



**HEALTH PRODUCTS  
STEWARDSHIP  
ASSOCIATION**

# **Annual Report to the Director**

## **2015 Calendar Year**

**Submitted to:** Director  
Extended Producer Responsibility Programs  
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## 1. EXECUTIVE SUMMARY

HPSA program shows improvement through an increase on volume of products returned per capita from 0.0209 to 0.0214kg, representing a 4% increase in collection, or 100,174.08 kg of post-consumer pharmaceuticals returned for responsible disposal. The British Columbia Medications Return Program (BCMRRP) continues to operate around 1,186 collection sites, representing a total of 95% of eligible BC pharmacies.

- **Information:** The public continued to receive information on proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app available on the Recycling Council of British Columbia's (RCBC) website, links to our program on the British Columbia Pharmacy Association's (BCPhA) website, and on the majority of Regional District and municipal websites, and through HPSA's website directory and integrated pharmacy search tool.
- **Promotion:** In 2015, HPSA continued to promote our programs through the BC Pharmacy Association's Annual Medications Return Campaign. This campaign in January and February focused on media relations while providing BCPhA members with links to access promotional materials available at no cost through our Association. Over 145 pharmacies participated in the one month campaign while over 50 locations requested materials in one week alone. News releases, issued jointly with eight participating regional districts, were targeted to local media in each region, and interviews and photo ops arranged with participating Pharmacy members. Because of the age range of the target audience, the campaign focused on traditional media – print, radio and TV. Social media outlets, such as regional districts' Twitter and Facebook sites, were also used to supplement news releases.

Our program continues to focus on unused and expired medications from households and continues to offer multiple solutions to reflect local/regional differences. Permanent collection programs provide ongoing, year-round drop-off services for consumers.

Once approved, this report will be available on our website at [www.healthsteward.ca](http://www.healthsteward.ca).

Products within plan	Prescription drugs, over-the-counter drugs and natural health products
Program website	<a href="http://www.healthsteward.ca">www.healthsteward.ca</a>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(a)</b>	<a href="#">Public Education Materials and Strategies</a>	The public is kept informed about proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app and web search available on the Recycling Council of British Columbia's website, our own directory on HPSA's website and on the majority of Regional District or Municipalities' websites which link either directly to HPSA's website or to the RCBC Recyclopedia App(see Appendix 1).
<b>Part 2, section 8(2)(b)</b>	<a href="#">Collection System</a>	<p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return health products for responsible disposal. This network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA produces an annual District Summary Report (Section 7, Table 1) that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C.</p> <p>The provincial average is 3,948 people per HPSA registered collection location.</p> <p>See Section 7</p>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(c)</b>	<u>Product Environmental Impact Reduction, Reusability and Recyclability</u>	<i>n/a</i>
<b>Part 2, section 8(2)(d)</b>	<u>Pollution Prevention Hierarchy and Product / Component Management</u>	All products returned are disposed of through incineration.
<b>Part 2, section 8(2)(e)</b>	<u>Product Sold and Collected and Recovery Rate</u>	We increased the quantity of products returned per capita from 0.0209 to 0.0214 kg, representing an increase of 4% in collection or 100,174.08 kg returned for destruction.
<b>Part 2, section 8(2)(e.1)</b>		See Appendix 2 for breakdown per regional district
<b>Part 2, section 8(2)(f)</b>	<u>Summary of Deposits, Refunds, Revenues and Expenses</u>	<p>The BCMRP is fully funded by the health products industries. No fees, visible or otherwise, are passed on to the consumer.</p> <p>Appendix 5 for report from independent auditors</p>

## 2. PROGRAM OUTLINE

The Health Products Stewardship Association (HPSA), formerly known as the Post-Consumer Pharmaceutical Stewardship Association (PCPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

The HPSA has been appointed as the agency to meet producer's regulatory obligations as health products stewards. HPSA's role is to perform on behalf of each member certain duties required under the regulation. As of December 2015, HPSA's membership was established at 161 stewards (<http://www.healthsteward.ca/about-us/partners/brand-owners>). The Program is accountable to its members, the general public and the government of British Columbia through the Ministry of Environment. The Program performance is publically accountable through the annual report.

This program is designed to capture unused or expired medications from the residential sector. The Program includes both products clearly attributable to an existing steward, and orphan products (those that are no longer in production, the steward is no longer in business, or products purchased outside Canada).

- ✓ All prescriptions drugs
- ✓ Over-the-Counter Medications
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials, pays all shipping and responsible disposal costs, so there is ***no cost to the public or collection sites to participate***. Collection systems are designed with user convenience and flexibility in mind.

The collection sites for the *Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete a registration form. Details on the program (How it Works) are provided to ensure that the manager and their staff are knowledgeable on the program and its operations. All participating community pharmacies receive a guide containing instructions with information on the program for the public and containers.

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### 3. PUBLIC EDUCATION MATERIALS AND STRATEGIES

HPSA's promotional and educational strategies are designed to ensure B.C. citizens know where and how to dispose of unused or expired medications.

#### A) Publicity

The Program has posters, brochures, flyers, rack cards, bookmarks, etc. that can quickly be supplied to participating pharmacies, special events or other associates including Regional District Service offices and municipalities. The brochures provide clear directions on what is accepted and not accepted in the BCMRP, how to return the unused or expired health products and where returns are accepted in an easy to understand manner. HPSA offers its support to health awareness events and health trade shows that advertise responsible disposal of unused or expired health products.

#### B) Printed Materials

**Take-Aways:** Brochures and point of purchase signage are distributed to pharmacies and other locations such as clinics and doctor's offices through a reorder system by fax or email, free of charge. Brochures are presently available in English, while bookmarks are available in four languages (English, French, Punjabi and Chinese). More than 20,000 bookmarks and brochures destined for the public were ordered by pharmacies in 2015.

**Municipal Garbage and Recycling Calendars:** HPSA continues to promote the B.C. Medications Return Program in the recycling calendars published by Regional Districts and municipalities informing residents about municipal services.

**Mail Outs:** HPSA continues to provide promotional material to Regional Districts and municipalities or other groups/organizations interested in promoting the program.

**News Bulletins:** These are currently available on a quarterly basis to HPSA members. HPSA also provides a bi-annual e-bulletin for the community pharmacy managers.

**Local Newspapers:** HPSA has contributed to articles in community newspapers promoting the B.C. Medications Return Program. Other advertising and story initiatives take place during the Pharmacist Awareness Week, the Medications Return Campaign operated by the British Columbia Pharmacy Association and other health related events throughout the year.

#### C) Other Resources

**Web Site:** The HPSA website ([www.healthsteward.ca](http://www.healthsteward.ca)) provides the public with information on the program and locations of collection sites for the disposal of health products. The site also provides a searchable database of participating pharmacies and details on products accepted by the program.

As HPSA continues to build the membership base, it can utilize the members' own promotional network to advertise the B.C. Medications Return Program. These initiatives are reported annually.

**Consumer Information:** Information on the safe use, storage and disposal of medications is provided to the consumer at the time of purchase and was published in various magazines such as the Seniors Information Directory and the Seniors Living Magazine.

**Regional District Advertising:** Links to either HPSA's homepage and pharmacy locator tool or the HPSA sponsored Recyclepedia App appeared on the websites of 28 Regional Districts. HPSA's ad also ran in 5 recycling/collection calendars in 2015. See appendix 1 for full details.

**National Prescription Drug Drop-Off Day:** HPSA supported the collective efforts of police detachments across the country for the third annual National Prescription Drug Drop Off Day. Collection containers and promotional materials were supplied to every detachment that made a request. In Metro Vancouver alone, 49 tonnes of medications were returned.

### Pharmacy Participation:

#### LONDON DRUGS

London Drugs' website has a static link on all webpages for Medication Disposal (<http://www.londondrugs.com/Medication-Disposal/Medication-Disposal,default,pg.html>). Customers are reminded of the importance of properly disposing of their unused and expired medications through the Medications Return Program.

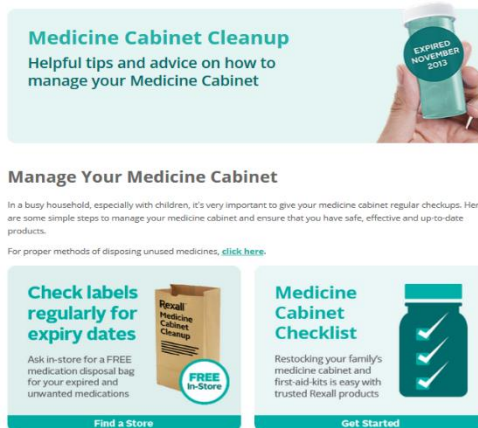
#### PHARMASAVE

Pharmasave stores participate in the HPSA programs and have the following program information on their website.

([http://www.pharmasave.com/default/0/healthfeatures\\_details.aspx?selectedhfid=48&selectedartid=48](http://www.pharmasave.com/default/0/healthfeatures_details.aspx?selectedhfid=48&selectedartid=48))

#### REXALL

During the months of March and April each year, Rexall promotes a medicine cabinet clean out with their customers by providing them with a disposal bag for unused and expired medications (see below) and a checklist designed to help consumers keep only useful medications in their home. The Rexall web site ([www.rexall.ca/medicinecabinet](http://www.rexall.ca/medicinecabinet)) contains information for consumers on how to ensure they only have safe and effective medications in the medicine cabinet. Rexall stores are registered as collection locations in the HPSA programs.



