

Go Electric Passenger Vehicle Rebate Income Testing FAQ

Standard Wording

General information:

- The Province introduced income testing to the Go Electric Passenger Vehicle Rebate Program on August 2, 2022.
- For information on the Go Electric Passenger Vehicle Rebate Program including eligibility criteria and rebate amounts, and to apply to the program online, please visit the Go Electric webpage at: <https://goelectricbc.gov.bc.ca>
- To be eligible to apply to the Go Electric Passenger Vehicle Rebate Program an applicant must:
 - Live in B.C. and have a valid B.C. driver's licence;
 - Have not received a rebate from the Go Electric Passenger Vehicle Rebate Program before;
 - Have filed a 2021 tax year return (the most recent tax year) with the Canada Revenue Agency (CRA); and
 - On line 15000 of an applicant's 2021 Notice of Assessment (NOA), an applicant must have a total income of \$100,000 or less.
- Personal information provided in an application for the Go Electric Passenger Vehicle Rebate Program must match the personal information listed on an applicant's NOA provided by the CRA, and any other identity documents provided in the application.

Questions on: Rebate Applications

1) Do I lose my rebate if I don't use my rebate approval within one year?

No. The application is for a rebate approval only. Therefore, the one-year deadline is attached to your approval and not to the rebate itself. The rebate is accessed when you purchase your electric vehicle (EV) at the dealership. If you don't use your approval after one year – that is, you don't purchase an EV – you are allowed to re-apply for another rebate approval.

Once you purchase an EV and get your rebate at the point of purchase (the rebate amount you receive is determined by your income level and vehicle type), you will then have “used up” your rebate and are not allowed to get another rebate from the program.

Please note that if your income changes during the year and your rebate approval expires, your rebate eligibility may change if you re-apply. See the income requirement table for the different income caps.

Income levels	Rebate for plug-in hybrids with range less than 85km	Rebate for battery electric, fuel cell electric vehicle, and long-range plug-in hybrids
Less than \$80,000	\$2,000	\$4,000
\$80,001 - \$90,000	\$1,000	\$2,000
\$90,001 - \$100,000	\$500	\$1,000
\$100,001 and above	No rebate	No rebate

2) Some vehicle models have wait times that exceed one year. What happens if I apply for the rebate, and I don't make a vehicle purchase within one year?

The application is for a rebate approval only. Therefore, the one-year deadline is attached to your approval and not to the rebate itself. The rebate is accessed when you purchase your electric vehicle (EV). If you don't use your approval after one year – that is, you don't purchase an EV – you are allowed to re-apply for another rebate approval.

Please note that if your income changes during the year, your rebate eligibility may change. See the income requirement table for the different income caps.

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3) Can I get my rebate approval quicker than 3 weeks?

No. Applications can't be processed sooner at this time.

4) I don't have a B.C. Services Card or it has expired. How do I apply for a rebate?

A B.C. Services Card is not required to apply for a rebate approval. You can also log in with a [Basic BCeID account](#). If you log in with BCeID you will need to upload images of your B.C. Driver's Licence and a secondary piece of ID. [Learn more about ID requirements.](#)

Applying with either the [B.C. Services Card app](#) or a BCeID account is required for the rebate application process. These are used to confirm your identity.

5) I don't have a BCeID. How do I apply for a rebate?

You can create a [Basic BCeID account](#) or apply with the [B.C. Services Card app](#).

Applying with either a BCeID account or a B.C. Services Card is required for the rebate application process. These are used to confirm your identity.

6) I don't have a smartphone. How do I apply for a rebate?

To apply with the [B.C. Services Card app](#), a smart phone is required. As an alternative, you can log in with a [Basic BCeID account](#). If you log in with BCeID you will need to upload images of your B.C. Driver's Licence and a secondary piece of ID. [Learn more about ID requirements](#).

Questions on: Rebate Application Errors

1) I never received an email with my rebate approval, and it has been three weeks since I applied. What do I do now?

