

# ANNUAL PERFORMANCE REPORT APRIL 1, 2021 – MARCH 31, 2022



Safety • Reconciliation • Sustainable Resources • Economic Prosperity • Business Excellence



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### WHO ARE WE?

BC Timber Sales (BCTS) is a self-financing program within the Ministry of Forests (the Ministry). BCTS sustainably manages the harvesting and reforestation of approximately 20 percent of the timber available for harvest from British Columbia's timber harvesting land base. "Timber harvesting land base" is public land where environmentally sound timber harvesting is allowed and economically feasible.

BCTS achieves its vision and mission by planning, developing, and selling through auction a substantial and representative portion of the Province's annual available timber volume as well as reforesting harvested areas. The bid prices received from auctioned timber support the Market Pricing System (MPS) in setting stumpage rates for most non-BCTS cutting authorities throughout the province. The costs incurred by BCTS also provide data for the tenure obligation adjustments, contributing to another integral part of the MPS.

### **Our Vision**

To be an effective timber marketer generating wealth through sustainable resource management.

### **Our Mission**

Committed to pursuing *excellence* in all aspects of our business, maintaining *effective relations* and focusing on *results*, BC Timber Sales generates *economic prosperity* for all British Columbians through the *safe, sustainable,* and *reliable* development and auction of Crown (public) timber, and by playing a pivotal role in the ministry's reforestation strategies.

BCTS maintains mutually productive and beneficial relations with the Ministry, while retaining the operational and financial independence needed to support the MPS. In 2019, BCTS Business Areas integrated with the Ministry's Regional Operations to strengthen the delivery of our program's vision and mission.



### **HIGHLIGHTS OF THE YEAR**

### In 2021-22 BCTS:

- Maintained our SAFE Company certification, supporting forest sector safety.
- Supported participation of Indigenous peoples in the natural resource economy through various agreements, partnerships and contracting opportunities.
- Maintained 100 percent of our operational area certified under a Sustainable Forest Management system demonstrating sound forest management.
- Delivered on our stewardship obligations by growing 47.7 million seedlings and planting 50.1 million trees replenishing those harvested by our Licensees.
- Earned \$188.1 million in net revenue, supporting the government's fiscal plan and priorities.
- Supported productive future forests by providing 46.7 million seedlings and planting 13.3 million trees for the Forests for Tomorrow (FFT) and Forest Carbon Initiative (FCI) programs.
- Continued implementing our Business Relations Strategy and Rural Communities Communications and Engagement Strategy to support effective relations.
- Implemented the Old Growth Strategy on November 2, 2021, in keeping with Government's commitment to improve management of old growth forests in British Columbia.





### WHAT DRIVES US?

BCTS has one goal and three objectives set within three overarching principles. Their achievement supports the core outcomes of **Economic Prosperity**, **Sustainability**, **Business Excellence**, **Safety** and **Reconciliation**.

### **PRINCIPLE 1**

Forest Sector Safety

Outcome: Increased safety awareness and a culture of safety in all our practices and operations.

### **PRINCIPLE 2**

Reconciliation with Indigenous Peoples

Outcome: Increased partnership, participation and confidence in the development and stewardship of our forests.

### **PRINCIPLE 3**

Sustainable Forest Management

Outcome: BCTS is recognized as demonstrating sound forest management.

#### GOAL

Provide credible representative price and cost benchmark data for the Market Pricing System through auctions of sustainably harvested timber from public land in B.C. **Outcome:** Market-priced public timber and economic prosperity.

#### **OBJECTIVE 1**

Sell the BCTS apportionment over the business cycle, consistent with safe business practices, sustainable forest management and reconciliation with Indigenous peoples.

Outcome: Resilient rural economies and good jobs.

#### **OBJECTIVE 2**

Generate direct net revenue and indirect revenue for the Province over the business cycle.

Outcome: Maximum value for assets and net revenue to support government priorities.

#### **OBJECTIVE 3**

Pursue continuous business improvements across government and with third-party partners and customers.

Outcome: Long-term success of BCTS.



### HOW WE SUPPORT GOVERNMENT COMMITMENTS AND MINISTRY GOALS

### **Government Commitments**:

- 1. Reconciliation
- 2. Clean growth
- 3. Strong, sustainable economy

BCTS supports the government of British Columbia's commitments through our contributions to reconciliation with Indigenous peoples, the forest sector economy, the economies of rural communities and the well-paying jobs our activities create and support. By determining the market value for Crown timber through competitive auctions, we ensure the people of B.C. receive fair value for their timber resources. BCTS timber auctions are a service the forest sector relies on. They help ensure fair and competitive access to timber resources for all.

### Ministry's Goals:

- 1. Economic Benefits for all British Columbians with Thriving and Resilient Rural Communities
- 2. Partnerships that Support Reconciliation with Indigenous peoples
- 3. Sustainable Natural Resource Management

BCTS is an integral part of the Ministry's Coast and Interior Revitalization initiatives and directly supports the Ministry's three goals, in particular Goal 1: Economic Benefits for all British Columbians with thriving and resilient rural communities.

### BCTS operations generate approximately \$800 million in annual GDP for the Province.

### **REPORT ON PERFORMANCE**

Since 2003, BC Timber Sales has sold 211 million cubic metres of timber through competitive auctions, supporting rural forest economies. The development, auction, harvesting and processing of this timber has helped create and sustain an average of 7,500 direct and 10,000 indirect jobs. These jobs have supported families and rural communities over the last 19 years and continue to do so.

We measure our success in achieving our goal through three key outcome indicators and two corporate performance measures:

Ke	y Outcome Indicators	Results
1.	BCTS auction volume as a percent of projected Provincial harvest volume	Underachieved
2.	Percent of total apportioned timber volume sold over the five-year business cycle (Current cycle: April 1, 2019 to March 31, 2024)	Projecting to Underachieve
3.	Indirect revenue earned	Underachieved
Со	rporate Performance Measure	Results
1.	Annual timber volume sold	Underachieved
2.	Net revenue earned	Overachieved

- A = Achieved target
- **O** = Overachieved target
- **S** = Substantially Achieved target
- **U** = Underachieved target
- N/A = Not Applicable

In fiscal year 2021-22, 31 measures supported the achievement of our goal, objectives, and principles. The table below provides a synopsis of our performance for the year.

Goal/Objectives/Principles	Key Strategies	Performance Measures	Results		
Goal: Provide credible representative price and cost benchmark data for the Market Pricing System through					
auctions of timber narvested in	auctions of timber harvested from public land in British Columbia. Accuracy and completeness of				
Implement a Data Quality Mana (DQMS)	agement System	performance metric, cost survey and silviculture liability data	In-Progress		
Ensure the accuracy and completeness of key data sets		Quality and completeness are assessed and compared to the expected performance standard of conformance.	А		
Monitor the representativeness volume sold and harvested by r		Percent of BCTS auction volume harvested compared to that of major licensees (for each significant species and grade)	А		
		ent over the business cycle. Consiste	nt with Safe		
Company practices and sustain		ent.			
Offer to the market, through co sufficient timber volume to ach volume sold targets		Annual timber volume offered	U		
Develop sufficient timber volur timber volume offered and solo		Annual timber volume developed (ADV)	U		
Plan out sufficient ready to dev support the achievement of the years annual developed timber	next one to two	Annual ready to develop volume (RCDR)	U		
Increase the amount of timber available through competitive a voluntary agreements where at non-BCTS tenure holder BCTS o auctions their volume on their	auctions through the request of a evelops and	Timber volume sold under business-to-business disposition agreements	o		
Auction a reliable supply of tim	ber	Percent of timber volume advertised in quarter planned	U		
Optimize the timing of our deliv volume to the market by respo demands ad appropriately man the achievement of our annual targets	nding to customer aging the risks to	Percent of timber volume sold by quarter (cumulative)	U		
Objective 2: Generate direct net revenue and indirect revenue for the Province over the business cycle.					
Actively manage the costs of devauction	veloping timber for	Cost of developed timber per cubic metre (m3)	U		
Actively manage the costs of acc	ess to the timber	Access costs per cubic metre of timber volume sold	U		
Offer a timber volume equivaler rationalized apportionment as C sales	-	Category 2 timber volume offered	А		