The graphic is a promotional banner for Rexall's Medicine Cabinet Cleanup program. It features a light blue background. At the top, the text 'Medicine Cabinet Cleanup' is in a bold, teal font, followed by 'Helpful tips and advice on how to manage your Medicine Cabinet' in a smaller teal font. To the right is an image of a hand holding a green pill bottle with a white label that says 'EXPIRED NOVEMBER 2013'. Below the main text, there is a section titled 'Manage Your Medicine Cabinet' in a bold, teal font. Under this title, there is a paragraph of small text: 'In a busy household, especially with children, it's very important to give your medicine cabinet regular checkups. Here are some simple steps to manage your medicine cabinet and ensure that you have safe, effective and up-to-date products.' Below this paragraph is a link: 'For proper methods of disposing unused medicines, [click here](#).' At the bottom of the graphic, there are two teal boxes. The left box is titled 'Check labels regularly for expiry dates' in white text. It contains an image of a brown disposal bag with the Rexall logo and the text 'FREE In-Store'. Below the box is a button that says 'Find a Store'. The right box is titled 'Medicine Cabinet Checklist' in white text. It contains an image of a green checklist with three checkmarks. Below the box is a button that says 'Get Started'.



## SHOPPERS DRUG MART

In the provincial services section, British Columbians are reminded that they can safely dispose of their medications, syringes, pens, needles and lancets (<http://www1.shoppersdrugmart.ca/en/health-and-pharmacy/pharmacy-services/details?province=bc&service>)



### Medication Disposal



We can safely dispose of your medications, syringes, pen needles and lancets.

[Top of the Page](#)

From July to December 2015, Shoppers Drug Mart partnered with the Partnership for a Drug-Free Canada for their largest medicine take-back campaign. With the new theme, “Keep Drugs off the Streets” and campaign “Secure Your Meds,” a video was produced that discusses the dangers and reality of prescription drug and over-the-counter medicine abuse by teenagers. (Video: <https://www.youtube.com/watch?v=gxzSwYoiysM> )



## D) Media coverage

### Interviews, TV, Radio, Online and Photo Ops:

89.7 Juice FM	Cowichan Valley	Feb 3
91.5 EZ Rock	Salmon Arm	Feb 6
106.1 EZ Eock	Revelstoke	Feb 6
106.3 EZ Rock	Golden/Invermere	Feb 6
AM 730	Vancouver	Feb 2
Canadian Healthcare Network	National	Feb 2
CKNW Radio	Vancouver	Feb 2
Coast FM	Nanaimo/Sunshine Coast	Feb 2
Eagle FM	Courtenay	Feb 2
Global – Okanagan	Kelowna	Feb 11
Health News Network	National	Feb 3
My Cowichan Valley	Cowichan Valley	Feb 3
Kelowna Now	Kelowna	Feb 3
KISS FM / CKIZ News	Vernon	Feb 2
Prince Edward Family Health Team	Ontario	Feb 9
PR Newswire	<i>online</i>	Feb 2
Shaw TV	Nanaimo	Feb 11
UBC Faculty of Pharmaceutical Sciences	<i>online</i>	

### Print:

Nanaimo Daily News	Nanaimo	Feb 3
The Tablet	British Columbia	Feb/Mar
Vernon Morning Star	Vernon	Feb 6

### The following Regional Districts issued press releases in January/February 2015 for the Medications Return Campaign

1. Capital Regional District
2. Comox Valley Regional District
3. Metro Vancouver Regional District
4. Regional District of Central Okanagan
5. Squamish-Lillooet Regional District

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## E) Sponsorship

**RCBC Toll-Free and Recyclopedia** HPSA has contracted with the Recycling Council of British Columbia's "recycling hotline" service and financed the on-line and app version for the recycling information database called Recyclopedia.

**The 2015 BC Medications Return Campaign** (January-February) The Strategy for 2015 was to find a new angle to promote the ongoing campaign and message to return unused or expired medications to the pharmacy. Partnering with the BCPhA and the Capital Regional District, HPSA provided funding for the creation of the *Fish Can't Say No To Drugs* video which was released at the end of January.

The objective was to promote the positive role community pharmacies play in the safe disposal of medications and to encourage British Columbians to return unused and expired medications to their local pharmacies for safe disposal.

In early February, targeted news releases were sent out with to regional districts like Central Okanagan, Comox Valley, Nanaimo, North Okanagan and Metro Vancouver. Nine local radio stations, two television channels, and multiple print and online news sources covered the campaign. The use of social media had a beneficial impact as the video and news stories were easily shared. The video was shared over 20 times by its second week of circulation was viewed over 400 times.

To benefit Pharmacy members, the video was promoting proper return practices – e.g., returning medications in a ziplock bag, blacking out any patient identification, not including pill bottles, etc. – as well as all key messages and news releases.

BCPhA members were encouraged to order free HPSA promotional materials in December, promoted through the BCPhA website spotlight, Issue Update and Practice Updates.



### Ambassador Program

The eleventh annual Summer Ambassador Program began in May 2015 and marked the largest tour to date. Nine provincial product stewardship organizations came together under a unified banner with the goal of increasing overall recycling awareness and collection rates of all recyclables.

Two teams canvased the province to help spread the messages and awareness of relevant take-back programs reaching over 130 different communities. Through community events and collection site visits, the teams promoted responsible recycling practices and RCBC recycling information tools.



Ambassadors visited **45** HPSA facilities. Many of the pharmacists noted that a majority of their clientel are using the BCMRP. We also noted that some of the pharmacists were not aware that they could order free promotional material. This is going to be an item for development in 2016.

## 4. COLLECTION SYSTEM AND FACILITIES

Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,186 representing 95% of licensed community pharmacies in the province. HPSA's collection location network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA provides promotional items (posters, brochures, flyers, etc.) for display and has a news bulletin circulated annually in the spring and fall (see Appendix 3). There is no charge to the consumer to return products. Community pharmacies currently participating in the program can be located by the public on the HPSA website at [www.healthsteward.ca](http://www.healthsteward.ca), or by accessing the Recycling Council of British Columbia's Recyclopedia app at [www.rcbc.bc.ca](http://www.rcbc.bc.ca). In addition:

- Pharmacies are a natural, logical and safe site for the public to return health products.
- Pharmacies offer easy access to those with special needs and varying degrees of personal mobility.
- Pharmacists are very knowledgeable about the dispensing of health products and provide advice on individual medical conditions and the proper use of health products.
- Many pharmacies are open during extended hours, offering a convenient place for consumer disposal year-round.
- The provincial average is 3,948 people per HPSA registered collection location.

The following lists provide an example of materials that would be acceptable. Note that this list is not exhaustive.

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## 5. PRODUCT ENVIRONMENTAL IMPACT REDUCTION, REUSABILITY AND RECYCLABILITY

The Canadian Council of Ministers of the Environment in their Extended Producer Responsibility Product Evaluation Tool proposed several criteria to measure the impact of pharmaceutical waste on human and environmental health.

The bulk of human pharmaceuticals found in waterways most likely got there by way of sewage. It is questioned whether take-backs have any real environmental and safety benefit. Taking unused pharmaceuticals out of landfills might have only a small difference in the concentrations found in water. But take-back programs may help prevent leftover pharmaceuticals from being misused, diverted or illicitly used.

## 6. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not feasible for pharmaceutical products; consequently, HPSA disposes of the waste at government-approved facilities through incineration.

## 7. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE

Section 5 (1) (c) (iii) of the British Columbia Recycling Regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. HPSA produces an annual District Summary Report that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C. A list of participating pharmacies can be found in Appendix 4.

Medications may have a long delay between the time of purchase and return and prescriptions drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications; not the bottle or vial used to market the product or used to dispense the prescription. We recommend that containers be recycled by pharmacists or the consumer.

HPSA increased the quantity of products returned per capita from 0.0209 kg to 0.0214 kg representing a 4% increase in collection or 100,174.08 kg returned for disposal (Appendix 2). The highest rate of return was Cowichan Valley at .0315 kg followed by Capital at .0299 kg; the lowest rate was Cariboo at .0150 kg.

Appendix 2 shows the absolute collection of medication in kilograms (mass recovered) by regional districts.

**Section 7, Table 1 2015 Collection Location per Capita by Regional Districts**

<b>District</b>	<b>Collected (Kgs)</b>	<b>Population</b>	<b>Area (km2)</b>	<b>Population Density</b>	<b>Collection Locations</b>	<b>Capita Per Location</b>
Alberni-Clayoquot	560.7	30106	6588	4.57	13	2316
Bulkley-Nechako	701.12	39997	73361	0.55	13	3077
Capital	11306.04	377809	2340	161.46	101	3741
Cariboo	934.32	62263	80609	0.77	17	3663
Central Kootenay	1468.41	60100	22095	2.72	18	3339
Central Okanagan	4667.73	195523	2905	67.31	51	3834
Columbia-Shuswap	1018.3	51451	28929	1.78	15	3430
Comox Valley	1813.05	64634	26193	2.47	15	4309
Cowichan Valley	2611.43	82787.00	3475	23.82	20	4139
East Kootenay	1129.9	57642	27543	2.09	19	3034
Fraser Valley	5446.05	296414	13335	22.23	70	4234
Fraser-Fort George	1834.42	91277	50676	1.80	21	4347
Kitimat-Stikine	790.67	39276	104461	0.38	9	4364
Kootenay Boundary	778.3	29349	8082	3.63	14	2096
Metro Vancouver	49472.3	2513869	2883	871.96	596	4218
Mount Waddington	194.32	11387	20244	0.56	4	2847
Nanaimo	4519.86	154572	2038	75.84	44	3513
North Okanagan	2156.31	84587	7503	11.27	22	3845
Northern Rockies Rd	0	5957				
Okanagan-Similkameen	2336.24	81841	10414	7.86	29	2822
Peace River & Northern Rockies	496.56	69875	203796	0.34	15	4658
Powell River	366.96	19456	5075	3.83	6	3243
Skeena-Queen Charlotte	277.8	17533	19781	0.89	6	2922
Squamish-Lillooet	723.64	40378	16310	2.48	13	3106
Strathcona	1208.22	45448	18278	2.49	14	3246
Sunshine Coast	530.4	32374	3777	8.57	8	4047
Thompson-Nicola	2831.03	133191	44448	3.00	33	4036
Totals	100,174.08	4683139			1186	3948

## 8. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES

**Reference:** Recycling Regulation – Part 2, Section 8(2)

*n/a*

## 9. PLAN PERFORMANCE

**Reference:** Recycling Regulation – Part 2, section 8(2)

(g) a comparison of the approved plan's performance for the year with the performance requirements and targets in this regulation and the approved plan

In 2015, HPSA has been operating under its 2012-2018 Stewardship Plan while awaiting approval. In 2014, HPSA set several new performance measures and targets and is reporting against those references.

