



# HOW TO BE A SECURITY OFFICER @WORK AND @HOME

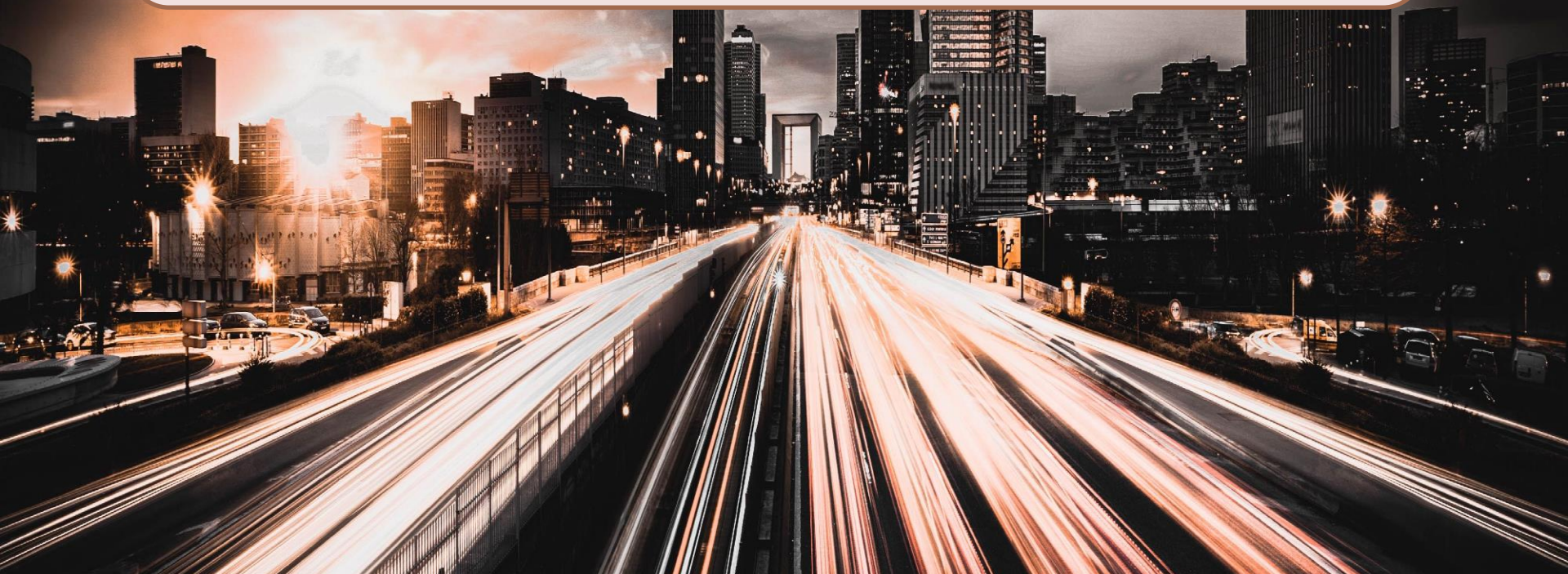
with

Michael Foltinek

Information Security Branch, OCIO



**“The world’s most valuable resource is no longer oil, but data”**





# What is Information Security?

*The protection of information and information systems from unauthorized access, use, disclosure, disruption, modification, or destruction in order to provide confidentiality, integrity, and availability.*

~ NIST



# @WORK





## Information Security = Job Security

“The greatest virtual threat today is not state sponsored cyber-attacks; newfangled clandestine malware; or a hacker culture run amok....”

**“The most dangerous looming crisis in information security is instead a severe cybersecurity labor shortage.”**

- John Reed Stark, former Chief of the SEC's Office of Internet Enforcement



**COME TO THE**  
**DARK**  
**SIDE**



**WE HAVE COOKIES**



# THE REALITY OF DATA BREACHES

DATA RECORDS COMPROMISED IN FIRST HALF OF 2018

3,353,172,708

18,525,816

records lost or stolen  
every day



771,909

records  
every hour



12,865

records  
every minute



214

records  
every second



LESS THAN **3%** of breaches were “**Secure Breaches**” where **encryption** rendered the stolen data useless

# Global Context



BANGLADESH BANK  
Central Bank of Bangladesh



UNIVERSITY OF  
CALGARY



Adobe



Dropbox



PlayStation.



**WHISTLER**  
BRITISH COLUMBIA



JPMorganChase

BRITISH AIRWAYS



MARRIOTT





3.5 million new cybersecurity  
job openings by 2021<sup>1</sup>

3.5M

240M

Almost **500 million** unauthorized  
access attempts to core government  
ministry systems are mitigated  
every day

1%

Losses from cyber attacks  
estimated to cost **1%** of GDP  
per year<sup>2</sup>

66%

Global cybersecurity industry  
forecasted to grow by **66%**  
by 2021<sup>3</sup>

\$6T

Cybercrime to cost organizations  
**\$6 trillion** by 2021<sup>4</sup>

doubled from \$3 trillion in 2015

## Digital Security Landscape

Sources:

<sup>1</sup> 2017 Global Information Security Workforce Study

<sup>2</sup> Australian Cyber Security Strategy 2016

<sup>3</sup> Research and Markets, "Cyber Security Market – Global Forecast to 2021", August 2016

<sup>4</sup> Cybersecurity Ventures



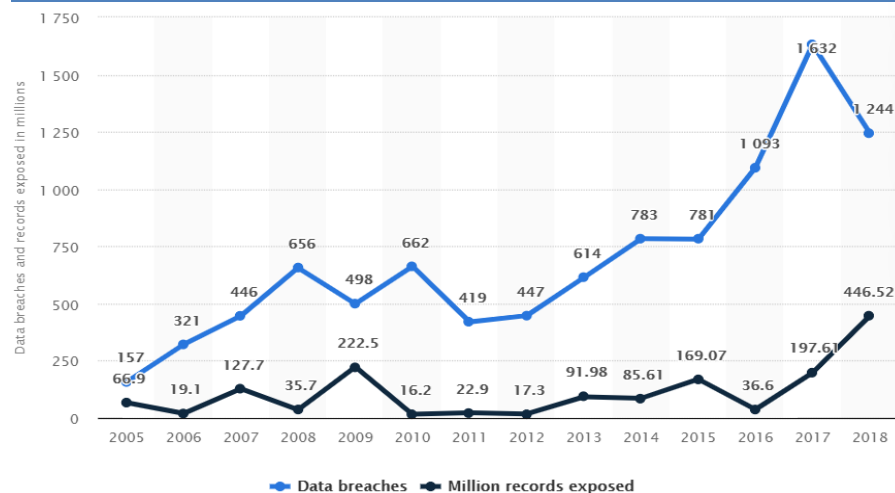
# Cybersecurity has never been more imperative

## Threat Landscape

Cyber attacks are more:

- frequent
- effective
- targeted
- profitable
- persistent
- elusive

## Data Breaches & Exposed Records in the US (millions)



## Business Impacts

- direct impact to citizens
- brand/reputation
- financial loss
- litigation, regulatory
- data breach and loss
- lost/stolen intellectual property

## Why is Public Sector a Target?

- gain economic advantage
- access to personal data (e.g. health), fraud
- trusted launch point against others
- law enforcement, justice/courts
- surveillance



# Why is Information Security Important?

- After surveying 790 IT executives Radware stated that the average estimated cost of a cyberattack for an enterprise was \$1.1 million in 2018—**up 52% from the year before**. That number is expected to rise to \$1.7 million in 2019.

