

# SMART ECONOMIC DEVELOPMENT WITH THE STRATEGIC PLANNING TOOLKIT

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### **AGENDA**



1 Introduction

2 A Local Experience

3 Important Considerations

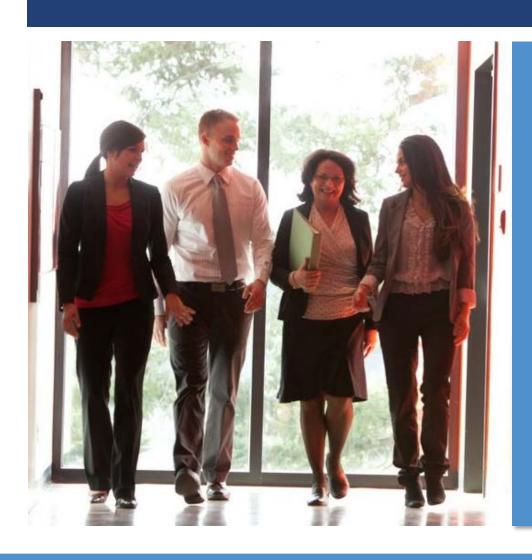
4 Toolkit Walkthrough

5 Questions

### WHAT IS STRATEGIC PLANNING?



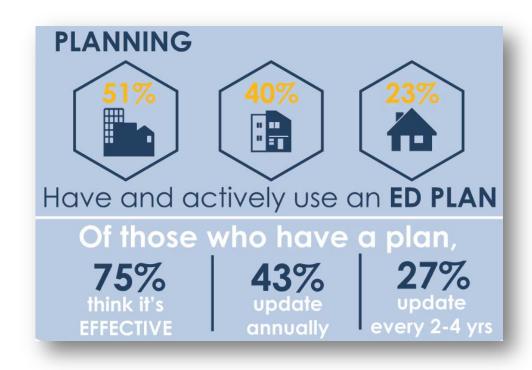
### WHY UNDERTAKE STRATEGIC PLANNING?



- Allows communities to be responsive to funding opportunities
- Coordinates efforts and creates connections and partnerships
- Markets your community and attracts investment
- Gets past the talking
- Helps keep track of what you are doing and if it is making a difference

### **SURVEY RESULTS**





### In partnership:









### **COMMON BARRIERS**

Common barriers to success



- Perception that plans just sit on the self and gather dust
- Might raise unrealistic expectations
- Costs too much to implement
- Been there done that
- Not role of local government to work on economic development
- No interest in growth or change

# DOES THIS DESCRIBE YOUR COMMUNITY?



Plan with no action



Action with no plan



# **INTRODUCING!**



# TOOLKIT PURPOSE



Enable communities to create a concise, measurable and actionable economic development plan



"Surge momentum"



### WHAT DOES THE TOOLKIT PROVIDE?

- ✓ Empowerment of local leaders
- Achievable process regardless of your stage in economic development
- ✓ Break-down of strategic planning process into manageable pieces
- ✓ Self-guided and customizable step-by-step approach
- ✓ Initial self-assessment tailors process to your community's needs
- ✓ Delivers a manageable 8 to 12 page plan
- ✓ Web-based and downloadable

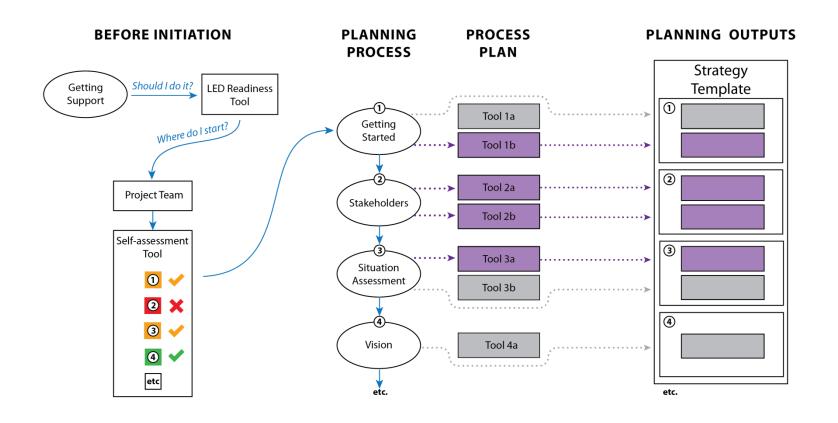
### THREE APPROACHES TO THE TOOLKIT

Community leads own process with existing staff (e.g. EDO or CAO)

