# Working with MyPerformance Profile User Guide



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# Introducing MyPerformance Profile

Welcome to the User Guide for MyPerformance Profile, our streamlined online tool designed to record the performance conversations between employees and supervisors. The MyPerformance Profile is the result of a large consultation and on-going design process with BC Public Service employees, supervisors, and Ministry executives. All have asked for a simplified recording tool and process so that the focus is on the actual conversation between employee and supervisor. As you'll see, this tool is user-friendly, intuitive, and clean in its application style. This User Guide is designed to support you in using the MyPerformance Profile.

## How to Use This Document

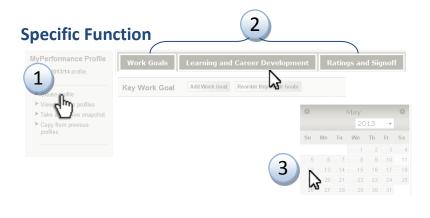
This document has been developed to help you perform some of the basic functions of the MyPerformance Profile tool. You can save it electronically to your computer, or print it off for your reference. Functions common to everyone are at the beginning of the document, and there is a special section at the end for supervisors.

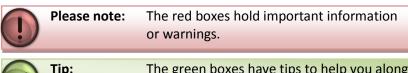
You can navigate through this document using the Table of Contents. Simply click on the line or page number within the Table of Contents that corresponds to the function you would like to view.

Familiarize yourself with the layout of the instructions, described below.

# **Main Function Grouping**

Underneath the main function headings, you will read about the functions available for you to use in MyPerformance Profile. Specific functions belonging to the grouping will then be listed in this section of text.





Tip: The green boxes have tips to help you along the way.

## STEPS TO FOLLOW TO PERFORM THE FUNCTION WILL APPEAR IN THIS BOX.

- 1. First, click the "named" text that the hand is pointing at.
- 2. Second, select one of the tabs the arrow is pointing to.
- 3. Third (and lastly in this case), click the "named" button that the arrow is pointing to.



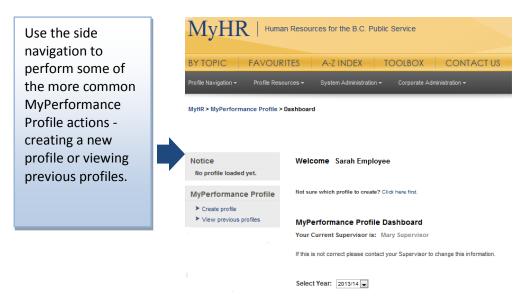
The orange boxes will point you toward resources to help you get the most out of MyPerformance. If you see a hyperlink, you can click on it to go to a new window.

# Navigating to the MyPerformance Profile

To access MyPerformance Profile, your first step is to navigate to the MyHR website.

When you arrive at MyHR, you will see some navigation buttons along the top header of the website, such as "By Topic," "Favourites," and "A-Z Index." Each of these main navigation links will take you to the corresponding page in MyHR, and are common to any webpage on the MyHR website. Click "By Topic," and look for the "Performance Management" section. Once you arrive at the "Performance Management" hub, you will see a link to access MyPerformance Profile.

Enter the "MyPerformance Profile" site and you will see:



## What if I get lost?

You will be able to determine where you are in the Profile by looking at the profile page "breadcrumb" trail indicated underneath the MyHR navigation bar:

#### MyHR > MyPerformance Profile > Dashboard

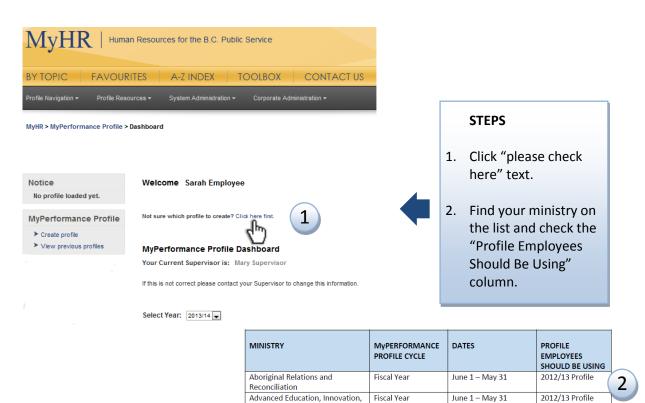
You can click the "MyPerformance Profile" text at any time to get back to the main MyPerformance page.

# **Getting Started**

Getting started with MyPerformance Profile involves creating a brand new profile for the first time. You will want to do this the first time you enter the MyPerformance Profile site. You can create a new, blank profile at any time using the "Create profile" feature. You will want to do this at the start of each performance cycle.