*<https://blog.sucuri.net/2019/10/cost-of-cyber-attacks.html>*



# Why is Information Security Important?

- 60 per cent of small and medium-sized businesses (SMBs) hit by ransomware attacks close within six months.
- Only 32 per cent have the tools to monitor their networks for malicious activity 24 hours a day, seven days a week.
- It's a paradox: Canadian business owners underestimate the threat of cyberattack while simultaneously overestimating how prepared they are to face one.
- "What's happening out there is that all the hackers are targeting small and medium-sized businesses because they know that their skill set and the technology they're using is very basic." Martin Bélanger, Telus.
- <https://www.theglobeandmail.com/business/adv/article-are-you-protecting-your-business-from-cyber-attack/>  
(January 14, 2020)





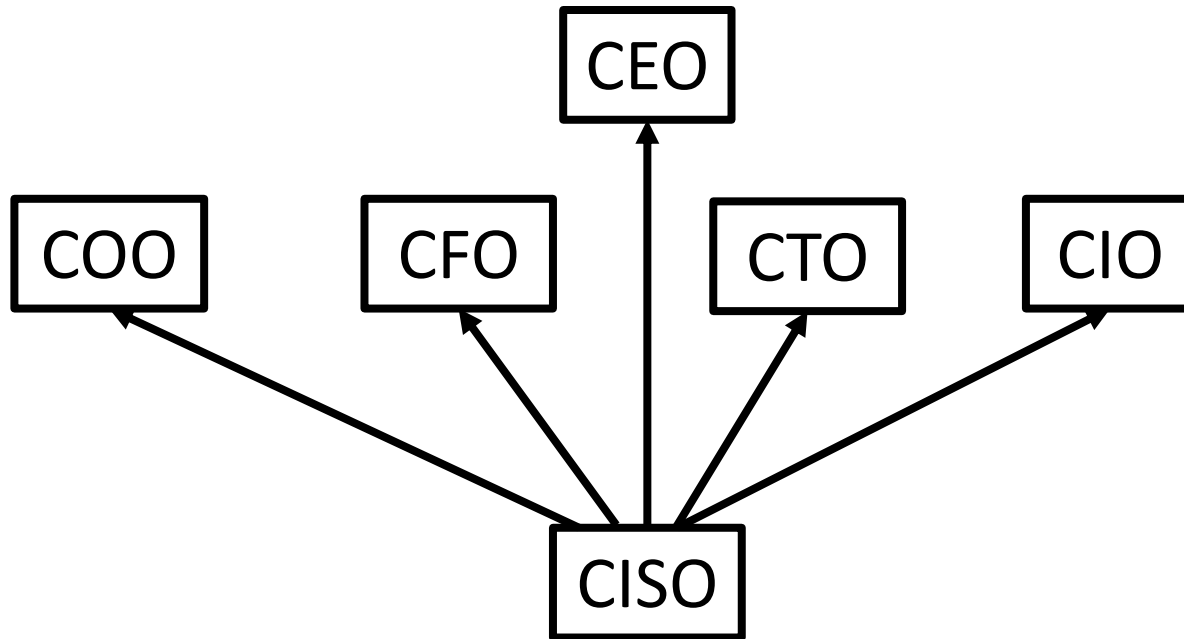
# Why is Information Security Important?

- 97 of the world's 100 largest airports had massive cybersecurity risks
- Just three airports received an A+ and only 15 managed to score an A
- 97% of the websites are deploying outdated web software, 24% had known and exploitable vulnerabilities
- For the 36 airport mobile apps that researchers examined, more than 500 security and privacy issues were found as well as 288 mobile security flaws, with an average of 15 per application.
- Nearly 90% of the airports had data leaks on public code repositories and 503 of the 3,184 leaks are of a critical or high risk that could potentially lead to a breach. Three percent of airports studied had unprotected public clouds with sensitive data available.

<https://www.immuniweb.com/blog/state-of-cybersecurity-top-100-airports.html>



# Information Security in the Organisation





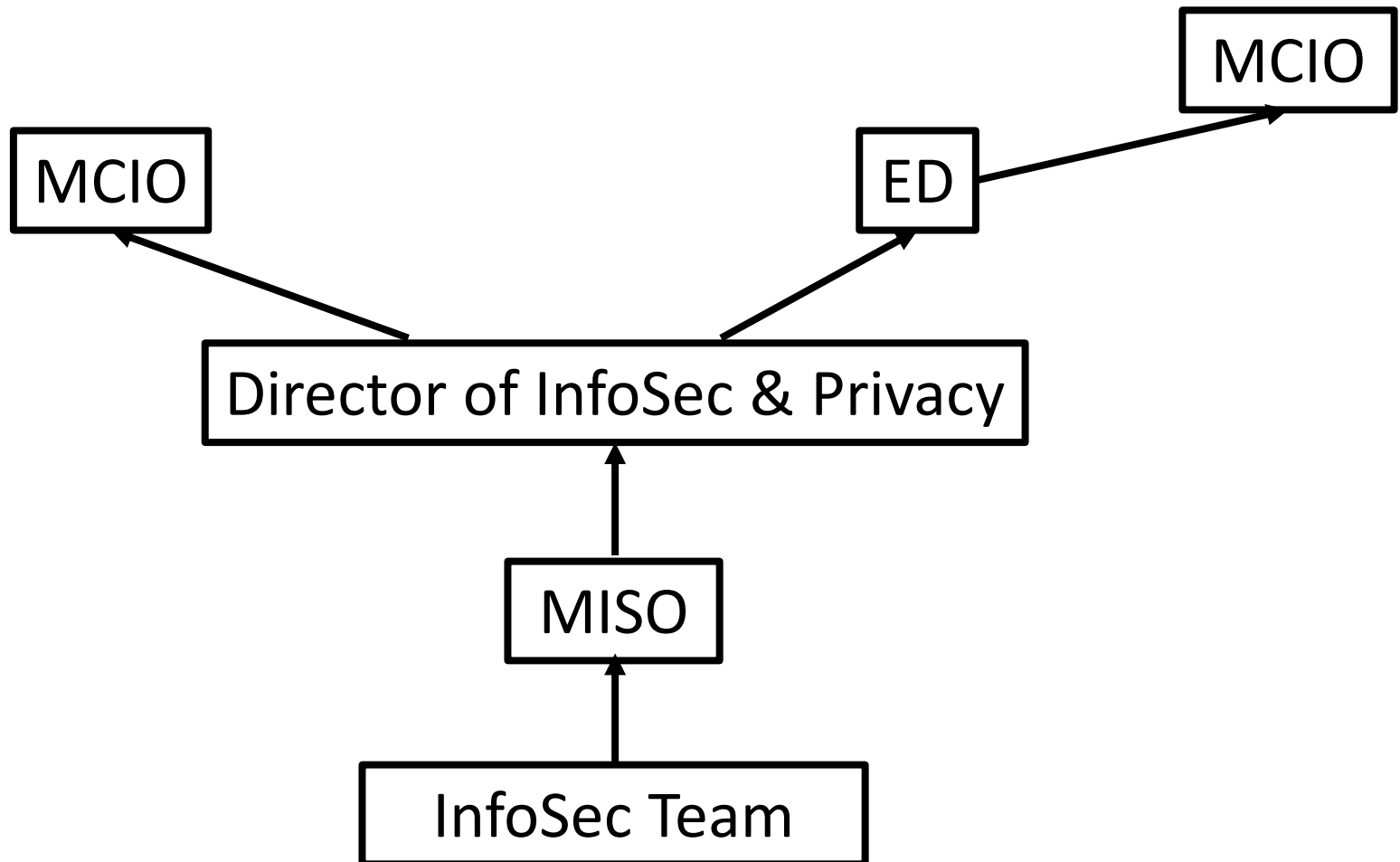
# Information Security in the Organisation

