

SUMMARY: FILE REVIEW

Of a Critical Injury of a Youth Known to the Ministry in 2019

Circumstances of the Critical Injury

The review examined the case files of a youth who was critically injured. The ministry was providing services to the youth and their family at the time of the critical injury.

Findings

There was no record of planning for the youth in relation to their safety and well-being. Community partners were contacted without the required consents. There was no record of ongoing assessment. The youth was supported by community professionals therefore services from a ministry program did not appear to be necessary. Child protection reports for the youth were received by the ministry but were not assessed as required by policy.

Prior to the case review being finalized the required consents were obtained to allow for contact with community partners.

Actions

The involved Service Delivery Area leadership and the Quality Assurance team developed an action plan to review the policy regarding the process of assessing incoming reports; share the report and discuss the findings; review the complexity of working with community partners; and review the policy regarding planning and consent.

The review was completed in May 2021. The above action plan is due for full implementation in July 2021.