



**HEALTH PRODUCTS  
STEWARDSHIP  
ASSOCIATION**

# **Annual Report to the Director**

## **2014 Calendar Year**

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## CONTENTS

<b>1. EXECUTIVE SUMMARY .....</b>	<b>1</b>
<b>2. PROGRAM OUTLINE .....</b>	<b>6</b>
<b>3. PUBLIC EDUCATION MATERIALS AND STRATEGIES.....</b>	<b>7</b>
A) Publicity .....	7
B) Printed Materials .....	7
C) Other Resources .....	7
D) Media coverage .....	11
E) Sponsorship .....	12
<b>4. COLLECTION SYSTEM AND FACILITIES .....</b>	<b>14</b>
<b>5. PRODUCT ENVIRONMENTAL IMPACT REDUCTION, REUSABILITY AND RECYCLABILITY ..</b>	<b>14</b>
<b>6. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT ..</b>	<b>15</b>
<b>7. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE .....</b>	<b>15</b>
<b>8. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES .....</b>	<b>17</b>
<b>9. THIRD PARTY ASSURANCE REQUIREMENTS FOR NON-FINANCIAL INFORMATION .....</b>	<b>17</b>
Appendix 1 Website links .....	18
Appendix 2 Regional District Summary Report .....	19
Appendix 3 BC Pharmacist Newsletter.....	20
Appendix 4 Collection Locations .....	21
Appendix 5 Third Party Independent Report for Non-Financial Information .....	27

## 1. EXECUTIVE SUMMARY

HPSA has continued to increase the quantity of products returned per capita from 0.0203 to 0.021kg, representing a 4% increase in collection, or 96,677 kg of post-consumer pharmaceuticals returned for disposal. The British Columbia Medications Return Program (BCMRP) continues to operate around 1,160 collection sites, representing a total of 94.4% of eligible BC pharmacies.

- **Information:** The public continued to receive information on proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app available on the Recycling Council of British Columbia's (RCBC) website, links to our program on the British Columbia Pharmacy Association's (BCPhA) website, and on the majority of Regional District and municipal websites, and through HPSA's website directory and integrated pharmacy search tool.
- **Promotion:** In January 2014, HPSA supported the efforts of the BC Pharmacy Association's Medications Return Campaign. The 2014 campaign focused on media relations while providing BCPhA members with links to access promotional materials available at no cost through our Association. Over 50 pharmacies requested materials in one week alone. News releases, issued jointly with eight participating regional districts, were targeted to local media in each region, and interviews and photo ops arranged with participating Pharmacy members. Because of the age range of the target audience, the campaign focused on traditional media – print, radio and TV. Social media outlets, such as regional districts' Twitter and Facebook sites, were also used to supplement news releases.

Our program continues to focus on unused and expired medications from households and continues to offer multiple solutions to reflect local/regional differences. Permanent collection programs provide ongoing, year-round drop-off services for consumers.

Once approved, this report will be available on our website at [www.healthsteward.ca](http://www.healthsteward.ca).

Products within plan	Prescription drugs, over-the-counter drugs and natural health products
Program website	<a href="http://www.healthsteward.ca">www.healthsteward.ca</a>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(a)</b>	<a href="#">Public Education Materials and Strategies</a>	The public is kept informed about proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app and web search available on the Recycling Council of British Columbia's website, our own directory on HPSA's website and on the majority of Regional District or Municipalities' websites which link either directly to HPSA's website or to the RCBC Recyclopedia App(see Appendix 1).
<b>Part 2, section 8(2)(b)</b>	<a href="#">Collection System</a>	<p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return health products for responsible disposal. This network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA produces an annual District Summary Report (Section 7, Table 1) that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C.</p> <p>The provincial average is 3,984 people per HPSA registered collection location.</p> <p>See Section 7</p>
<b>Part 2, section 8(2)(c)</b>	<a href="#">Product Environmental Impact Reduction, Reusability and Recyclability</a>	<i>n/a</i>

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(d)	<u>Pollution Prevention Hierarchy and Product / Component Management</u>	All products returned are disposed of through incineration.
Part 2, section 8(2)(e)	<u>Product Sold and Collected and Recovery Rate</u>	We increased the quantity of products returned per capita from 0.0203 to 0.0209 kg, representing an increase of 4% in collection or 96,677 kg returned for destruction.
Part 2, section 8(2)(e.1)		See Appendix 2 for breakdown per regional district
Part 2, section 8(2)(f)	<u>Summary of Deposits, Refunds, Revenues and Expenses</u>	<i>n/a</i>

In 2014, HPSA began to operate under its 2012-2018 Stewardship Plan while awaiting approval. HPSA set several new performance measures and targets and is reporting against those references.

Performance Targets	2014 Results	Remediation Strategies
<p><b>A. Consumer Awareness</b> [section 5 (1) (c) (iv)] Surveys will take place at specific intervals as the BCMRP further matures and are a tool used to help measure program performance and usage.</p> <p>A consumer awareness survey was developed in 2007 and used in 2010 and in 2013.</p>	<p>There was no consumer awareness survey in 2014. The next planned survey is set to occur in 2016.</p>	<p>HPSA remains committed to the consumer awareness targets for 2018 which include a 25 % increase in public awareness and a 10% increase in usage of the BCMRP compared to the 2012 results.</p>
<p><b>B. Number of Collection Points</b> [section 5 (1) (c) (iii)]</p> <ul style="list-style-type: none"> <li>a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis.</li> <li>b) Contact pharmacies demonstrating a significant change in collection pattern.</li> <li>c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.</li> </ul>	<ul style="list-style-type: none"> <li>• Maintained participation rate above 94.4%.</li> <li>• Decreased the capita per location Provincially from 4045 residents per collection site in 2013 to 3983 residents per collection location in 2014.</li> </ul>	<p>HPSA continues to contact new community pharmacies on a quarterly basis to increase participation rates.</p>
<p><b>C. Product Recovery Target</b> Maintain a minimum collected quantity of 85 tonnes on a three-year rolling average.</p>	<p>Achieved with 3 year rolling average of 92.4 tonnes.</p>	<p>HPSA revised plan to reach 95 tons on a three-year rolling average in year 7 of the Stewardship Plan.</p>

Performance Targets	2014 Results	Remediation Strategies
<b>D. Promotion</b> <ul style="list-style-type: none"> <li>a) Promotion of program in different media.</li> <li>b) Publicity on the webpages of 25 Regional Districts or municipalities.</li> <li>c) Track traffic to BC page and access to locations.</li> <li>d) Work with communication firm for the promotion and advertising plan.</li> <li>e) Connect with pharmacists and help disseminate information on the program through the Ambassador or similar initiatives.</li> <li>f) Work with chain and independent pharmacies to increase the availability of collection bags for the public.</li> <li>g) Hold a minimum of 12 special events.</li> </ul>	<ul style="list-style-type: none"> <li>a) Promotion of program through TV, Radio, Print, and Internet (see Section 3 for details).</li> <li>b) Publicity on the webpages of 27 Regional Districts (see Appendix 1).</li> <li>c) 7,051 pageviews of BC specific content on HPSA's website and pharmacy locator tool updated monthly with new and deleted collection sites.</li> <li>d) Worked with communication firms regarding development of advertising and promotional materials.</li> <li>e) 48 site visits through the Ambassador program and promotion through the BCPhA's magazine. Bi-annual newsletters to pharmacies with attached order forms for free promotional materials (see Appendix 3)</li> <li>f) Chains continued to make available bags for pharmacists to distribute to the public with medications return information.</li> <li>g) Promotion at 24 community events.</li> </ul>	<p>HPSA continues to work to expand the scope of advertising and promotional activities. HPSA committed to participation in the 2015 BC Recycles Ambassador Tour and further site visits.</p>
<b>E. Waste Composition Studies</b> The BC Stewards Group established a partnership agreement for participating in scheduled waste audits performed in five regional districts.	<ul style="list-style-type: none"> <li>• HPSA participated in the Sunshine Coast Regional District (SCRD) waste composition study.</li> <li>• HPSA has committed to participate in the Metro Vancouver waste composition study in 2015.</li> </ul>	<p>The BC Stewards Group continues to work to refine the system for EPR stewards.</p>
<b>F. Accessibility Indicators</b> HPSA developed a new matrix as requested see section 7, Table 1	<ul style="list-style-type: none"> <li>• Reported (See Section 7, Table 1)</li> </ul>	