## **Responsibilities of a CISO** *(rafeeqrehman.com)*

- Business Enablement
- Project Delivery Lifecycle
- Budget
- Compliance and Audits
- Legal and Human Resources
- Risk Management
- Governance
- Identity Management
- Security Architecture
- Security Operations
- Selling Information Security internally



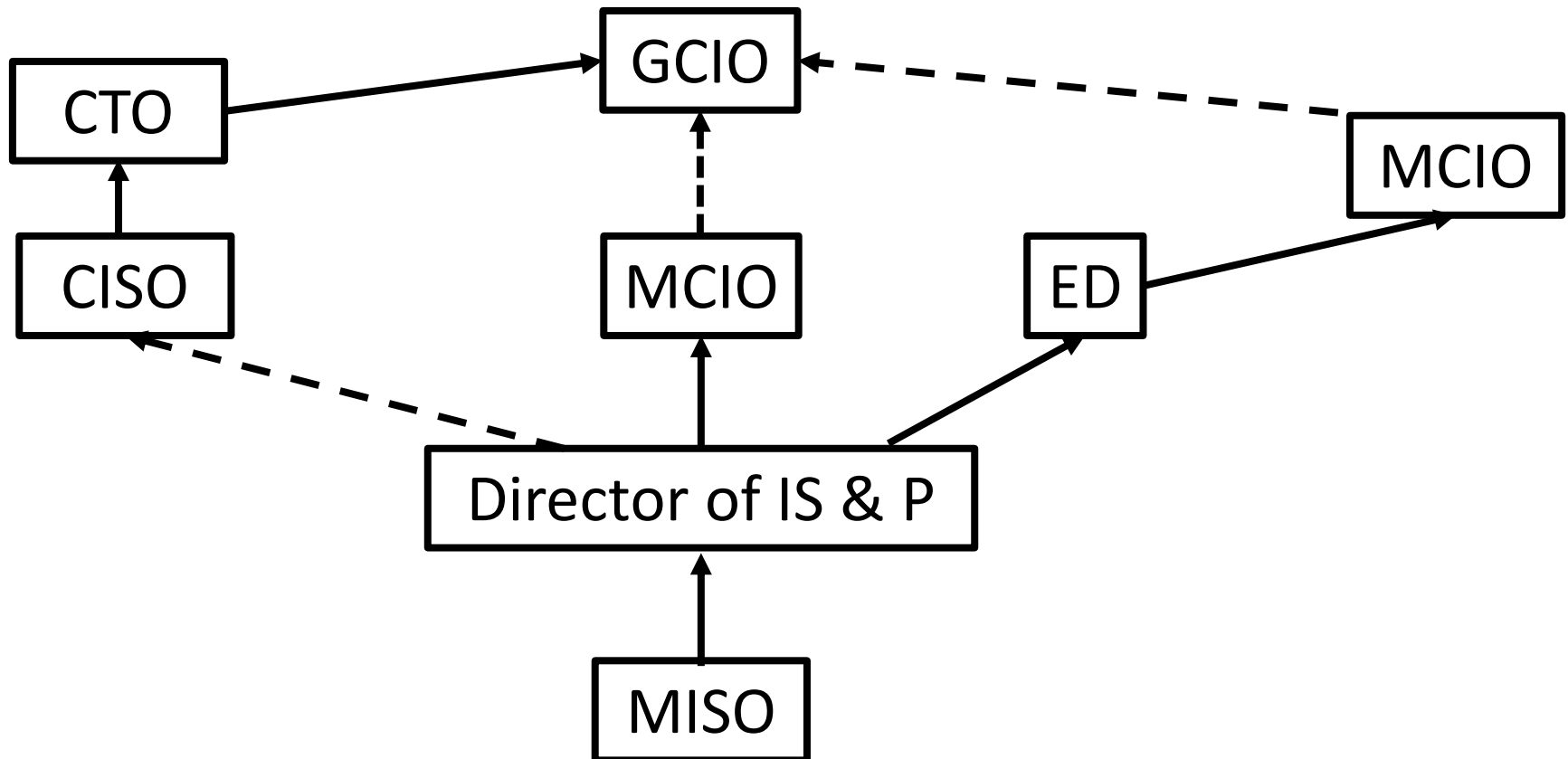
# Information Security in the BC Government







# Information Security in the BC Government





## According to a study by (ISC)2

- Just 42% of respondents indicate that they started their careers in cybersecurity; meaning 58% moved into the field from other disciplines
- 30% of survey respondents are women; 23% of whom have security-specific job titles
- 37% are below the age of 35, and 5% are categorized as Generation Z, under 25 years old
- <https://www.helpnetsecurity.com/2019/11/08/cybersecurity-workforce-skills-gap/>

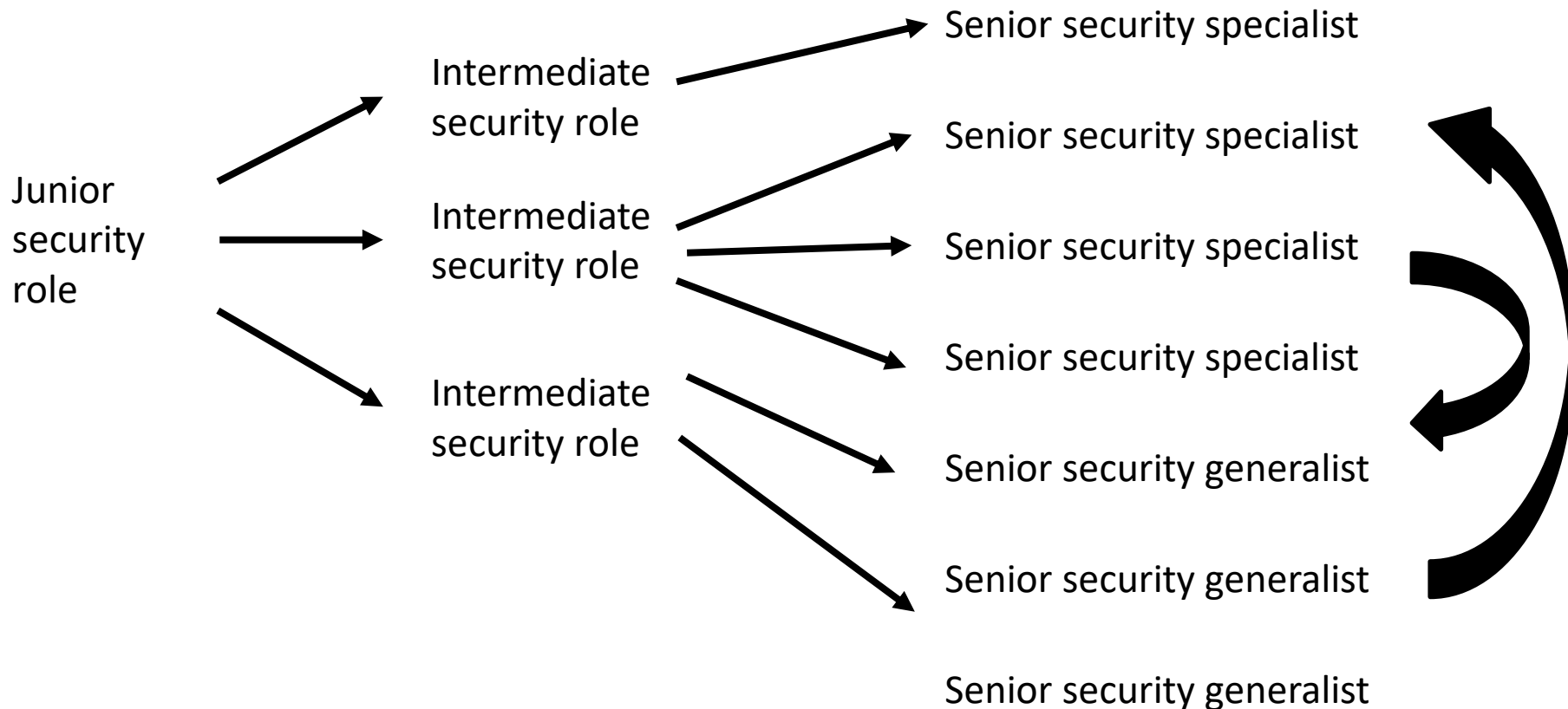


# Getting into Security

- IT operations:
  - IT ops -> security ops, security analyst
- Other parts of the organisation:
  - Auditor -> security
  - Privacy -> security
  - Risk Management -> security
  - Physical security -> security



