

# ACCREDITATION UPDATE

March 2024

## ACCREDITED AGENCIES LIST

Currently, there are **251** agencies that receive \$500,000 or more in contract funding from the Ministry of Children and Family Development (MCFD) and/or Community Living British Columbia (CLBC) and are accredited. Additionally, there are **five** agencies that receive less than \$500,000 in MCFD and/or CLBC contract funding that are not required to be accredited and have done so voluntarily and at their own expense. Visit the MCFD Accreditation [website](#) to see all **256 accredited agencies**.

**Congratulations** to the organizations that recently accredited for the first time:

- ◇ 1372256 B.C. LTD. dba STRIVE Support Services
- ◇ John Howard Society of Okanagan & Kootenay
- ◇ Powell River Educational Services Society
- ◇ Robson Valley Community Services Society
- ◇ The Ita Wegman Association of British Columbia for Curative Education and Social Therapy

## ACCREDITATION POLICY AND STANDARDS

A reminder that the MCFD accreditation [policy](#) applies to both MCFD and CLBC contracted service providers receiving \$500,000 or more in annual funding from MCFD and/or CLBC. **All services funded by MCFD and/or CLBC must be accredited during every accreditation site survey.** Accreditation site surveys typically occur once every three or four years, depending on your accreditation body. Reviewing your organization's services to make sure they are included, and meet the right standards, will help prevent scheduling delays.

If you have questions about your organization's MCFD contracts, please contact Jessica McGregor (info below) or your MCFD contract manager. If you have questions about CLBC contracts, please contact your CLBC contract manager.

For questions about the standards or accreditation body policies, please contact your accreditation body. For the Commission on Accreditation of Rehabilitation Facilities (CARF), contact your Resource Specialist, and for the Council on Accreditation (COA), contact Andreas Stocker. Contact information can be found in the CARF and COA updates.

## MCFD VOLUNTEER MENTOR NETWORK

**It is a busy time for the Mentor Network!** Newly accrediting organizations have been working hard preparing for their first accreditation, and many of them are coming up due for a mock site survey this Spring. If you have ever wanted to

learn more about providing accreditation mentorship to your peers, sharing your expert accreditation experience (and even satisfying CARF Surveyor education credit requirements) **please contact Jessica McGregor to find out more about joining the mentor network.**

Mentors are highly qualified professionals who volunteer their time and expertise to support accrediting and accredited organizations in BC. Volunteer mentors provide valuable services, including reviewing an organization's progress in preparing for accreditation, providing consultation on how the organization is conforming to accreditation standards, and conducting mock site surveys. Please contact Jessica McGregor if you are a new or reaccrediting organization interested in connecting with a volunteer mentor.



## CONTACT COA ACCREDITATION

Andreas Stocker, Manager of Accreditation, can be reached at 1-212-871-1949 (direct line), toll free at 1-800-221-3726 (say "Andreas Stocker") or at: [astocker@social-current.org](mailto:astocker@social-current.org)

## PROGRAM ACCREDITATION

As of April 1, 2023, only MCFD and/or CLBC funded services are required to be accredited or reaccredited. This change applies to both newly accrediting and reaccrediting organizations. **Services not funded by MCFD and/or CLBC may be added at the organization's own expense.** There will be no change to the support organizations receive, or their access to the online portal and peer mentorship.

## SOCIAL CURRENT INNOVATIVE IMPACT AWARD

Social Current is seeking competitive submissions for its [2024 Innovative Impact Award](#), which identifies, documents, and celebrates examples of successful approaches to management and service delivery practices adopted by COA accredited organizations. The submission deadline is **March 25**.

## TRAINING AND CONFERENCES

**\*\*Please note that MCFD does not cover the cost of webinars or conferences\*\***

## Introductory webinars, virtual IAT and PQI training

COA Accreditation, a service of Social Current, offers [monthly complimentary live 30-minute webinars](#) providing an introduction to COA Accreditation for organizations seeking accreditation for the first time.