### **REPORT ON PERFORMANCE**

Goal/Objectives/Principles	Key Strategies	Performance Measures	Results
Objective 3: Continuous business improvement – within BCTS, across government and with third partie			
		Work Environment Survey overall engagement	U
Pursue excellence in people		Percent of staff with foundational Lean training	U
		Percent of staff with a learning goal in their annual My Performance workplans	N/A
<b>5</b> II		Projects Undertaken	U
Pursue excellence in operations, processes	practices, and	Maintain Contract Quality Management System that conforms to ISO 9001:2015 Standards.	Α
Principle 1: Forest Sector Safety			
Ensure safe BCTS practices by ma Certification	aintaining SAFE	SAFE Company certification	А
Advance safety culture 'Mission	Zero Strategy'	Zero incidents requiring medical attention	U
Promote safe worksites by requi working on Timber Sales License BCTS contracts to be SAFE Comp	s (TSLs) or bidding on	Percent of parties working that are SAFE Company certified	А
Actively support the Ministry in a Company certification by implem align with BCTS	_	Ministry SAFE Company certification	А
Principle 2: Reconciliation with I	ndigenous Peoples		
Align culture, policies, and bus to support reconciliation with peoples. Improve staff's cultural aware understanding of Indigenous p culture and legal framework in implementation of the five act Learning for Reconciliation Str Continue to engage with Indig to build effective and durable and learn more about how BC strategically align with the Det the CTA. Support Indigenous peoples' p forest sector by providing eco and educational opportunities	Indigenous iness and beoples' history, including the tions of the rategy. genous peoples relationships TS can claration Act and participation in the nomic, employment	Annual Progress Report	A



Goal/Objectives/Principles	Key Strategies	Performance Measures	Results
Principle 3: Sustainable Forest	Management		
Maintain an Environmental Mar (EMS) and Sustainable Forest M Certification (SFM)		Percent of timber volume certified under an SFM system	А
		Number of EMS/SFM external audit major non-conformances	A
Deliver on stewardship obligation	ons	Number of trees planted	U
		Km of road deactivated	U
Develop and implement an Envi Safety Roads management syste	Develop and implement an Environmental and Safety Roads management system		U
		Roads Management System	In-Progress
Use our economies of scale and	•	Ministry Not Satisfactorily Restocked (NRS) area planted by BCTS	U
cost effective silviculture services and provide quality seedlings for the Forests for Tomorrow (FFT)		Number of FFT/FCI trees planted	c
program and the Ministry		Seedlings grown for FFT/FCI	S
Implement our Climate Change	Action Plan	Annual Progress Report	А



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## **PRINCIPLE 1** Forest Sector Safety



### **BCTS' Safety Policy**

- BCTS is committed to maintaining an organizational culture where all staff proactively participate to ensure a safe and healthy workplace as a fundamental component of everyday business.
- BCTS supervisory staff will be accountable for ensuring employees are properly trained for their jobs, making employees aware of safety hazards, ensuring unsafe action or conduct is not tolerated in the workplace, and endorsing sound health and safety work practices daily.
- BCTS workers will be accountable for conducting their work activities in accordance with sound health and safety practices and will endorse these practices to their fellow workers.

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### Key Strategies Supporting Principle 1

### Ensure safe BCTS practices by maintaining SAFE Certification

Corporate Performance Measure:					
Safe BCTS F					
	2021-22 Target	2021-22 Performance			
Safe Company certification	Maintained	Maintained	Achieved		

Measure Description: Maintaining our safety certification is a measure of BCTS' success in supporting the BCTS Safety Policy.

# Advance safety culture through proactive identification, reporting, and management of safety concerns to eliminate workplace injuries (NEW)

### Corporate Performance Measure:

Mission Zero Strategy			
	2021-22 Target	2021-22 Performance	
Zero incidents requiring medical attention	Zero	9	Under Achieved

Measure Description: The number of incidents requiring medical attention.

# Promote safe worksites by requiring all parties working on timber sale licenses (TSLs) or bidding on BCTS contracts that involve on-the-ground fieldwork to be SAFE Company Certified

#### **Corporate Performance Measure:**

Promote Safe Worksites			
2021-22 2021-22			
	Target	Performance	
Per cent of parties working on BCTS TSLs or contractors that involve on the ground fieldwork that are SAFE Company certified	100%	100%	Achieved

Measure Description: Requiring all parties working on TSLs or contracts that involve on-the-ground fieldwork to be SAFE Certified is a measure of BCTS' success in supporting and promoting safe worksites.



### Key Strategies Supporting Principle 1

# Actively support the Ministry in maintaining its SAFE Certification by implementing a strategy to better align the BCTS safety program with the Ministry's Safety Management System

As part of the greater Regional Operations team, BCTS will work together with Regional Operations to integrate safety activities to support a strong and effective safety culture.

### **Corporate Performance Indicator:**

Support Ministry's Safety Management System				
2021-222021-22TargetPerformance				
Ministry SAFE Certification	Maintained	Maintained	Achieved	

Indicator Description: The Ministry's maintenance of its safety certification is an indicator of BCTS' success in supporting the Ministry's safety program.





## **PRINCIPLE 2** *Reconciliation with Indigenous Peoples*



Reconciliation with Indigenous peoples is integral to BCTS' long-term success. The program supports government's commitment to true, lasting reconciliation with First Nations in British Columbia; this includes the implementation of the *Declaration on the Rights of Indigenous Peoples Act (Declaration Act*) and the Calls to Action of the Truth and Reconciliation Commission (CTA).

In supporting government's reconciliation efforts, BCTS is committed to supporting the Ministry's objective to strengthen partnerships and increase engagement with Indigenous peoples in the management of B.C.'s natural resources. We will achieve this by committing to:

- Explore greater opportunities to promote partnerships with Indigenous peoples in the work of the Ministry.
- Increase participation from Indigenous peoples in the natural resource economy.
- Increase the confidence of Indigenous peoples in BCTS' stewardship of natural resources (including continued work on the incorporation of Indigenous knowledge).

BCTS supported these commitments during the year by:

- Directly awarding \$9.5 million in contracts directly to Indigenous peoples and companies.
- Continuing to support the Outland Youth Employment Program.
- Working with Ministry of Forests Regional and District staff on engagement with First Nations as part of the Old Growth Strategic Review.
- Employing 10 Indigenous students through the Indigenous Forestry Scholarship Program (a partnership with the BC First Nations Forestry Council).
- Signing one new collaborative management agreement and four Memorandum of Agreements with First Nations; and,
- Partnering with two First Nations communities in three new Disposition Agreements to sell their timber through competitive auctions.



### Key Strategies Supporting Principle 2

In meeting the above commitments, BCTS will pursue the following key strategies:

- 1. Align our culture, policies, and business practices to support reconciliation with Indigenous peoples.
- 2. Enhance BCTS' existing training program for staff focused on improving cultural awareness and understanding of Indigenous people's history, culture, and legal framework.
- 3. Pursue opportunities to build effective and durable relationships with Indigenous peoples.
- 4. Continue to engage with Indigenous peoples to learn more on how BCTS can strategically align with the Truth and Reconciliation Commission of Canada (TRC) Calls to Action, the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP), the Provincial 10 Draft Principles and the *Declaration Act*.
- 5. Implement the Learning for Reconciliation strategy, including the following five Actions:
  - All staff to read and familiarize themselves with the Truth and Reconciliation Commission of Canada (TRC) Calls to Action, the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP), the Provincial 10 Draft Principles, and the Declaration Act.
  - 2. All staff to seek additional Indigenous-focused learning opportunities within the BC Public service.
  - 3. All staff to participate in the group presentation and discussion on UNDRIP, CTA, the 10 Draft Principles and the Declaration Act.
  - 4. All staff to participate in experiential in-person training, hosted by an Indigenous training provider.
  - 5. All managers and team-leads to work with their teams to identify actions that will be undertaken to support the CTA, implementation of the Declaration Act and the Provincial 10 Draft Principles



### Corporate Performance Measure:

Percent of staff who completed the L ac	
Staff percent	Underachieved

#### Corporate Performance Measure:

Measure Description: Average of all five actions completion percentages.

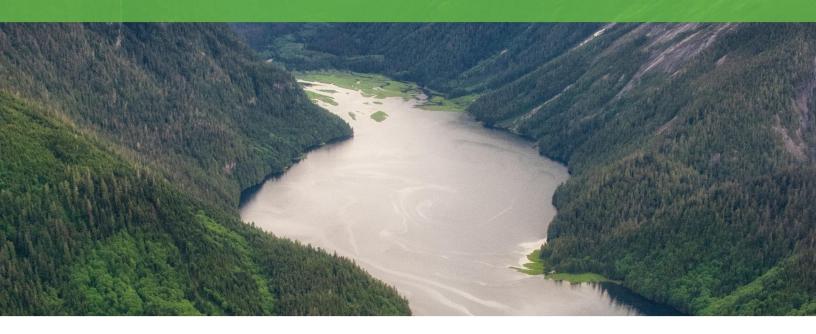
Although our goal is to have 100% staff complete the Five Learning for Reconciliation Actions (L4R), several actions were on hold and activities and resources were limited through 2021-22 because of the COVID-19 pandemic. New staff and others were unable to complete in-person training previously available. As a result, the percentage of staff completing the L4R five action activities declined from 88% in the previous year to 86% and we were unable to achieve our 2021-22 target.