## 2. PROGRAM OUTLINE

The Health Products Stewardship Association (HPSA), formerly known as the Post-Consumer Pharmaceutical Stewardship Association (PCPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

The HPSA has been appointed as the agency to meet producer's regulatory obligations as health products stewards. HPSA's role is to perform on behalf of each member certain duties required under the regulation. As of December 2014, HPSA's membership was established at 154 stewards. The Program is accountable to its members, the general public and the government of British Columbia through the Ministry of Environment. The Program performance is publically accountable through the annual report.

This program is designed to capture unused or expired medications from the residential sector. The Program includes both products clearly attributable to an existing steward, and orphan products (those that are no longer in production, the steward is no longer in business, or products purchased outside Canada).

- ✓ All prescriptions drugs
- ✓ Over-the-Counter Medications
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials, pays all shipping and responsible disposal costs, so there is ***no cost to the public or collection sites to participate***. Collection systems are designed with user convenience and flexibility in mind.

The collection sites for the *Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete a registration form. Details on the program (How it Works) are provided to ensure that the manager and their staff are knowledgeable on the program and its operations. All participating community pharmacies receive a guide containing instructions with information on the program for the public and containers.



### 3. PUBLIC EDUCATION MATERIALS AND STRATEGIES

HPSA's promotional and educational strategies are designed to ensure B.C. citizens know where and how to dispose of unused or expired medications.

#### A) Publicity

The Program has posters, brochures, flyers, bookmarks, etc. that can quickly be supplied to participating pharmacies, special events or other associates including Regional District Service offices and municipalities. The brochures provide clear directions on what is accepted and not accepted in the BCMRP, how to return the unused or expired health products and where returns are accepted in an easy to understand manner. HPSA offers its support to health awareness events and health trade shows that advertise responsible disposal of unused or expired health products.

#### B) Printed Materials

**Take-Aways:** Brochures and point of purchase signage are distributed to pharmacies and other locations such as clinics and doctor's offices through a reorder system by fax or email, free of charge. Brochures are presently available in English, while bookmarks are available in four languages (English, French, Punjabi and Chinese). More than 25,000 bookmarks and brochures destined for the public were ordered by pharmacies in 2014.

**Municipal Garbage and Recycling Calendars:** HPSA continues to promote the B.C. Medications Return Program in the recycling calendars published by Regional Districts and municipalities informing residents about municipal services.

**Mail Outs:** HPSA continues to provide promotional material to Regional Districts and municipalities or other groups/organizations interested in promoting the program.

**News Bulletins:** These are currently available on a quarterly basis to HPSA members. HPSA also provides a bi-annual e-bulletin for the community pharmacy managers.

**Local Newspapers:** HPSA has contributed to articles in community newspapers promoting the B.C. Medications Return Program. Other advertising and story initiatives take place during the Pharmacist Awareness Week, the Medications Return Campaign operated by the British Columbia Pharmacy Association and other health related events throughout the year.

#### C) Other Resources

**Web Site:** The HPSA website ([www.healthsteward.ca](http://www.healthsteward.ca)) provides the public with information on the program and locations of collection sites for the disposal of health products. The site also provides a searchable database of participating pharmacies and details on products accepted by the program.

As HPSA continues to build the membership base, it can utilize the members' own promotional network to advertise the B.C. Medications Return Program. These initiatives are reported annually.

**Consumer Information:** Information on the safe use, storage and disposal of medications is provided to the consumer at the time of purchase and was published in various magazines such as the Seniors Information Directory and the Seniors Living Magazine.

**Cross Promotion:** Information was provided to numerous academic and other resources during the Medications Return Campaign:

1. British Columbia Drug and Poison Information Centre  
<http://dpic.org/content/bc-medications-return-program-2014>
2. UBC Pharmacist Clinic  
<http://clinic.pharmacy.ubc.ca/medication-returns/>
3. UBC Faculty of Pharmaceutical Sciences Facebook page  
<https://www.facebook.com/ubcpharmacy>
4. AmWay Healthline  
<http://www.amwayhealthline.com/category/modern-medicine/medications>
5. Century House Association (New Westminster)  
<http://www.centuryhouseassociation.com/?p=3530>
6. Canadian Pharmacists Association  
<http://www.pharmacists.ca/index.cfm/news-events/cpha-blog/pharmacists-need-to-promote-medication-and-sharps-return-programs/>

**Regional District Advertising:** Links to either HPSA's homepage and pharmacy locator tool or the HPSA sponsored Recyclepedia App appeared on the websites of 27 Regional Districts. HPSA's ad also ran in 9 recycling/collection calendars in 2014. See appendix 1 for full details.

**National Prescription Drug Drop-Off Day:** HPSA supported the collective efforts of police detachments across the country for the second annual National Prescription Drug Drop Off Day. Collection containers and promotional materials were supplied to every detachment that made requests including the Vancouver Police Department who collected 68.5kg of unused and expired medications into HPSA containers for responsible disposal.

The Canadian Association of Chiefs of Police released a 2 minute video (<https://www.youtube.com/watch?v=aQWZtlc59L4>) detailing the dangers of keeping unused and expired medication around the home, or of flushing these medications down the toilet. The video featured a Medications Return Program collection container and urged viewers to drop off medications on national prescription drug drop off day, or return them to their nearest pharmacy.

Numerous stakeholders, media, police detachments, associations and HPSA members joined together to promote the responsible disposal of medications. This resulted in 143 individual tweets from organizations and individuals such as the Partnership for a Drug Free Canada, the Canadian Broadcasting Corporation, Federal Minister for Health the Honourable Rona Ambrose (PC), resulting in hundreds of retweets across numerous demographics.



Canadian Association of Chiefs of Police (CACP) President Chief Constable Jim Chu discusses National Prescription Drug Drop-Off Day

## Pharmacy Participation:

### LONDON DRUGS

London Drugs' website has a static link on all webpages for Medication Disposal (<http://www.londondrugs.com/Medication-Disposal/Medication-Disposal,default,pg.html>). Customers are reminded of the importance of properly disposing of their unused and expired medications through the Medications Return Program.

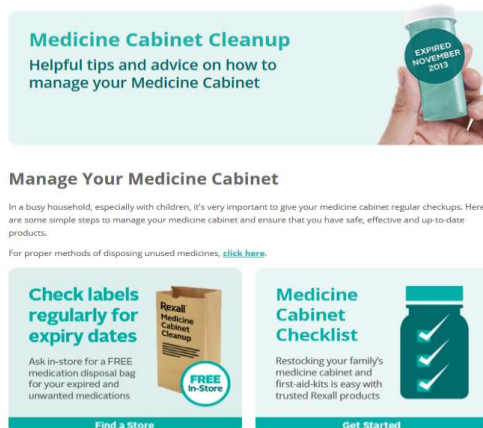
### PHARMASAVE

Pharmasave stores participate in the HPSA programs and have the following program information on their website.

