221

HPSA 2019 Report to Director, Extended Producer Responsibility Programs

Save-On-Foods Pharmacy #2224	Save-On-Foods Pharmacy #967	Shoppers Drug Mart #0223
Save-On-Foods Pharmacy #2225	Save-On-Foods Pharmacy #968	Shoppers Drug Mart #0225
Save-On-Foods Pharmacy #2228	Save-On-Foods Pharmacy #969	Shoppers Drug Mart #0226
Save-On-Foods Pharmacy #2235	Save-On-Foods Pharmacy #970	Shoppers Drug Mart #0227
Save-On-Foods Pharmacy #2242	Save-On-Foods Pharmacy #971	Shoppers Drug Mart #0228
Save-On-Foods Pharmacy #2244	Save-On-Foods Pharmacy #972	Shoppers Drug Mart #0230
Save-On-Foods Pharmacy #2249	Save-On-Foods Pharmacy #973	Shoppers Drug Mart #0231
Save-On-Foods Pharmacy #2263	Save-On-Foods Pharmacy #975	Shoppers Drug Mart #0232
Save-On-Foods Pharmacy #902	Save-On-Foods Pharmacy #977	Shoppers Drug Mart #0233
Save-On-Foods Pharmacy #903	Save-On-Foods Pharmacy #979	Shoppers Drug Mart #0234
Save-On-Foods Pharmacy #904	Save-On-Foods Pharmacy #980	Shoppers Drug Mart #0236
Save-On-Foods Pharmacy #907	Save-On-Foods Pharmacy #981	Shoppers Drug Mart #0237
Save-On-Foods Pharmacy #909	Save-On-Foods Pharmacy #983	Shoppers Drug Mart #0238
Save-On-Foods Pharmacy #910	Save-On-Foods Pharmacy #984	Shoppers Drug Mart #0239
Save-On-Foods Pharmacy #915	Save-On-Foods Pharmacy #987	Shoppers Drug Mart #0241
Save-On-Foods Pharmacy #916	Save-On-Foods Pharmacy #988	Shoppers Drug Mart #0242
Save-On-Foods Pharmacy #919	Save-On-Foods Pharmacy #989	Shoppers Drug Mart #0243
Save-On-Foods Pharmacy #921	Save-On-Foods Pharmacy #990	Shoppers Drug Mart #0244
Save-On-Foods Pharmacy #922	Save-on-foods Pharmacy #991	Shoppers Drug Mart #0246
Save-On-Foods Pharmacy #924	Save-On-Foods Pharmacy #992	Shoppers Drug Mart #0248
Save-On-Foods Pharmacy #928	Save-On-Foods Pharmacy #993	Shoppers Drug Mart #0251
Save-On-Foods Pharmacy #929	Save-On-Foods Pharmacy #995	Shoppers Drug Mart #0252
Save-On-Foods Pharmacy #930	Save-On-Foods Pharmacy #996	Shoppers Drug Mart #0253
Save-On-Foods Pharmacy #931	Save-On-Foods Pharmacy #999	Shoppers Drug Mart #0254
Save-On-Foods Pharmacy #932	Scott Road Pharmacy	Shoppers Drug Mart #0255
Save-On-Foods Pharmacy #933	Scottcare Pharmacy	Shoppers Drug Mart #0257
Save-On-Foods Pharmacy #935	Script Care Pharmacy #9210	Shoppers Drug Mart #0258
Save-On-Foods Pharmacy #936	Service Plus #3	Shoppers Drug Mart #0260
Save-On-Foods Pharmacy #937	Shafa Pharmacy	Shoppers Drug Mart #0261
Save-On-Foods Pharmacy #939	Shaughnessy Pharmacy	Shoppers Drug Mart #0262
Save-On-Foods Pharmacy #940	Shoppers Drug Mart #0201	Shoppers Drug Mart #0263
Save-On-Foods Pharmacy #942	Shoppers Drug Mart #0202	Shoppers Drug Mart #0265
Save-On-Foods Pharmacy #943	Shoppers Drug Mart #0203	Shoppers Drug Mart #0266
Save-On-Foods Pharmacy #946	Shoppers Drug Mart #0204	Shoppers Drug Mart #0267
Save-On-Foods Pharmacy #947	Shoppers Drug Mart #0205	Shoppers Drug Mart #0268
Save-On-Foods Pharmacy #948	Shoppers Drug Mart #0209	Shoppers Drug Mart #0269
Save-On-Foods Pharmacy #951	Shoppers Drug Mart #0210	Shoppers Drug Mart #0271
Save-On-Foods Pharmacy #952	Shoppers Drug Mart #0211	Shoppers Drug Mart #0272
Save-On-Foods Pharmacy #954	Shoppers Drug Mart #0212	Shoppers Drug Mart #0273
Save-On-Foods Pharmacy #955	Shoppers Drug Mart #0213	Shoppers Drug Mart #0275
Save-On-Foods Pharmacy #956	Shoppers Drug Mart #0214	Shoppers Drug Mart #0276
Save-On-Foods Pharmacy #957	Shoppers Drug Mart #0216	Shoppers Drug Mart #0277
Save-On-Foods Pharmacy #962	Shoppers Drug Mart #0217	Shoppers Drug Mart #0278
Save-On-Foods Pharmacy #963	Shoppers Drug Mart #0219	Shoppers Drug Mart #0279
Save-On-Foods Pharmacy #965	Shoppers Drug Mart #0221	Shoppers Drug Mart #0280
Save-On-Foods Pharmacy #966	Shoppers Drug Mart #0222	Shoppers Drug Mart #0281