#### **Create Your Profile for the First Time**

**First: Choose the Right Profile for Your Ministry.** You will need to know which performance cycle your ministry has chosen to complete this step. The performance cycle options are calendar year (2014 Profile) or fiscal/operational (2013/14 Profile). Find out your ministry's cycle by following the steps below.



If you know your ministry cycle, use the side navigation on the dashboard page to create your new profile.

Children and Family Development | Fiscal Year

Fiscal Year

Fiscal Year

Calendar Year

June 1 - May 31

June 1 – May 31

June 1 - May 31

Jan 1 – Dec 31

2012/13 Profile

2012/13 Profile

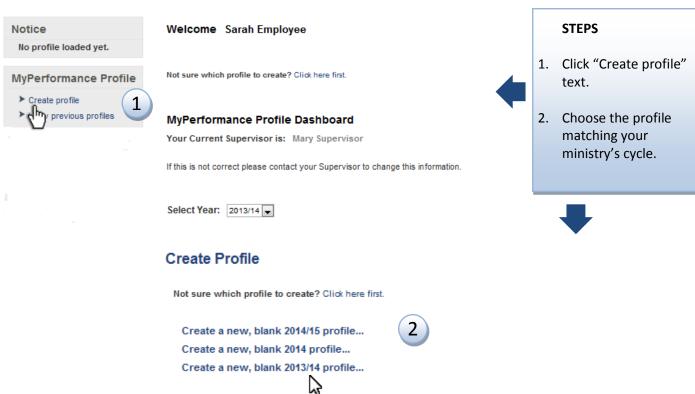
2012/13 Profile

2013 Profile

and Technology Agriculture

BC Public Service Agency

Children and Family Development



## For Returning Users - Create a New Profile

If you have completed and signed off your previous year's profile, you are ready to create a new profile for the next year's performance cycle. If you don't know your ministry's performance cycle, please follow the steps above in **First: Choose the Right Profile for Your Ministry.** Once you know your ministry's cycle, complete the steps as above to create your new profile.



#### Please note:

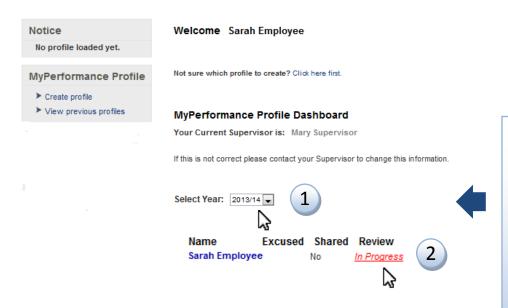
An 'active' profile is a profile that is current and 'in progress'. A profile becomes 'archived' when you create more than one profile within a Ministry cycle or when the profile has been signed off. An archived profile cannot be edited (although information can be copied from it).

#### **Access Your Current Profile**

The easiest way to access a current profile is via the drop down menu on the main page.



MyHR > MyPerformance Profile > Dashboard



- Scroll down the page to the "Select Year" drop down box and find your current year.
- 2. Click the "In Progress" text to open your current profile.

# Working with MyPerformance Profile

There are three main tabs in MyPerformance Profile: "Work Goals," "Learning and Career Development," and "Ratings and Signoff." To display the tabs, follow the steps above to "Access Your Current Profile".



#### **INFORMATION**

- The "Work Goals" tab allows you access to record your key work goals.
- 2. The "Learning and Career Development" tab allows you to record your learning goals.
- 3. The "Ratings and Signoff" tab allows you the optional opportunity to self-assess your performance and provide comments.

# Your MyPerformance Goals

From the "Work Goals" and "Learning and Career Development" tabs, you can record, edit, reorder, and delete your goals.





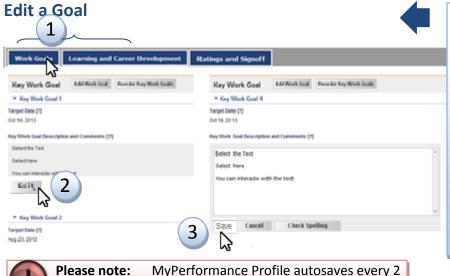
**Tip:** Hover over "[?]" for help text.

#### **STEPS**

- 1. Select the tab where you would like to record your goal. We will use the "Work Goals" tab.
- 2. Click the "Add Work Goal" button.
- 3. Click the calendar icon.
- 4. Select the target or completion date for your goal.
- 5. Enter your goal by clicking in the text box and typing your goal.
- 6. You can click the "Check Spelling" button to check your spelling.
- 7. Click the "Save" button.



