



Commercial Vehicle Safety & Enforcement

Commercial Transport

NOTICE

To: All Permit Issuers, Industry and the General Public

Re: Permit Centre Operating Hours Change

Effective June 1st, 2026, the Provincial Permit Centre hours of operation will be changing.

Previous Hours:

7 days a week 6:00 AM to 10:00 PM: Closed Christmas Day, Boxing Day and New Year's Day

New Hours:

7 days a week 6:00 AM to 6:00 PM: Closed Christmas Day, Boxing Day and New Year's Day

This change in PPC operating hours will better align staffing resources with industry demand while maintaining consistent service availability throughout the day. Concentrating staff coverage during peak periods will increase the number of staff available when call volumes are at their highest, resulting in more consistent service delivery.

Please ensure your dispatchers, drivers, operations staff and anyone else that may obtain permits are informed of this update to avoid any disruptions when obtaining permits or related services.

Should you have any questions, please contact Commercial Transport program staff at 250 953-4017 or by email at Commercial.Transport@gov.bc.ca.

Thank you,

Courtenay Lowther
Manager, Commercial Transport