# HPSA 2019 Report to Director, Extended Producer Responsibility Programs

Shoppers Drug Mart #0283	Shoppers Drug Mart #2218	Shoppers Drug Mart #2282
Shoppers Drug Mart #0286	Shoppers Drug Mart #2221	Shoppers Drug Mart #2283
Shoppers Drug Mart #0287	Shoppers Drug Mart #2222	Shoppers Drug Mart #2284
Shoppers Drug Mart #0288	Shoppers Drug Mart #2223	Shoppers Drug Mart #2285
Shoppers Drug Mart #0290	Shoppers Drug Mart #2224	Shoppers Drug Mart #2287
Shoppers Drug Mart #0291	Shoppers Drug Mart #2225	Shoppers Drug Mart #2288
Shoppers Drug Mart #1220	Shoppers Drug Mart #2226	Shoppers Drug Mart #2289
Shoppers Drug Mart #2100	Shoppers Drug Mart #2227	Shoppers Drug Mart #2290
Shoppers Drug Mart #2107	Shoppers Drug Mart #2228	Shoppers Drug Mart #2291
Shoppers Drug Mart #2109	Shoppers Drug Mart #2230	Shoppers Drug Mart #2292
Shoppers Drug Mart #2112	Shoppers Drug Mart #2231	Shoppers Drug Mart #2294
Shoppers Drug Mart #2113	Shoppers Drug Mart #2234	Shoppers Drug Mart #2295
Shoppers Drug Mart #2115	Shoppers Drug Mart #2235	Shoppers Drug Mart #2297
Shoppers Drug Mart #2121	Shoppers Drug Mart #2236	Shoppers Drug Mart #2299
Shoppers Drug Mart #2122	Shoppers Drug Mart #2237	Shoppers Drug Mart #274
Shoppers Drug Mart #2123	Shoppers Drug Mart #2238	Shoppers Drug Mart #3005
Shoppers Drug Mart #2125	Shoppers Drug Mart #2239	Shoppers Drug Mart #3007
Shoppers Drug Mart #2126	Shoppers Drug Mart #2241	Shoppers Drug Mart #3076
Shoppers Drug Mart #2127	Shoppers Drug Mart #2243	Shoppers Drug Mart #3077
Shoppers Drug Mart #2131	Shoppers Drug Mart #2244	Shoppers Drug Mart #3079
Shoppers Drug Mart #2133	Shoppers Drug Mart #2245	Shoppers Drug Mart #3082
Shoppers Drug Mart #2139	Shoppers Drug Mart #2246	Shoppers Drug Mart #2118
Shoppers Drug Mart #2141	Shoppers Drug Mart #2247	Shoppers Simply Pharmacy #3087
Shoppers Drug Mart #2143	Shoppers Drug Mart #2248	Si Global Pharmacy #2
Shoppers Drug Mart #2144	Shoppers Drug Mart #2249	Sidney Pharmacy #2
Shoppers Drug Mart #2153	Shoppers Drug Mart #2250	Silvermere Pharmacy
Shoppers Drug Mart #2156	Shoppers Drug Mart #2251	Silvermere Pharmacy #2 Ltd
Shoppers Drug Mart #2158	Shoppers Drug Mart #2252	Silvermere Pharmacy #3
Shoppers Drug Mart #2160	Shoppers Drug Mart #2254	Similkameen Pharmacy
Shoppers Drug Mart #2161	Shoppers Drug Mart #2255	Sina Pharmacy
Shoppers Drug Mart #2200	Shoppers Drug Mart #2256	Skaha Rexall Pharmacy #7179
Shoppers Drug Mart #2201	Shoppers Drug Mart #2257	Somerset Pharmacy Services
Shoppers Drug Mart #2203	Shoppers Drug Mart #2259	Southland Pharmacy
Shoppers Drug Mart #2204	Shoppers Drug Mart #2260	Sparwood Remedy's Rx
Shoppers Drug Mart #2205	Shoppers Drug Mart #2263	Squamish Pharmacy
Shoppers Drug Mart #2207	Shoppers Drug Mart #2264	St Anthony's Clinic Pharmacy #2
Shoppers Drug Mart #2208	Shoppers Drug Mart #2266	St Pauls Hospital
Shoppers Drug Mart #2209	Shoppers Drug Mart #2267	St. Georges Pharmacy
Shoppers Drug Mart #2210	Shoppers Drug Mart #2270	Stein Valley Pharmachoice
Shoppers Drug Mart #2211	Shoppers Drug Mart #2271	Sterling Centre Remedy's Rx
Shoppers Drug Mart #2212	Shoppers Drug Mart #2273	Steveston Pharmacy
Shoppers Drug Mart #2213	Shoppers Drug Mart #2274	Strathcona Pharmacy
Shoppers Drug Mart #2214	Shoppers Drug Mart #2275	STS Pain Pharmacy
Shoppers Drug Mart #2215	Shoppers Drug Mart #2276	STS Pain Pharmacy #2
Shoppers Drug Mart #2216	Shoppers Drug Mart #2277	Sullivan Pharmacy Inc
Shoppers Drug Mart #2217	Shoppers Drug Mart #2279	Summerland Guardian Pharmacy