# Getting into Security







## Getting into Security

- What do you want to do?
- Who do you want to do it for?
  - *Private Sector, Public Sector, Academia?*
- What are your next 3 jobs?
  - *Technical roles or not?*



## Steps to jump start your Security career

- Read Wikipedia articles, tech sites, security blogs
- Find out more about different careers and what security professionals do
- Decide if you're still interested
- Talk to security professionals you know, and ask more questions
- Join a local Meetup group focused on security and ask questions



## Steps to jump start your Security career

- Join a professional organisation like ISACA
  - Events are great places to volunteer, network, learn, and get involved
- Consider finding a mentor
- Identify the required education, experience, skills, certifications
- Consider taking free online courses and learn the jargon



## Steps to jump start your Security career

- Take advantage of free materials
- Experiment at home
- Research and read a variety of material
- Consider taking paid courses online or in classroom
- Consider attending conferences
- Consider pursuing relevant certifications
- Consider ways to get work experience

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## Jump start your Security Career

### Are you interested in a career as a security professional?

The world is more digital then ever before. A 2018 report from [CIRA](#) found that 54% of Canadians owned more digital devices. With all these connected devices, Canadian citizens and businesses face a greater chance than ever before of having a data breach. As the risk posed by cyber criminals increases, as do the career opportunities in Information Security. Currently there is a forecasted global shortage of 3.5 million cyber professionals by 2021 and in Canada alone we are estimated to require 8,000 by 2022.

A career in cybersecurity is not only an in demand job, it is also one that is rewarding and challenging. As a cybersecurity professional you get the opportunity to work in a constantly evolving environment, dealing with new technologies and systems that go on to serve millions and millions of users. As a professional in this field you will be dealing with technologies that can span from robots, to cars, to websites, the variety is endless.

Due to the variety of work that security professionals do, their backgrounds are quite diverse. Not every security professional requires significant technical knowledge. In Canada there is no 4 year cybersecurity degree, though there are diplomas and masters programs. Approximately half of security professionals will have a computer science or engineering degree. Others spent a lot of time on the help desk or other IT roles. Still others have little or no experience. Careers in security are often not suggested by academic advisors and counsellors because there is no defined path to become a security professional.

On this page we outline some tips to help you educate yourself and take the next step towards a career as a security professional.





## BC Government values:

Teamwork

Curiosity

Passion

Courage

Accountability

Service



## Soft Skills and Success Factors

- Empathy
- Humility
- Integrity
- Confidence
- Pragmatism
- Flexibility
- “Agile”

### **DON'T:**

Righteousness

Arrogance

Hysteria

“Chicken Little” thinking



**The changing faces  
of cybersecurity**  
Closing the cyber risk gap

Cyber Risk ●



Defender



Scientist



Sleuth



Hacker



Firefighter



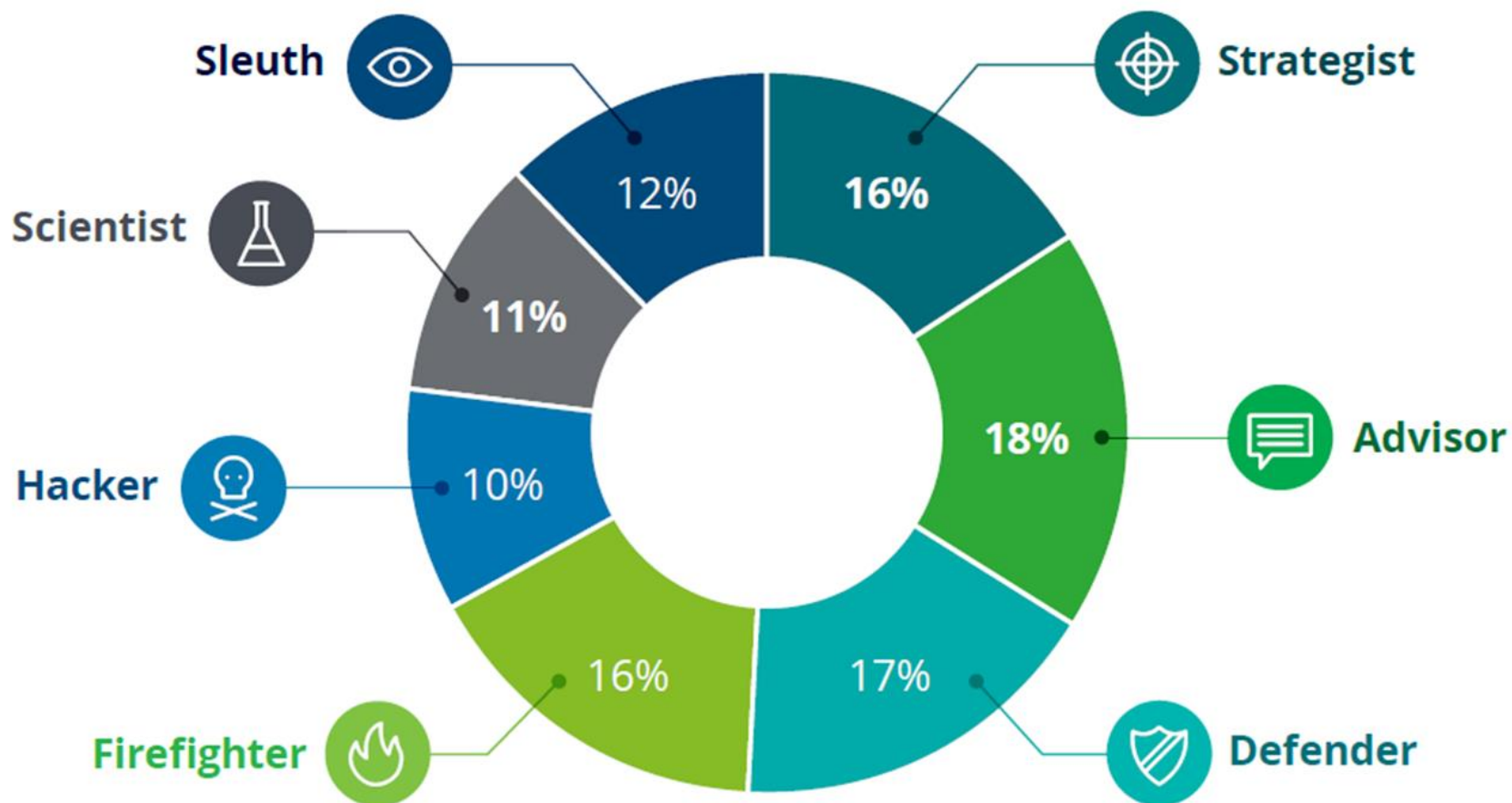
Strategist



Advisor



Figure 12: The composition of Canada's cyber workforce



Hardest to find today:



Strategist



Scientist

Expected to grow the most in importance:



Strategist



Scientist



Advisor





# Scientist



*Performs specialized analysis of threat intelligence, and cryptographic and security information to improve security posture*