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## **PRINCIPLE 3** Sustainable Forest Management



High-quality forest and environmental management practices are integral to the BCTS mandate. Sustainable forest management is important both to how BCTS conducts business and to protecting the interests of the people of British Columbia. Through the application of this principle, BCTS supports the achievement of the Ministry objective to build and maintain the public's confidence and trust in the stewardship of British Columbia's natural resources.

### NEW: Implementation of Government's Old Growth Strategy

The Province has committed to implementing the recommendations of an independent panel's strategic review of old growth management. The immediate focus of BCTS was to work with the Ministry and Indigenous Peoples to define and temporary defer harvest within old forests considered to be at very high risk of irreversible biodiversity loss.

Old growth deferrals are intended to maintain identified key areas of forest while approaches to manage biodiversity and other old growth values are developed. These approaches will be developed in collaboration with Indigenous Peoples and stakeholders and will take some time. The Province has indicated that deferrals, once approved, will remain in place for at least two years.

BCTS is planning to adjust its timber development activities consistent with emerging Ministry direction. The establishment of old growth deferrals will have significant short-term, adverse impacts on the amount of timber volume BCTS is able to develop, auction and harvest.

The impact of the strategy on BCTS's rationalized apportionment, timber volume offered, timber volume sold, as well as on annual timber volume developed, took effect during the later part of the fiscal year.



### Key Strategies Supporting Principle 3

### Maintain an Environmental Management System (EMS) and Sustainable Forest Management Certifications (SFM)

For BCTS, sustainable forest management is the management of our operating areas to access a sufficient and representative supply of public timber to meet our goal and objectives, while maintaining the forest and the related environmental, economic, and social values and benefits over the long term.

### Corporate Performance Measure:

Percent of timber volume certified under an SFM system			
2021-22 2021-22 Target Performance			
Percent of timber volume certified under an SFM system	100%	100%	Achieved

Measure Description: Percent of BCTS apportioned volume certified to sustainable forest management standards, such as Canadian Standards Association (CSA), Sustainable Forestry Initiative (SFI) or Forest Stewardship Council (FSC). This measure is an indicator of BCTS' success in demonstrating and being recognized for having sound forest management practices.

### **Deliver on stewardship obligations**

BCTS is committed to deliver on its stewardship obligations. In addition to its ongoing stewardship operations, BCTS is obligated to reforest the areas it harvests and to rehabilitate its industrial roads. Through our Seedling Services program, we ensure a secure supply of seed for future BCTS' needs and to meet our current commitments. During the year, BCTS's Seedling Services program grew 47.7 million seedlings and collected 731 kg of seed for our obligations.

### **Corporate Performance Measures:**

Major stewardshi			
Number of EMS/SFM external audit major non- conformances	Zero	Zero	Achieved
Number of trees planted	53.1M	50.1M	Underachieved
Km of road deactivated	564 km	293 km	Underachieved

Due to silviculture access requirements, severe weather, numerous erosion events and stakeholder input, the target for road deactivation was not achieved. In total 293 km of industrial road was either deactivated or transferred to the Ministry's districts to manage for non-industrial purposes.



### Manage environmental and safety risk associated with BCTS Forest Service Roads.

BCTS is committed to ensuring all the environmental and safety risks associated with our Forest Service Roads are appropriately managed. A recent audit by the Office of the Auditor General (OAG) made two recommendations related to BCTS roads:

- 1. Develop and implement policy, procedures and practices that enable BCTS business areas to accurately and consistently track inspections and maintenance on their forest service roads: and,
- 2. Assess whether BCTS is inspecting and maintaining its forest service roads as required by policy and take action to reconcile any gaps.

A key requirement to addressing this objective and the OAG recommendations is complete, accurate, reliable, and verifiable road data. To ensure the achievement of this requirement BCTS will be implementing a new Roads Corporate Data Set. For the set of monitored roads data, the current quality level will be assessed and compared to the expected performance standard of conformance of 100%. Actions will then be taken to address any quality gaps to achieve the standard.

### Develop and implement an Environmental and Safety Roads Management System

corporate renormance measure.			
Environmental and Safety Ro			
Roads Corporate Data Set performance	Assess base line	Achieved	NEW*
Roads Management System	Develop	In-Progress	NEW*

#### Corporate Performance Measure:

Measure Description: BCTS Forest Service Road Inventory will be the first corporate data set included.

The new Roads Management System is currently under development and will be implemented in 2022-23. The Corporate Data Set will be included as a key data set for BCTS in 2023-24.



Use our economies of scale and expertise to deliver cost effective silviculture services and provide quality seedlings for the Forests for Tomorrow (FFT) program and the Ministry

Environmental and Safety Roads Management System				
2021-22 2021-22				
Target	Performance			
6,700 ha	7,893 ha	Overachieved		
12.3 M	13.3	Achieved		
50.0 M	46.7 M	Underachieved		
	2021-22 Target 6,700 ha 12.3 M	2021-22         2021-22           Target         Performance           6,700 ha         7,893 ha           12.3 M         13.3		

Corporate Performance Measures:

To date, the BCTS Seedling Services team has grown over 1.15 billion seedlings. These seedlings are planted by BCTS, the Forests for Tomorrow Program, and the Forest Carbon Initiative to ensure future productive forests.



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### Support wildlife management and the recovery of species at risk

Consistent with the Ministry's commitment to improving wildlife management and habitat conservation, BCTS has three staff positions dedicated to wildlife management and species at risk recovery initiatives.

Our wildlife resource specialists and operational staff work closely with Ministry wildlife managers, the forest sector, Indigenous peoples, and other groups. Together, they develop and implement local and regional plans as well as beneficial management practices for a variety of wildlife species including caribou, goshawk, fisher, and marbled murrelet.

### **Implement our Climate Change Action Plan**

The Ministry's objective is to expand and strengthen climate change mitigation and adaptation activities. The purpose of BCTS' Climate Change Action Plan is to:

- foster the adoption of climate change mitigation and adaptation actions within BCTS business processes.
- ensure consistency and alignment with the Ministry's Service Plan and associated climate change strategies and action plans.

Four principles guide our actions on climate change:

- We acknowledge changes in climate have a high potential of impacting our operations and the achievement of our obligations, therefore, we accept that as a forest manager in B.C. we must take proactive action on climate change.
- 2. We stay up to date on emerging climate change information and incorporate this information in their job functions.
- 3. We place reliance on the professionals we hire to ensure they are current on best practices to address climate change risk and opportunity.
- 4. We actively participate on Ministry and forest industry groups to identify climate change solutions.

The goals of our Climate Change Action Plan are to:

- build our adaptive capacity.
- establish resilient forests.
- protect and enhance future harvest opportunities.
- protect infrastructure function and investment; and,
- capitalise on any climate change related opportunities.



### Corporate Performance Measure:

Implementation of Climate Change Actions			
2021-22 2021-22 Target Performance			
Implementation of climate change actions	Annual progress report	Report Issued	Achieved

Measure Description: A report is prepared annually on our progress in implementing the Climate Change Action Plan.

# Since 2003, BC Timber Sales has planted over *800* million seedlings to reforest areas harvested by its Licensees.



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# GOAL

Provide credible representative price and cost benchmark data for the Market Pricing System through auctions of sustainably harvested timber from public land in British Columbia.

Creating a globally competitive, market-based operating climate is a key component of a strong, sustainable, and innovative forest sector economy that works for everyone. The goal of BCTS is to provide credible data directly supporting the Ministry's Market Pricing System (MPS). Through the MPS the Ministry ensures that the people of B.C. receive market value for their timber assets. BCTS obtains the data needed by developing public timber, selling it through competitive auctions and reforesting harvested areas.

For the data to be credible and representative it needs to cover a similar range of timber types and operating conditions to what non-BCTS forest tenure holders experience. It is equally important that the amount of timber BCTS auctions be sufficient (in a statistically significant sense), to accurately support the MPS. The optimum amount (as determined by world-leading experts in auction theory) is between 20 to 30 percent of the overall amount of Crown timber harvested each year. This range of activity provides enough data to adequately support the MPS but not so much that the market is unduly influenced.

BCTS tracks the timber volume it auctions and sells as a percent of the total timber volume projected to be harvested each year. This is a good indicator of its success in developing and auctioning an optimum volume of timber, which is necessary to establish credible representative benchmark cost and pricing data within an environment of changing market conditions and demand.