# HPSA 2019 Report to Director, Extended Producer Responsibility Programs

Sunnyside Evergreen Pharmacy	Victoria Compounding Pharmacy	Wal-Mart Pharmacy #3188
Sunrise Pharmacy Ltd	Victoria Health Unit Clinical Pharmacy	Wal-Mart Pharmacy #3199
Sunset Pharmacy Ltd	View Pharmacy	Wal-Mart Pharmacy #3651
Super Grocer & Pharmacy	Village Pharmacy	Wal-Mart Pharmacy #3652
Super Pharmacy	Vital Health Pharmacy	Wal-Mart Pharmacy #5776
Super-Care Pharmacy	Viva Med Pharmacy	Wal-Mart Pharmacy #5777
Surlang MedCentre	Viva Med Pharmacy #02	Wal-Mart Pharmacy #5834
Synergy Wellness & Pharmacy	Wallace Pharmacy Ltd	Wal-Mart Pharmacy #5838
T&T Pharmacy Landsdowne	Wal-Mart #1205	Wal-Mart Pharmacy #5853
Tablet Pharmacy	Wal-Mart #1207	We Care Pharmacy
Tang's Prescription Remedy's Rx	Wal-Mart #1208	Wellness Pharmacy #08
Terra Nova PharmaChoice	Wal-Mart Pharmacy #1011	Wellness Pharmacy #2
The Drive Pharmacy	Wal-Mart Pharmacy #1015	Wellness Pharmacy #3
The Pharmacy Kitilano	Wal-Mart Pharmacy #1018	Wellness Pharmacy #6
The Pharmacy Langley	Wal-Mart Pharmacy #1036	Wellness Pharmacy 1
The pharmacy Main street	Wal-Mart Pharmacy #1077	Wellness Pharmacy No. 4 Ltd
The Pharmacy West End	Wal-Mart Pharmacy #1093	Wellness Pharmacy No. 5
The Pharmacy Westview	Wal-Mart Pharmacy #1100	Wellness Pharmacy No. 7 Ltd
Third Ave Evergreen Pharmacy	Wal-Mart Pharmacy #1104	Wescana Pharmacy #02
Thrifty Foods and Pharmacy #06	Wal-Mart Pharmacy #1106	Wescana Pharmacy #03
Thrifty Foods and Pharmacy #10	Wal-Mart Pharmacy #1112	Wescana Pharmacy #06
Thrifty Foods and Pharmacy #13	Wal-Mart Pharmacy #1113	Wescana Pharmacy #07
Thrifty Foods and Pharmacy #19	Wal-Mart Pharmacy #1119	Wescana Pharmacy #09
Thrifty Foods and Pharmacy #23	Wal-Mart Pharmacy #1143	West 10th Medical Pharmacy
Thrifty Foods and Pharmacy #24	Wal-Mart Pharmacy #1181	West End Medicine Centre
Thrifty Foods and Pharmacy #29	Wal-Mart Pharmacy #1192	Westin Pharmacy and Medical Supplies LTD
Thrifty Foods and Pharmacy #9464	Wal-Mart Pharmacy #1206	Westwood Pharmacy
Thrifty Foods Pharmacy #9471	Wal-Mart Pharmacy #1213	White Rock Pharmacy
Thrifty Foods Pharmacy #9480	Wal-Mart Pharmacy #3008	Willowbrook Pharmacy
Thrifty Foods Pharmacy #9481	Wal-Mart Pharmacy #3019	Wilson Pharmacy
Town Centre Pharmacy	Wal-Mart Pharmacy #3025	Wilson Pharmacy
Townline Pharmacy	Wal-Mart Pharmacy #3040	Winfield IDA Pharmacy
Tsawwassen Pharmacy	Wal-Mart Pharmacy #3042	Winmed Pharmacy
Tumbler Ridge Pharmacy	Wal-Mart Pharmacy #3057	Yale Pharmacy
Turtle Bay Pharmacy	Wal-Mart Pharmacy #3059	Yale Road Pharmacy
ULTRACARE GUARDIAN PHARMACY #2	Wal-Mart Pharmacy #3060	York Pharmacy
Unicare Pharmacy	Wal-Mart Pharmacy #3070	Your Community Pharmacy
Universal Pharmacy	Wal-Mart Pharmacy #3072	YPS Denman Pharmacy
University Heights Pharmacy	Wal-Mart Pharmacy #3098	Yyoung Medicine Mart
University Pharmacy	Wal-Mart Pharmacy #3109	YYoung Medicine Mart Main
Urban Fare Pharmacy #914	Wal-Mart Pharmacy #3158	
Valley Evergreen Pharmacy	Wal-Mart Pharmacy #3163	
Vancouver Pharmacy - The Lux	Wal-Mart Pharmacy #3167	
Vancouver Police Dept 2	Wal-Mart Pharmacy #3169	
Vanderhoof Medicine Centre	Wal-Mart Pharmacy #3183	