Need some help with creating goals? Check out the <u>MyPerformance Guides</u> and the <u>Learning Centre's Performance Management course offerings.</u>



minutes.

#### **STEPS**

- 1. Select the tab where you would like to edit your goal. We will use the "Work Goals" tab.
- 2. Enter your revised goal by clicking edit or somewhere in the text box and typing your goal.
- Click the "save" button.

#### **Delete a Goal**

Please note:



#### **STEPS**

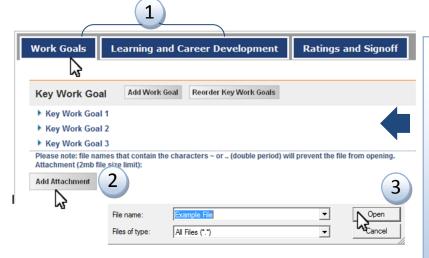
- 1. Select the tab where you would like to delete your goal. We will use the "Work Goals" tab.
- 2. Click the "Delete goal" button next to the goal you would like to delete from your profile.
- 3. Click "OK."



- 1. Select the tab where you would like to reorder your goals. We will use the "Work Goals" tab.
- 2. Click the "Reorder Key Work Goals" button.
- 3. Click and drag the goals to reorder them as you would like them to appear.
- 4. Click the "X" button to close.

# **Enhancing and Publishing Your Goals**

## Add an Attachment to a Goal



#### **STEPS**

- Select the tab where you would like to add an attachment to your goal. We will use the "Work Goals" tab.
- 2. Click the "Add Attachment" button at the bottom of the page.
- 3. Browse for and select the file that you would like to attach, and click "Open."



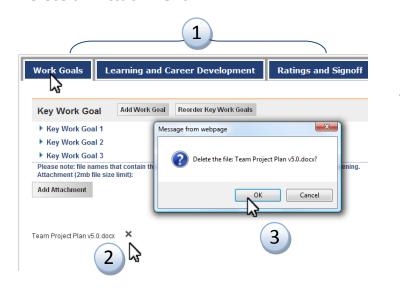
Please note: Each attachment can be no larger than 2MB.



Tip:

This feature supports almost any kind of attachment file type.

#### **Delete an Attachment**



- Select the tab where you would like to delete an attachment. We will use the "Work Goals" tab.
- 2. Click the "close" button next to the attached file you would like to delete.
- 3. Click "OK."



#### **STEPS**

- 1. Click on the "Learning and Career Development" tab.
- 2. Click the text box.
- 3. Enter your goal and comments.
- 4. Click "Save."



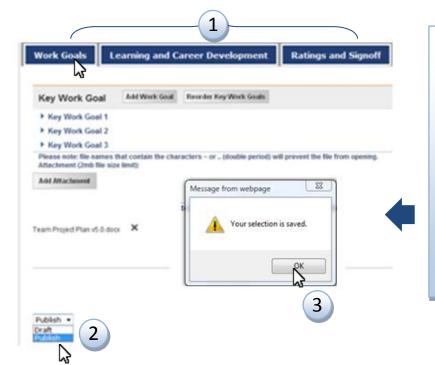
**Tip:** Hover over any field or heading for help.



Please note:

This section is also here to capture reasons you have not chosen learning goals or barriers that prevented you from achieving your learning goals.

#### **Draft and Publish Mode**



#### **STEPS**

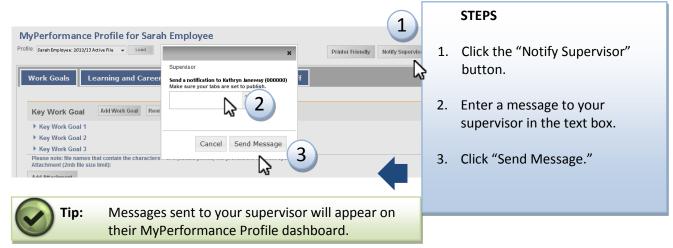
- 1. Select the tab you would like to publish or hide.
- 2. Click the arrow for the "Draft/Publish" drop-down menu and select one of the options.
- 3. Click "OK."



Tip:

Select the "Publish" mode to allow your supervisor to see your goals. Each tab has a draft/publish option.

## **Notify Your Supervisor With a Message**







#### **STEPS**

- Click on the tab that contains the comments you would like to view.
- 2. Your supervisor's comments will appear to the right of your comments.



1

Your supervisor's comments will appear only if they have used the "publish" feature.

# **Access MyPerformance Resources**

We have several resources available to support both supervisors and employees in having effective MyPerformance conversations. You may access them from the top menu of the MyPerformance Profile.