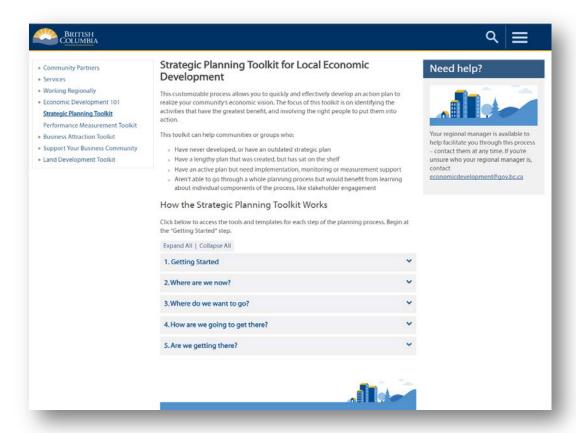
REO Regional Managers assists in facilitating the planning process

Community hires a consultant to facilitate the process (potentially by accessing Rural Dividend Funds - \$10K)

### **TOOLKIT STRUCTURE**



### LIVE DEMO



>>> Launch the Strategic Planning Toolkit





### **THANK YOU!**

# **QUESTIONS?**





Ministry of Jobs, Tourism and Skills Training – history of strategic planning toolkit.

- Approached to participate as a pilot community.
- Worked through a relatively rudimentary plan.
- Participated on a strategic planning working group developing toolbox.



### Prior to toolkit

- No time flying by seat of pants
- No tangible performance measurements
- Unclear whether department's work matched Council's expectations



What we EDO's can't control.

- Price of oil.
- American elections.
- Location of our communities.





### Performance indicators:

• EDO's are faced with pressure to show their value.

Economic Development – Investor Readiness (Marketing)			
Priority Action		Progress Measures	Timeline
Create handouts that promote Campbell River as a preferred place to work, live, visit and invest to do business.		Community Profile Incentives publication Sector Profiles Investor attraction videos Site selection document Others as identified.	Initial package October 2016 Ongoing updates and new materials
Build a marketing plan.		Identify and target markets. Identify advertising priorities.	Ongoing
Maintain a dynamic, up-to- date web and social media presence.		Refresh website with economic development material. Create stand alone economic development Facebook page Actively use social media accounts	Initial Updates September 2016 September 2016
What the future looks like video (as it relates to open access broadband)		Create a Campbell River economic development video focusing on Technology sector.	Ongoing January 2017
access broadbaridy		Create small, social media ready videos.	June 2017



Alignment with Council's/Board's goals:





### Why use toolkit?

- A clear template not reinventing the wheel
- Customizable
- Cost effective



How will we use the toolkit in Campbell River?

Strategic framework.

Elections could trigger a full planning session.