([http://www.pharmasave.com/default/0/healthfeatures\\_details.aspx?selectedhfid=48&selectedartid=48](http://www.pharmasave.com/default/0/healthfeatures_details.aspx?selectedhfid=48&selectedartid=48))

### REXALL

During the months of March and April each year, Rexall promotes a medicine cabinet clean out with their customers by providing them with a disposal bag for unused and expired medications (see below) and a checklist designed to help consumers keep only useful medications in their home. The Rexall web site ([www.rexall.ca/medicinecabinet](http://www.rexall.ca/medicinecabinet)) contains information for consumers on how to ensure they only have safe and effective medications in the medicine cabinet. Rexall stores are registered as collection locations in the HPSA programs.



**Medicine Cabinet Cleanup**  
Helpful tips and advice on how to manage your Medicine Cabinet

**Manage Your Medicine Cabinet**

In a busy household, especially with children, it's very important to give your medicine cabinet regular checkups. Here are some simple steps to manage your medicine cabinet and ensure that you have safe, effective and up-to-date products.

For proper methods of disposing unused medicines, [click here](#).

**Check labels regularly for expiry dates**

Ask in-store for a FREE medication disposal bag for your expired and unwanted medications

**FREE In-Store**

**Find a Store**

**Medicine Cabinet Checklist**

Restocking your family's medicine cabinet and first-aid-kits is easy with trusted Rexall products

**Get Started**


### SHOPPERS DRUG MART

In the corporate environmental responsibility page of the Shoppers Drug Mart (SDM) web site they promote that their customers are provided with a safe disposal option for their expired medications at all their stores. (<http://corporate.shoppersdrugmart.ca/en-ca/social-responsibility/environment-responsibility.aspx>)

In the provincial services section, British Columbians are reminded that they can safely dispose of their medications, syringes, pens, needles and lancets (<http://www1.shoppersdrugmart.ca/en/health-and-pharmacy/pharmacy-services/details?province=bc&service>)

—

**Medication Disposal**



We can safely dispose of your medications, syringes, pen needles and lancets.

[Top of the Page](#)

In May of 2014, SDM partnered with the Partnership for a Drug Free Canada to launch a three month national campaign to clean out Canada's households of unused and expired prescription drugs as well as OTC medications. The campaign featured print and television advertising (video: <https://www.youtube.com/watch?v=sMwGROQur0k>).



**I Don't Flush:** HPSA supported and participated in promoting the 'I Don't Flush' campaign. The campaign was in partnership with the Clean Water Foundation.

Public Service Announcements were aired nationally on Shaw Communications channels over 2,000 times. Corus Radio played an audio version on selected radio stations. Initial estimates at the time of preparation of this report from the Clean Water Foundation are 'about 27 million media impressions for the pharma campaign' (source: <https://twitter.com/IDontFlushNews/status/563210348426428416>).



Television and radio advertisements can be found by visiting [www.idontflush.ca](http://www.idontflush.ca).

## D) Media coverage

### Interviews, TV, Radio and Photo Ops:

Tumbler Ridge	Tumbler Ridge News	Jan. 7, 2014	Victoria	CFAX 1070	May 1, 2014
Chetwynd	Chetwynd Echo	Jan. 7, 2014	Nanaimo	CHLY 101.7	May 28, 2014
Courtenay	Eagle FM	Jan. 7, 2014	Parksville	CIBH 88.5	June 11, 2014
Kelowna	AM 1150	Jan. 7, 2014	Vernon	KISS FM	July 9, 2014
Comox	Comox Valley Record	Jan. 7, 2014	Creston	CIDO 97.7 FM	July 24, 2014
Fort St. John	Shaw TV / Global BC-1	Jan. 8, 2014	Terrace	CFTK TV	July 24, 2014
Parksville	Oceanside Star	Jan. 8, 2014	Terrace	CFNR Radio	July 29, 2014
Vancouver	North Shore News	Jan. 8, 2014			

### Print:

Comox	Comox Valley Record	Jan. 9, 2014
Surrey	Asian Journal	Jan. 9, 2014
National	Canadian Health Care Network	Jan. 11, 2014
Squamish	Squamish Chief	Jan. 13, 2014
Parksville	Oceanside Star	Jan. 16, 2014
Fort St. John	Northeast News	Jan. 16, 2014
Vernon	Vernon Morning Star	Jan. 19, 2014
Tumbler Ridge	Tumbler Ridge News	Jan. 21, 2014
Chetwynd	Chetwynd Echo	Jan. 21, 2014
Nanaimo	Nanaimo News Bulletin	Jan. 21, 2014
Vancouver	Tri-Cities Now	Jan. 22, 2014
Armstrong	The Okanagan Advertiser	Jan. 31, 2014
Burnaby	The Peak – SFU	May 25, 2014
Langley	Langley Times	May 30, 2014
Campbell River	BC Local News Campbell River	June 9, 2014
Salmon Arm	Salmon Arm Observer	June 11, 2014
Parksville	Parksville/Qualicum Beach Newspaper	June 12, 2014
Vancouver	North Shore News	June 20, 2014
Chetwynd	Chetwynd Coffee Talk Express	July 16, 2014
Nelson	The Nelson Daily	July 25, 2014
New Denver	Valley Voice	July 28, 2014
Terrace	Terrace Standard	July 30, 2014
Burns Lake	Burns Lake News District	Aug. 6, 2014
Grand Forks	Grand Forks Gazette	Aug. 13, 2014

### The following Regional Districts issued press releases in January 2014 for the Medications Return Campaign

1. Alberni-Clayoquot
2. Comox Valley
3. Central Okanagan
4. Metro Vancouver
5. Nanaimo
6. Peace River
7. Northern Rockies
8. North Okanagan
9. Squamish Lillooet
10. Township of Spallumcheen



## E) Sponsorship

**RCBC Toll-Free and Recyclopedia** HPSA has contracted with the Recycling Council of British Columbia's "recycling hotline" service and financed the on-line recycling information database called Recyclopedia.

**The 2014 BC Medications Return Campaign (January)** The Strategy for 2014 was a focus on media relations while providing British Columbia Pharmacy Association (BCPhA) members with links to access promotional materials available at no cost through HPSA.

News releases, issued jointly with participating regional districts, were targeted to local media in each region, and interviews and photo ops arranged with participating Pharmacy members.