- 1. Go to the top menu on the MyPerformance Profile.
- 2. Click on "Profile Resources".
- 3. Click on the resource you would like to access.

Tip:

Tip:

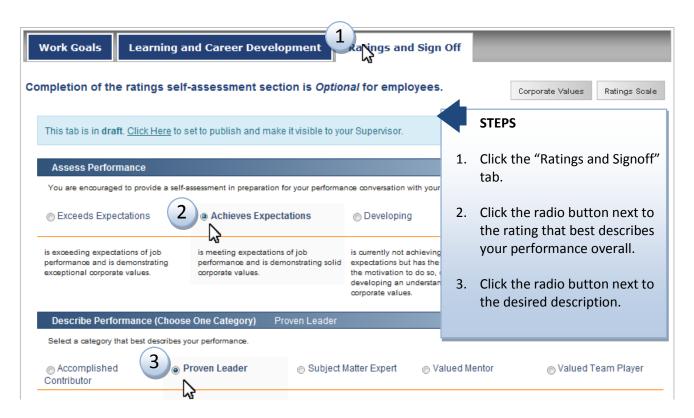
the page to "publish".

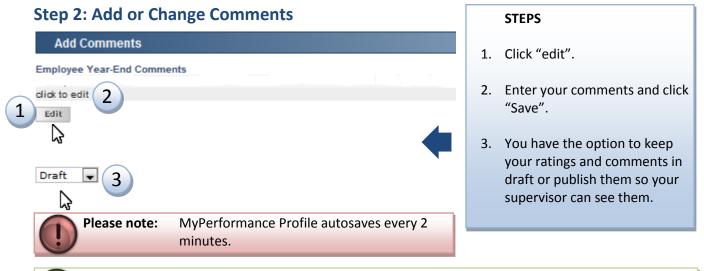
Sign off tab".

# **Understanding Your Rating Profile**

From the "Ratings and Signoff" tab, you can self-assess your overall performance rating (optional), add comments to support your self-assessment, and sign off your profile.

## Step 1: Provide a Self-assessment of Your Performance

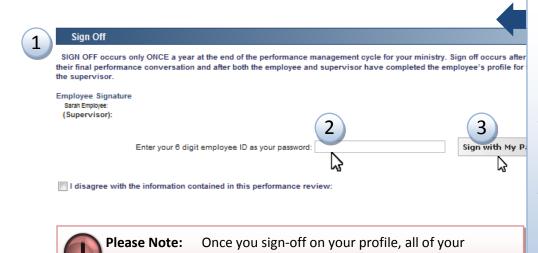




When you are ready for your supervisor to view your rating (optional) and comments, change

There are quick links to Corporate Values and the Ratings Scale at the top of the "Ratings and

## **Step 3: Sign or Unsign Your MyPerformance Profile**



employee.

**STEPS** 

- On the "Ratings and Signoff" tab, go to the Sign off section.
- Enter your 6-digit Employee ID as your password.
- 3. Click "Sign with my Password."

If you are unsigning, it will say "Unsign with My Password".



Please Note:

You can disagree with the information contained in your performance profile by clicking the "Disagree" button after entering your employee ID number. Your supervisor will be notified.



Tip:

After you or your supervisor have signed off, you will both need to "unsign" your profile in order to make any further changes. You do not need to unsign to select "I disagree".



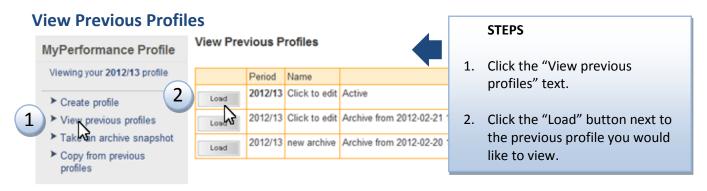
Click the "Corporate Values" and "Rating Scale At-a-glance" text for more detailed information. You find several resources under "Profile Resources" on the top menu of the MyPerformance Profile to support you in having MyPerformance conversations.

# Managing Your Profile

There are several profile management features available to you from the main MyPerformance Profile page. Some of these features include: view previous profiles, archive your profile, copy information from previous profiles, and manage to-do list items.

comments will be published and the profile will be

locked to any further changes by either supervisor or





Tip:

You can use your previously archived profiles to help fill out your current profile, to reflect on your past performance reviews, or any other way you find useful.

# **Copy Items from Previous/Other Profiles**



#### Step 2 of 2: Select the Items to Copy



#### **STEPS**

- 1. Create a profile (Page 5)
- 2. Click the "Copy from previous profiles" button.
- 3. Click the "Select" button next to the profile you would like to copy from.
- 4. Click the check box next to the item you would like to copy.
- 5. Click the "Next Step" button.
- 6. Click "OK."