## Capabilities



Critical thinking



Quantitative



Threat mindset

## Knowledge and skills

1. Intelligence analysis

2. Data science

3. Cryptography

## Common roles

- Threat intelligence analyst
- Cyber analytics manager



# Strategist

## Capabilities

- |   |  |
|---|--|
|  Influence  |  Communication  |
|  Leadership |  Ethical impact |

## Knowledge and skills

1. Business acumen
2. Policy, legal, regulatory
3. Security architecture
4. Security risk management

## Common roles

- Chief information security officer
- Cyber strategy analyst
- Cyber policy analyst
- Cyber communications analyst
- Cyber program/product manager

*Provides  
cybersecurity  
management,  
direction, and  
advocacy*





# Advisor

*Advises on  
the concept,  
design, and/  
or building  
of secure  
systems and  
networks*

## Capabilities



Critical thinking



Quantitative



Communication



Influence

## Knowledge and skills

1. Security risk management
2. Security architecture
3. Policy, legal, regulatory
4. Business acumen

## Common roles

- Security architect
- Security risk analyst
- Application security analyst



# Defender

## Capabilities



Judgment



Collaboration



Threat mindset

## Knowledge and skills

1. Infrastructure security
2. Security tools administration
3. Security risk management
4. Security architecture

## Common roles

- Systems security analyst
- Security administrator

*Supports,  
administers,  
and maintains  
the security of  
systems, data,  
and networks*





# Firefighter

*Identifies,  
analyzes,  
and mitigates  
threats to  
internal  
systems,  
data, and  
networks*

## Capabilities



Agility



Judgment



Critical thinking



Threat mindset

## Knowledge and skills

1. Security incident management
2. Security tools administration
3. Infrastructure security
4. IT administration

## Common roles

- Cyber analyst
- Security engineer
- Cyber incident responder
- Vulnerability analyst
- Security operations centre manager





*Conducts specialized threat detection and deception activities to identify and mitigate cybersecurity risks*



# Hacker

## Capabilities



Threat mindset



Critical thinking



Creativity



Ethical impact

## Knowledge and skills

1. Penetration testing
2. Computer forensics
3. Infrastructure security
4. Threat modelling

## Common roles

- Cyber operator
- Threat hunter



*Investigates  
cybersecurity  
events or  
crimes  
related to  
systems,  
networks,  
and digital  
evidence*



# Sleuth

## Capabilities



Threat mindset



Critical thinking



Social awareness



Ethical impact

## Knowledge and skills

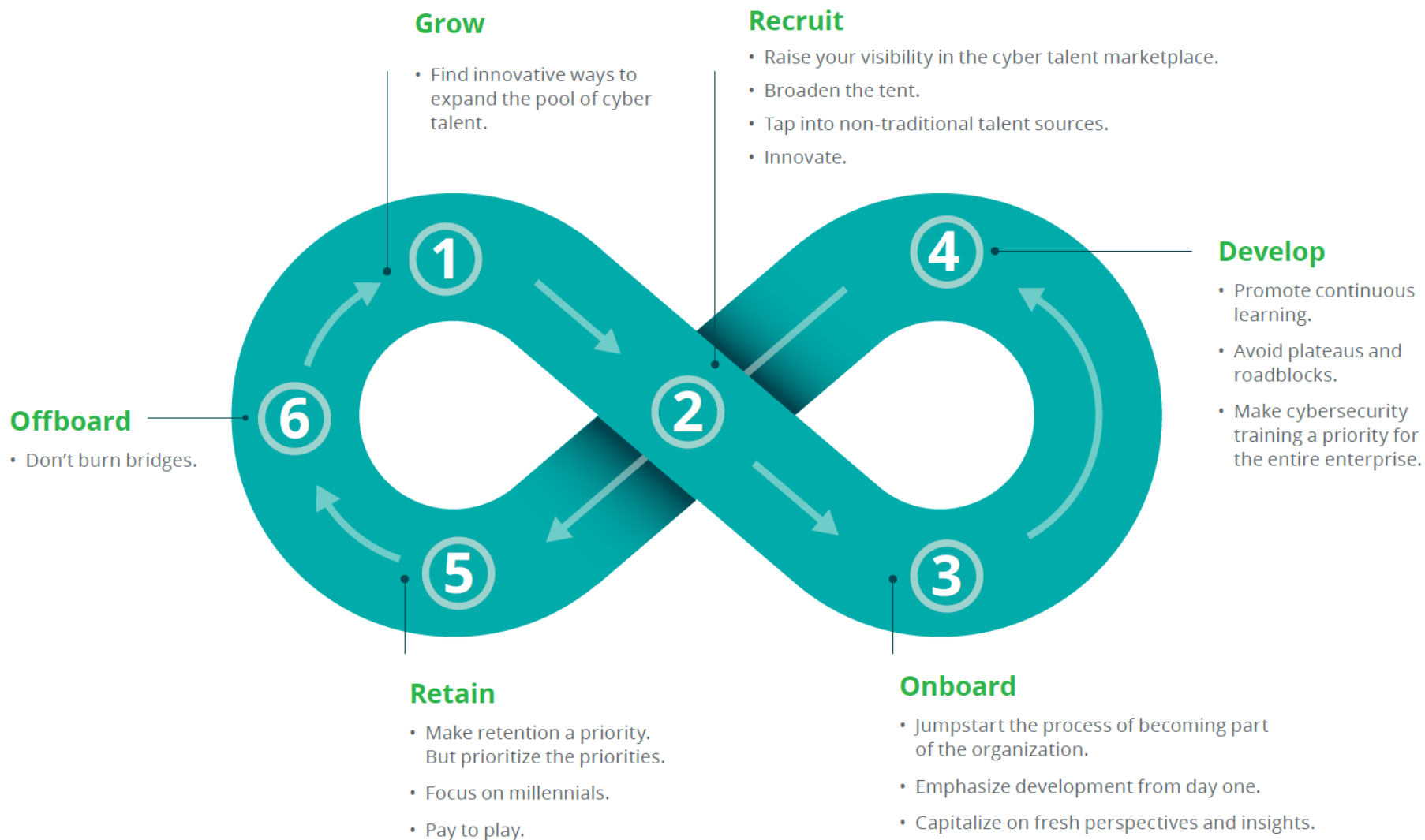
1. Computer forensics
2. Security incident management