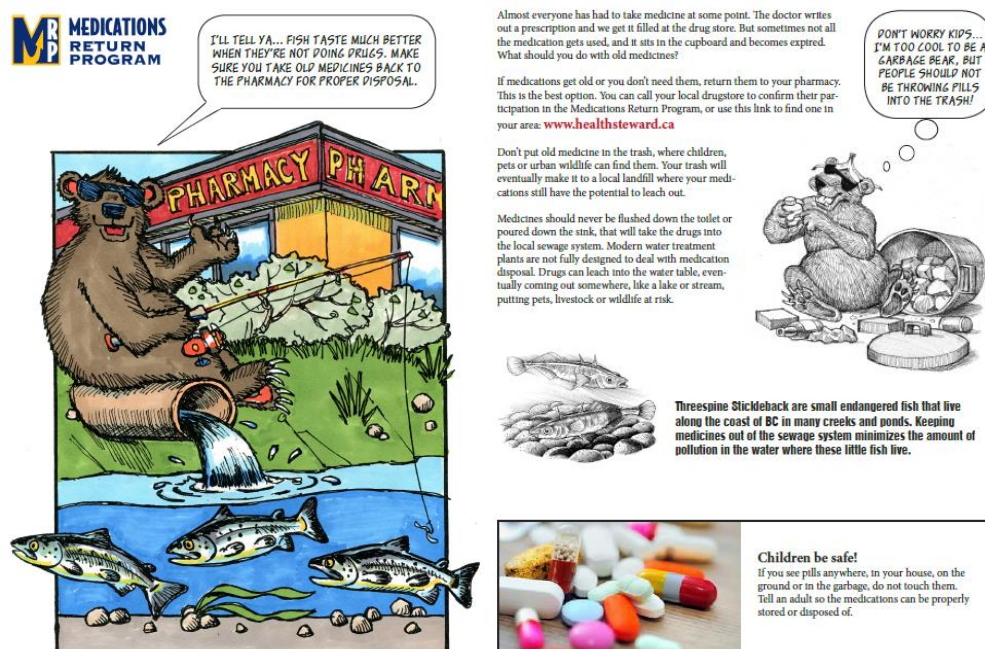
To benefit Pharmacy members, a strategy of the campaign was promoting proper return practices – e.g., returning medications in a ziplock bag, blacking out any patient identification, not including pill bottles, etc. – in all key messages and news releases.

Because of the age range of the target audience, the campaign focused on traditional media – print, radio, and TV. Social media outlets, such as regional districts' Twitter and Facebook sites, were also used to supplement the news releases.

BCPhA members were encouraged to order free HPSA promotional materials in December, promoted through the BCPhA website spotlight, Issue Update and Practice Updates.

### Urban Mining

HPSA and the Medications Return Program were key sponsors for the Urban Mining project by the Artist Response Team which included a handbook and song for school aged children. The project helps students and teachers make the links between recycling and being good ocean stewards. It is loaded full of science articles paired with comic strips which help illuminate the content, questions, activities and actions that students can take the lead on.



## Ambassador Program

The ninth annual Summer Ambassador Program began in May 2014 spreading the recycling message to over 120 communities throughout British Columbia. Two teams canvassed the province of British Columbia to help spread the messages and awareness of relevant take-back programs at community events and gathered stewardship-specific feedback from government representatives.

Ambassadors visited **48** HPSA facilities. Many of the pharmacies stated that public awareness about the Medications Return program has been improving recently and rated the program very well.

The Ambassadors met with 17 district government officials to discuss HPSA and the Medications Return Program.



Ambassadors prepare to hand out bags at a public event for consumers to collect and return their unused and expired medications to pharmacy.



HPSA's stand up banners and promotional materials traveled around to 24 events throughout the province.

## 4. COLLECTION SYSTEM AND FACILITIES

Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,160 representing 94.4% of licensed community pharmacies in the province. HPSA's collection location network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA provides promotional items (posters, brochures, flyers, etc.) for display and has a news bulletin circulated annually in the spring and fall (see Appendix 3). There is no charge to the consumer to return products. Community pharmacies currently participating in the program can be located by the public on the HPSA website at [www.healthsteward.ca](http://www.healthsteward.ca), or by accessing the Recycling Council of British Columbia's Recyclopedia app at [www.rcbc.bc.ca](http://www.rcbc.bc.ca). In addition:

- Pharmacies are a natural, logical and safe site for the public to return health products.
- Pharmacies offer easy access to those with special needs and varying degrees of personal mobility.
- Pharmacists are very knowledgeable about the dispensing of health products and provide advice on individual medical conditions and the proper use of health products.
- Many pharmacies are open during extended hours, offering a convenient place for consumer disposal year-round.
- The provincial average is 3,984 people per HPSA registered collection location.

The following lists provide an example of materials that would be acceptable. Note that this list is not exhaustive.

## 5. PRODUCT ENVIRONMENTAL IMPACT REDUCTION, REUSABILITY AND RECYCLABILITY

The Canadian Council of Ministers of the Environment in their Extended Producer Responsibility Product Evaluation Tool proposed several criteria to measure the impact of pharmaceutical waste on human and environmental health.

The bulk of human pharmaceuticals found in waterways most likely got there by way of sewage. It is questioned whether take-backs have any real environmental and safety benefit. Taking unused pharmaceuticals out of landfills might have only a small difference in the concentrations found in water. But take-back programs may help prevent leftover pharmaceuticals from being misused, diverted or illicitly used.

**MRP MEDICATIONS RETURN PROGRAM**

YES	NO
<ul style="list-style-type: none"> <li>✓ All prescription drugs</li> <li>✓ OTC Medications (pills/liquids)</li> <li>✓ Natural Health Products in oral dosage form</li> <li>✓ Anti-fungal creams</li> <li>✓ Anti-bacterial creams</li> <li>✓ Inhalers</li> <li>✓ Patches</li> </ul>	<ul style="list-style-type: none"> <li>Sharps, syringes or needles</li> <li>Shampoos</li> <li>Mouthwash</li> <li>Antiperspirants</li> <li>Antiseptics</li> <li>Pharmaceuticals from farms/ hospitals</li> <li>Pharmacy waste produced by the pharmacy</li> <li>Expired samples from doctor's office</li> </ul>

Loose pills, blister packs, etc  
No free liquids



## 6. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not feasible for pharmaceutical products; consequently, HPSA disposes of the waste at government-approved facilities through incineration.

## 7. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE

Section 5 (1) (c) (iii) of the British Columbia Recycling Regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. HPSA produces an annual District Summary Report that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C. A list of participating pharmacies can be found in Appendix 4.

Medications may have a long delay between the time of purchase and return and prescriptions drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications; not the bottle or vial used to market the product or used to dispense the prescription. We recommend that containers be recycled by pharmacists or the consumer.

HPSA increased the quantity of products returned per capita from 0.0203 kg to 0.0209 kg representing a 4% increase in collection or 96,677 kg returned for disposal (Appendix 2). The highest rate of return was Central Kootenay at .0321 kg followed by Capital at .0313 kg; the lowest rate was Skeena-Queen Charlotte at .0118 kg.

Appendix 2 shows the absolute collection of medication in kilograms (mass recovered) by regional districts.

## Section 7, Table 1 2014 Collection Location per Capita by Regional Districts

District	Collected (Kgs)	Population	Area (km <sup>2</sup> )	Population Density	Collection Locations (#)	Capita per Location
Alberni-Clayoquot	495.51	30876	6,588	4.69	12	2573
Bulkley-Nechako	675.9	40387	73,361	0.55	13	3107
Capital	11666.41	372463	2,340	159.17	97	3840
Cariboo	1066	63111	80,609	0.78	17	3712
Central Kootenay	1928.1	60013	22,095	2.72	17	3530
Central Okanagan	5033.44	189289	2,905	65.16	46	4115
Columbia-Shuswap	1063.81	51789	28,929	1.79	15	3453
Comox Valley	1582	64639	26,193	2.47	15	4309
Cowichan Valley	2239.7	82407	3,475	23.71	20	4120
East Kootenay	863.1	58059	27,543	2.11	18	3226
Fraser Valley	6546.11	288682	13,335	21.65	66	4374
Fraser-Fort George	1636.94	93645	50,676	1.85	21	4459
Kitimat-Stikine	826.11	39169	104,461	0.37	8	4896
Kootenay Boundary	770.6	30307	8,082	3.75	14	2165
Metro Vancouver	45066.21	2474123	2,883	858.18	589	4201
Mount Waddington	151.6	11523	20,244	0.57	4	2881
Nanaimo	4599.76	152518	2,038	74.84	44	3466
North Okanagan	1790.22	82783	7,503	11.03	21	3942
Okanagan-Similkameen	2270.8	81940	10,414	7.87	29	2826
Peace River	279.8	66321	117,391	0.56	15	4421
Powell River	397.8	19921	5,075	3.93	5	3984
Skeena-Queen Charlotte	214	18165	19,781	0.92	5	3633
Squamish-Lillooet	575	41496	16,310	2.54	13	3192
Strathcona	948.71	44869	18,278	2.45	15	2991
Sunshine Coast	554.4	29584	3,777	7.83	8	3698
Thompson-Nicola	3434.9	133270	44,448	3.00	33	4038
<b>Total</b>	<b>96676.93</b>	<b>4621349</b>			<b>1160</b>	<b>3983</b>