Performance Targets	2015 Results	Improvement Strategies
<b>A. Consumer Awareness</b> <i>[section 5 (1) (c) (iv)]</i> Surveys will take place at specific intervals as the BCMRP further matures and are a tool used to help measure program performance and usage.  A consumer awareness survey was developed in 2007 and used in 2010 and in 2013.	There was no consumer awareness survey in 2015. The next planned survey is set to occur in 2016.	HPSA remains committed to the consumer awareness targets for 2018 which include a 25 % increase in public awareness and a 10% increase in usage of the BCMRP compared to the 2012 results.
<b>B. Number of Collection Points</b> <i>[section 5 (1) (c) (iii)]</i> a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis. b) Contact pharmacies demonstrating a significant change in collection pattern. c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.	<ul style="list-style-type: none"> <li>Maintained participation rate above 94.4%.</li> <li>Decreased the capita per location Provincially from 3983 residents per collection site in 2014 to 3948 residents per collection location in 2015.</li> </ul>	HPSA continues to contact new community pharmacies on a quarterly basis to increase participation rates.
<b>C. Product Recovery Target</b> HPSA revised plan to reach 95 tons on a three-year rolling average in year 7 of the Stewardship Plan.	Collected over 95 tons.	HPSA revised plan to reach 95 tons on a three-year rolling average in year 7 of the Stewardship Plan.

Performance Targets	2015 Results	Improvement Strategies
<b>D. Promotion</b> <ul style="list-style-type: none"> <li>a) Promotion of program in different media.</li> <li>b) Publicity on the webpages of 25 Regional Districts or municipalities.</li> <li>c) Track traffic to BC page and access to locations.</li> <li>d) Continue to work with communication firm for the promotion and advertising plan.</li> <li>e) Connect with pharmacists and help disseminate information on the program through the Ambassador or similar initiatives.</li> <li>f) Work with chain and independent pharmacies to increase the availability of collection bags for the public.</li> <li>g) Hold a minimum of 12 special events.</li> </ul>	<ul style="list-style-type: none"> <li>a) Promotion of program through TV, Radio, Print, and Internet (see Section 3 for details).</li> <li>b) Publicity on the webpages of 28 Regional Districts (see Appendix 1).</li> <li>c) 8,264 pageviews of BC specific content on HPSA's website and pharmacy locator tool updated monthly with new and deleted collection sites.</li> <li>d) Worked with communication firms regarding development of advertising and promotional materials. New promotional rack cards were developed adding to our free promotional material.</li> <li>e) 45 site visits through the Ambassador program and promotion through the BCPhA's magazine. Bi-annual newsletters to pharmacies with attached order forms for free promotional materials (see Appendix 3)</li> <li>f) Promotion at 25 community events.</li> </ul>	<p>HPSA continues to work to expand the scope of advertising and promotional activities. HPSA committed to participation in the 2016 BC Recycles Ambassador Tour and further site visits. HPSA has also created an employment opportunity, whether in house or by contract, to create, implement, and oversee the marketing and promotion strategy for the next five years.</p>
<b>E. Waste Composition Studies</b> The BC Stewards Group established a partnership agreement for participating in scheduled waste audits performed in five regional districts.	<ul style="list-style-type: none"> <li>• HPSA participated in the Metro Vancouver waste composition study in 2015.</li> </ul>	<p>The BC Stewards Group continues to fund waste composition studies and will use results to help measure success of EPR programs.</p>
<b>F. Accessibility Indicators</b>	<ul style="list-style-type: none"> <li>• Reported (See Section 7, Table 1)</li> </ul>	



## Appendix 1 Website links

Regional Districts	Annual Calendars	Website Link to HPSA/Recyclepedia
Alberni - Clayoquot		Yes
Bulkley - Nechako		Yes
Capital		Yes
Cariboo		Yes
Central Kootenay		Yes
Central Okanagan		Yes
Columbia Shuswap		Yes
Comox-Strathcona		Yes
Cowichan Valley		Yes
East Kootenay	Invemere	Yes
Fraser - Fort George		Yes
Fraser Valley	Mission, Chilliwack	Yes
Metro Vancouver		Yes
Central Coast		Yes
Kitimat - Stikine		Yes
Kootenay Boundary		Yes
Mount Waddington		Yes
Nanaimo		Yes
North Okanagan		Yes
Northern Rockies		Yes
Okanagan - Similkameen	Penticton	Yes
Peace River	Yes	Yes
Powell River		Yes
Skeena-Queen Charlotte		Yes
Squamish-Lillooet		Yes
Strathcona		Yes
Sunshine Coast		Yes
Thompson-Nicola		Yes

## Appendix 2 Regional District Summary Report

District	Collected (Kgs)	Population	Per Capita
Alberni-Clayoquot	560.7	30,106.00	0.0186
Bulkley-Nechako	701.12	39,997.00	0.0175
Capital	11,306.04	377,809.00	0.0299
Cariboo	934.32	62,263.00	0.0150
Central Kootenay	1,468.41	60,100.00	0.0244
Central Okanagan	4,667.73	195,523.00	0.0239
Columbia-Shuswap	1018.3	51,451.00	0.0198
Comox Valley	1,813.05	64,634.00	0.0281
Cowichan Valley	2,611.43	82,787.00	0.0315
East Kootenay	1,129.9	57,642.00	0.0196
Fraser Valley	5,446.05	296,414.00	0.0184
Fraser-Fort George	1,834.42	91,277.00	0.0201
Kitimat-Stikine	790.67	39,276.00	0.0201
Kootenay Boundary	778.3	29,349.00	0.0265
Metro Vancouver	49,472.3	2,513,869.00	0.0197
Mount Waddington	194.32	11,387.00	0.0171
Nanaimo	4,519.86	154,572.00	0.0292
North Okanagan	2,156.31	84,587.00	0.0255
Northern Rockies Rd	0	5,957.00	0.0000
Okanagan-Similkameen	2,336.24	81,841.00	0.0285
Peace River	496.56	63,918.00	0.0078
Powell River	366.96	19,456.00	0.0189
Skeena-Queen Charlotte	277.8	17,533.00	0.0158
Squamish-Lillooet	723.64	40,378.00	0.0179
Strathcona	1,208.22	45,448.00	0.0266
Sunshine Coast	530.4	32,374.00	0.0164
Thompson-Nicola	2,831.03	133,191.00	0.0213
Totals	100,174.08	4,683,139.00	0.0214

## Appendix 3 BC Pharmacist Newsletter

YOUR SOURCE FOR INFORMATION AND UPDATES ABOUT THE  
BRITISH COLUMBIA MEDICATIONS RETURN PROGRAM (BCMRP)

# HPSA News Bulletin

## Summer | 2015



**HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

Contact Info: [info@healthsteward.ca](mailto:info@healthsteward.ca) | [www.healthsteward.ca](http://www.healthsteward.ca) | ph: 1-844-535-8889

fax: 1-855-228-2099

### What Can Be Returned?



#### ACCEPTED

*Public returns, including*

- ✓ Prescription medications
- ✓ Over-the-counter drugs
- ✓ Natural health products
- ✓ Inhalers

#### NOT ACCEPTED

- ✗ Commercial & institutional waste
- ✗ Sharps, needles, syringes & lancets
- ✗ Pharmacy stock & compounding waste
- ✗ Cosmetic products

HPSA  
#330-2255 St. Laurent Blvd  
Ottawa, ON K1G 4K3

### Registration Forms

The Health Products Stewardship Association (HPSA) has begun a re-registration campaign for all participating collection locations in the British Columbia Medications Return Program (BCMRP). All pharmacies must submit a signed copy of the new registration form.

Many operational aspects have changed since the beginning of the program in 1997. HPSA is upgrading its Customer Relationship Management software system and is now coordinating pharmacy registrations directly.

In 2014, under the Not-for-Profit Industry Canada modernisations process the Post Consumer Pharmaceutical Stewardship Association (PCPSA) transitioned its name to HPSA. Re-registration is therefore required confirming acceptance of the terms and conditions to participate and provide free services for disposal of unused and expired medications returned from the public.

The registration form can be found attached or at [www.healthsteward.ca/collection/british-columbia](http://www.healthsteward.ca/collection/british-columbia).

Once the form has been completed and signed by the pharmacy manager we ask that you return it either by fax (1-855-228-2099) or email ([info@healthsteward.ca](mailto:info@healthsteward.ca)) to HPSA's office. Completed forms should be returned before August 31<sup>st</sup>, 2015.

Thank you for the work you have been doing. We look forward to improving programs operations.

#### 2014 Results

A total of 96,677 kg of medications were collected across HPSA's network of 1,160 collection locations in British Columbia.

Please note that we have appointed Bill Burns as the Program Coordinator for Western Canada. If you have any questions regarding the registration campaign or the BCMRP please feel free to contact him by phone at 613-723-7282 or by email at [programswest@healthsteward.ca](mailto:programswest@healthsteward.ca).