## Appendix 7 – Independent Assurance Report

### INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT ON SECTION 8(2)(b), (d), (e) AND (g) OF THE B.C REGULATION 449/2004 (Recycling Regulation)

To the Ministry of the Environment and Climate Change Strategy

We have been engaged by Health Products Stewardship Association to undertake a reasonable assurance engagement in respect of the following information (collectively, "the information"), detailed within Health Products Stewardship Association's annual report to the Ministry of Environment and Climate Change Strategy and in the accompanying Appendix 1 and 2 for the year ending December 31, 2019:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C Regulation 449/2004 (Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

#### Management's Responsibility

Management is responsible for the preparation of the annual report comprising the information required by section 8(2)(b), (d), (e) and (g) of the Recycling Regulation in accordance with applicable criteria set out in Appendix 1 of this report. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of Health Products Stewardship Association's annual report that is free from material misstatement, whether due to fraud or error.

#### Our Responsibility

Our responsibility is to express a reasonable assurance opinion on Health Products Stewardship Association's information. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000, *Attestation engagements other than audits or reviews of historical financial information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether Health Products Stewardship Association's information is fairly stated, in all material respects.

Reasonable assurance is a high level of assurance, but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material instance of non-compliance with specified requirements when it exists. Instances of non-compliance can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. A reasonable assurance compliance reporting engagement involves performing procedures to obtain evidence about Health Products Stewardship Association's information compliance with specified requirements. The nature, timing and extent of procedures selected depend on our professional judgment, including an assessment of the risks of material misstatement of the information, whether due to fraud or error and involve obtaining evidence about the information.

**Marcil Lavallée**

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Comptables professionnels agréés  
Chartered Professional Accountants

Cabinet indépendant affilié à  
Independent firm affiliated to



A reasonable assurance engagement also includes assessing the suitability in the circumstances of management's use of applicable criteria, applied as explained in Appendix 1 of this report, as the basis for preparing information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation; evaluating the appropriateness of quantification methods and reporting policies used, and the reasonableness of estimates made by management; and evaluating the overall presentation of the information detailed within the annual report and accompanying Appendix 1 and 2.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion. Relevant information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation is set out in Appendix 1 and 2 of this report.