## 8. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES

**Reference:** Recycling Regulation – Part 2, Section 8(2)

*n/a*

## 9. THIRD PARTY ASSURANCE REQUIREMENTS FOR NON-FINANCIAL INFORMATION

HPSA has the following elements of third-party assurance requirements for non-financial audits (See Appendix 5):

- The number and location of collection facilities;
- Total amount of product sold and collected; and
- Management of product collected in accordance with the pollution prevention hierarchy.

HPSA prepares annual audited statement for all three of these core elements that verify the mass balance of materials in aggregate as they flow in through the “chain of custody” as follows:

- A community pharmacy registered in the HPSA program is typically scheduled on a service frequency based upon their historical waste generation. The pharmacy may also initiate a request for pickup to HPSA or its service provider.
- A truck is dispatched to the pharmacy to pick up the HPSA pail(s) of medications.
- At the pharmacy the driver affixes a bar code label to each HPSA collection container and uses a handheld device to scan that barcode.
- The driver leaves the desired amount of replacement container(s) with a receipt from the Driver’s handheld device documenting the number of waste containers collected and the supply of new collection containers.
- The driver estimates the weight of the medications pail(s) and records it on a bill of lading/manifest document.
- Medications pails are delivered to an approved transfer and processing facility where each container’s bar code is scanned to validate receipt and ensure the number of containers collected at each pharmacy is equal to the number of containers received at the facility.
- HPSA medications pails collected from other sites are consolidated and weighed, manifested and shipped to an HPSA approved disposal facility.
- At the disposal facility, the medications are weighed to verify the received weight, incinerated and a Certificate of Destruction is provided to HPSA.

## Appendix 1 Website links

Regional Districts	Annual Calendars	Website Link to HPSA/Recyclepedia
Alberni - Clayoquot		Yes
Bulkley - Nechako		Yes
Capital		Yes
Cariboo		Yes
Central Kootenay		Yes
Central Okanagan	Yes	Yes
Columbia Shuswap		Yes
Comox-Strathcona		Yes
Cowichan Valley		Yes
East Kootenay		Yes
Fraser - Fort George		Yes
Fraser Valley	Mission, Chilliwack	Yes
Metro Vancouver	White Rock	Yes
Central Coast		
Kitimat - Stikine		Yes
Kootenay Boundary	Yes	Yes
Mount Waddington		Yes
Nanaimo		Yes
North Okanagan		Yes
Northern Rockies	Yes	Yes
Okanagan - Similkameen	Penticton	Yes
Peace River	Yes	Yes
Powell River	Yes	Yes
Skeena-Queen Charlotte		Yes
Squamish-Lillooet		Yes
Strathcona		Yes
Sunshine Coast		Yes
Thompson-Nicola		Yes

## Appendix 2 Regional District Summary Report

District	Collected (Kgs)	Population	Per Capita
Alberni-Clayoquot	495.51	30876	0.0160
Bulkley-Nechako	675.9	40387	0.0167
Capital	11666.41	372463	0.0313
Cariboo	1066	63111	0.0169
Central Kootenay	1928.1	60013	0.0321
Central Okanagan	5033.44	189289	0.0266
Columbia-Shuswap	1063.81	51789	0.0205
Comox Valley	1582	64639	0.0245
Cowichan Valley	2239.7	82407	0.0272
East Kootenay	863.1	58059	0.0149
Fraser Valley	6546.11	288682	0.0227
Fraser-Fort George	1636.94	93645	0.0175
Kitimat-Stikine	826.11	39169	0.0211
Kootenay Boundary	770.6	30307	0.0254
Metro Vancouver	45066.21	2474123	0.0182
Mount Waddington	151.6	11523	0.0132
Nanaimo	4599.76	152518	0.0302
North Okanagan	1790.22	82783	0.0216
Okanagan-Similkameen	2270.8	81940	0.0277
Peace River	279.8	66321	0.0042
Powell River	397.8	19921	0.0200
Skeena-Queen Charlotte	214	18165	0.0118
Squamish-Lillooet	575	41496	0.0139
Strathcona	948.71	44869	0.0211
Sunshine Coast	554.4	29584	0.0187
Thompson-Nicola	3434.9	133270	0.0258
Total	96676.93	4621349	0.0209

## Appendix 3 BC Pharmacist Newsletter

YOUR SOURCE FOR INFORMATION AND UPDATES ABOUT THE BRITISH COLUMBIA MEDICATIONS RETURN PROGRAM (BCMRP)

## HPSA Newsletter

FALL | 2014

HEALTH PRODUCTS  
STEWARDSHIP  
ASSOCIATIONContact Info: [info@healthsteward.ca](mailto:info@healthsteward.ca) | [www.healthsteward.ca](http://www.healthsteward.ca) | ph: 613-723-7282

fax: 855-228-2099

## WHAT GOES IN THE PAILS? PROMOTING POSITIVE PROGRAM

## Yes

- All Prescription drugs
- OTC Medications (pills/liquids)
- Natural Health Products in oral dosage form
- Anti-fungal creams
- Anti-bacterial creams
- Inhalers
- Patches
- Loose pills
- Blister packs
- Liquids/creams in bottles



## No

- Sharps, syringes or needles
- Shampoos
- Mouthwash
- Antiperspirants
- Antiseptics
- Pharmaceuticals from farms / hospitals
- Pharmacy waste produced by the pharmacy
- Expired samples from doctor's offices

## Don't Forget



Extra packaging for dry medications such as paper and cardboard, vials or bottles should be removed.

These items can be recycled!

## DIALOGUE WITH CUSTOMERS

Creating a positive dialogue when it comes to the British Columbia Medications Return Program (BCMRP) can be beneficial to both your business, your customers, and your community.

As a Pharmacist/Pharmacy Assistant, you are well aware of the dangers posed by the storage and potential use or abuse of unused or expired medications in the home. By educating your customers you can greatly reduce the risk to their families and foster a trusting relationship.

Encourage customers to check for and replace any expired medications and natural health products and remind them that these can be returned to the pharmacy free of charge. This ensures that your customer's family is kept safe and can create new business for your pharmacy.

Promotional materials for the BCMRP are available free of charge to aid in educating your customers.

Visit [healthsteward.ca/collection/british-columbia](http://healthsteward.ca/collection/british-columbia) for the promotional materials order form.



## AMBASSADOR UPDATE



The BC Ambassadors visited a number of participating pharmacies this summer to gain insight on the perception of the British Columbia Medications Return Program (BCMRP) at the pharmacy level. Overall, feedback was very positive! The most common comments encountered by our ambassadors included confusion over what can be placed into the waste containers, as well as a need for more public education with regards to the program.

We have provided a helpful graphic on the left side of this newsletter to aid Pharmacists and pharmacy employees in determining what is considered acceptable waste for inclusion in the BCMRP containers.