### IN THE NEWS

#### National Prescription Drug Drop Off Day

The third annual National Prescription Drug Drop-Off Day was held across Canada on May 9th, 2015. Press releases and more information on this event were posted on our website in the 'news' section.

John Weston, Member of Parliament for West Vancouver - Sunshine Coast - Sea to Sky Country, introduced a private member's bill that will formalize National Prescription Drug Drop-Off Day and create a national framework for dealing with prescription drug abuse. The introduction of *The Proper Use of Prescription Drugs Act* is in line with the work that MP Weston has done in regards both to health and fitness, and combatting substance abuse.

*Photo: John Weston, MP, and pharmacist Cristina Alarcon of West Vancouver's Hollyburn Pharmacy drop unused prescription drugs into a designated BCMRP collection container held by West Vancouver Police Department Inspector Scott Findlay)*



YOUR SOURCE FOR INFORMATION AND UPDATES ABOUT THE BRITISH COLUMBIA MEDICATIONS RETURN PROGRAM

# HPSA News Bulletin

## Fall | 2015



**HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

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fax: 1-855-228-2099

### What Can Be Returned?



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- ✗ Pharmacy stock & compounding waste
- ✗ Cosmetic products

HPSA  
#330-2255 St. Laurent Blvd  
Ottawa, ON K1G 4K3

### #SecureYourMeds

The Partnership for a Drug Free Canada's summer campaign, Secure Your Meds, was raising awareness to keep medications secure and reduce the threat of misuse by our youth.

According to PDFC statistics, 1 in 6 teenagers have abused prescription drugs with 70% of them getting the drugs from their homes. Through TV ads and social media presence with #SecureYourMeds, the PDFC has been driving home the importance of medication storage, safety and security, dialogue between parents and their children, and returning unused and expired medications to the pharmacy.

Pharmacists and their staff have a great opportunity to spread and further emphasize the important message of taking-back unused or expired medications to the pharmacy. This simple information can prevent many different types of diversion and misuse.

For more information visit [www.secureyourmeds.ca](http://www.secureyourmeds.ca).

### RE-REGISTRATION CAMPAIGN

HPSA has been undergoing its re-registration campaign for participating BCMRP collection location pharmacies.

To date we have received over 60% of the required updated registration forms and would like to thank those who have taken the time to complete and submit their forms. If you have not yet completed and submitted your registration form please do so as soon as possible.

This form can be found by visiting

<http://www.healthsteward.ca/collection/british-columbia>

Thank you for your participation in the BCMRP.

### BC AMBASSADOR TOUR UPDATE

The BC Recycles Ambassadors made their last visit on August 26th. As part of their four month long tour across BC, the ambassadors visited 52 pharmacies in BC. We are awaiting the results and will be addressing any issues and questions that were raised during the ambassadors visits.

HPSA would like to thank the pharmacists and pharmacy staff for their hospitality during the ambassador visits.

If you would like to volunteer your pharmacy as a destination for next year's tour please send an e-mail to [programswest@healthsteward.ca](mailto:programswest@healthsteward.ca)

*BC Recycles Ambassador tent set up in front of a London Drugs Pharmacy in Victoria, BC*



## Appendix 4 Collection Locations

108 Stop Pharmacy	Central Drug	Courtenay Pharmacy
Aarosons Pharmacy	Central Drug Store	Cridge Family Pharmacy
Abbott (renuka)Pharmacy Ltd	Central Drugs	Crystal Pharm & Medical Supply
Ackroyd Pharmacy	Central Drugs	Davies Prescriptions-St George
Agassiz Pharmacy	Central Drugs-Beban Plaza	Dean Pharmacy
Alberto Pharmacy #1	Central Park Pharmacy	Delta Prescription Clinic
Alberto Pharmacy No2	Central Pharmacy	Downtown Clinic Pharmacy
Aldergrove Medical Pharmacy LT	Chester Pharmacy	Drug Smart Pharmacy#301
All Care Pharmacy	Choices Pharmacy	Drug Trading #501693
Alouette Pharmacy	City Centre Pharmacy	Drug Trading #501761
Anchor Compound Pharmacy #2	Clinic Drugstore	Drug Trading #501928
Anchor Compounding Pharmacy	Cloud Pharmacy	Drug Trading #501952
Andreens Lakeview Pharmacy	Columbia Prescription Xpress	Drug Trading #502806
Anitas Pharmacy	Columbia Street Pharmacy	Drug Trading #502907
Armstrong Pharm & Wellness Ctr	Community Apothecary	Drug Trading #503008
Askews Pharmacy	Continental Pharmacy	Drug Trading #532258
Aspen Remedy RX	Coolaid Dispensary	Drug Trading #533597
Balanced Hlth IntegrativePharm	Cooper's Food Pharmacy #110	Drug Trading #533732
Barrys Drugs	Cooper's Food Pharmacy#150	Drug Trading #533777
Bellevue Pharmacy	Coopers Foods Pharmacy #160	Drug Trading #533845
Bioscript Pharmacy	Corning Drugs Ltd #1	Drug Trading #533968
Blueridge Pharmacy	Corning Pharmacy #2	Drug Trading #534510
Bond Street Pharmacy	Costco Pharmacy #051	Drug Trading #538503
Boomer Drugs	Costco Pharmacy #054	Drug Trading #539032
Bridge Pharmacy	Costco Pharmacy #055	Drug Trading #539548
Bula Pharmacy	Costco Pharmacy #059	Drug Trading #540944
Bwell Pharmacy	Costco Pharmacy #1092	Drug Trading #541530
Calea Pharmacy	Costco Pharmacy #155	Drug Trading #541888
Cambell River HLTH & Drug Stre	Costco Pharmacy #158	Drug Trading #541890
Campus Medicine Ctr Pharmacy	Costco Pharmacy #161	Drug Trading #542204
Canpharm Drugs	Costco Pharmacy #163	Drug Trading #542283
Care and Cure Pharmacy	Costco Pharmacy #255	Drug Trading #542823
Care In Motion Pharmacy	Costco Pharmacy #256	Drug Trading #543892
CareRX Vancouver	Costco Pharmacy #259	Drug Trading #544048
Careville Pharmacy	Costco Pharmacy #548	Drug Trading #544162
Carmi Remedy's RX	Costco Pharmacy #552	Drug Trading #545321
Cates Medicine Centre	Costless Pharmacy #2	Drug Trading #546096
Cedar Park Pharmacy	Cottonwodd Pharmacy Remedy'sRX	Drug Trading #546232

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Drug Trading #546928	Drugstore Pharmacy #1558	Family Care Pharmacy #2
Drug Trading #547435	Drugstore Pharmacy #1559	Family Care Pharmacy #3
Drug Trading #548223	Drugstore Pharmacy #1560	Family Care Pharmacy #4
Drug Trading #548370	Drugstore Pharmacy #1562	Finlandia Pharmacy
Drug Trading #548965	Drugstore Pharmacy #1563	Fleetwood Pharmacy
Drug Trading #549191	Drugstore Pharmacy #6708	Fort Royal Pharmacy
Drug Trading #549202	Drugstore Pharmacy #6726	Fort St John Phrm&Wellness Ctr
Drug Trading #549213	Drugstore Pharmacy #6732	Fortune Creek Pharmacy
Drug Trading #549472	Drugstore Pharmacy #6733	Fraser Heights Pharmacy Ltd
Drug Trading #549504	Drugstore Pharmacy #6734	Fraser Lake Medicine Centre
Drug Trading #549832	Drugstore Pharmacy #8551	Fraser Pharmacy
Drug Trading #550440	Drugstore Pharmacy #8552	Fraserview Pharmacy Ltd
Drug Trading #550563	Drugstore Pharmacy #8563	Front Street Pharmacy
Drug Trading #550956	Drugstore Pharmacy #8566	Fruitvale Pharmacy (2003) Ltd
Drug Trading #551417	Drugstore Pharmacy #8572	Gaetz Pharmacy
Drug Trading #552264	Drugstore Pharmacy #8574	Gain Pharmacy
Drug Trading #553533	Drugstore Pharmacy #8576	Garden Park Pharmacy
Drug Trading #554185	Drugstore Pharmacy #8578	Garlane Pharmacy #1
Drug Trading #554466	Drugstore Pharmacy #8579	Garlane Pharmacy #2
Drug Trading #555243	Drugstore Pharmacy #8580	Garlane Prescriptions
Drug Trading #559434	Drugstore Pharmacy #8581	Gateway Pharmacy
Drug Trading #559511	Drugstore Pharmacy #8582	Gladwin Pharmacy
Drug Trading #560534	Drugstore Pharmacy #8583	Glen Pharmacy
Drug Trading #560710	Drugstore Pharmacy #8585	Glencourt Distributors
Drug Trading #560743	Drugstore Pharmacy #8588	Glover Medicine Ctr Pharmacy
Drug Trading #568170	Drugstore Pharmacy #9047	Glovers Medicine Centre Pharma
Drugland Pharmacy	Dycks Medicine Centre-Gordon	Golden Ears Pharmacy
Drugstore Pharmacy #1517	Dycks Medicine Ctr Springfield	Gonzales Pharmacy
Drugstore Pharmacy #1518	Dycks Pharmacists	Good Health Pharmacy
Drugstore Pharmacy #1519	East End Pharmacy	Gourlays Golden Pharmacy
Drugstore Pharmacy #1521	Eastside Pharmacy	Grays Compounding Remedy RX
Drugstore Pharmacy #1524	Edmonds Pharmadrugs	Grove Pharmacy
Drugstore Pharmacy #1525	Elements Compounding Pharmacy	Haney Pharmacy
Drugstore Pharmacy #1526	Elkford Drug Store	Hart Drug Mart
Drugstore Pharmacy #1527	ESQ-Westshore Health Unit VIHA	Harvard Pharmacy
Drugstore Pharmacy #1531	Estevan Pharmacy Limited	Harvest Drive Pharmacy
Drugstore Pharmacy #1553	Evergreen Pharmacy	Hastings Pharmacy
Drugstore Pharmacy #1554	Everwell Pharmacy	HealthPlus Pharmacy
Drugstore Pharmacy #1555	Express Script Canada Pharmacy	Healthside Pharmacy
Drugstore Pharmacy #1556	Fairway Drug Mart	Heart IDA Cadboro Bay Pharmacy
Drugstore Pharmacy #1557	Family Care Pharmacy	Heart IDA Farfield Pharmacy



## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Heart Pharmacy IDA	Lancaster Prescriptions #2	London Drugs #29
Heart Pharmacy IDA	Langdon Pharmacy	London Drugs #35
Heights Pharmacy	Laurel Prescriptions	London Drugs #36
Heritage Park Pharmacy	Linda Pharmacy	London Drugs #37
High Gate pharmacy Ltd	Lions Gate Pharmacy	London Drugs #39
Hogarth's Clinic Pharmacy Ltd	Living Room Pharmacy	London Drugs #41
Hollyburn Medicine Ctr Pharm	Loblaw Pharmacy #1520	London Drugs #42
Home and Community Care	Loblaw Pharmacy #1522	London Drugs #44
Hope Pharmacy	Loblaw Pharmacy #1523	London Drugs #46
Howe Sound Pharmacy Ltd	Loblaw Pharmacy #1528	London Drugs #47
Ideal Drug Mart Ltd	Loblaw Pharmacy #1532	London Drugs #50
IGS Value Drug Mart	Loblaw Pharmacy #1552	London Drugs #51
IHS Pharmacy	Loblaw Pharmacy #1561	London Drugs #52
Imperial Pharmacy	Loblaw Pharmacy #1564	London Drugs #53
Ingram Clinic Pharmacy	Loblaw Pharmacy #4368	London Drugs #54
Inwell Pharmacy	Loblaw Pharmacy #4369	London Drugs #55
Island Hlth Home & Com Care	Loblaw Pharmacy #4399	London Drugs #56
Island Pharmacy #06	Loblaw Pharmacy #4590	London Drugs #61
Island Pharmacy #08	Loblaw Pharmacy #4969	London Drugs #67
Island Pharmacy#10	Loblaw Pharmacy #4979	London Drugs #70
JC Pharmacy	Loblaw Pharmacy (T&T Market)	London Drugs #72
Jeffer's Pharmacy	Locks Prescription Pharma Ltd	London Drugs #73
Kent Pharmacy Ltd	London Drugs #02	London Drugs #74
Kerrisdale Pharmacy	London Drugs #03	London Drugs #75
Kingsway Pharmacy	London Drugs #04	London Drugs #76
Kleo's Pharmacy Remedy's RX	London Drugs #05	London Drugs #77
Knights Medicine Centre	London Drugs #06	London Drugs #78
Knowltons Drugstore	London Drugs #07	London Drugs #80
Kootenay Boundary Reg Hosp Phm	London Drugs #08	London Drugs #81
Kornak & Hamms Pharmacy	London Drugs #09	London Drugs #82
Kripps Pharmacy	London Drugs #10	London Drugs #85
Kroll's Surrey Pharmacy Ltd	London Drugs #11	London Drugs 71-Marine & Byrne
Kwantlen Pharmacy	London Drugs #12	Lonsdale & 3rd Pharmacy
L & C Pharmacy & Nutrition	London Drugs #14	Lonsdale Pharmacy
La Vie Remedys Pharmacy	London Drugs #15	Low Cost Western pharmacy
Lakeside Medicine Centre	London Drugs #16 - Clearbrook	Low Cost Western Pharmacy #2
Lallicare Pharmacy #1	London Drugs #17	Lynnvalley Pharmacy
Lallicare Pharmacy #2	London Drugs #18	MacDonalds Prescriptions #3
Lambert-Kipp Pharmacy Ltd	London Drugs #19	MacDonalds Prescriptions #4
Lancaster Medi Suppl & Presc 1	London Drugs #25	Macdonalds Prescriptions #5
Lancaster Medi Suppl & Presc 4	London Drugs #28	MacDonalds Prescriptions Ltd

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Main Prescriptions	Medicine Shoppe #292	Next Door Pharmacy
Main Station Pharmacy	Medicine Shoppe #309	Nolans Clinic Pharmacy
Main Street Pharmacy	Medicine Shoppe #312	Nolans Pharmasave drugs #222
Main Street Remedys RX	Medicine Shoppe #321	North End Pharmacy Remedy's Rx
Manshadi Pharmacy	Medicine Shoppe #325	North Fraser Drugs
Manshadi Pharmacy #2	Medicine Shoppe #332	North Shore Pharmacy
Maple Pharmacy	Medicine Shoppe #333	North West Pharmacy
Marina Pharmacy	Medicine Shoppe #350	Northburn Prescriptions Ltd
Marks Pharmacy	Medicine Shoppe #356	Northmount Pharmacy Ltd
Marks Pharmacy #5	Medicine Shoppe #358	Northview Compounding Pharmacy
Marmar Pharmacy	Medicine Shoppe #361	Nucare Pharmacy
Marshall Pharmacy Ltd	Medicine Shoppe #367	Oakridge South Tower Pharmacy
McCallum Pharmacy	Medicine Shoppe Pharmacy #169	Ocean Walk Pharmacy
McCue Drugs	Mediglen Pharmacy	Oliver Remedy Rx Pharmacy
McKesson Spclty Prescript Svcs	Medis Pharmacy	Omnicare Pharmacy
Meadows Pharmacy	Medisave Pharmacy #1	Orchard Remedy's RX
Medical Centre Pharmacy	Medisave Pharmacy #3	Otter Co-op Pharmacy
Medical Centre Prescriptions	Medisave Pharmacy #4	Out Reach Pharmacy
Medicare Pharmacy	Medisave Pharmacy #5	Overwaitea Foods & Drugs #70
Medicine Centre #4	Medisave Pharmacy #6	Overwaitea Pharm 21 Frt Nelson
Medicine Guru Pharmacy #2	Medisave Pharmacy #7	Overwaitea Pharmacy #16
Medicine Shoppe #116	Medlandia Compounding Pharmacy	Overwaitea Pharmacy #219
Medicine Shoppe #142 (The)	Memorial Compounding Medic Ctr	Overwaitea Pharmacy #24
Medicine Shoppe #148	Metrocare Pharmacy	Overwaitea Pharmacy #34
Medicine Shoppe #149	Minoru Pharmacy	Owl Drugs
Medicine Shoppe #156	Miracle Prescrip Remedy RX	P & A Pharmacy Ltd
Medicine Shoppe #163	MJS Natural Pharmacy	Pacific Care Pharmacy
Medicine Shoppe #168	MJ's Natural Pharmacy #3	Pacific Pharm & Medical Spls 2
Medicine Shoppe #175 (The)	MJs Natural Pharmacy no 2	Park Pacific Pharmacy
Medicine Shoppe #195	Morgan Creek Medicine Centre	PDC Pharmacy
Medicine Shoppe #221	Murrayville Healthcentre Pharm	Pender Island Pharmacy
Medicine Shoppe #231(The)	Nanaimo Home & Community Care	Peninsula Health Unit
Medicine Shoppe #239	Nanaimo Pharmacy	Peoples Drug Mart #027
Medicine Shoppe #240	Nanoose Medicine Centre	Peoples Drug Mart #043
Medicine Shoppe #253	Natural Choice Pharmacy	Peoples Drug Mart #062
Medicine Shoppe #254	Naz's Pharmacy #3	Peoples Drug Mart #072
Medicine Shoppe #255	Nazs Prescription Plus Pharm 2	Peoples Drug Mart #076
Medicine Shoppe #259	Nazs Prescription Plus Pharma	Peoples Drug Mart #077
Medicine Shoppe #268	Nesters Pharmacy	Peoples Drug Mart #093
Medicine Shoppe #281	New Denver Community Pharmacy	Peoples Drug Mart #110
Medicine Shoppe #285	New Life Pharmacy	Peoples Drug Mart #123



## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Peoples Drug Mart #128	Pharmasave #005	Pharmasave #105
Peoples Drug Mart #134	Pharmasave #006	Pharmasave #106
Peoples Drug Mart #137	Pharmasave #009	Pharmasave #107
Peoples Drug Mart #139	Pharmasave #012	Pharmasave #108
Peoples Drug mart #146	Pharmasave #014	Pharmasave #115
Peoples Drug Mart #147	Pharmasave #019	Pharmasave #129
Peoples Drug Mart #168	Pharmasave #028	Pharmasave #139
Peoples Drug Mart #169	Pharmasave #031	Pharmasave #148
Peoples Drug Mart #175	Pharmasave #032	Pharmasave #151
Peoples Drug Mart #180	Pharmasave #034	Pharmasave #154
Peoples Drug Mart #188	Pharmasave #037 (Cambie)	Pharmasave #162
Peoples Drug Mart #193	Pharmasave #042	Pharmasave #178
Peoples Drug Mart #239	Pharmasave #043	Pharmasave #179
Peoples Drug Mart #288	Pharmasave #056	Pharmasave #181
Peoples Drug Mart #317	Pharmasave #057	Pharmasave #182
Peoples Drug Mart #325	Pharmasave #059	Pharmasave #183
Peoples Drug Mart #334	Pharmasave #060	Pharmasave #190
Peoples Drug Mart #347	Pharmasave #063	Pharmasave #198
Peoples Drug Mart #365	Pharmasave #065	Pharmasave #202
Peoples Drug Mart #384	Pharmasave #066	Pharmasave #203
Peoples Pharmacy #301	Pharmasave #067	Pharmasave #205
Peoples Pharmacy #321	Pharmasave #071	Pharmasave #206
Peoples Pharmacy #344	Pharmasave #072	Pharmasave #211
Peoples Pharmacy #356	Pharmasave #073	Pharmasave #213
Peoples Pharmacy #357	Pharmasave #076	Pharmasave #214
Peoples Pharmacy #364	Pharmasave #077	Pharmasave #221
People's Pharmacy #369	Pharmasave #081	Pharmasave #230
Peoples Pharmacy #372	Pharmasave #082	Pharmasave #231
Peoples Pharmacy #373	Pharmasave #083	Pharmasave #232
Peoples Pharmacy #374	Pharmasave #084	Pharmasave #241
Peoples Pharmacy #378	Pharmasave #086	Pharmasave #242
Peoples Pharmacy #379	Pharmasave #089	Pharmasave #244
Peoples Pharmacy #380	Pharmasave #091	Pharmasave #246
Peoples Pharmacy #388	Pharmasave #092	Pharmasave #248
Pharmachoice #007	Pharmasave #095	Pharmasave #249
Pharmacists Clinic	Pharmasave #096	Pharmasave #250
Pharmacy Drugstore	Pharmasave #097	Pharmasave #253
Pharmacy Drugstore #2	Pharmasave #098	Pharmasave #255
Pharmalert Pharmacy	Pharmasave #099	Pharmasave #257
Pharmalife Pharmacy	Pharmasave #100	Pharmasave #260
Pharmasave #004	Pharmasave #102	Pharmasave #264

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Pharmasave #265	Pharmasave Health Centre #080	Quadra Maple Pharmacy
Pharmasave #267	Pharmasave Health Centre #207	Qualicum Medicine Centre
Pharmasave #270	Pharmasave Hlth Centre #094	Queensborough Community Pharma
Pharmasave #274	Pharmasave Hlth Ctr #049	Raven Pharmacy
Pharmasave #275	Pharmasave James Bay #130	REACH Centre
Pharmasave #278	Pharmasave Oak Bay #152	Regency #6 Medicine Centre
Pharmasave #280	Pharmasave Scott Town #167	Regency Medicine Centre
Pharmasave #282	Pharmatrust Pharmacy	Regency Prescriptions #1
Pharmasave #284	Pharmatrust Pharmacy #2	Regency Prescriptions #3
Pharmasave #285	Pharmawest Pharmacy	Remedy RX 366
Pharmasave #286	Pharmcity Drugs #3	Remedy's RX #208
Pharmasave #287	Pharmsave 045 Newport Village	Remedy's RX #508
Pharmasave #291	Phoenix Dispensary Ltd	Remedy's RX 261
Pharmasave #295	PHS Labpharma	Remedy's RX 367
Pharmasave #298	Pier Health Resource Centre	Rexall Drug Store #7104
Pharmasave #87	Point Grey Pharmacy	Rexall Drug Store #7106
Pharmasave & Food #142	Pratts Compounding Pharmacy	Rexall Drug Store #7109
Pharmasave 008 - Diamond Drugs	Prescription Hlth Studio Inc	Rexall Drug Store #7110
Pharmasave Ganges #120	Pricesmart #2218	Rexall Drug Store #7114
Pharmasave Health Centre #001	Pricesmart Foods Pharma #2208	Rexall Drug Store #7117
Pharmasave Health Centre #002	Pricesmart Foods Pharma #2215	Rexall Drug Store #7122
Pharmasave Health Centre #003	Pricesmart Foods Pharma #2228	Rexall Drug Store #7126
Pharmasave Health Centre #007	Pricesmart Foods Pharma #2240	Rexall Drug Store #7127
Pharmasave Health Centre #010	Pricesmart Foods Pharma #2242	Rexall Drug Store #7128
Pharmasave Health Centre #011	PriceSmart Foods Pharma #2249	Rexall Drug Store #7154
Pharmasave Health Centre #015	PriceSmart Foods Pharma #2256	Rexall Drug Store #7157
Pharmasave Health Centre #016	Pricesmart Foods Pharma #2274	Rexall Drug Store #7158
Pharmasave Health Centre #020	Pricesmart Foods Pharmacy 2207	Rexall Drug Store #7159
Pharmasave Health Centre #022	Pricesmart Foods Pharmacy 2263	Rexall Drug Store #7160
Pharmasave Health Centre #024	Pricesmart Foods Pharmacy#2235	Rexall Drug Store #7161
Pharmasave Health Centre #027	Promontory Pharmacy	Rexall Drug Store #7162
Pharmasave Health Centre #029	Prosper Pharmacy	Rexall Drug Store #7163
Pharmasave Health Centre #030	Pure Integrative Pharmacy	Rexall Drug Store #7164
Pharmasave Health Centre #038	Pure Integrative Pharmacy #01	Rexall Drug Store #7168
Pharmasave Health Centre #050	Pure Integrative Pharmacy #10	Rexall Drug Store #7169
Pharmasave Health Centre #051	Pure Integrative Pharmacy #16	Rexall Drug Store #7170
Pharmasave Health Centre #052	Pure Integrative Pharmacy #6	Rexall Drug Store #7171
Pharmasave Health Centre #054	Pure Integrative Pharmacy #7	Rexall Drug Store #7174
Pharmasave Health Centre #058	Pure Integrative Pharmacy #8	Rexall Drug Store #7175
Pharmasave Health Centre #061	Pure Integrative Pharmacy #9	Rexall Drug Store #7181
Pharmasave Health Centre #064	Pure Integrative Pharmacy#4	Rexall Drug Store #7182

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Rexall Drug Store #7185	Safeway Food & Drug Pharma#007	Safeway Food & Drug-Pharma 165
Rexall Drug Store #7187	Safeway Food & Drug Pharma#082	Safeway Food & Drug-Pharma 170
Rexall Drug Store #7191	Safeway Food & Drug Pharma#153	Safeway Food & Drug-Pharma 171
Rexall Drug Store #7193	Safeway Food & Drug Pharma#819	Safeway Food & Drug-Pharma 184
Rexall Drug Store #7194	Safeway Food & Drug Pharma#820	Safeway Food & Drug-Pharma 189
Rexall Drug Store #7195	Safeway Food & Drug-Pharma 62	Safeway Food & Drug-Pharma 191
Rexall Drugstore # 7121	Safeway Food & Drug-Pharma #2	Safeway Food & Drug-Pharma 193
Rexall Drugstore # 7125	Safeway Food & Drug-Pharma #20	Safeway Food & Drug-Pharma 198
Rexall Drugstore # 7177	Safeway Food & Drug-Pharma #23	Safeway Food & DrugPharma 2271
Rexall Drugstore #7102	Safeway Food & Drug-Pharma #24	Safeway Food & Drug-Pharma#142
Rexall Drugstore #7103	Safeway Food & Drug-Pharma #33	Safeway Food & DrugPharmcay 47
Rexall Drugstore #7107	Safeway Food & Drug-Pharma #42	Saigon Pharmacy
Rexall Drugstore #7111	Safeway Food & Drug-Pharma #43	Salmon Arm Prescription Centre
Rexall Drugstore #7116	Safeway Food & Drug-Pharma #44	Sams Pharmacy
Rexall Drugstore #7123	Safeway Food & Drug-Pharma #58	Satnam Pharmacy
Rexall Drugstore #7129	Safeway Food & Drug-Pharma #59	Save On Foods #2221
Rexall Drugstore #7133	Safeway Food & Drug-Pharma #61	Save On Foods Pharma #2213
Rexall Drugstore #7152	Safeway Food & Drug-Pharma #71	Save On Foods Pharmacy #909
Rexall Drugstore #7180	Safeway Food & Drug-Pharma #76	Save On Foods Pharmacy #916
Rexall Drugstore 7139	Safeway Food & Drug-Pharma #78	Save On Foods Pharmacy #919
Rexall Drugstore Royal Ctr	Safeway Food & Drug-Pharma #84	Save On Foods Pharmacy #921
Richport Pharmacy	Safeway Food & Drug-Pharma #88	Save On Foods Pharmacy #922
Ridegeway Pharmacy Remedy RX	Safeway Food & Drug-Pharma #89	Save On Foods Pharmacy #923
Robins Pharmacy	Safeway Food & Drug-Pharma #90	Save On Foods Pharmacy #924
Roots Pharmacy	Safeway Food & Drug-Pharma #92	Save On Foods Pharmacy #933
Royal Oak Health Unit	Safeway Food & Drug-Pharma #93	Save On Foods Pharmacy #943
RX R US Pharmacy	Safeway Food & Drug-Pharma #99	Save On Foods Pharmacy #947
RX Ram Pharmacy Specialists	Safeway Food & Drug-Pharma 109	Save On Foods Pharmacy #981
Rx Ram Pharmacy Specialists	Safeway Food & Drug-Pharma 114	Save-On Food & Drugs #97
Rx Save Pharmacy	Safeway Food & Drug-Pharma 115	Save-On Food & Drugs #972
Safeway Food & Drug Pharma #1	Safeway Food & Drug-Pharma 121	Save-On Foods & Drugs #973
Safeway Food & Drug Pharma #1	Safeway Food & Drug-Pharma 122	Save-On Foods and Drugs #935-E
Safeway Food & Drug Pharma 110	Safeway Food & Drug-Pharma 126	SaveOn Foods Pharm 989 LynVlly
Safeway Food & Drug Pharma 123	Safeway Food & Drug-Pharma 127	Save-On Foods Pharmacy #952
Safeway Food & Drug- Pharma 14	Safeway Food & Drug-Pharma 133	Save-On Foods Pharmacy #956
Safeway Food & Drug Pharma 144	Safeway Food & Drug-Pharma 138	Save-On Foods Pharmacy #975
Safeway Food & Drug Pharma 182	Safeway Food & Drug-Pharma 140	SaveOn Foods Phrm 954FrenchCrk
Safeway Food & Drug Pharma 196	Safeway Food & Drug-Pharma 148	SaveOnfoods Pharm 932Lakeshore
Safeway Food & Drug -Pharma 36	Safeway Food & Drug-Pharma 159	SaveOnFoods Pharm 948Woodgrove
Safeway Food & Drug -Pharma 38	Safeway Food & Drug-Pharma 161	SaveOnFoods Pharm 968Hart Hwy
Safeway Food & Drug -Pharma 70	Safeway Food & Drug-Pharma 162	SaveOnfoods Pharm 969Ironwood

