



Commercial Vehicle Safety & Enforcement

Commercial Transport BULLETIN

RE: onRouteBC Term Oversize and Term Overweight Permitting

Commercial Vehicle Safety & Enforcement (CVSE) has been working to launch and expand Term Oversize and Term Overweight (TROS/TROW) self-permitting capabilities to users of onRouteBC. TROS/TROW permits are being rolled out to onRouteBC users, effective as follows:

- February 6, 2025: Business BCeID users
- April 25, 2025: Basic BCeID users

Permits issued through onRouteBC have the same restrictions as permits issued through the current system but look slightly different.

onRouteBC users will remain responsible for adhering to the [Commercial Transport Procedures Manual](#), as well as the *Commercial Transport Act* and Commercial Transport Regulations, to ensure compliance with permit conditions and policy.

To access onRouteBC, users must have:

- A [Business BCeID](#) or [Basic BCeID](#) (see above for effective dates);
- A credit card to pay for permits; and
- An email address to receive issued permits.

Supports available for industry:

- [BCeID](#) has resources to support creating accounts and can be reached at 1-888-356-2741.
- The [onRouteBC homepage](#) has [demonstration videos](#) for new users, and will be updated as further information and resources become available.

Those without a Business or Basic BCeID, or who wish to pay for permits by Inspection Station Credit Account, can still contact the PPC at 1-800-559-9688.

While TROS and TROW permits may still be obtained through the PPC, we strongly recommend using onRouteBC to increase comfort and familiarity with the system that will eventually support self-issuance of additional types of permits processed in B.C.

CVSE appreciates the carrier participation that has informed onRouteBC's functionality and user experience to date. We look forward to further feedback as more users access the system.

Should you have any questions or concerns, please contact onRouteBC@gov.bc.ca.

Thank you,

A handwritten signature in black ink, appearing to read 'SE', with a horizontal line extending to the right.

Samantha Eburne
Director, Commercial Vehicle Safety and Enforcement
Ministry of Transportation and Transit

Appendix:

1. Frequently Asked Questions

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This page will be updated as more information becomes available. Please send any additional questions to onRouteBC@gov.bc.ca.

1. How do I obtain a Business or Basic BCeID?

Please visit the [BCeID](#) website for information on the registration process.

2. How do I use onRouteBC to obtain permits?

[Demonstration videos](#) on how to log in, manage your vehicle inventory, obtain TROS or TROW permits, and use the shopping cart are linked on the [onRouteBC homepage](#).

3. Can I access onRouteBC using other credentials?

onRouteBC is currently only available to users with a Business or Basic BCeID, effective the dates shown above. This Bulletin, along with the [onRouteBC homepage](#), will be updated if/when additional log-in types are available.

4. How can I pay for a permit using my Inspection Station Credit Account or cash?

These payment types can be used for permits issued by the PPC using Transportation Permitting System software. The PPC can be reached at 1-800-559-9688.

5. My term permit does not show any sizes or weights. What are my allowances?

Allowable weights and dimensions vary based on the vehicle type and commodity being transported. It remains the responsibility of the permit holder to be familiar with the allowable sizes and weights found in the Commercial Transport Procedures Manual, with [Chapter 4: Commodity/Load Oversize Guidelines and Permits](#) as well as [Chapter 5: Specialized Vehicle Size and Weight Guidelines and Permits](#) being of most relevance.

6. I'm not sure if my dimensions fit within term permit sizes, can someone help me?

As always, CVSE staff are available to assist with any questions about the Commercial Transport Procedures Manual. Please use the contact information found here:

- [Provincial Permit Centre](#)
- [Commercial Transport Team](#)

7. I only purchase single trip permits, should I wait to access onRouteBC?

Even if you are not purchasing TROS or TROW permits, you may wish to log in and begin building your vehicle inventory to prepare for using the system in the future.