The ambassadors also aided in public promotion of the BCMRP this summer with contributions to radio, newspapers, blogs, and booths set up at various outdoor festivals and events.

## MAILING ADDRESS:

Health Products Stewardship Association  
#330-2255 St. Laurent Blvd  
Ottawa, ON K1G 4K3



## Appendix 4 Collection Locations

Pharmacy Name	Continental Pharmacy	Drug Trading #542283	Drugstore Pharmacy #6732
Aarosons Pharmacy	Coolaid Dispensary	Drug Trading #542823	Drugstore Pharmacy #6733
Abbott (renuka)Pharmacy Ltd	Cooper's Food Pharmacy #110	Drug Trading #543870	Drugstore Pharmacy #6734
Ackroyd Pharmacy	Cooper's Food Pharmacy#150	Drug Trading #543892	Drugstore Pharmacy #8551
Agassiz Pharmacy	Coopers Foods Pharmacy #160	Drug Trading #544048	Drugstore Pharmacy #8552
Alberto Pharmacy #1	Corning Drugs Ltd #1	Drug Trading #544162	Drugstore Pharmacy #8563
Alberto Pharmacy No2	Corning Pharmacy #2	Drug Trading #545321	Drugstore Pharmacy #8566
All Care Pharmacy	Costco Pharmacy #051	Drug Trading #545534	Drugstore Pharmacy #8572
Alouette Pharmacy	Costco Pharmacy #054	Drug Trading #546096	Drugstore Pharmacy #8574
Anchor Compounding Pharmacy	Costco Pharmacy #055	Drug Trading #546232	Drugstore Pharmacy #8576
Andreens Lakeview Pharmacy	Costco Pharmacy #059	Drug Trading #546928	Drugstore Pharmacy #8578
Anitas Pharmacy	Costco Pharmacy #1092	Drug Trading #547435	Drugstore Pharmacy #8579
Armstrong Pharm & Wellness Ctr	Costco Pharmacy #155	Drug Trading #548223	Drugstore Pharmacy #8580
Askews Pharmacy	Costco Pharmacy #158	Drug Trading #548370	Drugstore Pharmacy #8581
Aspen Remedy RX	Costco Pharmacy #161	Drug Trading #549191	Drugstore Pharmacy #8582
Austin Heights Pharmacy	Costco Pharmacy #163	Drug Trading #549202	Drugstore Pharmacy #8583
Barrys Drugs	Costco Pharmacy #255	Drug Trading #549213	Drugstore Pharmacy #8585
Bellevue Pharmacy	Costco Pharmacy #256	Drug Trading #549472	Drugstore Pharmacy #8588
Bioscript Pharmacy	Costco Pharmacy #259	Drug Trading #549504	Drugstore Pharmacy #9047
Blueridge Pharmacy	Costco Pharmacy #548	Drug Trading #549832	Dycks Medicine Centre-Gordon
Bond Street Pharmacy	Costco Pharmacy #552	Drug Trading #550563	Dycks Medicine Ctr Springfield
Bonsor Pharmacy	Costless Pharmacy	Drug Trading #550956	Dycks Medicine Ctr St Pauls299
Bridge Pharmacy	Cridge Family Pharmacy	Drug Trading #551035	Dycks Pharmacists
Broadway Pharmacy Ltd	Crystal Pharm & Medical Supply	Drug Trading #551417	East End Pharmacy
Bula Pharmacy	Davies Prescriptions-St George	Drug Trading #552264	Eastside Pharmacy Ltd
Calea Pharmacy	Delta Prescription Clinic	Drug Trading #553533	Edmonds Pharmadrugs
Cambell River HLTH & Drug Stre	Downtown Clinic Pharmacy	Drug Trading #554185	Elements Compounding
Campus Medicine Ctr Pharmacy	Drug Smart Pharmacy#301	Drug Trading #554466	Pharmacy
Canpharm Drugs	Drug Trading #501693	Drug Trading #555243	ESQ-Westshore Health Unit VIHA
Capital Care Pharmacy	Drug Trading #501761	Drugland Pharmacy	Estevan Pharmacy Limited
Care and Cure Pharmacy	Drug Trading #501928	Drugstore Pharmacy #1517	Evergreen Pharmacy
Care In Motion Pharmacy	Drug Trading #501952	Drugstore Pharmacy #1518	Express Script Canada Pharmacy
Careville Pharmacy	Drug Trading #502806	Drugstore Pharmacy #1519	Fairway Drug Mart
Carmi Remedy's RX	Drug Trading #502907	Drugstore Pharmacy #1521	Family Care Pharmacy
Cates Medicine Centre	Drug Trading #503008	Drugstore Pharmacy #1524	Family Care Pharmacy #2
Cedar Park Pharmacy	Drug Trading #532258	Drugstore Pharmacy #1525	Family Care Pharmacy #3
Central Drug	Drug Trading #532890	Drugstore Pharmacy #1526	Family Care Pharmacy #4
Central Drug Store	Drug Trading #533597	Drugstore Pharmacy #1527	Finlandia Pharmacy
Central Drugs	Drug Trading #533777	Drugstore Pharmacy #1531	Fleetwood Pharmacy
Central Drugs	Drug Trading #533845	Drugstore Pharmacy #1553	Fort Royal Pharmacy
Central Drugs-Beban Plaza	Drug Trading #533968	Drugstore Pharmacy #1554	Fort St John Phrm&Wellness Ctr
Central Park Pharmacy	Drug Trading #534510	Drugstore Pharmacy #1555	Fraser Heights Pharmacy Ltd
Central Pharmacy	Drug Trading #538503	Drugstore Pharmacy #1556	Fraser Lake Medicine Centre
Chester Pharmacy	Drug Trading #538986	Drugstore Pharmacy #1557	Fraser Pharmacy
Choices Pharmacy	Drug Trading #539032	Drugstore Pharmacy #1558	Fraserview Pharmacy Ltd
City Centre Pharmacy	Drug Trading #539548	Drugstore Pharmacy #1559	Front Street Pharmacy
Clinic Drugstore	Drug Trading #540944	Drugstore Pharmacy #1560	Fruitvale Pharmacy (2003) Ltd
Cloud Pharmacy	Drug Trading #541530	Drugstore Pharmacy #1562	Gaetz Pharmacy
Columbia Prescription Xpress	Drug Trading #541888	Drugstore Pharmacy #1563	Gain Pharmacy
Columbia Street Pharmacy	Drug Trading #541890	Drugstore Pharmacy #6708	Garlane Pharmacy #1
Community Apothecary	Drug Trading #542204	Drugstore Pharmacy #6726	Garlane Pharmacy #2