Another option is to load your previous profile, copy the text you wish to transfer, load your new profile and paste the text.

## **Print or Save Your Profile to Your Desktop**

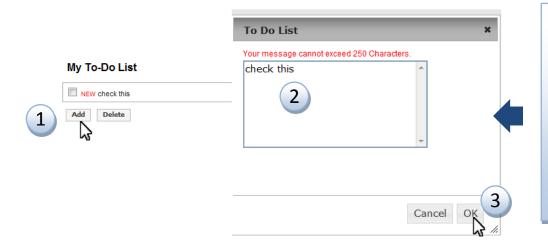


- 1. Click "Printer Friendly".
- Click "Print My Profile" (entire profile), "Print Current Tab Only" (one tab) or "Print Selected Tabs or Sections" (more options).
- 3. To print, look for the print icon on the new window that loads. To save, click "File" on the new window that loads, and then click "Save as" to save a PDF to your desktop (not shown).

# My To-Do List

The "My To-Do List" is a list of reminders. Items will appear on the "My To-Do List" when you manually add them, when your supervisor or employee sends a message to you using the notify button, or when a system administrator sends out a mass item. The "My To-Do List" is viewable from the main MyPerformance Profile page (also called "My Profile Dashboard") if you scroll to the bottom of the page.

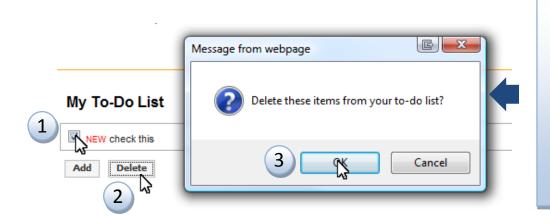
#### Add a To-Do Item



#### **STEPS**

- 1. Click the "Add".
- 2. Enter your text in the "To-Do List" text box.
- 3. Click "OK."

#### **Delete a To-Do Item**



#### **STEPS**

- Select the checkbox beside the item under "My To-Do List" that you want to delete.
- 2. Click the "Delete" button.
- 3. Click "OK"



You can click and drag to highlight and delete more than one item at a time.



Still have questions? Contact MyHR for help.

# **Supervisor Extras**

# Navigating MyPerformance Profile

Supervisors use the same process to access MyPerformance Profile as employees. The supervisor profile has a few extra options from the side navigation and top menu, such as: Copy items for my employees, View overall performance, and View reports.

#### Side navigation:



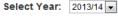
#### **Top Menu Navigation:**

Profile Navigation	Profile Resources
Dashboard	USER GUIDE
View active profile	MyHR - Profile FAQ
View previous profiles	Corporate Values
Take an archive snapshot	Competencies
Copy from previous profiles	Learning Centre Courses
Copy items for my employees	Recognition options for staff
View overall performance View reports	Career Planning

#### My Employees

The section titled "My Employees" gives you a snapshot display of the people on your team for the current year. You can view archived profiles for previous years by clicking on the corresponding year in the dropdown box.

#### My Employees



Name	Excused	Shared	Review
		Jilaieu	Keview
Sarah Employee	No	No	In Progress
James T. Kirk	Yes	No	No 2013/14 profile
Little Cooles			
Hikaru Sulu	No	Yes	No 2013/14 profile

#### **Excused column:**

A "Yes" in this column means that the employee is excused and does not need to create a profile (for example, they are currently on maternity leave). A "No" means he or she is not excused. Click on the current state of that employee's excused status to change it.

#### Shared column:

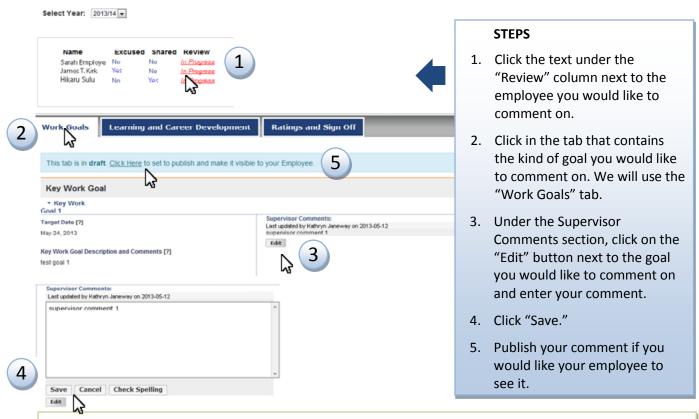
A "Yes" in the shared column means that the employee's profile has been shared with one or more direct supervisors for clear business purposes. A "No" means you have not granted another supervisor access to view the employee's profile. Click on the current state of that employee's shared status to change it.