### **ECONOMIC PROSPERITY**

### Key Performance Indicator:

BCTS timber volume auctioned as a percent of the projected provincial harvest volume				
	2021-22 Target			
BCTS auction volume as a percent of projected Provincial harvest volume	20%	14.8%	Underac	

Measure Description: BCTS timber volume auctioned (Section 20 Timber Sales Licences) in the year as a percent of the total projected provincial harvest volume for the year as of January 2020.

### **Regional Performance Indicators:**

BCTS timber volume auctioned as a percent of the projected provincial harvest volume					
Regional Performance Indicators2021-22 Target2021-22 Performance					
Coast	20%	14.6%	Underachieved		
Interior	20%	14.9%	Underachieved		

As a result of the Old Growth Strategy, BCTS did not achieve its targets for auction volume as a percent of the projected provincial harvest volume. A significant amount of timber volume that was being developed and scheduled for sale during the year was deferred pending decisions on old growth.

The previous measure is a prospective one highlighting possible future issues. The following table is a retrospective one showing what has occurred. It reflects the total BCTS actual harvest volume as a percentage of the total actual harvest volume achieved at a provincial level. This indicator shows good representation of BCTS data based on actual harvest volume by BCTS and the province.

	New Measure			
	Target	Performance		
Actual BCTS harvest volume as a percent of the actual Provincial harvest volume	20%	19%	Substantially Achieved	

### **Key Strategies Supporting our Goal**

# Implement a Data Quality Management System to ensure BCTS data is complete, accurate, reliable, and verifiable

BCTS has developed and is implementing a data quality management system (DQMS) that will conform to the International Organization for Standardization (ISO) 9001: 2015 quality management system requirements. The data quality management system is being implemented throughout BCTS. BCTS will continue with the current performance measures until the program has achieved conformance with the standard. A target date for achieving BC TIMBER SALES ANNUAL PERFORMANCE REPORT 2021-22 | MARCH 31, 2022



conformance with standard of our data quality management system has been scheduled for the end of fiscal 2022-23.

#### **Corporate Performance Measure:**

Accuracy and completeness of key data sets					
2021-222021-22TargetPerformance					
Accuracy and completeness of key data sets	99%	99%	Achieved		
Data Quality Management System (DQMS)	Implementation of DQMS	In-Progress	Underachieved		

Measure Description: For each set of monitored data, the current quality level will be assessed and compared to the expected performance standard of conformance. Data sets to which this standard applies are Timber Volume Sold, Silviculture Liability, Deactivation Liability, Ready to Sell Timber Inventory, Development in process Timber Inventory, Referrals Complete, Development Ready (RCDR) Timber Inventory, Annual Developed Timber Volume, and Annual RCDR Volume.

Current Performance Measures Quality Performa at March 31s	
Annual Referrals Complete, Development Ready Volume	100%
Annual Developed Timber Volume	100%
Ready to Develop Timber Inventory	97%
Development in Progress Timber Inventory	99%
Ready to Sell Timber Inventory	100%
Road Deactivation Liability	99%
Silviculture Obligations Liability	100%
Timber Volume Sold	98%

During 2021-22, the overall average performance rating was 99% for the year ending March 31, 2022. The rating was calculated as an average of the current key performance data sets (identified in the table above).

### Monitor BCTS timber volume sold by major Market Pricing System (MPS) attributes such as species and grade, compared to the harvest patterns of the Major Licensees, to ensure representative benchmark data and adjust as required

**Corporate Performance Measure:** 

Representativeness of BCTS Volume Sold and Harvested				
		2021-22 Target	2021-22 Performance	
The percent of BCTS volume harvested is within five percentage points of the percent	Coast	80%	94%	
of volume harvested by Major Licensees for each major species and grade MPS attribute 80% of the time.	Interior	80%	85%	

Measure Description: BCTS' volume harvested by major species and grade attribute as a percent of total BCTS volume harvested, compared to the volume harvested by the Major Licensees by the same attribute as a percent of their total harvest volume. BCTS volume percentage is within plus/minus five percentage points of the Major Licensees 80 percent of the time.

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# **OBJECTIVE 1**

Sell the BCTS apportionment over the business cycle, consistent with safe business practices, sustainable forest management and reconciliation with Indigenous peoples.



Providing a reliable, competitive supply of fibre (timber) to market supports a forest sector that builds on the strengths of the manufacturing sector and thriving rural communities – indigenous and non-indigenous. –

BCTS' apportionment is the volume of Crown (public) timber specified by the minister, pursuant to the *Forest Act*, that the program has available to sell. It is the objective of the program to sell its full apportionment over the five-year business cycle consistent with safe practices, sustainable forest management, and reconciliation with Indigenous peoples. In addition to adhering to these overarching safety, sustainability, and reconciliation principles there may be circumstances where BCTS is unable to or should not attempt to sell its full apportionment. More specifically, in circumstances where:

- there is an established lack of market demand for certain forest types or partitions (e.g., mountain pine beetle uplifts or deciduous volumes in certain Timber Supply Areas).
- the Ministry's Chief Forester has reduced the Allowable Annual Cut (AAC) in a management unit, but this reduction has not yet been apportioned by the Minister; and,
- there are land base exclusions due to circumstances beyond BCTS' control (e.g., First Nations treaty, old growth or wildlife deferrals, or established log arounds) that adversely affect operations.



This netted-down apportionment is called the "rationalized apportionment". The rationalized apportionment is the apportionment against which program performance related to selling the full apportionment is measured.

### Impact of the Old Growth Strategy on Annual Performance for 2021-22

As a result of the implementation of the Old Growth Strategy, 5.2 million cubic metres (Mm3) of volume set for sale in 2021-22 was paused pending discussions with First Nations. The identified old growth volumes could not be developed or sold and were included in an amended rationalized apportionment for 2021-22.

The following table reflects the new amended rationalized apportionments for the current fiveyear business cycle, April 1, 2019, to March 31, 2024.

BCTS apportionments over the business cycle						
	2019-20	2020-21	2021-22	2022-23	2023-24	
Apportionment	14.0 Mm <sup>3</sup>	13.8 Mm <sup>3</sup>	12.3 Mm <sup>3</sup>	12.0Mm <sup>3</sup>	11.5 Mm <sup>3</sup>	
Previous Rationalized Apportionments before Old Growth Strategy (for information only)	11.8 Mm³	11.4 Mm³	10.0 Mm³	9.9 Mm3	9.5 Mm³	
Rationalized apportionments	11.8 Mm <sup>3</sup>	11.4 Mm <sup>3</sup>	6.2 Mm <sup>3</sup>	6.3 Mm3	6.5 Mm <sup>3</sup>	
Cumulative total rationalized apportionment	11.8 Mm <sup>3</sup>	23.2 Mm <sup>3</sup>	29.4 Mm <sup>3</sup>	35.7 Mm3	42.2 Mm <sup>3</sup>	

Indicator Description: Rationalized apportionment excludes volume where BCTS is unable to, or should not attempt to, sell its full apportionment as set out in policy.

#### Key Performance Indicators:

Cumulative percent of BCTS ratio timber volume sold over th			
Cumulative percent of BCTS rationalized apportioned timber volume sold over the business cycle	70%*	62%	Underachieved
Percent of annual rationalized apportionment sold	109%	89%	Underachieved

Indicator Description: The business cycle is defined as five years starting April 1, 2019 and ending March 31, 2024. The indicator is the cumulative volume sold/total BCTS rationalized apportionment for five years.

The performance indicators in the table above are based on the amended rationalized apportionments that took effect following the implementation of the Old Growth Strategy.



# Impact of the Old Growth Strategy on Volume Sold, Volume Advertised, and Timber Development

The implementation of the Old Growth Strategy on November 2, 2021, had a significant impact on a number of performance indicators for the year, including timber volume sold, volume offered, and annual timber volume developed. The impacts on performance for the year are reflected in the following annual corporate and regional performance tables.

# Through competitive auctions, sell the appropriate amount of timber to support the Market Pricing System and achieve our objective.

Annual Timber Volu			
Timber Volume Sold	10.9 Mm <sup>3</sup>	5.6 Mm <sup>3</sup>	Underachieved

Corporate Performance Measure:

Measure Description: Timber volume sold is an indicator of BCTS' success in analyzing market conditions and providing a reliable supply of timber to the market that our customers see as economically viable.

#### **Regional Performance Measure Indicator:**

Annual Timber Volu			
Regional Performance	2021-22	2021-22	
Regional Ferrormance	Target	Performance	
Coast	2.3 Mm <sup>3</sup>	1.3 Mm <sup>3</sup>	Underachieved
North Interior	4.9 Mm <sup>3</sup>	2.1 Mm <sup>3</sup>	Underachieved
South Interior	3.7 Mm <sup>3</sup>	2.2 Mm <sup>3</sup>	Underachieved

# Offer to the market, through competitive auctions, sufficient timber volume to achieve annual timber volume sold targets.

