

Ref #: 254966 Date: December 2022

SUMMARY: Child and Family Practice Review of the Critical Injury of a Youth in the Care of the Director in 2020

Circumstances of the Critical Injury

The review examined the ministry services provided to a youth who was critically injured. The youth received guardianship and support services at the time of the critical injury.

Findings

The services provided to the youth partially addressed their needs. In the three months prior to their critical injury, a specific issue for the youth was not resolved. The ministry attempted to support the youth by meeting with them on a regular basis to address their identified needs. The ministry developed a plan to address the youth's specific issue; however, the plan was not followed. Permanency planning did not occur. The youth's specific health needs were not fully assessed, and a treatment plan was not developed. A community practitioner met with the youth multiple times; however, there was no information that goals for service were established.

Prior to the review being finalized the ministry began engaging in a process to address a specific issue that affected the youth, develop a system to document planning for a specific issue, and review guidelines about how to address a specific issue.

Actions

The involved Service Delivery Area leadership and the Quality Assurance team developed an action plan to discuss the need for staff to follow Information Alerts and document the plan to address them when required.

The review was completed in July 2022. The above action plan was fully implemented in October 2022.