#### **Review column:**

A date in the review column means the profile is signed off as of that date. An "In Progress" means that a profile has been created and it is not yet complete and signed off. Clicking on the text in the review column will open the employee's profile.

# **Enhancing Your Employees' Goals**

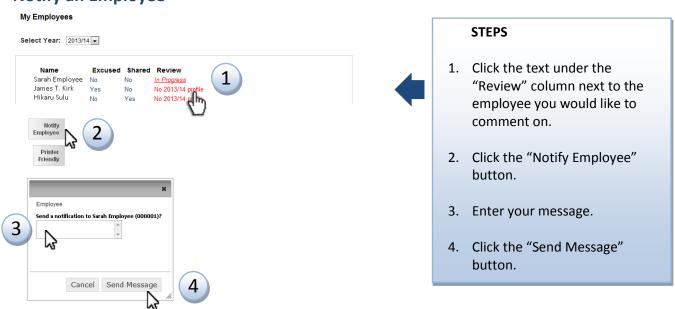
## **Provide Comments on an Employee's Goals**



Supervisors cannot enter or edit employee data.

# **Notify an Employee**

Tip:





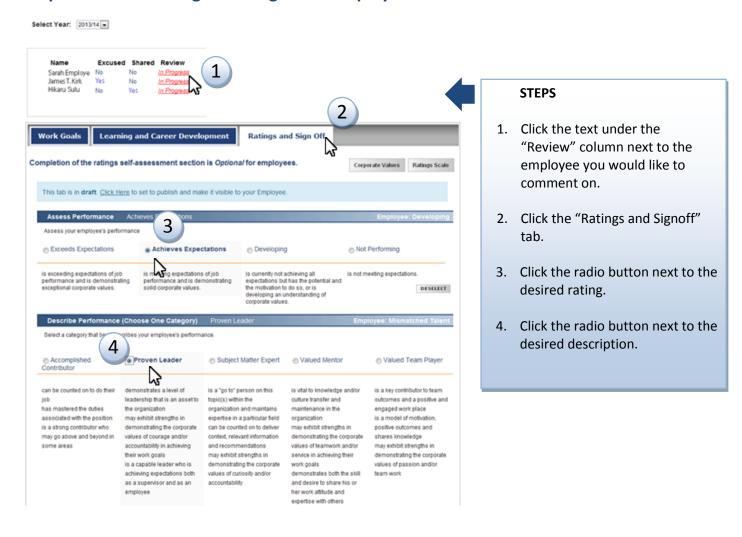
Your employee will see the message in their "To-Do List" when they visit their profile.

Supervisors can view employee data once the employee has published the tab.

# Rating and Signoff of Your Employees' Profile

There are four steps to the rating and signoff process in the "Ratings" tab. In the first step you will rate your employee's overall performance, and in the second step you will provide a specific descriptor of their performance.

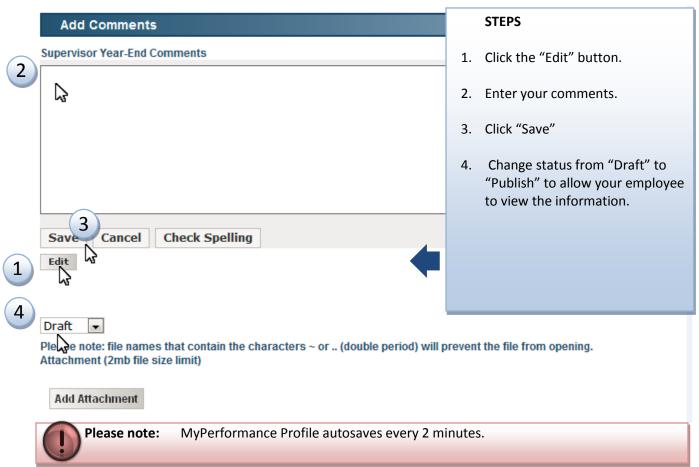
## Step 1: Select or Change a Rating for an Employee





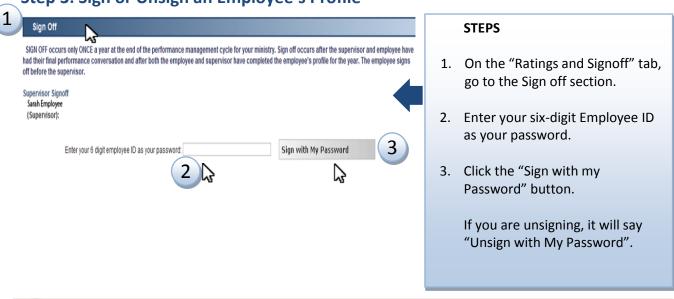
Click the "Corporate Values" and "Rating Scale At-a-glance" text for more detailed information. You find several resources under "Profile Resources" on the top menu of the MyPerformance Profile to support you in having MyPerformance conversations.