To achieve our goal to support the MPS, BCTS will at times offer Timber Sale Licences (TSLs) in marginal economic areas or profiles. Not all these TSLs offered to the market will sell. As well, customer demand can shift resulting in no bids being received for TSL auctions. Therefore, business areas must try to anticipate these possible results and plan to offer sufficient timber volume to achieve their annual timber volume sold targets.

### Corporate Performance Measure:

Annual Timber Volume Offered			
2021-22 2021-22			
Target	Performance		
11.5 Mm <sup>3</sup>	6.8 Mm <sup>3</sup>	Underachieved	
	2021-22 Target	2021-222021-22TargetPerformance	

Measure Description: The annual timber volume offer is a measure of BCTS' success in offering sufficient volume to achieve its timber volume sold targets.



Annual Timber Volume Offered			
Regional Performance	2021-22	2021-22	
	Target	Performance	
Coast	2.5 Mm <sup>3</sup>	1.6 Mm <sup>3</sup>	Underachieved
North Interior	5.3 Mm <sup>3</sup>	2.7 Mm <sup>3</sup>	Underachieved
South Interior	3.7 Mm <sup>3</sup>	2.5 Mm <sup>3</sup>	Underachieved

### **ECONOMIC PROSPERITY**

# Through business-to-business disposition agreements, sell timber volume incremental to our base apportionment

Selling timber volume incremental to our base apportionment increases the amount of timber in the market that is available through competitive auctions. BCTS Disposition Agreements are voluntary agreements where at the request of the non-BCTS tenure holder, BCTS develops and auctions their volume on their behalf. The sale, harvest and processing of this additional timber volume directly supports rural economies, communities, local jobs, and families. These agreements are also an effective means to enhance business relationships with non-BCTS licence holders such as First Nations and partner with them in realizing the benefits from their tenures. This additional volume also helps BCTS in the achievement of our business goal and objectives.

### Corporate Performance Measure:

Timber Volume Sold Under A Business-To-Business Agreement			
2021-22 2021-22 Target Performance			
Timber volume sold (m3)	250,000	334,235	Overachieved

### Develop sufficient timber volume to maximize timber volume offered and sold

BCTS strives to have between one and two years of planned timber sales volume ready for sale as developed timber volume in its "ready to sell" inventory at the start of each year. This provides Business Areas with a sufficient supply to react to any operational issues and achieve annual targets. To achieve this inventory level, BCTS sets annual targets for the development of timber that is ready to sell.

### Corporate Performance Measure:

Annual Development			
	Target	Performance	
ADV (BCTS Base apportionment Volume)	12.0 Mm <sup>3</sup>	4.7 Mm <sup>3</sup>	Underachieved
ADV (Disposition Agreement Volume)	0.0 Mm <sup>3</sup>	0.4 Mm <sup>3</sup>	Overachieved

Measure Description: Timber volume developed is the annual amount of timber developed (ADV) and ready for advertising and auction.



### **ECONOMIC PROSPERITY**

Regional Performance Targets:			
Annual Developmen			
	2021-22	202-/22	
	Target	Performance	
Coast	2.3 Mm <sup>3</sup>	0.8 Mm <sup>3</sup>	Underachieved
North Interior	4.9 Mm <sup>3</sup>	2.2 Mm <sup>3</sup>	Underachieved
South Interior	4.8 Mm <sup>3</sup>	1.7 Mm <sup>3</sup>	Underachieved

The production of developed timber volume during 2021-22 was severely impacted by the implementation of the Old Growth Strategy, as volume previously planned for development was placed on hold. The impacts of the strategy on development of future timber supply will continue into 2022-23 and 2023-24.

### Plan out sufficient ready to develop volume to support the achievement of the next one to two years' annual developed timber volume targets

To ensure a reliable and sufficient supply of time for development and future sale, BCTS needs to first identify available timber volume and then undertake planning and consultation activities. Once completed, the timber volume is then ready to develop. It is a corporate priority of the program to have at least five years of timber identified and field checked to supply its planning and development needs.

corporate renormance measure.			_
Annual Volume Ready for Development (RCDR)			
	Target	Performance	
Volume ready for development	12.5 Mm <sup>3</sup>	7.2 Mm <sup>3</sup>	Underachieved

### Corporate Performance Measure:

Measure Description: The annual volume ready for development is the amount of timber volume planned out where Referrals are Complete, and they are Development Ready (RCDR).

In addition to the impacts of the Old Growth Strategy, other factors such as wildlife management and reconciliation with Indigenous peoples, also impacted BCTS' ability to declare blocks ready for development.

Regional Performance rargets.			_
Annual Volume Ready for Dev			
	2021-22	2021-22	
	Target	Performance	
Coast	2.1 Mm <sup>3</sup>	1.2 Mm <sup>3</sup>	Underachieved
North Interior	5.7 Mm <sup>3</sup>	2.5 Mm <sup>3</sup>	Underachieved
South Interior	4.7 Mm <sup>3</sup>	3.5 Mm <sup>3</sup>	Underachieved

### **Regional Performance Targets:**



### Auction a reliable supply of timber

Predictability of timber supply for our customers is also important to BCTS. BCTS demonstrates reliability in supply by advertising and auctioning timber consistent with its annual sales plans.

#### **Corporate Performance Measure:**

Percent of timber volume advertised in quarter planned			
2021-22			
Target 90% to 110%			

Measure Description: Timber volume advertised in the quarter planned as a percent of the planned timber volume as set out in annual Business Area sales plans is a measure of consistency and reliability.

Number of Business Areas that:				
Quarter	Provincial performance	Achieved target 90% to 110%	Did not achieve target <90% or >110%	
1 April – June	62%	1	11	
2 July - Sept.	68%	1	11	
3 Oct Dec.	27%	0	12	
4 Jan. – March	76%	0	12	

Measure Description: The percent of total timber volume advertised in the quarter planned as set out in annual BCTS business areas sales plans.

# Optimize the timing of our delivery of timber volume to the market by responding to customer demand and appropriately managing the risks to the achievement of our annual timber volume sold targets

Customer demand for timber is not equal throughout the year, nor is it consistent throughout the province. BCTS recognizes that in some area's customers prefer an even flow of timber volume into the market, while in other areas they may prefer greater volumes in quarters two or three before the snow falls. In addition, there is inherently greater risk that unforeseen circumstances in the last quarter can prevent the achievement of our annual timber volume sold targets. To address this, BCTS attempts to optimize its delivery throughout the year.

### **Corporate Performance Measure:**

Percent of timber volume sold by quarter (cumulative)						
Fiscal Year Q1 Q2 Q3 Q4						
2021-22 (Target)	20%	29%	25%	25%		
2021-22 (Achievement)	30%	29%	13%	29%		

Measure Description: The timber volume sold in the quarter as a percent of the total timber volume sold for the year.



## **OBJECTIVE 2**

*Generate direct net revenue and indirect revenue for the Province over the business cycle* 



This objective supports the provincial government and the Ministry as major contributors to the current and future economic health of the province. BCTS' revenues contribute to make life more affordable for British Columbians and building a strong, sustainable, and innovative economy that works for everyone. BCTS operates under a self-financing special account and must generate sufficient revenue to finance its cash requirements (i.e., earn a profit) over the long term.

# Since 2003, BCTS has earned \$2.0 billion dollars in net revenue and generated over \$530 million of indirect revenue for the Province.

### Corporate Performance Measure:

Net Revenue			
	2021-22 Target		
Net Revenue	\$110.3 M	\$188.1 M	Overachieved

Measure Description: Net revenue is a key indicator of the success of BCTS in generating value and revenue return for the province and being self-sustaining. The measure is calculated as gross revenue less capitalized expenses.

The overachievement of net revenue for the year was mainly attributable to the higher-thanexpected stumpage rates paid for harvested timber.



Indirect revenue is a result of the economic activity generated by the volume of timber harvested. The volume of timber harvested during the year was less then expected leading to an underachievement in indirect revenue earned.

#### **Key Performance Indicator:**

Indirect revenue generated			
	2021-22 Target	2021-22 Performance	
Indirect revenue	\$52.6 M	\$40.2M	Underachieved

Measure Description: Indirect revenue generated is a key indicator of the success of BCTS in generating a return on the sale of Crown (public) assets for the province. Indirect revenue is the non-stumpage revenue generated for the Province from the harvest of public timber.

