



File: 6450-20/FTA
Reference: 266388

August 11, 2021

To: All Forest Licensees

Re: Upcoming Forest Tenures Systems Update – Release Two

The goals of the Integrated Forestry Project (IFP) include the launch of the first suite of new and enhanced products and the overall goal to improve and streamline our core legacy forest tenure systems. This includes the breakdown of the Forest Tenure Administration (FTA) System into smaller more manageable modules and to remove the roads business and subsequent components as well as the FTA Inbox adjudication functions creating two new dedicated systems, namely Resource Roads System (RRS) and the Status and Clearance Service Component (SNCSC).

Release One:

Release one went into the operational production environment on February 1, 2021. This was an extremely complex project involving many interconnected systems and processes. As such, a number of issues were encountered, some of which were unexpected and have been difficult to resolve. In the past few months, we have successfully resolved most of these issues. However, we continue to work towards addressing any remaining issues over the coming months. We thank you for your patience as we work to improve the systems.

One issue that we request your assistance with is a work around for road permit retirements and transfer/reassignment application requests. We are requesting that you do not make an ESF submissions when applying to retire full or partial road permit sections or when applying for a full or partial transfer/reassignment of a road permit section. Instead, please send a request to the district manager as per district processes and once reviewed and approved, the district staff will complete the task in the new RRS. Release Two will address this issue and applying for a retirement or transfer/reassignment of a road permit section will be completed by a Natural Resource Online Services (NROS) Portal electronic application process. More details on this process will be coming soon.

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Release Two:

Release Two is scheduled for deployment into the operational production environment in the late fall/winter of 2021. This release will launch online smart forms that will enable electronic submissions of road use permit (RUP) applications and other notifications, such as Forest Service road modifications and commencement of works online. This is a much smaller release than Release One and will only affect RRS, SNCSC, and the NROS Portal. The release will only require a minor outage over a weekend, thus minimizing the impacts to your business operations.

Training:

Training materials are being developed for and will be available for all impacted users. Attached are two videos to get you familiar with the NROS Platforms and what you can expect to see in Release Two. Virtual training sessions will be offered within the three business areas: North, South and Coast, to support the transition of our current manual business processes into electronic online services prior to the launch of Release Two. Additional information and meeting invitations will be sent out one month prior to the launch.

Proposed Training Schedule:

Area	Users	Topic	Date
North Area	External	Natural Resource Online Services Client Portal webinar	Week 1 Late Fall (Tuesday morning) 1.5 hours
North Area	Internal	Natural Resource Online Services Staff Portal webinar	Week 1 Late Fall (Tuesday morning) 1.5 hours
North Area	Internal	Resource Roads System – Road Use Permit Module	Week 1 Late Fall (Thursday morning) 2 hours
South Area	External	Natural Resource Online Services Client Portal webinar	Week 1 Late Fall (Tuesday afternoon) 1.5 hours

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South Area	Internal	Natural Resource Online Services Staff Portal webinar	Week 1 Late Fall (Tuesday afternoon) 1.5 hours
South Area	Internal	Resource Roads System – Road Use Permit Module	Week 1 Late Fall (Thursday afternoon) 2 hours
Coast Area	External	Natural Resource Online Services Client Portal webinar	Week 1 Late Fall (Wednesday morning) 1.5 hours
Coast Area	Internal	Natural Resource Online Services Staff Portal webinar	Week 1 Late Fall (Wednesday morning) 1.5 hours
Coast Area	Internal	Resource Roads System – Road Use Permit Module	Week 1 Late Fall (Wednesday afternoon) 2 hours

In the meantime, if you have any questions, please contact me at (778) 974-2395, or by email at Chantelle.Abanilla@gov.bc.ca.

Sincerely,



Chantelle Abanilla
Manager, Business Applications
Forest Tenures Branch

Attachment(s)

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pc: District Managers, FLNRORD
BC Timber Sales Managers, FLNRORD
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