

SUMMARY: COMPREHENSIVE REVIEW

Of the Critical Injury of a Youth in the Care of the Director in 2018

Circumstances of the Critical Injury

This review examined the case files of a youth who was critically injured. The director was providing guardianship services to the youth and their family at the time of the critical injury.

Findings

The assessment of the youth's safety and well-being was inconsistent and was complicated by the youth's high-risk situation. The youth was connected to three separate communities, and the Case Transfer & Joint Case Management practice directive was inconsistently used, with no formal agreement in place between different communities to identify roles and responsibilities.

Prior to the case review being finalized discussions occurred about how to engage youth who are in high-risk situations, topics identified in the case review were reviewed, and support was put in place for staff working with youth in high-risk situations.

Actions

The involved Service Delivery Area leadership and the Quality Assurance team developed an action plan to review with the involved staff the joint case management practice directive, assessing reports, and developing appropriate responses. Leadership from the Policy branch and the Quality Assurance team developed an action plan to retire the current practice directive and create two policies, one for file transfer and one joint case management.

The review was completed in March 2021. The above action plan is due for full implementation in September 2021.