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

SaveOnFoods Pharma 931Shahali	Shoppers Drug Mart #201	Shoppers Drug Mart #2207
SaveOnFoods Pharma 977Saanich	Shoppers Drug Mart #202	Shoppers Drug Mart #2208
Save-On-Foods Pharmacy #902	Shoppers Drug Mart #203	Shoppers Drug Mart #2209
Save-On-Foods Pharmacy #903	Shoppers Drug Mart #204	Shoppers Drug Mart #221
Save-On-Foods Pharmacy #904	Shoppers Drug Mart #205	Shoppers Drug Mart #2211
Save-On-Foods Pharmacy #907	Shoppers Drug Mart #208	Shoppers Drug Mart #2212
Save-On-Foods Pharmacy #910	Shoppers Drug Mart #209	Shoppers Drug Mart #2213
Save-On-Foods Pharmacy #915	Shoppers Drug Mart #210	Shoppers Drug Mart #2214
Save-On-Foods Pharmacy #927	Shoppers Drug Mart #2102	Shoppers Drug Mart #2215
Save-On-Foods Pharmacy #928-W	Shoppers Drug Mart #2107	Shoppers Drug Mart #2216
Save-On-Foods Pharmacy #929	Shoppers Drug Mart #2109	Shoppers Drug Mart #2217
Save-On-Foods Pharmacy #936	Shoppers Drug Mart #211	Shoppers Drug Mart #2218
Save-On-Foods Pharmacy #937	Shoppers Drug Mart #2112	Shoppers Drug Mart #222
Save-On-Foods Pharmacy #946	Shoppers Drug Mart #2113	Shoppers Drug Mart #2221
Save-On-Foods Pharmacy #955	Shoppers Drug Mart #2115	Shoppers Drug Mart #2222
Save-On-Foods Pharmacy #957	Shoppers Drug Mart #212	Shoppers Drug Mart #2223
Save-On-Foods Pharmacy #962	Shoppers Drug Mart #2121	Shoppers Drug Mart #2224
Save-On-Foods Pharmacy #963	Shoppers Drug Mart #2122	Shoppers Drug Mart #2225
Save-On-Foods Pharmacy #966	Shoppers Drug Mart #2123	Shoppers Drug Mart #2226
Save-On-Foods Pharmacy #979	Shoppers Drug Mart #2125	Shoppers Drug Mart #2227
Save-On-Foods Pharmacy #980	Shoppers Drug Mart #2126	Shoppers Drug Mart #223
Save-On-Foods Pharmacy #983	Shoppers Drug Mart #2127	Shoppers Drug Mart #2231
Save-On-Foods Pharmacy #987	Shoppers Drug Mart #213	Shoppers Drug Mart #2234
Save-On-Foods Pharmacy #988	Shoppers Drug Mart #2131	Shoppers Drug Mart #2235
Save-On-Foods Pharmacy #990	Shoppers Drug Mart #2133	Shoppers Drug Mart #2236
Save-On-Foods Pharmacy #992	Shoppers Drug Mart #2139	Shoppers Drug Mart #2237
Save-On-Foods Pharmacy #993	Shoppers Drug Mart #214	Shoppers Drug Mart #2238
Save-On-Foods Pharmacy #996	Shoppers Drug Mart #2141	Shoppers Drug Mart #2239
Save-On-Foods Pharmacy #999	Shoppers Drug Mart #2143	Shoppers Drug Mart #2241
SaveOnFoods Phrm 951 Ctry Club	Shoppers Drug Mart #2152	Shoppers Drug Mart #2243
SaveOnFoods Phrm 965 ColgeHts	Shoppers Drug Mart #2153	Shoppers Drug Mart #2244
SaveOnFoods Phrm 967Spruceland	Shoppers Drug Mart #2156	Shoppers Drug Mart #2245
SaveOnFoods&Drugs 984WalnutGrv	Shoppers Drug Mart #2158	Shoppers Drug Mart #2246
Sav-On-foods Pharma 939-Nordel	Shoppers Drug Mart #216	Shoppers Drug Mart #2248
Sav-On-Foods Pharmacy #998	Shoppers Drug Mart #217	Shoppers Drug Mart #2249
Scott Road Pharmacy	Shoppers Drug Mart #219	Shoppers Drug Mart #225
Seabird Pharmacy	Shoppers Drug Mart #2200	Shoppers Drug Mart #2250
Sequence Care Pharmacy	Shoppers Drug Mart #2201	Shoppers Drug Mart #2251
Service Plus #3	Shoppers Drug Mart #2203	Shoppers Drug Mart #2252
Shawnigan Lake Peoples Phrm304	Shoppers Drug Mart #2204	Shoppers Drug Mart #2254
Shiraz Pharmacy	Shoppers Drug Mart #2205	Shoppers Drug Mart #2255

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Shoppers Drug Mart #2256	Shoppers Drug Mart #241	Shoppers Drug Mart #3076
Shoppers Drug Mart #2257	Shoppers Drug Mart #242	Shoppers Drug Mart #3079
Shoppers Drug Mart #2259	Shoppers Drug Mart #243	Shoppers Drug Mart #3087
Shoppers Drug Mart #226	Shoppers Drug Mart #244	Sidney Pharmacy II
Shoppers Drug Mart #2260	Shoppers Drug Mart #246	Silvermere Pharmacy
Shoppers Drug Mart #2264	Shoppers Drug Mart #248	Similkameen Pharmacy
Shoppers Drug Mart #2266	Shoppers Drug Mart #251	Sina Pharmacy
Shoppers Drug Mart #2267	Shoppers Drug Mart #252	Somerset Pharmacy Services
Shoppers Drug Mart #227	Shoppers Drug Mart #253	Sparwood Remedy RX
Shoppers Drug Mart #2270	Shoppers Drug Mart #254	Squamish Pharmacy
Shoppers Drug Mart #2271	Shoppers Drug Mart #255	St Pauls Hospital
Shoppers Drug Mart #2273	Shoppers Drug Mart #257	Sterling Centre Remedy's RX
Shoppers Drug Mart #2274	Shoppers Drug Mart #258	Steveston Pharmacy
Shoppers Drug Mart #2275	Shoppers Drug Mart #260	Sukhs Pharmacy
Shoppers Drug Mart #2276	Shoppers Drug Mart #261	Sukhs Pharmacy #2
Shoppers Drug Mart #2277	Shoppers Drug Mart #262	Sullivan Pharmacy Inc
Shoppers Drug Mart #2279	Shoppers Drug Mart #263	Summerland Medicine Centre
Shoppers Drug Mart #228	Shoppers Drug Mart #265	Suncoast Pharmacy
Shoppers Drug Mart #2282	Shoppers Drug Mart #266	Sunnyside Evergreen Pharmacy
Shoppers Drug Mart #2283	Shoppers Drug Mart #267	Sunrise Pharmacy Ltd
Shoppers Drug Mart #2284	Shoppers Drug Mart #268	Sunset Pharmacy Limited
Shoppers Drug Mart #2285	Shoppers Drug Mart #269	Super Grocer & Pharmacy
Shoppers Drug Mart #2287	Shoppers Drug Mart #271	Surlang MedCentre
Shoppers Drug Mart #2288	Shoppers Drug Mart #272	Tabor Pharmacy
Shoppers Drug Mart #2289	Shoppers Drug Mart #273	The Antidote Pharmacy #001
Shoppers Drug Mart #2290	Shoppers Drug Mart #274	The Antidote Pharmacy #2
Shoppers Drug Mart #2291	Shoppers Drug Mart #275	The Chemist # 5
Shoppers Drug Mart #2292	Shoppers Drug Mart #276	The Chemist #1
Shoppers Drug Mart #2294	Shoppers Drug Mart #277	The Chemist #2
Shoppers Drug Mart #2295	Shoppers Drug Mart #278	The Chemist #4
Shoppers Drug Mart #2297	Shoppers Drug Mart #279	The Chemist #6
Shoppers Drug Mart #2299	Shoppers Drug Mart #280	The Chemist Pharmacy #3
Shoppers Drug Mart #230	Shoppers Drug Mart #281	The Chemist Pharmacy #9
Shoppers Drug Mart #231	Shoppers Drug Mart #283	The Drive Pharmacy
Shoppers Drug Mart #232	Shoppers Drug Mart #286	Third Ave Pharmacy
Shoppers Drug Mart #233	Shoppers Drug Mart #287	Thrifty Foods and Pharmacy #06
Shoppers Drug Mart #234	Shoppers Drug Mart #288	Thrifty Foods and Pharmacy #10
Shoppers Drug Mart #236	Shoppers Drug Mart #290	Thrifty Foods and Pharmacy #13
Shoppers Drug Mart #237	Shoppers Drug Mart #291	Thrifty Foods And Pharmacy #16
Shoppers Drug Mart #238	Shoppers Drug Mart #3005	Thrifty Foods and Pharmacy #19
Shoppers Drug Mart #239	Shoppers Drug Mart #3007	Thrifty Foods and Pharmacy #20