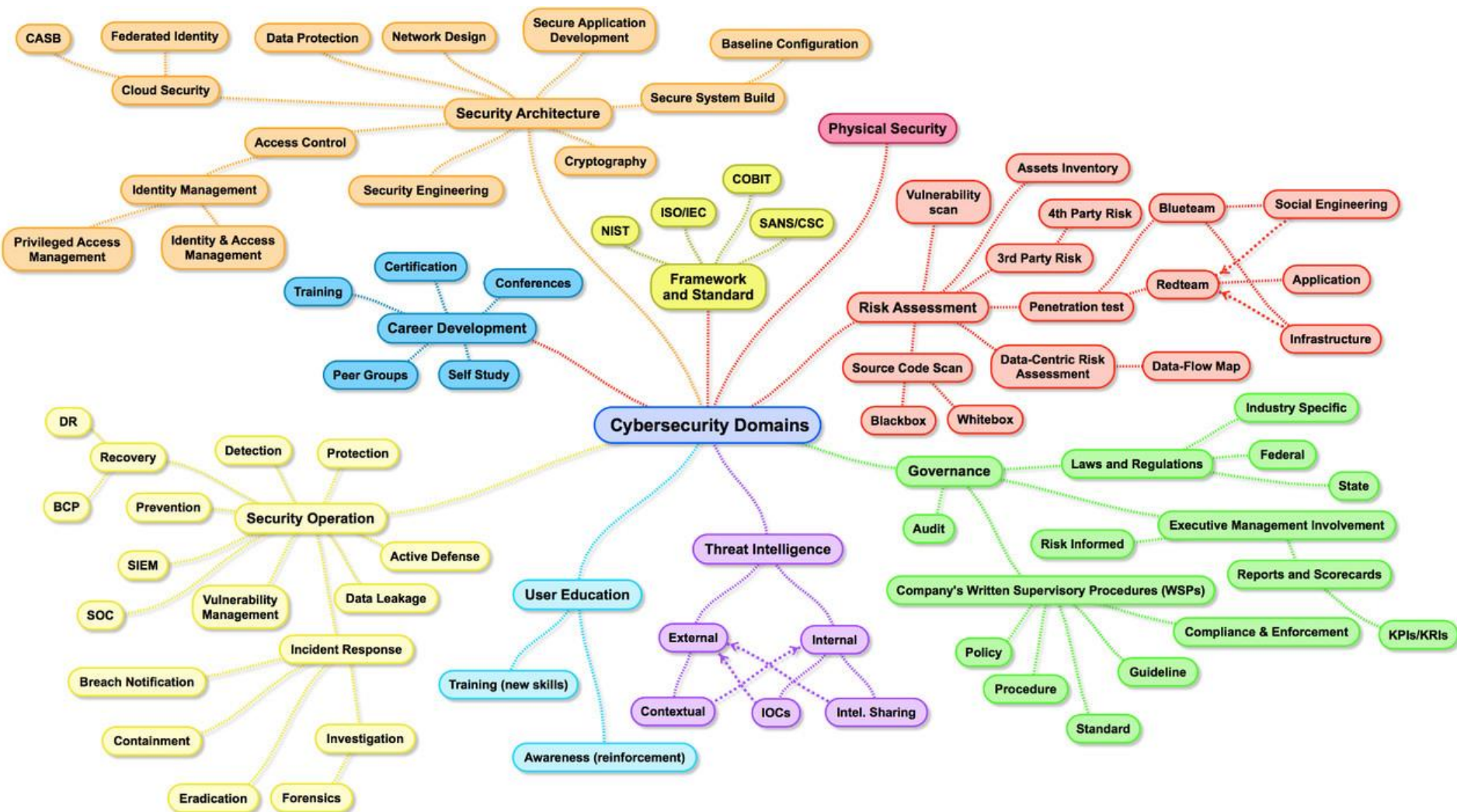
## Common roles

- Cyber forensics analyst



Figure 13: The talent life cycle model

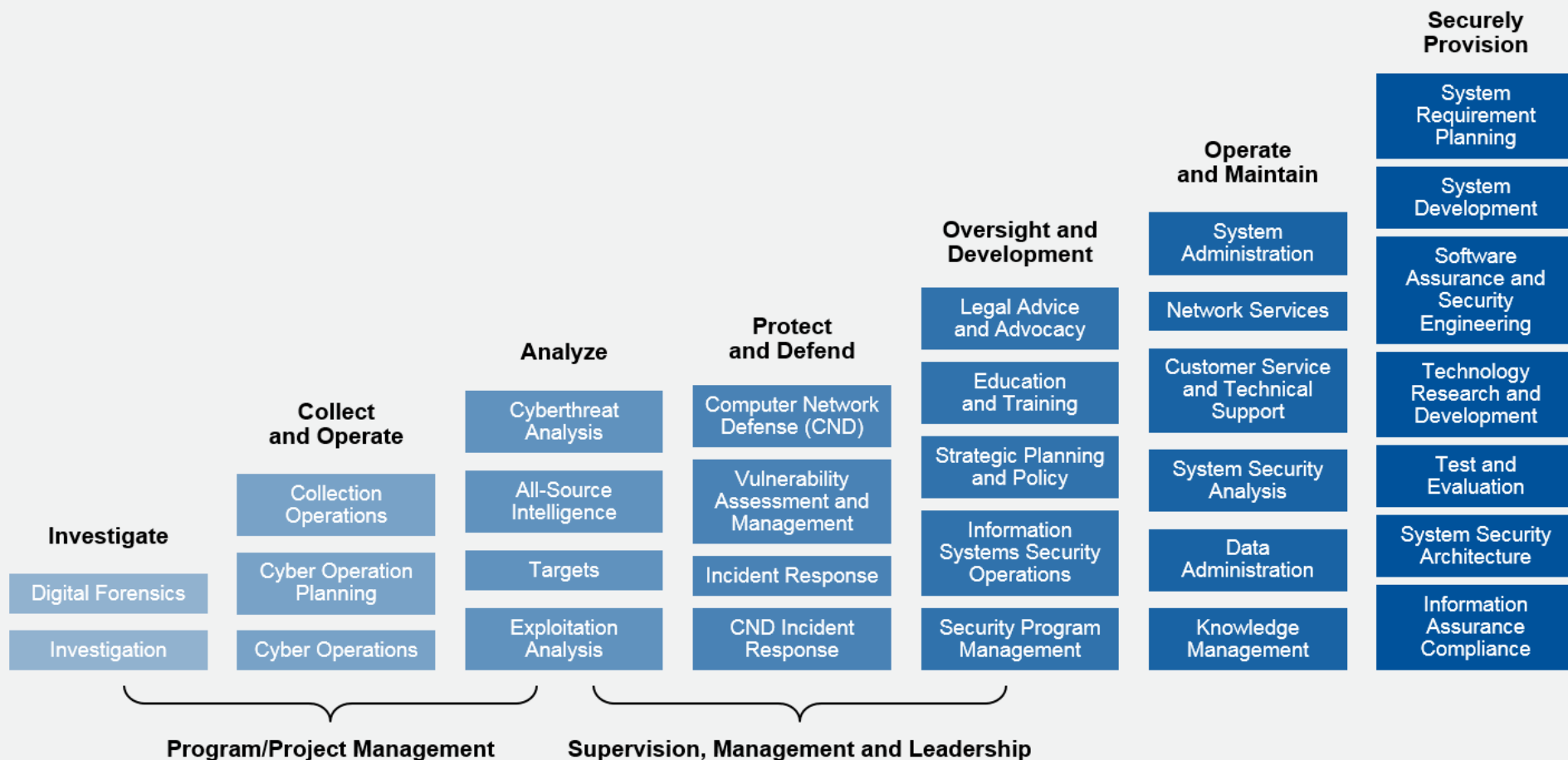




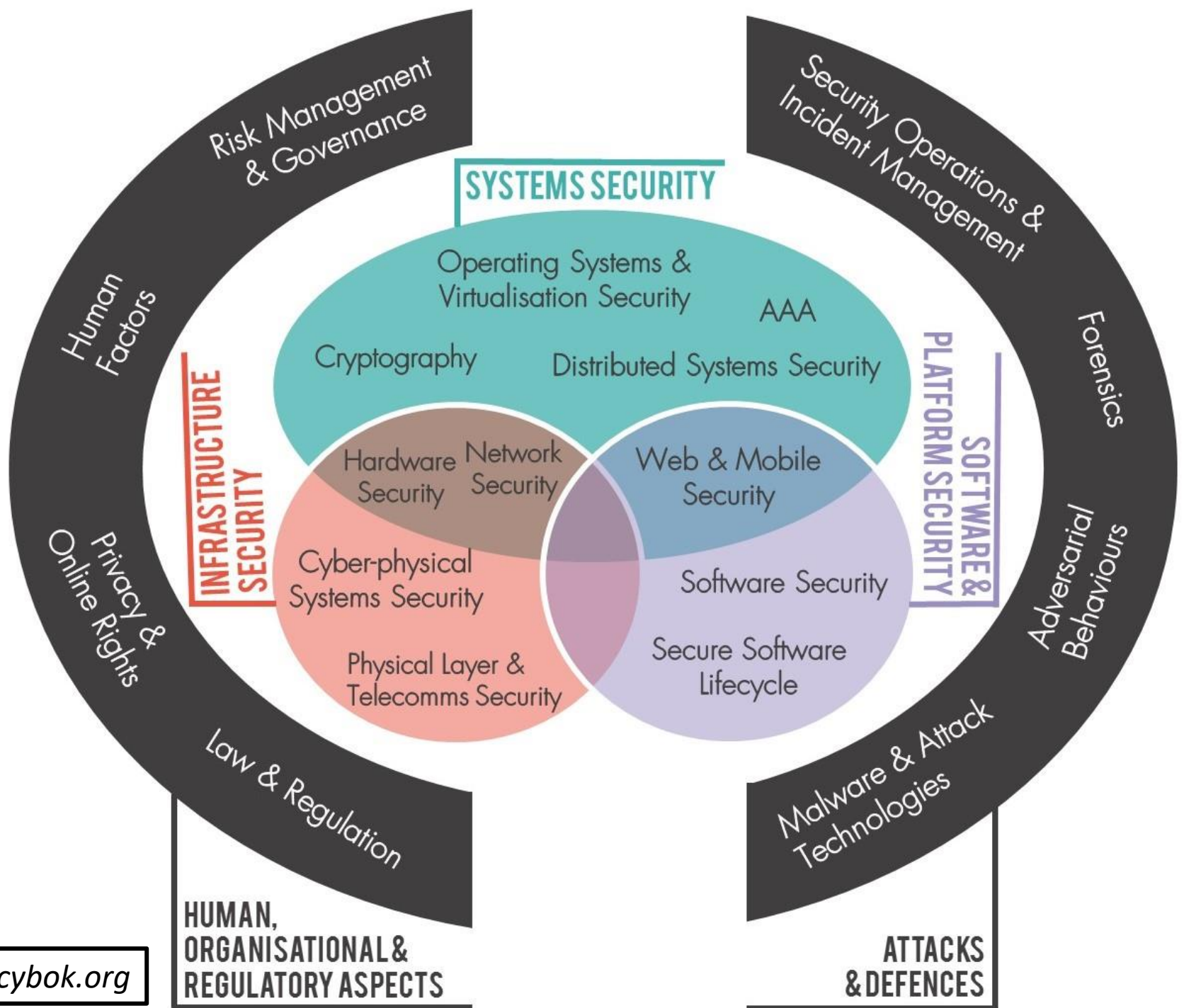




## Cybersecurity Roles Spectrum









- Are there work streams that might be better handled through alternative sourcing or managed services?
- Can cognitive technologies and automation (e.g., automated detection of threats) be used to reduce human involvement?
- Can skills be combined in new ways to solve difficult problems and drive innovation?



# MISO Responsibilities



## MISO Responsibilities

Knowing the information security policy and standard requirements and communicating them within their ministries





# MISO Responsibilities

Assisting  
business areas to  
understand and  
comply with  
information  
security policies  
and standards





# MISO Responsibilities

Ensuring that procedures to support day-to-day security activities are per the Information Security Standard



# MISO Responsibilities

Co-ordinating  
information  
security  
awareness  
and  
education  
activities and  
resources for  
their ministry







# MISO Responsibilities

Providing  
up-to-date  
information  
on issues  
related to  
information  
security



# MISO Responsibilities

Facilitating  
business  
areas with  
conducting  
Security  
Threat and  
Risk  
Assessments





## MISO Responsibilities

Providing  
advice on  
security  
requirements  