### Key Strategies supporting Objective 2

### Actively manage the costs of developing timber for auction

Operating on relatively flat ground, chasing the bark beetle in the interior has resulted in lower average costs for developing timber over the last number of years. As timber development in the interior moves out of these areas and into green wood in more difficult terrain, the development costs are expected to increase. In addition, managing for safety, sustainability, reconciliation, and other values such as wildlife requires more resources and are projected to result in cost increases over time.

In addition to the factors identified above, the implementation of the Old Growth Strategy on November 2, 2021, had a significant impact to the annual cost of developed timber for the year.

The unexpected deferral of timber development caused an increase in the unit cost of developed timber for the year. The unit cost increase does not impact the current year's financial results as BCTS uses the FIFO inventory method; however, the higher unit cost will be captured in future years as cost of goods sold expense when the developed timber is harvested.

#### Corporate Performance Measure:

Cost of developed timber per m3			
	2021-22 Target	2021-22 Performance	
Cost of developed timber per m3*	\$5.65/ m³	\$12.09/ m <sup>3</sup>	Underachieved

Measure Description: The cost of developed timber is the future cost of goods sold and represents the cost of BCTS inventory. The cost is net of any costs related to the purchase of harvest rights through BCTS disposition agreements or reduced volume condition licences.



### Actively manage the costs of access to the timber

Similar to timber development, the implementation of the Old Growth Strategy on November 2, 2021 had an impact on the calculation of the performance measure for the year. The reduction in volume sold for the year caused a higher-than-expected unit cost of access per cubic metre sold.

### **Corporate Performance Measure:**

Access costs per m3 of timber sold			
	2021-22 Target	2021-22 Performance	
Access costs	\$4.77/ m³	\$8.71/ m <sup>3</sup>	Underachieved

Measure Description: Access costs are road and bridge amortization plus annual maintenance divided by the volume of timber sold. This represents the cost of access infrastructure.

### Offer 10 percent of BCTS' rationalized apportionment as Category 2 TSLs

Eligibility to bid on Category 2 TSLs is limited to registrants with timber processing facilities. BCTS' objectives for offering such TSLs are to:

- Provide open access to Crown timber for non-tenured or insufficiently tenured timber processing facilities.
- Promote local employment; and,
- Support the value-added sector of British Columbia.

### Corporate Performance Measure:

Category 2 timer volume offered			
	2021-22	2021-22	
	Target	Performance	
Category 2 timber volume offered	0.6* Mm <sup>3</sup>	0.71 Mm <sup>3</sup>	Achieved

Measure Description: Cat 2 timber volume offered is an indicator of the success of BCTS in providing opportunities for non-tenured or insufficiently tenured timber processing facilities to access timber.

\*As a result of the Old Growth Strategy the BCTS Rationalize Apportionment was reduced from 10.0Mm3 to 6.2Mm3 part way through the year reducing the target Cat 2 Volume Offered.



### **OBJECTIVE 3**

Pursue continuous business improvements across government and with third-party partners and customers



BCTS needs to be building and maintaining strong relationships and continuously improving in order to effectively realize its vision, achieve its mission and goal, deliver superior performance, and make a distinct and lasting impact. To this end, BCTS believes that:

Only those with Excellent People, Excellent Operations, Practices and Processes, and Effective Relationships will truly excel.

BCTS and its people are committed to:

- continuously learning, innovating, and leading through change in the pursuit of Excellence,
- embracing a Lean Philosophy as the next step in continuous improvement; and
- building Effective Relationships and collaborations.

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### **OBJECTIVE 3.1: EXCELLENCE IN PEOPLE**

People are key to any successful implementation of a Lean philosophy. The people doing the work take responsibility for doing it better and take ownership of their work to improve processes and develop products. The key to implementing a Lean philosophy within BCTS is developing our own expertise.

During the year BCTS continued to take steps toward ensuring all employees were developing the strong foundation in Lean practices required to fully implement a Lean philosophy within the organization.

In addition, research has shown that engaged employees are more productive, less likely to resign and provide better service. The BC Public Service Work Environment Survey (WES) helps provide information on work environment challenges impacting engagement, starts conversations on what can be done differently and is used to guide actions and initiatives to improve employee engagement. The survey is conducted every second year.

The BCTS Supervisors Community of Practice (CoP) was organized to provide support for supervisors across BCTS. During the pandemic, many BCTS staff have worked from home and the Supervisor CoP has focused on providing support for virtual teams and ensuring teams remain effective while operating in a virtual environment.



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### Key Strategies supporting Objective 3.1

## Use the government's biennial Work Environment Survey (WES) to guide our people priorities to improve the work environment for staff

#### **Corporate Performance Measure:**

Work Er	vironment Survey ov	erall engagement					
	2020	2022	2022				
	Achievement Target Achievement						
Staff engagement score	70	Increase	66				

Measure Description: The WES staff engagement score is an indicator of BCTS' success in improving the workplace for staff and increase staff engagement. There is no survey planned for 2021 or 2023.

#### Provide all staff with foundational training in Lean practices

#### **Corporate Performance Measure:**

Percent of Staff with Foundational Lean training					
Corporate Performance Measure	2021-22 Target	2021-22 Performance			
Staff percent	100%	86%	Underachiev		

Measure Description: Foundational Lean training is Lean 101, 201 and 301.

At the end of 2020-21, 75% of staff had a firm foundation in the Lean philosophy from course work and projects. Although there has been an improvement in the past year (86% was achieved) the target for foundational Lean training remains at 100%. Due to the COVID-19 pandemic there is a backlog of required Lean training for our newly hired staff.

#### Ensure all staff have a learning goal in their annual My Performance workplan

g goal in My Performa	ance
2021-22	2021-22
Target	Performance
100%	N/A
	2021-22 Target

Corporate Performance Measure:

Measure Description: Foundational Lean training is Lean 101, 201 and 301.

As of 2021 - 22, the required information is no longer available through the Ministry's data base. BCTS will be working towards the development of a new indicator to monitor the long-term learning and growth of its employees.



# **OBJECTIVE 3.1: EXCELLENCE IN OPERATIONS, PRACTICES AND PROCESSES**

All processes contain value added activities and non-value-added activities. Value added activities are critical to the organization and expected results. Non-value-added activities are considered waste. They are not necessary from either the organizations or customer's perspective. A Lean philosophy focuses on eliminating, simplifying, reducing, or integrating processes to reduce or eliminate such waste.

### Key Strategies supporting Objective 3.2

#### Apply Lean practices to all our operations, practices, and processes

"Standardized Work" means that a process is operating as the standard specifies. Having common standards for all processes and having those processes operate in line with those standards is a key foundational objective of BCTS' Lean philosophy. It is through the implementation of this standardized work that BCTS will be able to truly coordinate and collaborate to achieve increased operational effectiveness and efficiencies.

#### Key Performance Indicator:

Corporate Performance Measure	2021-22 Target	2021-22 Performance	
Number of projects	40	34	Underachieved

Measure Description: Number of continuous improvement/Lean projects undertaken.

Although the performance target was not achieved there was a significant improvement in the number of Lean business improvement workshops that were held as compared to the prior year. BCTS is now conducting workshops in person as well as virtually.



## Maintain a Contract Quality Management System (CQMS) that conforms to the ISO 9001:2015 Standards

Each year, BCTS contracts about \$170 million in goods and services. Effective contracting is the procurement goal for the program. The achievement of this goal is supported by four objectives:

- 1. BCTS employees have appropriate levels of contracting knowledge and competency.
- 2. Efficient and competitive contracting practices providing value for money.
- 3. Fair, transparent, and consistent contracting practices across BCTS.
- 4. Continuously improve BCTS' contracting practices.

BC Timber Sales has maintained conformance to ISO9001:2015 Standards since 2018. Conformance to the standard demonstrates our commitment to:

- consistently manage our contracting to meet customer and applicable statutory and regulatory requirements,
- enhance customer satisfaction through the effective application of the system, and continuous improvement of the system.

#### Corporate Performance Measure:

ISO 9001:201	015 Standard					
	2021-22 Target	2021-22 Performance				
Conformance to ISO 9001:2015 standard	Maintained	Maintained	Achie			

Measure Description: Self-certification of BCTS Contracting Quality Management System to ISO 9001 international standards is an indicator of BCTS' success in excellence in its procurement practices.



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### **OBJECTIVE 3.3: EFFECTIVE RELATIONSHIPS**

Effective relationships are vital to the success of BCTS. These relationships can be with the Ministry, across government or with third parties such as First Nations, communities, customers, and suppliers. Building and maintaining effective relationships supports the long-term success of BCTS.