Jessica McGregor  
Accreditation Analyst  
Phone: 778-698-8188

Karen Madison  
Team Assistant  
Phone: 778-698-5023

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COA Accreditation is also offering virtual [Intensive Accreditation Training \(IAT\) Performance and Quality Improvement \(PQI\)](#) in April and December along with in-person sessions in October at the SPARK 2024 conference. For more information about these and other upcoming offerings, please visit: <https://www.social-current.org/events>.

## New Learning Series: *Hardwired for Fear and Connection: The Intersection of Brain Science and Equity*

Social Current's upcoming [three-part learning series](#) will explore the connection between brain science and equity, diversity, and inclusion. Virtual sessions run March 19, April 16, and May 7.

## Convening for Chief Executives

[This in-person conference](#) will be offered May 1-3, 2024, in Detroit, Michigan and offers learning and networking tailored to chief executives of human services organizations. Session topics include effective board governance and AI in human services.

## Save the Date for SPARK 2024

Join Social Current at [SPARK 2024](#), October 21 – 22, 2024 in Denver, Colorado. This in-person event will include important conversations around challenges organizations are facing and showcase insight and expertise from the field. There will also be practical tools for implementing innovative practice, policy, and research. For updates related to SPARK 2024, sign up [here](#) to be notified.

## SOCIAL CURRENT NEWSLETTER

Stay current with *The Current*. [Subscribe](#) to this biweekly e-newsletter offering up-to-date information on Social Current, webinars and conferences, COA Accreditation, and helpful tools and resources.



## CONTACT CARF

The CARF Canada phone number is 1-888-281-6531.

- Penny Gagnon, Chief Advisor, extension 2199 or [pgagnon@carf.org](mailto:pgagnon@carf.org).
- John Richer, Resource Specialist, Employment and Community Services, extension 7112 or [jricher@carf.org](mailto:jricher@carf.org).

Jessica McGregor  
Accreditation Analyst  
Phone: 778-698-8188

- Shar Whitmire, Resource Specialist, Child and Youth Services (CYS) and Behavioral Health (BH) Standards Manuals, extension 7154 or [swhitmire@carf.org](mailto:swhitmire@carf.org).

## ACCESS TO CARF PUBLICATIONS

Organizations covered by the MCFD Accreditation policy can access CARF publications via the [CARF Customer Connect Portal](#). These publications include standards manuals, survey preparation workbooks and the Accreditation Sourcebook. **The 2024 materials are now available.**

## STANDARDS MANUAL CHANGES

Organizations must familiarize themselves with relevant changes in the standards manual every year. Changes to the 2024 standards manuals are in effect for surveys starting July 1, 2024. Please contact your resource specialist (Shar Whitmire or John Richer) with any standards interpretation questions.

## TRAINING

A full list of all 2024 training events is available [here](#). Canadian training events can be found on the "Training Calendar" under "Event Type" (on the lefthand side).

**Please note that MCFD does not cover the cost of webinars.**

## In-person Training Events

[April 30 – May 2, 2024](#) - *Advanced Performance Measurement* (Vancouver, BC)

[May 30 – 31, 2024](#) - *Achieving and Maintaining CARF Accreditation in ECS, BH, & CYS* (Vancouver, BC)

**Your registration fees for in-person training events may be covered by MCFD.** MCFD funded spaces are limited and pre-registration approval is required. For questions about registration and/or MCFD approval please contact Karen Madison at [karen.madison@gov.bc.ca](mailto:karen.madison@gov.bc.ca).

If you are not already on the CARF training event mailing list, please email [kmcnally@carf.org](mailto:kmcnally@carf.org) with the following information: your organization's name and address, your own name, email address and phone number, and which standards manuals (i.e. CYS, ECS, BH, etc.) your organization applies. You will be added for future notifications.

## MOCK SURVEYS

Did you know CARF surveyors can achieve continuing education points by conducting MCFD / CLBC mock surveys? For more information, please contact Debby Holloway at 1-888-281-6531 extension 7125.

Karen Madison  
Team Assistant  
Phone: 778-698-5023