Garlane Prescriptions	Lallicare Pharmacy #1	London Drugs #50	Medicine Shoppe #148
Gateway Pharmacy	Lallicare Pharmacy #2	London Drugs #51	Medicine Shoppe #149
Glen Pharmacy	Lambert-Kipp Pharmacy Ltd	London Drugs #52	Medicine Shoppe #156
Glencourt Distributors	Lancaster Medi Suppl & Presc 1	London Drugs #53	Medicine Shoppe #163
Glover Medicine Ctr Pharmacy	Lancaster Medi Suppl & Presc 4	London Drugs #54	Medicine Shoppe #168
Glovers Medicine Centre Pharma	Lancaster Prescriptions #2	London Drugs #55	Medicine Shoppe #175 (The)
Golden Ears Pharmacy	Langdon Pharmacy	London Drugs #56	Medicine Shoppe #195
Gonzales Pharmacy	Laurel Prescriptions	London Drugs #61	Medicine Shoppe #221
Good Health Pharmacy	Linda Pharmacy	London Drugs #67	Medicine Shoppe #231(The)
Gourlays Golden Pharmacy	Lions Gate Pharmacy	London Drugs #70	Medicine Shoppe #239
Grays Compounding Remedy RX	Living Room Pharmacy	London Drugs #72	Medicine Shoppe #240
Grove Pharmacy	Loblaw Pharmacy #1520	London Drugs #73	Medicine Shoppe #253
Haney Pharmacy	Loblaw Pharmacy #1522	London Drugs #74	Medicine Shoppe #254
Hart Drug Mart	Loblaw Pharmacy #1523	London Drugs #75	Medicine Shoppe #255
Harvard Pharmacy	Loblaw Pharmacy #1528	London Drugs #76	Medicine Shoppe #259
Harvest Drive Pharmacy	Loblaw Pharmacy #1532	London Drugs #77	Medicine Shoppe #268
Hastings Pharmacy	Loblaw Pharmacy #1552	London Drugs #78	Medicine Shoppe #281
HealthPlus Pharmacy	Loblaw Pharmacy #1561	London Drugs #80	Medicine Shoppe #285
Healthside Pharmacy	Loblaw Pharmacy #1564	London Drugs #81	Medicine Shoppe #292
Heart IDA Cadboro Bay	Loblaw Pharmacy #4368	London Drugs #82	Medicine Shoppe #309
Pharmacy	Loblaw Pharmacy #4369	London Drugs #85	Medicine Shoppe #312
Heart IDA Fairfield Pharmacy	Loblaw Pharmacy #4399	London Drugs 71-Marine &	Medicine Shoppe #321
Heart Pharmacy IDA	Loblaw Pharmacy #4590	Byrne	Medicine Shoppe #325
Heart Pharmacy IDA	Loblaw Pharmacy #4969	Lonsdale Pharmacy	Medicine Shoppe #332
Heritage Park Pharmacy	Loblaw Pharmacy #4979	Lonsdle & 3rd Pharmacy	Medicine Shoppe #333
High Gate pharmacy Ltd	Loblaw Pharmacy (T&T Market)	Low Cost Western pharmacy	Medicine Shoppe #350
Hogarth's Clinic Pharmacy Ltd	Locks Prescription Pharma Ltd	Low Cost Western Pharmacy #2	Medicine Shoppe Pharmacy
Hollyburn Medicine Ctr Pharm	London Drugs #02	Lynnvalley Pharmacy	#169
Home and Community Care	London Drugs #03	MacDonalds Prescriptions #3	Mediglen Pharmacy
Hope Pharmacy	London Drugs #04	MacDonalds Prescriptions #4	Medis Pharmacy
Howe Sound Pharmacy Ltd	London Drugs #05	Macdonalds Prescriptions #5	Medisave Pharmacy #1
Ideal Drug Mart Ltd	London Drugs #06	MacDonalds Prescriptions Ltd	Medisave Pharmacy #3
IGS Value Drug Mart	London Drugs #07	Main Prescriptions	Medisave Pharmacy #4
IHS Pharmacy	London Drugs #08	Main Station Pharmacy	Medisave Pharmacy #5
Imperial Pharmacy	London Drugs #09	Main Street Pharmacy	Medisave Pharmacy #6
Ingram Clinic Pharmacy	London Drugs #10	Main Street Remedys RX	Medisave Pharmacy #7
Island Hlth Home & Com Care	London Drugs #11	Mandasi Pharmacy	Medlandia Compounding
Island Pharmacy #06	London Drugs #12	Manshadi Pharmacy #2	Pharmacy
Island Pharmacy #08	London Drugs #14	Maple Pharmacy	Memorial Compounding Medic
Island Pharmacy #10	London Drugs #15	Marina Pharmacy	Ctr
Jeffs IDA Pharmacy	London Drugs #16 - Clearbrook	Marks Pharmacy	Metrocare Pharmacy
Jubilee Pharmacy Ltd	London Drugs #17	Marks Pharmacy #5	Minoru Pharmacy
Kaslo drugs (1980) Ltd	London Drugs #18	Marmar Pharmacy	Miracle Prescrip Remedy RX
Kent Pharmacy Ltd	London Drugs #19	Marshall Pharmacy Ltd	MJS Natural Pharmacy
Kerrisdale Pharmacy	London Drugs #25	McCallum Pharmacy	MJ's Natural Pharmacy #3
King George Medic Pharmacy	London Drugs #28	McCue Drugs	MJs Natural Pharmacy no 2
Kipp-Mallery Pharmacy	London Drugs #29	McKesson Spclty Prescript Svcs	Morgan Creek Medicine Centre
Knights Medicine Centre	London Drugs #35	Meadows Pharmacy	Murrayville Healthcentre Pharm
Knowltons Drugstore	London Drugs #36	Medical Centre Pharmacy	Nanaimo Home & Community
Kootenay Boundary Reg Hosp	London Drugs #37	Medical Centre Prescriptions	Care
Phm	London Drugs #39	Medical Pharmacy	Nanaimo Pharmacy
Kornak & Hamms Pharmacy	London Drugs #41	Medicare Pharmacy	Nanoose Medicine Centre
Kripps Pharmacy	London Drugs #42	Medicine Centre #4	Natural Choice Pharmacy
Krolls Surrey Pharmacy Ltd	London Drugs #44	Medicine Guru Pharmacy #2	Naz's Pharmacy #3
La Vie Remedys Pharmacy	London Drugs #46	Medicine Shoppe #116	Nazs Prescription Plus Pharm 2
Lakeside Medicine Centre	London Drugs #47	Medicine Shoppe #142 (The)	Nazs Prescription Plus Pharma