### Key Strategies supporting Objective 3.3

## Continue to implement and improve our Rural Communities Communications and Engagement Strategy

The goal of the strategy is for our communications and engagement with rural communities to

#### 1. Continue to implement and improve our Business Relations Strategy

The goal of the strategy is that our business relationships:

- support us in effectively selling our apportioned timber volume.
- strengthen our role within the forest sector and rural economies; and,
- provide us with the continuity of social licence to deliver superior and enduring performance.

## 2. Continue to actively engage and collaborate with key customer and supplier stakeholder groups

Two key groups for BCTS are the:

- 1. Timber Sales Advisory Council (TSAC) representing our customers; and,
- 2. BCTS Contractor Advisory Committee (BCAC) representing our suppliers.

COVID continued to hamper the implementation of our Business Relations strategy during the year. BCTS did however maintain relationships with both stakeholder groups as valuable ways to engage and continue to improve operations.



## **Appendix 1: Financial Results – 2021-22**

INCOME STATEMENT		2020-21 (millions)		2021-22 (millions)
GROSS REVENUE		\$467.2		\$421.8
CAPTIALIZED EXPENSES				
Cost of Timber Inventory Harvested				
Administration/ Salaries	(\$35.8)		(\$38.9)	
Planning and Sales	(\$72.0)		(\$38.2)	
Cost of Timber Inventory	(\$107.8)		(\$77.1	
Development-In-Progress (DIP) Write-offs	(\$2.4)		(\$1.8)	
Access – Amortization	<u>(\$34.8)</u>		<u>(\$37.0)</u>	
Sub-total Cost of Timber inventory Harvested, Write-offs, & Amortization		(\$145.0)		(\$115.9)
Period Costs				
Silviculture Liability Expense	(\$86.6)		(\$74.2)	
Road and Bridge Maintenance	(\$14.2)		(\$12.0)	
Harvest Conformance	(\$0.3)		(\$0.2)	
Administrative Overhead Non – BCTS Roads Recoveries including S.108	(\$30.1) (\$0.5) <u>\$8.7</u>		(\$30.1) (\$1.1) <u>\$3.1</u>	
Sub-total Period Costs		<u>(\$123.0)</u>		<u>(\$114.5)</u>
Net Revenue before Non-Operating Loss <u>Non-operating Losses</u>		<u>\$199.2</u>		<u>\$191.4</u>
COVID-19 Cost Flood Cost Old Growth Strategy Sub-total non operating loss	(\$4.3) (\$0.00) <u>(\$0.00)</u>	<u>(\$4.3)</u>	(\$3.1) (\$0.1) <u>(\$0.1</u> )	<u>(\$3.3)</u>
NET REVENUE		<u>\$194.9</u>		<u>\$188.1</u>

#### **APPENDIX 1**

BALANCE SHEET ITEMS		2020-21 (millions)		2021-22 (millions)
SILVICULTURE LIABILITY		(\$180.9)		(\$193.8)
Inventory Value of Developed Timber				
Total Inventory – Opening Balance	\$162.8		\$141.1	
Timber Developed	<u>\$86.1</u>		<u>\$69.3</u>	
Cost of Timber Inventory Harvested	<u>(\$107.8)</u>		<u>(\$77.1)</u>	
Developed Timber Inventory – Closing Balance		\$141.1		\$133.3
Work-in-progress Inventory – Closing balance		<u>\$61.4</u>		<u>\$70.6</u>
Roads				
Book Value	\$917.3		\$949.0	
Accumulated Amortization	(\$627.8)		(\$654.0)	
Roads Net Book Value		\$289.5		\$295.0
Deactivation Liability		<u>(\$15.2)</u>		<u>(\$18.7)</u>
Seed Inventory		<u>\$18.2</u>		<u>\$18.2</u>



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#### **APPENDIX 1**

Appendix 1 Resource Summary 2021-2022								
	2021-22	2021-22	2021-22					
	Projected	Actual	Variance					
Gross Revenue (Millions)	\$344.1	\$421.8	\$77.7					
Less: Expenses (Capitalized)	(233.8	(233.7)	.10					
Net Revenue (Loss)	\$110.3	\$188.1	\$77.8					
Financing Transactions (\$millions)								
Cost of Ready to Sell Inventory	\$70.1	\$61.2	\$8.5					
Cost of Development in Progress Inventory	27.5	73.1	(45.6)					
Cost of Disposition Agreement Inventory	5.5	8.1	(2.6)					
Fish Habitat Inventory	0.1	0.02	.08					
Seed Inventory	2.5	1.9	0.6					
Total Financing Transactions	\$105.7	\$144.7	(\$39.0)					
Capital Expenditures (\$millions)								
Capital – Roads	\$48.9	\$42.5	6.4					
Capital – Non-Roads	1.0	1.1	(0.1)					
Total Capital Budget	\$49.9	\$43.6	6.3					
Cash Expenditures (\$millions)	545.5	543.0	0.5					
Administration	\$18.0	\$14.1	3.9					
Salaries	61.8	58.7	3.9					
Planning	10.0	7.4	2.6					
Sales	49.0	28.8	2.0					
Disposition Agreements Development Costs	5.5	8.1	(2.6)					
Access	55.7	45.8	9.9					
Silviculture	69.4	61.3	8.1					
Land Base Investment (FFT) – Expenditures	23.4	24.7	(1.3)					
Land Base Investment (FFT) – Recoveries	(25.2)	(26.1)	0.9					
Section 108 Recoveries	(23.2)	(20.1)	1.7					
Total Cash Expenditures	\$267.6	\$221.1	\$46.5					
*COVID-19 Costs	\$207.0	3.1	(3.1)					
*2021 Fall Floods Non operating loss		0.039	(0.039)					
*Old Growth Strategy		0.020	(0.020)					
Adjusted Cash Expenditures	\$267.6	\$224.3	\$43.3					
	<i><i></i></i>	<b>,</b>	¢ 1010					
Non-Cash Budgets (\$millions)								
Amortization – Roads	\$37.7	\$37.0	0.7					
Amortization – Non-Roads	0.3	0.3	0.0					
Silviculture Liability Expense	49.0	74.2	(25.2)					
Cost of Timber Inventory Harvested – Base	71.2	60.5	10.7					
Cost of Timber Inventory Harvested – D.A	28.3	16.6	11.7					
Development in Progress Write-off	0.8	1.89	(1.0)					



	2003-04 Actual	2004-05 Actual	2005-06 Actual	2006-07 Actual	2007-08 Actual	2008-09 Actual	2009-10 Actual	2010-11 Actual	2011-12 Actual	2012-13 Actual
		Operating Revenues and Expenses (\$millions)								
Gross Revenue	\$185.7	\$266.1	\$273.7	\$273.7	\$243.8	\$145.9	\$117.0	\$133.6	\$136.6	\$175.1
Less: Expenses (capitalized)	(84.7)	(115.9)	(148.9)	(152.7)	(194.8)	(168.8)	(172.4)	(149.1)	(135.3)	(150.6)
Net Revenue (prior to EOI)	\$101.0	\$150.2	\$124.8	121.0	\$49.0	(\$22.9)	(\$55.4)	(\$15.5)	\$1.3	\$24.5
Less Extraordinary Item (note 1)	0	0	0	0	(115.6)	0	0	0	0	<b>\$0.3</b>
Net Revenue (loss)	\$101.0	\$150.2	\$124.8	\$121.0	(\$66.6)	(\$22.9)	(\$55.4)	(\$15.5)	\$1.3	\$24.8
			Annual C	ash Working	g Capital Exp	enditures b	y Activity (\$	millions)		
Administration & Overhead	\$15.2	\$19.7	\$19.9	\$22.7	\$31.9	\$31.5	\$25.4	\$11.4	\$12.7	\$28.9
Salaries	33.6	39.3	44.5	46.1	45.1	45.6	46.3	42.7	41.1	40.9
Planning	0	13.7	8.1	7.3	6.7	5.7	3.3	2.6	3.0	3.3
Sales	23.6	30.4	33.6	27.7	30.3	30.9	22.4	15.9	17.9	22.3
Access	27.9	40.0	53.1	46.3	44.1	45.4	27.3	18.0	20.4	21.4
Silviculture	35.8	39.1	41.9	51.1	60.1	59.8	42.2	30.9	30.8	31.9
Forest Investment Account – LBIP	0	0	0	\$2.3	3.0	5.5	1.8	(0.2)	(0.4)	(1.2)
Total Cash	\$136.1	\$182.2	\$201.1	\$203.5	\$221.2	\$224.4	\$168.7	\$121.3	\$125.5	\$147.5
Capital IM/IT and Equipment	\$0.7	(\$0.4)	\$0.2	\$0.4	\$0.4	\$0.4	\$0.4	\$0.1	\$0.3	\$0.3
Capital Road Construction	\$29.3	\$39.7	\$51.8	\$45.4	\$49.2	\$44.5	\$22.5	\$16.9	\$29.5	\$29.7
Total Capital	\$30.0	\$39.3	\$52.0	\$45.8	\$49.6	\$44.9	\$22.9	\$17.0	\$29.8	\$30.0
		TIMBER VOL	UME OUTPU	JTS (millions	of cubic m	etres)				
Volume Advertised (Mm <sup>3</sup> )	11.7	11.4	14.6	15.2	14.6	16.3	14.7	13.9	13.4	12.5
Volume Sold (Mm <sup>3</sup> )	9.6	9.9	12.6	13.5	11.7	11.4	10.6	11.3	11.1	10.5
Volume Developed (Mm <sup>3</sup> )	12.6	15.4	17.7	16.3	14.9	14.2	11.6	8.9	8.8	10.9
Volume Scaled (Mm <sup>3</sup> )	7.9	10.0	12.9	13.45	13.2	10.0	11.4	10.8	9.4	10.0
Apportionment Volume (rationalized)	0	0	0	0	0	0	0	0	0	0