If you never received an email confirming your rebate approval, check to see if the email from the sender zevprogramsdo notreply@gov.bc.ca was sent to your Junk Email folder.

If there is no email in your Junk Email folder, it is possible that your email was entered incorrectly. Please contact the Go Electric Passenger Vehicle Rebate team at ZEVPrograms@gov.bc.ca for assistance.

2) I got an email saying my identity can't be verified. What do I do now?

If you got an automatically generated email that informed you that your application cannot be approved due to problems with your identity documents, then you need to resubmit your application.

Please carefully review the Passenger Vehicle Rebate [identification requirements](#) before resubmitting your application.

The information provided on your application must also match the information on your identity documents.

3) I am getting the error message "The driver's licence number has already been submitted or issued a rebate, or we cannot check your licence." I have not submitted an application, and I've never received a rebate before. What do I do?

Please contact the Go Electric Passenger Vehicle Rebate team at ZEVPrograms@gov.bc.ca for assistance. We will verify your driver's license against our records of rebates issued.

Please note that the Go Electric Passenger Vehicle Rebates are issued directly at the point of sale by the salesperson deducting the rebate amount from your EV purchase bill.

Questions on: Income and Tax

1) For the income requirements, is it based on my total income or my income after deductions?

Your gross annual income will be verified with the Canada Revenue Agency (CRA) based on the latest tax year's notice of assessment (NOA) line 15000.

2) When will the 2022 notice of assessment be used to determine rebate eligibility?

The Go Electric Passenger Vehicle Rebate program will start using the 2022 notice of assessment (NOA) on July 1, 2023, to determine rebate eligibility. Every year, July 1st will be the date upon which the previous year NOA will start to be used to determine rebate eligibility.

3) I have been approved for a rebate based on my recent notice of assessment. Does my rebate eligibility change if my income has changed since I was approved?

The rebate amount you were eligible for at the time of your application stays the same for one year even if your income changes within that year. Your rebate approval expires one year after the date of approval. If you have not used the rebate within that time, then you are required to re-apply for rebate approval. If your income changes during the year and your rebate approval expires, your rebate eligibility may change when you re-apply.

4) My income recently changed, and I now meet the rebate income requirements. I have documentation proving my income change. Can I apply for the rebate?

Not yet. Rebate eligibility is determined by your gross annual income which is verified with the Canada Revenue Agency (CRA) based on the latest tax year's notice of assessment (NOA) line 15000.

The change in your income needs to be shown in an NOA. The Go Electric Passenger Vehicle Rebate program will start using the 2022 year NOA's on July 1, 2023.

5) My income was higher last year than it is right now, and I don't qualify for a rebate. When will I qualify?

Every year, July 1st will be the date upon which the previous year NOA will start to be used to determine rebate eligibility. The Go Electric Passenger Vehicle Rebate program will start using the 2022 NOA on July 1, 2023, to determine rebate eligibility at that time.

Questions on: Pre-orders and Top-ups

1) I pre-ordered my electric vehicle before August 2, 2022 at 11:59 PM. Do I still qualify for the old rebate?

To accommodate B.C. residents who have pre-ordered an electric vehicle prior to the program changes, the Go Electric Passenger Vehicle Rebate program's exemption policy allows pre-ordered vehicles to access the previous program structure for 90 days from August 2, 2022 at 11:59 PM. However, the policy requires that the vehicle must be delivered within 90 days of the program changes (October 31, 2022 at 11:59 PM). If your vehicle is delivered within that time frame, you are still eligible for the rebates under the previous program structure and are not required to complete the income testing process.

If you qualify for an income-tested rebate under the updated program and are eligible to receive a higher rebate amount, you are allowed to choose this rebate option. However, you must complete the application process and receive your rebate approval before purchasing the vehicle. It may take up to three weeks to receive your rebate approval. Once you receive an approval for an income-tested rebate, you are no longer allowed to use the old rebate amounts.