Step 2: Add or Change Your Comments to an Employee's Profile



# Step 3: Sign or Unsign an Employee's Profile

**Please Note:** 



Please Note: Once you sign-off on an employee's profile, all of your comments will be published.

Employees must sign their profile before you provide the final supervisors sign-off.

# Managing Your Employees' Profile

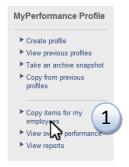
There are several profile management features available to you from the main MyPerformance Profile page. Some of these features include: copy items to employee profiles, view overall performance of employees, excuse and unexcuse employees, and share and unshare employees.

## **Copy Items to an Employee Profile**



- 1. Click the "Copy items for my employees" text.
- 2. Click the "Copy from Employees" text.
- 3. Click the "Select" button next to the profile you want to copy from.
- 4. Click the box next to the profile you would like to copy to.
- 5. Click the "Next Step" button.
- 6. Click the box next to the goal you would like to copy.
- 7. Click the "Copy items from..." button.
- 8. Click "OK."

# Copy Items to a Profile from a Template



#### Select the Source Profile



# Displaying 169 templates:

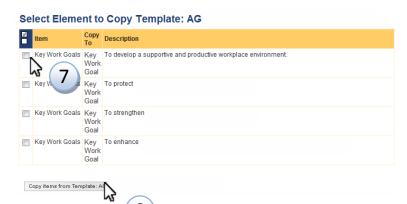
Source	Name	Key Work Goals
Select	A inal Justice Branch - Crown Counsel	8
Sel	al Justice Branch - Office Assistant	2
Select	AG - Criminal Justice Branch - Crown Level 1	3
Select	AG - Criminal Justice Branch - Crown Orientation	1

#### Select the Target

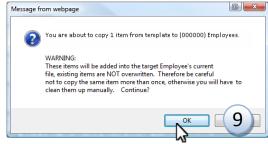


Displaying 3 employee re	porting to	Kathryn J	aneway:	
	Jobtype	Period	File	
Kathryn Janeway	EXM	2013/14	View	
Sarah Employee	ENM	2013/14	View	(5)
mes T. Kirk	ENM	2013/14	View	3
Hikaru Sulu	EXM	2013/14	View	







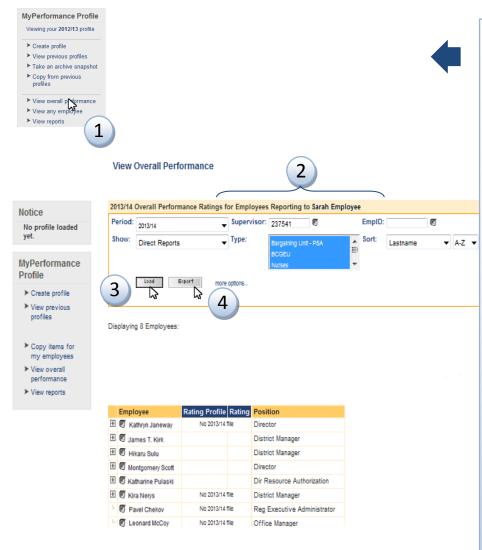




- 1. Click the "Copy items for my employees" text.
- 2. Click the "Select from a template to copy from" text.
- 3. Click the "Select" button next to the desired template.
- 4. Click the "Copy to Employees" option.
- 5. Click the box next to the profile you would like to copy to.
- 6. Click the "Next Step" button.
- 7. Click the box next to the goal you would like to copy.
- 8. Click the "Copy items from Template..." button.
- 9. Click "OK".