## HPSA 2015 Report to Director, Extended Producer Responsibility Programs

Thrifty Foods and Pharmacy #23	Wal-Mart Pharmacy #1100	Wal-Mart Pharmacy #5776
Thrifty Foods and Pharmacy #24	Wal-Mart Pharmacy #1104	Wal-Mart Pharmacy #5777
Thrifty Foods and Pharmacy #27	Wal-Mart Pharmacy #1106	Wal-Mart Pharmacy #5834
Thrifty Foods and Pharmacy #29	Wal-Mart Pharmacy #1112	Wal-Mart Pharmacy #5838
Toys Pharmacy	Wal-Mart Pharmacy #1113	Wal-Mart Pharmacy #5853
Tumbler Ridge Pharmacy	Wal-Mart Pharmacy #1119	Wellness Pharmacy
Tux Pharmacy #1	Wal-Mart Pharmacy #1143	Wellness Pharmacy #3
Unicare Pharmacy	Wal-Mart Pharmacy #1192	Wescana Pharmacy #02
Universal Pharmacy	Wal-Mart Pharmacy #1206	Wescana Pharmacy #03
University Heights Pharmacy	Wal-Mart Pharmacy #3008	Wescana Pharmacy #04
University Pharmacy	Wal-Mart Pharmacy #3019	Wescana Pharmacy #05
Urban Fare Pharma 914-Yaletown	Wal-Mart Pharmacy #3025	Wescana Pharmacy #06
Valley Evergreen Pharmacy	Wal-Mart Pharmacy #3040	Wescana Pharmacy #07
Vancouver Pharmacy #2	Wal-Mart Pharmacy #3042	Wescana Pharmacy #09
Vancouver Pharmacy-The Lux	Wal-Mart Pharmacy #3057	Wescana Pharmacy#1
Vancouver Police Department	Wal-Mart Pharmacy #3059	West 10th Medical Pharmacy
Vancouver Police Dept	Wal-Mart Pharmacy #3060	West Coast Pharmacy
Victoria Compounding Pharmacy	Wal-Mart Pharmacy #3070	West End Medicine Centre
Victoria Hlth Unit Clinical Ph	Wal-Mart Pharmacy #3072	Westview Pharmacy
View Pharmacy	Wal-Mart Pharmacy #3098	Whalley Pharmacy
Village Pharmacy	Wal-Mart Pharmacy #3109	White Clinic Pharmacy
Vital Health Pharmacy	Wal-Mart Pharmacy #3158	White Rock Pharmacy
Viva Med Pharmacy	Wal-Mart Pharmacy #3163	Willowbrook Pharmacy
Viva Med Pharmacy #02	Wal-Mart Pharmacy #3167	Yale Road Pharmacy
Wal-Mart Pharmacy #1011	Wal-Mart Pharmacy #3169	York Pharmacy
Wal-Mart Pharmacy #1015	Wal-Mart Pharmacy #3183	Your Community Pharmacy
Wal-Mart Pharmacy #1018	Wal-Mart Pharmacy #3188	Yyoung Medicine Mart
Wal-Mart Pharmacy #1036	Wal-Mart Pharmacy #3199	YYoung Medicine Mart Main
Wal-Mart Pharmacy #1077	Wal-Mart Pharmacy #3651	
Wal-Mart Pharmacy #1093	Wal-Mart Pharmacy #3661	

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## Appendix 5 Third Party Independent Report for Non-Financial Information

HPSA has the following elements of third-party assurance requirements for non-financial audits (See Appendix 5):

- The number and location of collection facilities;
- Total amount of product sold and collected; and
- Management of product collected in accordance with the pollution prevention hierarchy.

HPSA prepares annual audited statement for all three of these core elements that verify the mass balance of materials in aggregate as they flow in through the “chain of custody” as follows:

- A community pharmacy registered in the HPSA program is typically scheduled on a service frequency based upon their historical waste generation. The pharmacy may also initiate a request for pickup to HPSA or its service provider.
- A truck is dispatched to the pharmacy to pick up the HPSA pail(s) of medications.
- At the pharmacy the driver affixes a bar code label to each HPSA collection container and uses a handheld device to scan that barcode.
- The driver leaves the desired amount of replacement container(s) with a receipt from the Driver’s handheld device documenting the number of waste containers collected and the supply of new collection containers.
- The driver estimates the weight of the medications pail(s) and records it on a bill of lading/manifest document.
- Medications pails are delivered to an approved transfer and processing facility where each container’s bar code is scanned to validate receipt and ensure the number of containers collected at each pharmacy is equal to the number of containers received at the facility.
- HPSA medications pails collected from other sites are consolidated and weighed, manifested and shipped to an HPSA approved disposal facility.
- At the disposal facility, the medications are weighed to verify the received weight, incinerated and a Certificate of Destruction is provided to HPSA.



## INDEPENDENT AUDITOR'S REPORT TO Health Products Stewardship Association

We have audited the following Sections within Health Products Stewardship Association's (the "Stewardship Agency") Annual Report for the year ended December 31, 2015 (together the "Subject Matter"):

- Section #1 *collection facilities*;
- Section #2 *Product sold and collected*

The objective of this Report is to disclose how the Stewardship Agency's management has discharged its responsibility to report on the Subject Matter in accordance with Sections 8(2)(b), (d) and (e) of the Recycling Regulation.

The Subject Matter is the responsibility of the Stewardship Agency's management who has prepared the Subject Matter in accordance with the evaluation criteria which are an integral part of the Subject Matter. Our responsibility is to express an opinion on this Subject Matter based on our audit. Our audit does not constitute a legal determination on the Stewardship Agency's compliance with the Recycling Regulation.

## EVALUATION CRITERIA

The suitability of the evaluation criteria is the responsibility of management. The evaluation criteria presented in Attachment 1 are an integral part of the Subject Matter and address the relevance, completeness, reliability, neutrality and understandability of the Subject Matter.

## SCOPE OF THE AUDIT

We carried out our audit in accordance with the International Standard on Assurance Engagements 3000 (ISAE 3000) published by the International Federation of Accountants. This Standard requires, amongst others, that the assurance team possesses the specific knowledge, skills and professional competencies needed to understand and audit the information included within the Subject Matter, and that they comply with specific requirements to ensure their independence.

An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the Subject Matter. An audit also includes assessing the evaluation criteria used and significant estimates made by management, as well as evaluation overall presentation of the Subject Matter. The main elements of our work are presented in Attachment 1.



## OPINION

In our opinion, the Subject Matter within the Stewardship Agency's Annual Report for Report for the year ended December 31, 2015 presents fairly in accordance with the evaluation criteria, in all material respects:

- the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation;
- the description of how total amounts of the producer's product sold and collected has been calculated in accordance with Section 8(2)(e).

Our report has been prepared solely for the purposes of management's stewardship under the Recycling Regulation and is not intended to be and should not be used for any other purpose. Our duties in relation to this report are owed solely to the Corporation, and accordingly, we do not accept any responsibility for loss occasioned to any other party acting or refraining from acting based on this report.

OHCD LLP.

Ottawa, Ontario June 20, 2016

OUSELEY HANVEY CLIPSHAM DEEP LLP

Licensed Public Accountants

## Attachment 1 to the Auditor's Report Evaluation

*Evaluation Criteria*

**Assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation**

<b>Specific Disclosures in the annual stewardship report for which evaluation criteria were developed</b>	
<b>Disclosure per annual report</b>	<b>Reference (Page # / Table #)</b>
1186 collection facilities for year ending December 31, 2015	Page 1, 10, 12
100,174.08 kg was returned for disposal	Page 1, 3, 11, 12, 16
Collection locations	Appendix 4

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Criteria (ctd).

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

1. We obtained a list of all of the Collection Facilities from the Association as at December 31, 2015.
2. The listing stated 1186 facilities, matching the number in the 2015 annual report.
3. We randomly selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested. Registration forms were not available for most of the locations. This is because as of January 1, 2012 the Association began using a new company to manage the program. Any forms would be with the old company, and could not be retrieved. Management indicated that starting in 2012, there were registration forms filled out and retained for new registrants. In 2015 management started the process of obtaining forms for all locations. Of the 30 selected, 12 did not have a form available. For those with a form, the form agreed to the clients listing. In the three previous years we have called a collection sites on the clients listing to ensure that they are part of the program. No issues noted, and since the listing is similar to last year this procedure was not done this year.
4. To test the completeness of the listing, we selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested. We traced these from the clients listing to Appendix 4 in the annual report. There were no exceptions, all locations appeared in Appendix 4.
5. We obtained the historical data for the total number of Collection Facilities for the past 3 years as reported by the Association in the annual reports: (2015 – 1186, 2014 – 1160; 2013,– 1132). The fluctuation over the 3 year period is 5%, and is because of a general increase in the number of sites.

The following evaluation criteria were applied to the assessment of the description of how total amounts of the producer's product sold and collected and, if applicable, the producer's recovery rate has been calculated in accordance with Section 8(2)(e); and,

1. All of the product is collected by one company, Stericycle.
2. We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations
3. All of the product is sent for incineration. Nothing is recovered or sold.
4. We obtained the quarterly Certificates of Destruction provided by Stericycle. We agreed this to the monthly invoices, and investigated and variances.
5. We totaled the Certificates of Destruction for the year, and agreed this to the total in the annual report (100,174.08 kgs).