for information  
systems  
development  
and  
enhancements







## MISO Responsibilities

Co-ordinating  
ministry  
information  
security  
initiatives with  
cross-  
government  
information  
security  
initiatives





# MISO Responsibilities

Providing  
advice on  
emerging  
information  
security  
standards  
relating to  
ministry  
specific lines of  
business



# MISO Responsibilities

Raising  
ministry  
security  
issues to the  
cross-  
government  
information  
security  
forums





## MISO Responsibilities

Investigate  
reported  
information  
security  
events to  
determine if  
further  
investigation  
is warranted





## MISO Responsibilities

Address  
IT  
Security  
related  
audits





## MISO Responsibilities

Assessing and  
Addressing  
Information  
Security  
Vulnerabilities





# MISO Responsibilities

Perform  
Ministry  
Security  
Assessments  
Using  
Defensible  
Security  
Framework





# @HOME



# Secure your “smart” devices



# Check for software updates



Connect & Activate  
Cable Modem

Connect WiFi Router



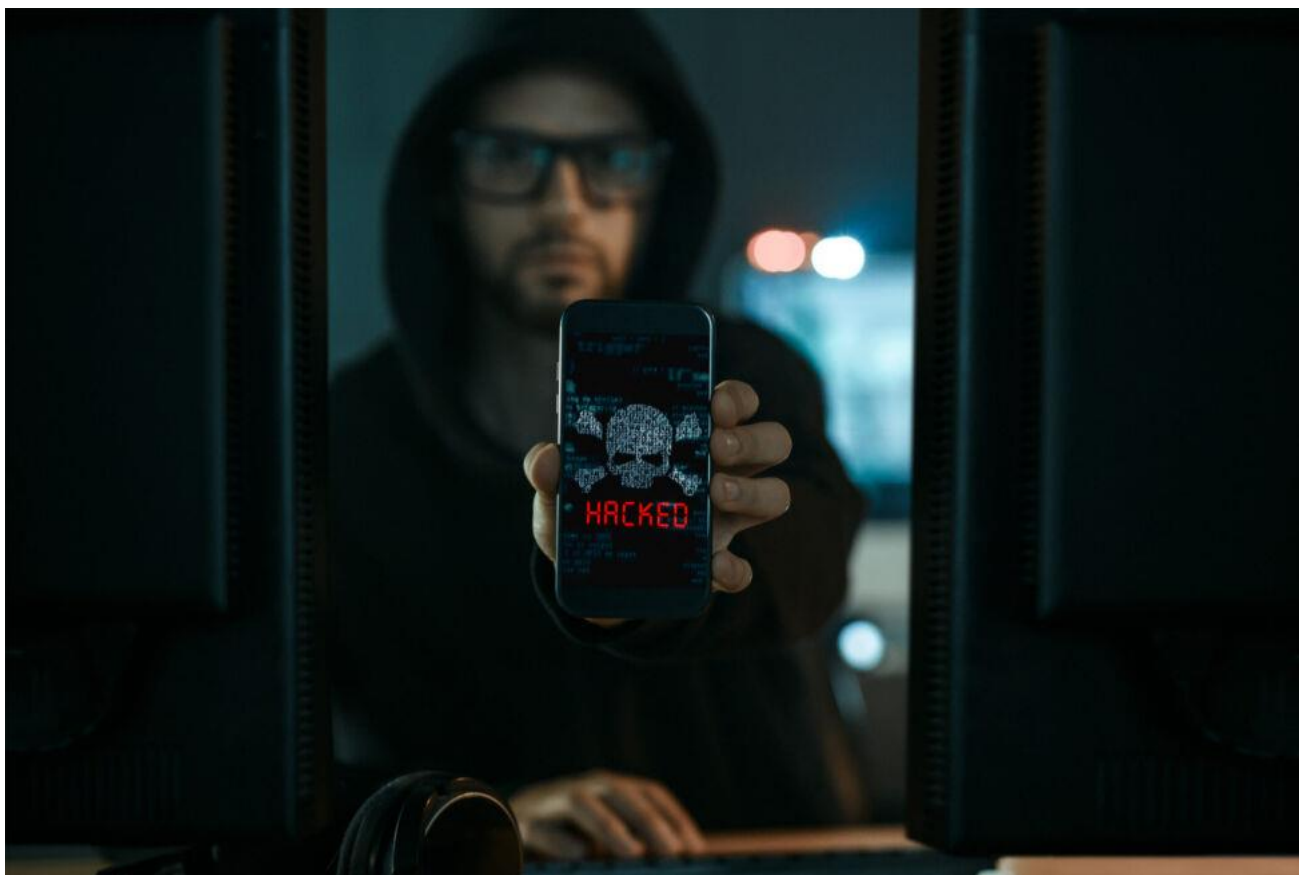
# Scammers Are Using Fake Job Ads to Steal People's Identities







# Please have a password





# 8 Social Media Safety Tips

Defensible Security: @ Work, @ Home and @ Play

November 3, 2021





## ADJUST YOUR PRIVACY SETTINGS



- Almost all social networking sites have pre-set or default privacy settings.
- Adjusting your privacy settings manually.