## MyPerformance Profile User Guide

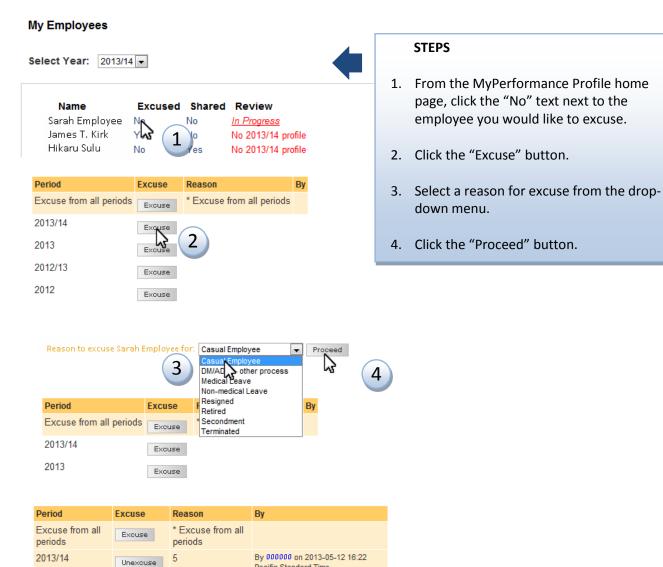
## **View Overall Performance Ratings of Your Employees**



- From the MyPerformance Profile home page, click "View Overall Performance."
- 2. Select your search parameters from the following options:
  - a. Click "Period" to select the desired timeframe.
  - b. Click "Show" to select the group of employees you want to run a report on.
  - c. Click "Supervisor" to select a subordinate supervisor if you would like to run a report for a particular unit within your program area.
  - d. Select "EmpID" to select a particular employee you want to run a report on.
  - e. Click "Type" to narrow the report to one type of position.
  - f. Click "Sort" to identify how to organize the report.
  - g. Click "More Options" to run a report by ministry code or department ID.
- 3. Click "Load" to run the report. Scroll down the screen to view the report.
- 4. Optional: Click "Export" to generate the report in an Excel spreadsheet.

## MyPerformance Profile User Guide

# **Excuse/Unexcuse an Employee**





Tip:

To unexcuse an employee, follow the steps 1 and 2 above, and click "UnExcuse."



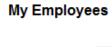
Please Note:

The only reasons employees can be excused are:

Pacific Standard Time

- Employee has retired, resigned, terminated, or is on secondment to another agency outside government,
- Employee is on leave, such as medical, maternity, or deferred salary leave
- Employee is a casual employee, such as temp agency employees (does not include auxiliaries).

# **Share/Unshare an Employee Profile**



Name Exc Sarah Employee No James T. Kirk Yes Hikaru Sulu No

Select Year: 2013/14 ▼



Share with: [Select Supervity] 2

Reason: 

Proceed 4

#### **STEPS**

- From the MyPerformance Profile home page, click the "No" text next to the employee you would like to share.
- 2. Click the "Select Supervisor" text and find the supervisor you wish to share the profile with.
- 3. Enter a clear business reason in the "Reason" text box.
- 4. Click the "Proceed" button.



**Please Note:** You **must** have a clear business reason to share an employee's profile.



Tip:

The share will not end automatically; when the additional supervisor no longer requires access, you must end the share manually. To unshare an employee, follow the steps 1 and 2 above, and click "Stop Sharing."

# **View Reports**

The "View Reports" function allows you to see an overview of your employees' MyPerformance profile status.

#### MyHR > MyPerformance Profile > Dashboard



#### Welcome Sarah Employee



#### Notice

No profile loaded yet.

#### MyPerformance Profile

- ➤ Create profile
- View previous profiles
- Copy items for my employees
- ➤ View overall performance
- View reports

## Important Note on MyPerformance Profile Optio based on your ministry's MyPerformance cycle.

Calendar Year Option: If your ministry is on a calen have a 2012 Profile which should now be signed off, ar

Fiscal/Operational Option: If your ministry is on a fit should already have a 2012/13 Profile or you will need

#### How to create a profile:

- 1. You need to know which MyPerformance Cyc sure, please check here.
- 2. Once you know which Profile to create, then c the gray box.
- 3. The options for Profiles will then appear, and y creates your new Profile.

#### **STEPS**

- Click the "MyPerformance Profile" text to get back to the main page.
- Scroll down on your main dashboard page, or click on "View Reports" in the grey box on the left, to view a summary of your employees (you will see if anyone is excused or shared and the status of each employee's current profile).



## My Employees

Select Year: 2013/14 ▼

Name	Excused	Shared	Review
Kathryn Janeway	No	No	In Progress
James T. Kirk	No	No	No 2013/14 file
Hikaru Sulu	No	No	No 2013/14 file
■ Montgomery Scott	No	No	In Progress
Katharine Pulaski	No	No	In Progress
★ Kira Nerys	No	No	No 2013/14 file
Pavel Chekov	No	Yes	No 2013/14 file
★ Leonard McCoy	No	No	In Progress
Ezri Dax	No	No	No 2013/14 file



Still have questions? Contact MyHR for help.