#### *Our Independence and Quality Control*

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

The firm applies Canadian Standard on Quality Control 1, *Quality Control for Firms that Perform Audits and Reviews of Financial Statements, and Other Assurance Engagements* and, accordingly, maintains a comprehensive system of quality control, including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

#### *Basis for Qualified Opinion*

As discussed in Appendix 1 of this report, quantification is subject to inherent limitation because our assessment of the total weight of all of the pharmaceuticals that were collected at the collection locations and the total weight of all pharmaceutical that were incinerated is strictly based on the information provided by the collection service providers.

In addition, as discussed in Appendix 2 of this report, Health Products Stewardship Association has not reported the recovery rate and its performance for the year ending December 31, 2019 and, therefore, we are unable to express an opinion on these items.

#### *Qualified Opinion*

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, Health Products Stewardship Association's information for the year ended December 31, 2019, is fairly stated, in all material respects.

Marcil Lavallée

*Purpose of Statement*

Health Products Stewardship Association's information has been prepared to report to the Ministry of the Environment and Climate Change Strategy and is not intended to be and should not be used for any other purpose.



Chartered Professional Accountants, Licensed Public Accountants  
Ottawa, Ontario

June 17, 2020

Marcil Lavallée

**HEALTH PRODUCTS STEWARDSHIP ASSOCIATION**

APPENDIX 1  
DECEMBER 31, 2019

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**1. COLLECTION FACILITIES**

The location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 2(2)(b) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Total number of collection locations in 2019 – 1,221	Pages 1, 9 and 12 Appendix 3: Regional District Summary Report Appendix 7: BC Collection Sites
The British Columbia Medications Return Program (BCMRP) saw a decrease in the number of collection location sites this year with 1,221 registered collection sites (1,284 in 2018) representing a total of 89% of licensed BC community pharmacies	Section 1: Executive Summary (page 1)
Since 2000, HPSA has increased the number of registered pharmacies from 640 to 1,221 representing 89% of licensed community pharmacies in the province	Section 4: Collection System and Facilities (pages 9-10).

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- Collections facilities are facilities that have a signed contract with Health Products Stewardship Association for the collection of medications during the reporting period of January 1<sup>st</sup> to December 31, 2019.
- Health Products Stewardship Association maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

**HEALTH PRODUCTS STEWARDSHIP ASSOCIATION**APPENDIX 1  
DECEMBER 31, 2019

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**2. POLLUTION PREVENTION HIERARCHY**

The description of how the recovered product was managed in accordance with Section 8(2)(d) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
In 2019, HPSA disposed 100% of the unused and expired consumer health products collected in British Columbia at government-approved facilities through incineration.	Page 10

The following evaluation criteria were applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation:

- All of the products are collected by one company: Whitecap Environment Services.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We obtained all the Certificates of Destruction provided by SUEZ North America since it's this company that was responsible of the destruction. We compared the totals on the Certificates of Destruction to the monthly invoices to ensure that they are consistent.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2019. As per the Certificates of Destruction the total product collected was incinerated.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Whitecap Environment Services and SUEZ North America) and on their control activities. Our statement on the total weight of pharmaceutical waste is strictly based on the information provided by the collection service providers.

## HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

## APPENDIX 1

DECEMBER 31, 2019

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## 3. PRODUCT COLLECTION

The description of the total amount of the producer's product collected, in accordance with Section 8(2)(e) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Volumes of post-consumer health products collected in 2019 were 99,995.44 kg	Pages 1, 3, 10 and 12 Section 6, Table 1 Appendix 3: Regional District Summary Report
In 2019, the average volume of post-consumer health products returned per capita was 0.0201 kg representing a total volume of 99,995.44 kg of consumer health products returned for disposal (Appendix 3)	Section 6: Product sold and collected and recovery rate (page 10)

The following evaluation criteria were applied to the description of the total amount of producer's product accordance with Section 8(2)(e) of the Recycling Regulation:

- All of the product is collected by one company, Whitecap Environment Services.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2019.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Whitecap Environment Services and SUEZ North America) and on their control activities. Our statement on the total weight of pharmaceutical collected is strictly based on the information provided by the collection service providers.



## HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

### APPENDIX 2

DECEMBER 31, 2019

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#### Product sold and recovery rate

Health Products Stewardship Association has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2019 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

#### Performance Targets

Health Products Stewardship Association has not reported its performance for the year in relation to approved targets under 8(2)(b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2019 as Health Products Stewardship Association is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.