	2013-14 Actual	2014-15 Actual	2015-16 Actual	2016-17 Actual	2017-18 Actual	2018-19 Actual	2019-20 Actual	2020-21 Actual	2021-22 Actual
		Operating Re	evenues and l	Expenses (\$m	illions)				
Gross Revenue	\$233.9	\$253.8	\$304.6	\$336.3	\$359.1	\$434.3	\$395.0	\$467.2	\$421.8
Less: Expenses (capitalized)	(151.2)	(\$162.9)	(\$170.7)	(\$178.1)	(\$179.5)	(\$189.5)	(\$219.3)	(\$272.3)	(\$230.4)
Net Revenue (prior to EOI)	\$82.7	\$90.9	\$133.9	\$158.2	\$179.6	\$244.8	\$175.7	\$194.9	\$191.4
Less Extraordinary Item (note 1)	0	0	0	0	(9.50)	(23.80)	0	0	(3.3)
Net Revenue (loss)	\$82.7	\$90.9	\$133.9	\$158.2	\$170.1	\$221.0	\$175.7	\$194.9	\$188.1
	Annual C	ash Working	Capital Expen	ditures by Ac	tivity (\$millio	ns)			
Administration & Overhead	\$12.2	\$13.9	\$13.8	\$14.9	\$15.7	<b>\$14.9</b>	\$16.1	\$12.9	\$14.1
Salaries	41.3	41.5	45.1	48.6	50.1	51.4	55.2	58.6	58.7
Planning	3.8	4.7	7.4	7.5	6.6	7.7	6.7	7.0	7.4
Sales *including DA / RVC costs	32.0*	34.1*	38.9*	51.7*	36.4*	65.8*	52.4*	57.3*	36.9
Access	27.3	30.1	36.8	38.9	35.6	44.1	46.0	50.0	45.8.0
Silviculture	32.4	35.0	39.2	38.4	45.3	46.6	51.0	66.1	61.3
Forest Investment Account – (LBIP/Section 108)	(1.5)	(1.7)	(1.5)	(1.3)	(1.3)	(1.8)	(2.8)	(9.0))	(3.1)
*Covid-19 Costs *Flood 2022	0.0	0.0	0.0	0.0	0.0	0.0	0.0	4.4	3.2
Total Cash	\$147.5	\$157.6	\$179.7	\$198.7	\$188.4	\$228.7	\$224.5	\$243.3	\$224.3
Capital IM/IT and Equipment	\$0.2	\$0.4	\$0.1	\$0.1	\$0.4	\$0.5	\$0.4	\$0.6	\$0.3
Capital Road Construction	\$29.0	\$29.2	\$33.7	\$33.7	\$32.2	\$36.7	\$38.5	\$46.1	\$42.5
Total Capital	\$29.2	\$29.6	\$33.8	\$33.8	\$32.6	\$37.2	\$38.9	\$46.7	\$42.8
TIMBER VOLUME OUTPUTS (millions of cubic metres)									
Volume Advertised (Mm <sup>3</sup> )	13.0	14.1	14.5	14.0	11.8	10.07	13.1	12.8	6.8
Volume Sold (Mm <sup>3</sup> )	11.4	13.1	13.0	12.7	10.8	11.4	10.1	10.3	5.6
Volume Developed (Mm <sup>3</sup> )	12.1	11.3	12.6	13.1	10.6	10.6	9.7	9.0	7.2
Volume Scaled (Mm <sup>3</sup> )	11.0	10.4	11.8	10.7	9.6	10.3	8.8	10.4	8.1
Apportionment Volume (rationalized)	0	0	12.8	12.6	12.7	11.0	11.9	11.4	6.2

### **Glossary 2021-22**

**Bid Price** – The price per cubic metre of timber bid by customers during auctions of Section 20 Timber Sale Licences.

Billed Rate – The average revenue obtained per cubic metre of timber harvested and scaled.

**Capitalized Expenses** – The total costs associated with developing and selling the timber harvested in the year, post-sale activities such as harvest conformance; post-harvest activities such as silviculture; and period costs such as administrative overhead and road maintenance.

**Cash Expenditures** – The costs of developing and selling timber inventory for future harvest plus, postharvest activities such as silviculture, and period costs such as administrative overhead and road maintenance.

**Certification** – Forest certification is a voluntary tool available to forestry organizations who want to demonstrate corporate responsibility by having their forest management planning and practices independently certified against a sustainable forest management standard that goes beyond regulatory requirements and takes environmental, economic, and social values into consideration.

**Cruise Based Timber Sale** - A competitively auctioned timber sale where the price is a single total price based on the cruise data for the timber sale rather than a price per cubic metre of timber scaled.

**Customers** – Individuals and/or companies that are registered in the program and others that are not registrants but rely on BCTS' timber as an input to production.

Full-time Equivalent (FTE) – The equivalent of one person working 1,827 hours in one year.

**Goals** – Goals are the ends that BCTS wants to achieve in fulfilling its mandate and mission. Goals are long-range outcomes that guide an organization's efforts in moving toward a desired future state.

**Gross Revenue** – The sum of all BCTS revenue collected from stumpage and annual fees and billings (annual rent, trespass charges, scaling fees and registration fees) incidental to the operation of the program and sale of logs.

**Inputs** – The resources used by the organization to produce its outputs. The key inputs of BCTS are its employees, public forests, and the organization's financial, contracted and partnership resources.

**Key Outcome Indicators** – Key outcome indicators represent key results related to an organization's goals, which often are not directly attributable to its business activities.

**Lump Sum Timber Sale Licence** – A competitively auctioned timber sale where the price is a single total price rather than a price per cubic metre of timber scaled.



**Market Pricing System** – The system used in British Columbia to determine the price of public timber for major forest tenures, based on market value and cost data from BCTS.

**Mission** – Describes the reason for BCTS' existence. It defines what BCTS does, why it does it and for whom.

**Net Revenue** – The remainder of Gross Revenues less Capitalized Expenses – the equivalent of profit to a private sector company.

**Objective** – A broad time-phased accomplishment required to realize the successful completion of a strategic goal. Objectives are specific statements about desired business results.

**Outcomes** – Long-term results of the activities and outputs of the organization. Logic models are used to link outcomes to business activities.

**Outputs** – The deliverables or products produced by the organization. The key outputs of BCTS are the volumes developed, offered, sold, and harvested (scaled).

**Performance Measures** – Measurable factors of significant importance to the organization in achieving the strategic goals and objectives. A performance measure is a quantified, time specific measure used to indicate the degree of success the Ministry has in achieving its goals, objectives, and strategies.

Strategies – The activities that, by their implementation, will lead to the achievement of an objective.

**Targets** – Performance targets express pre-set quantifiable performance levels to be attained at a future date.

**Upset Price** – The starting price for auction bidding on timber sales.

**Values** – An expression of BCTS' core principles and fundamental beliefs that inform the organization's management style, organizational principles, and rules of personal and organizational behaviour.

Vision – A clear, concise, and compelling picture of the organization's preferred future.

Volume Advertised – The timber volume advertised for auction by BCTS.

**Volume Developed** – The volume of timber developed as inventory for sale by BCTS.

**Volume Managed** – The total volume of timber being managed by BCTS. In addition to Section 20 Auction Timber Sale Licences, this includes volumes associated with legacy tenure types awarded by the Small Business Forest Enterprise Program that are still being managed by BCTS (e.g., Section 21 Bid Proposal Sales and Non-replaceable Forest Licences).

Volume Offered – The timber volume offered for sale to customers.

Volume Scaled – The volume of timber harvested by BCTS licensees.

Volume Sold – The volume of timber sold to BCTS' customers.