2) I pre-ordered my electric vehicle before August 2, 2022 at 11:59 PM and it will be delivered tomorrow. I have chosen to go through the income testing process, and I haven't received my rebate approval yet. Can I request to speed up my application?

No. We can't increase the speed of application processing at this time. To access the rebate, you will need to have your rebate approval at the time of purchase. Once you receive an

approval for an income-tested rebate, you are no longer allowed to use the old rebate amounts.

Rebates are not provided retroactively.

- 3) I bought my electric vehicle before August 2, 2022 at 11:59 PM, and received the rebate already. Because of my income, I could get a higher rebate amount under the new program. Can I get a rebate top-up?**

No. Retroactive rebate top-ups are not offered.

- 4) The vehicle I bought before August 2, 2022 at 11:59 PM is now on the Eligible Vehicle list to receive a rebate. Can I apply to get a rebate retroactively?**

No. Rebates are not offered retroactively. The rebate must be on the [Eligible Vehicle](#) list at the time of purchase.

- 5) I am buying an electric vehicle off the lot but will not qualify for a rebate under the new rules. Since the program just changed and there is a 90-day exemption period, can I apply under the old rules?**

No. The 90-day exemption period is for electric vehicle (EV) buyers who already pre-ordered prior to the program changes on August 2, 2022 at 11:59 PM.

Questions on: Other

- 1) I don't see the vehicle I want on the vehicle eligibility list. Does this mean I can't use the rebate?**

To be eligible for a rebate, the vehicle must be on the [Eligible Vehicle](#) list when purchased.

- 2) The vehicle I want to buy is not on the eligibility list, but I think it should qualify. What do I do?**

You can contact your local dealer indicating you think it should be an eligible vehicle. They will have the automaker submit an eligibility form for the vehicle make and model, and, if eligible, the Eligible Vehicle list will be updated.

The vehicle you are wishing to purchase must be on the [Eligible Vehicle](#) list when purchased or it does not qualify for a rebate.

- 3) I bought a used electric vehicle and received a rebate from SCRAP-IT. Do I still qualify for a Go Electric Passenger Vehicle Rebate if I were to purchase a new electric vehicle?**

Yes. SCRAP-IT is a different program and receiving the rebate on a used EV doesn't disqualify you from applying to the Go Electric Passenger Vehicle Rebate program for a rebate on a new EV. You are only allowed to receive one rebate from the Go Electric Passenger Vehicle Rebate program during the lifetime of the program.

4) My vehicle is ready for pick-up, but I don't have my rebate approval yet. What do I do?

If you want to use the new Go Electric Passenger Vehicle Rebate, you need to wait for the rebate approval before completing the purchase of your vehicle. Rebates are not provided after the purchase is finalized.

However, if you pre-ordered your vehicle before August 2, 2022 at 11:59 PM, the program's exemption policy may apply.

The Go Electric Passenger Vehicle Rebate program's exemption policy allows pre-ordered vehicles to access the previous program structure for 90-days from August 2, 2022 at 11:59 PM. However, the policy requires that the vehicle must be delivered within 90 days of the program changes (October 31, 2022 at 11:59 PM). If your vehicle is delivered within that time frame, you are still eligible for the rebates under the previous program structure and are not required to complete the income testing process.

Please note that under the new income-verification program, it may take up to three weeks to receive your rebate approval. Once you apply under the updated program for an income-tested rebate, you are not allowed to use the old rebate amounts.

5) I live mainly in B.C. but live elsewhere during part of the year, am I still eligible for a rebate?

To be eligible for the rebate you must have a valid B.C. driver's licence and your B.C. Driver's Licence must have a B.C. address on it.

6) I have just purchased an electric vehicle (EV) from a dealership but did not apply for a rebate before I bought the EV, can I still apply get the rebate?

No. You must apply for a rebate approval, based on income, before you purchase an EV as the rebate is applied at the point of purchase.