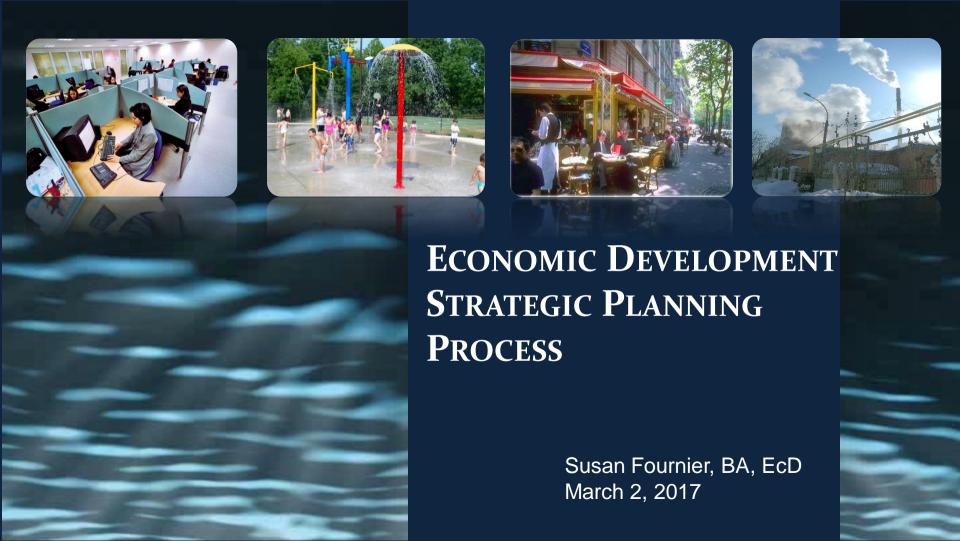


### Keys to Success. . .

- Have a plan . . .(and a plan B)
- Be flexible.
- Stay current with best practices.
- Ec Dev is a team sport.







### **SETTING THE STAGE**

Research your community

Review other organization's plans

Find common goals

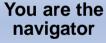
Understand global trends

Share the vision

Inspire!

Your Goal is to develop a path forward

Your team needs to know where they are heading





### WHAT ARE THE COMMON THREADS?

### Review the Strategic Plans / Business Plans of:

- Chamber of Commerce
- Downtown Business Improvement Area
- Community Futures office
- College or University
- DMO, Key Festivals, Cultural Assets (Theatre/ Arts Centre)
- Official Community Plan, ICSP of municipality
- Regional District/County Official Community Plan
- United Way / Social Agencies / Service Clubs

### PAST REPORTS, STUDIES AND PLANS

### Review available reports, studies and plans

- Municipal reports, studies and plans from past decade
- Provincial agencies and department reports and studies
- Ask key organizations if they have recent reports and studies

Reviewing these resources builds knowledge about key assets, opportunities, strengths and emerging trends

### UNDERSTAND LOCAL TRENDS

### HIGHLIGHT COMMON GOALS

- Take note of the top 3 to 5 priorities of each plan
- Identify common goals
- Are there common tactics (workshops, webinars, etc?)
- Do the plans identify past successes? Do they match identified priorities or goals of other organizations/ community?

### UNDERSTAND GLOBAL TRENDS

Global Economic Trends

Global opportunities

- Supply chain
- Logistics
- Export markets

Foreign Investment opps



# **ECONOMIC DEVELOPMENT PLANS**

Local priorities — Global opportunities —

Combining both the local priorities and the global trends and opportunities helps to build a robust economic development plan that is positioned to seize investment opportunities as they arise.





### SUCCESSFUL IMPLEMENTATION

Requires that everyone understands the plan and path forward:

- Community organizations / municipal staff and elected officials
- Business leaders
- Government agencies and programs

### LEAD AND INSPIRE OTHERS

### WHEN INSPIRED:

- Everyone works at their best,
- are willing to tackle challenges,
- become engaged and share accountability for efforts and results.

When inspired and engaged, communities can achieve great results.

### INSPIRING THE COMMUNITY

When we learn what community organizations are working toward, what their goals are, where there might be common purpose and common objectives: the Economic Development Strategic Plan that emerges is a **roadmap** built on partnerships and common purpose.

# EDOS ARE NAVIGATORS

Communities can forge a path forward

- when they know where they want to go

Build a common vision

- by understanding the goals of key community organizations

Consider local goals

- within the context of wider global economic trends

Engage community organizations, maximize their strategic plans and goals

Review, revise the plan as often as needed (like any roadmap, you'll have detours)

Communicate progress, success and changes. Enjoy the journey! Have fun!