

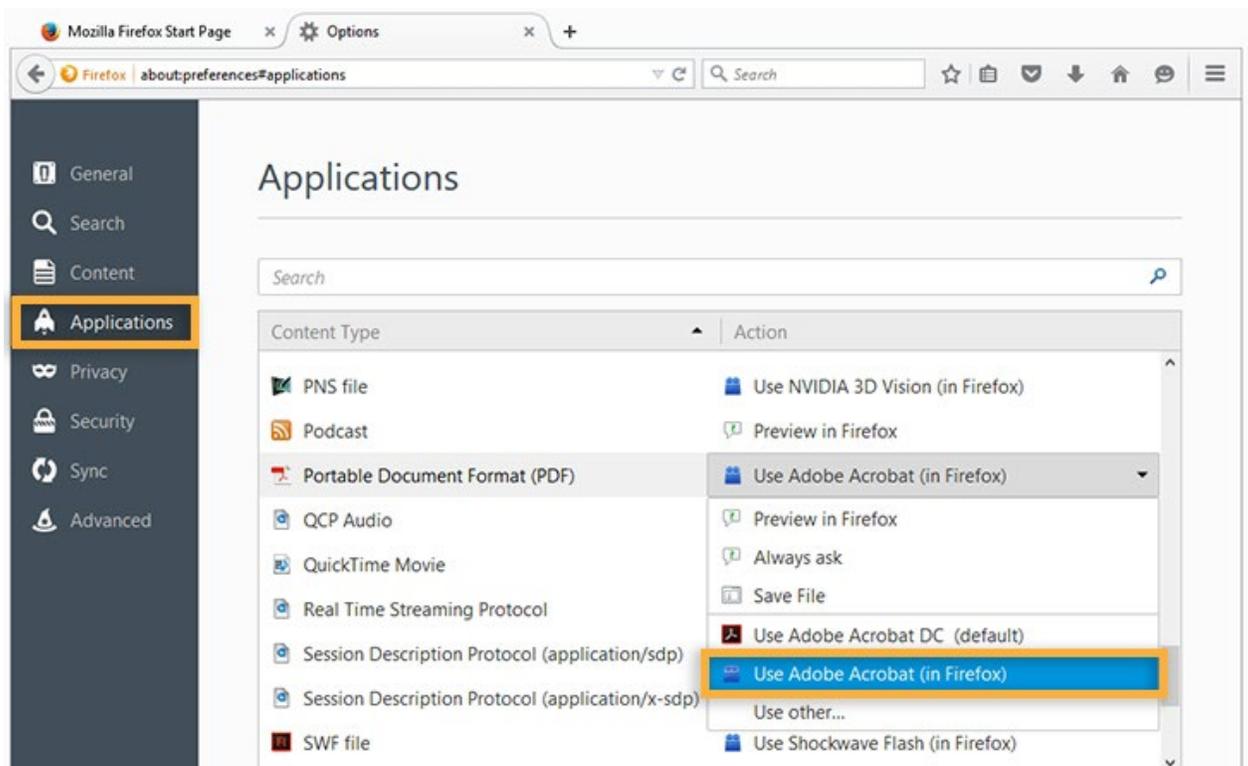
For Google Chrome and Firefox users:

1/ download adobe reader from <https://get.adobe.com/reader/>

2/ set adobe reader as the default program to open PDF file (following the steps below)

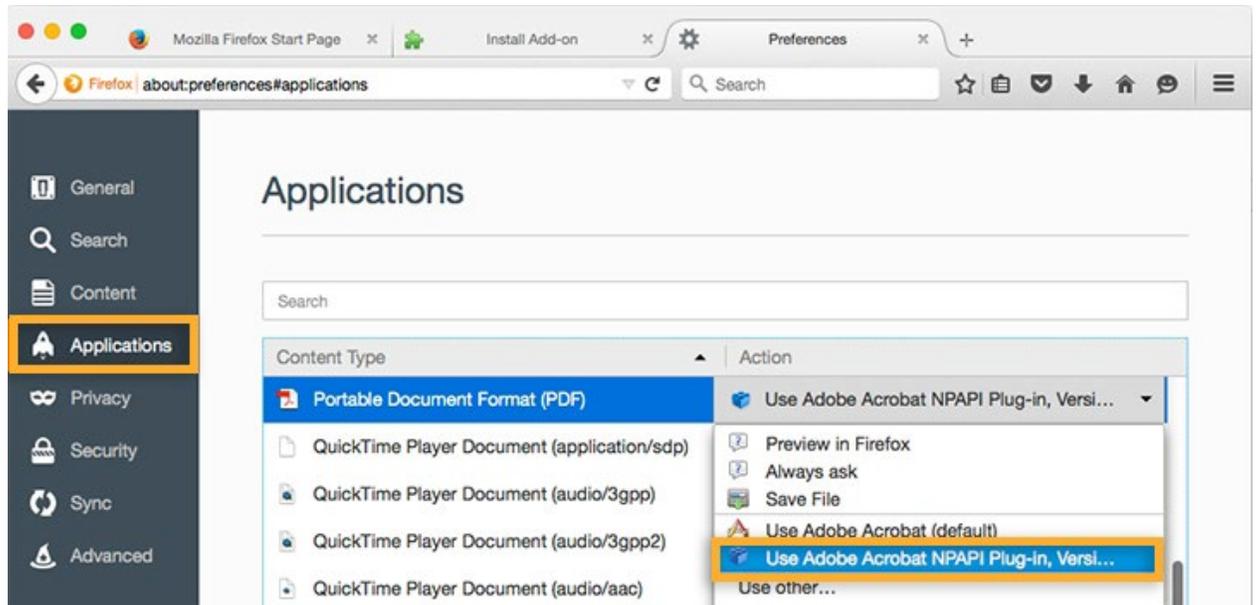
Firefox on Windows

1. Choose **Firefox > Options > Applications**.
2. In the Content Type area, scroll to Portable Document Format (PDF).
3. Click the **Action** column next to Portable Document Format (PDF), and then select an application to open the PDF. For example, to use the Acrobat plug-in within the browser, choose **Use Adobe Acrobat (in Firefox)**.



Firefox on Mac OS

1. Select Firefox.
2. Choose Preferences > Applications.
3. Select **Portable Document Format (PDF)** from the Content Type Column.
4. Click the Action column next to Portable Document Format (PDF), and then select **Use Adobe Acrobat NPAPI Plug-in**.



Chrome on Mac OS or Windows

Chrome and Acrobat are no longer compatible. Please download the form to your PC, and open it with Adobe Reader.

If you're using Mac OS, please also refer [another document](#) to set Adode as the default software to open PDF.