# CONSIDER WHAT TO POST BEFORE YOU POST



- Posting is permanent



## TURN OFF GEOTAGGING

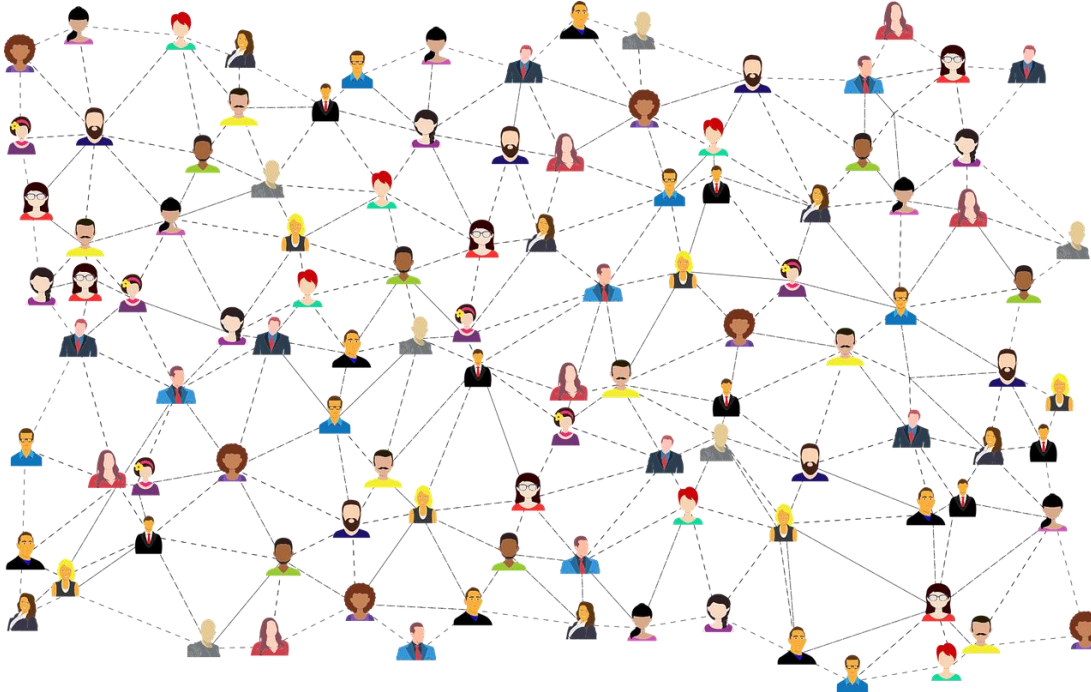
- Do not post your location – locally or away from home.







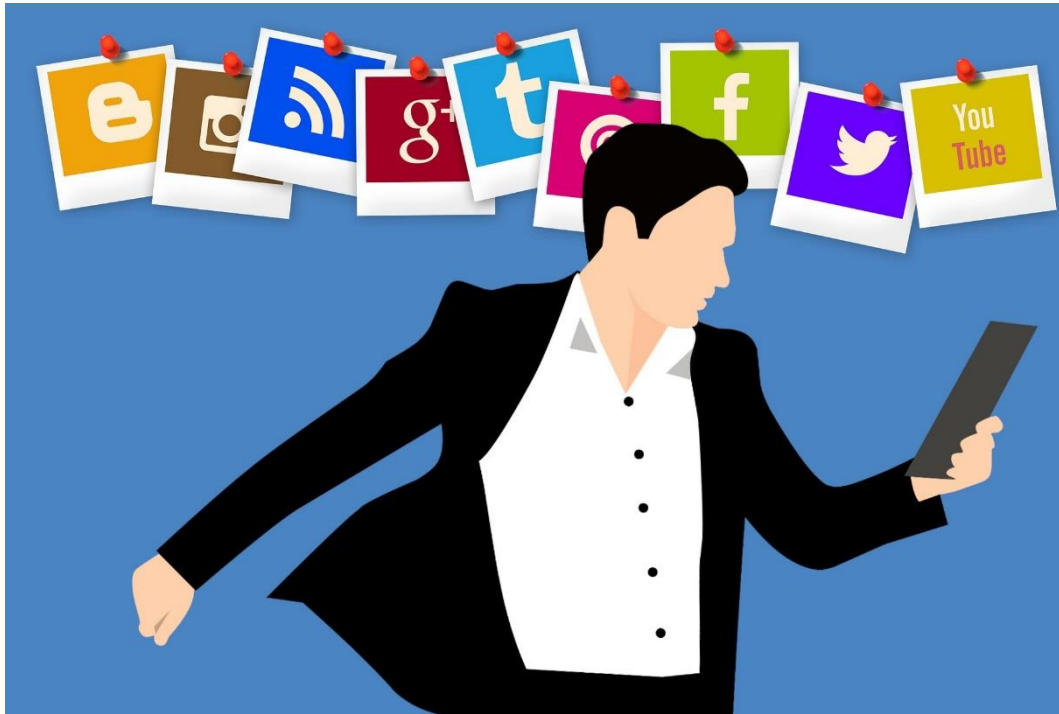
# THINK BEFORE CONNECTING



- Only connect online with people you know in real life.



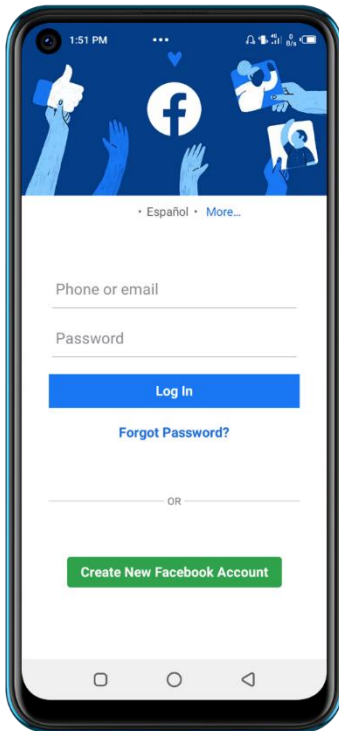
## RESTRICT WHAT YOU SHARE



- Decrease your security and privacy risks by not sharing too much information, like your birthday and vacation details.



# LOG OFF AFTER YOU ARE FINISHED



- Mitigate security and privacy risks by logging off once you're finished.



## CHECK AND ADJUST ACCOUNT SETTINGS REGULARLY



- Check your social media account settings every few months as social media platform updates cause account settings to go back to default.





# DON'T SHARE PERSONAL DETAILS



- Don't publish details that offer personal information, like your birthday, or where you will be at a certain time.



# THANK YOU!