Nesters Pharmacy	Peoples Drug Mart #288	Pharmasave #092	Pharmasave #282
New Life Pharmacy	Peoples Drug Mart #317	Pharmasave #095	Pharmasave #284
Newton Pharmacy	Peoples Drug Mart #334	Pharmasave #096	Pharmasave #285
Next Door Pharmacy	Peoples Drug Mart #347	Pharmasave #097	Pharmasave #286
Nolans Clinic Pharmacy	Peoples Drug Mart #365	Pharmasave #098	Pharmasave #287
Nolans Pharmasave drugs #222	Peoples Pharmacy #301	Pharmasave #099	Pharmasave #291
North Fraser Drugs	Peoples Pharmacy #321	Pharmasave #100	Pharmasave #295
North Shore Pharmacy	Peoples Pharmacy #344	Pharmasave #102	Pharmasave #298
North West Pharmacy	Peoples Pharmacy #356	Pharmasave #105	Pharmasave #87
Northburn Prescriptions Ltd	Peoples Pharmacy #357	Pharmasave #106	Pharmasave & Food #142
Northmount Pharmacy Ltd	Peoples Pharmacy #364	Pharmasave #107	Pharmasave 008 - Diamond
Nucare Pharmacy	People's Pharmacy #369	Pharmasave #108	Drugs
Oakridge South Tower Pharmacy	Peoples Pharmacy #372	Pharmasave #115	Pharmasave Ganges #120
Ocean Walk Pharmacy	Peoples Pharmacy #374	Pharmasave #129	Pharmasave Health Centre #001
Oliver Remedy Rx Pharmacy	Peoples Pharmacy #378	Pharmasave #139	Pharmasave Health Centre #002
Omnicare Pharmacy	Peoples Pharmacy #379	Pharmasave #148	Pharmasave Health Centre #003
Otter Co-op Pharmacy	Peoples Pharmacy #380	Pharmasave #151	Pharmasave Health Centre #007
Out Reach Pharmacy	Peoples Pharmacy #388	Pharmasave #154	Pharmasave Health Centre #010
Overwaitea Foods & Drugs #70	Pharmachoice #007	Pharmasave #158( Now Peoples)	Pharmasave Health Centre #011
Overwaitea Pharm 21 Frt Nelson	Pharmacists Clinic	Pharmasave #162	Pharmasave Health Centre #015
Overwaitea Pharmacy #16	Pharmacy Drugstore	Pharmasave #178	Pharmasave Health Centre #016
Overwaitea Pharmacy #219	Pharmacy Drugstore #2	Pharmasave #179	Pharmasave Health Centre #020
Overwaitea Pharmacy #24	Pharmalife Pharmacy	Pharmasave #181	Pharmasave Health Centre #022
Overwaitea Pharmacy #34	Pharmasave #004	Pharmasave #182	Pharmasave Health Centre #024
Owl Drugs	Pharmasave #005	Pharmasave #183	Pharmasave Health Centre #027
P & A Pharmacy Ltd	Pharmasave #006	Pharmasave #190	Pharmasave Health Centre #029
Pacific Care Pharmacy	Pharmasave #009	Pharmasave #198	Pharmasave Health Centre #030
Pacific Pharm & Medical Spls 2	Pharmasave #012	Pharmasave #202	Pharmasave Health Centre #038
Pacific Prescript & Medcl Sply	Pharmasave #014	Pharmasave #203	Pharmasave Health Centre #050
Park Pacific Pharmacy	Pharmasave #019	Pharmasave #205	Pharmasave Health Centre #051
PDC Pharmacy	Pharmasave #028	Pharmasave #206	Pharmasave Health Centre #052
Pender Island Pharmacy	Pharmasave #031	Pharmasave #211	Pharmasave Health Centre #054
Peninsula Health Unit	Pharmasave #032	Pharmasave #213	Pharmasave Health Centre #058
Peoples Drug Mart #027	Pharmasave #034	Pharmasave #214	Pharmasave Health Centre #061
Peoples Drug Mart #043	Pharmasave #037 (Cambie)	Pharmasave #221	Pharmasave Health Centre #064
Peoples Drug Mart #072	Pharmasave #042	Pharmasave #231	Pharmasave Health Centre #080
Peoples Drug Mart #076	Pharmasave #043	Pharmasave #232	Pharmasave Health Centre #207
Peoples Drug Mart #077	Pharmasave #056	Pharmasave #241	Pharmasave Hlth Ctr #049
Peoples Drug Mart #093	Pharmasave #057	Pharmasave #242	Pharmasave James Bay #130
Peoples Drug Mart #110	Pharmasave #059	Pharmasave #244	Pharmasave Oak Bay #152
Peoples Drug Mart #119	Pharmasave #060	Pharmasave #246	Pharmasave Scott Town #167
Peoples Drug Mart #122	Pharmasave #063	Pharmasave #248	Pharmatrust Pharmacy
Peoples Drug Mart #123	Pharmasave #065	Pharmasave #249	Pharmatrust Pharmacy #2
Peoples Drug Mart #128	Pharmasave #066	Pharmasave #250	Pharmawest Pharmacy
Peoples Drug Mart #134	Pharmasave #067	Pharmasave #253	Pharmax Health
Peoples Drug Mart #135	Pharmasave #071	Pharmasave #255	Pharmcity Drugs #3
Peoples Drug Mart #137	Pharmasave #072	Pharmasave #257	Pharmsave 045 Newport Village
Peoples Drug Mart #139	Pharmasave #073	Pharmasave #260	Phoenix Dispensary Ltd
Peoples Drug Mart #146	Pharmasave #077	Pharmasave #264	PHS Labpharma
Peoples Drug Mart #147	Pharmasave #081	Pharmasave #265	Point Grey Pharmacy
Peoples Drug Mart #168	Pharmasave #082	Pharmasave #267	Pratts Compounding Pharmacy
Peoples Drug Mart #175	Pharmasave #083	Pharmasave #270	Prescription Hlth Studio Inc
Peoples Drug Mart #180	Pharmasave #084	Pharmasave #274	Pricesmart #2218
Peoples Drug Mart #188	Pharmasave #086	Pharmasave #275	Pricesmart Foods Pharma #2208
Peoples Drug Mart #193	Pharmasave #088	Pharmasave #278	Pricesmart Foods Pharma #2215
Peoples Drug Mart #239	Pharmasave #089	Pharmasave #280	Pricesmart Foods Pharma #2228

Pricesmart Foods Pharma #2240	Rexall Drug Store #7181	Safeway Food & Drug	Safeway Food & Drug-Pharma
Pricesmart Foods Pharma #2242	Rexall Drug Store #7182	Pharma#082	122
PriceSmart Foods Pharma #2249	Rexall Drug Store #7185	Safeway Food & Drug	Safeway Food & Drug-Pharma
PriceSmart Foods Pharma #2256	Rexall Drug Store #7187	Pharma#153	126
Pricesmart Foods Pharma #2274	Rexall Drug Store #7191	Safeway Food & Drug-Pharma	Safeway Food & Drug-Pharma
Pricesmart Foods Pharmacy 2207	Rexall Drug Store #7193	62	127
Pricesmart Foods Pharmacy 2263	Rexall Drug Store #7194	Safeway Food & Drug-Pharma #2	Safeway Food & Drug-Pharma
Pricesmart Foods	Rexall Drugstore # 7121	Safeway Food & Drug-Pharma	133
Pharmacy#2235	Rexall Drugstore # 7125	#20	Safeway Food & Drug-Pharma
Promontory Pharmacy	Rexall Drugstore # 7177	Safeway Food & Drug-Pharma	138
Prosper Pharmacy	Rexall Drugstore #7102	#23	Safeway Food & Drug-Pharma
Public Trustees Office	Rexall Drugstore #7103	Safeway Food & Drug-Pharma	140
Pure Integrative Pharmacy	Rexall Drugstore #7107	#24	Safeway Food & Drug-Pharma
Pure Integrative Pharmacy	Rexall Drugstore #7111	Safeway Food & Drug-Pharma	148
Pure Integrative Pharmacy #01	Rexall Drugstore #7116	#33	Safeway Food & Drug-Pharma
Pure Integrative Pharmacy #10	Rexall Drugstore #7123	Safeway Food & Drug-Pharma	159
Pure Integrative Pharmacy #11	Rexall Drugstore #7129	#42	Safeway Food & Drug-Pharma
Pure Integrative Pharmacy #16	Rexall Drugstore #7133	Safeway Food & Drug-Pharma	161
Pure Integrative Pharmacy #6	Rexall Drugstore #7152	#43	Safeway Food & Drug-Pharma
Pure Integrative Pharmacy #7	Rexall Drugstore #7180	Safeway Food & Drug-Pharma	162
Pure Integrative Pharmacy #8	Rexall Drugstore 7139 Sooke Rd	#44	Safeway Food & Drug-Pharma
Pure Integrative Pharmacy #9	Rexall Drugstore Royal Ctr	Safeway Food & Drug-Pharma	165
Pure Integrative Pharmacy#4	Richport Pharmacy	#58	Safeway Food & Drug-Pharma
Quadra Maple Pharmacy	Ridegeway Pharmacy Remedy RX	Safeway Food & Drug-Pharma	170
Qualicum Medicine Centre	Robins Pharmacy	#59	Safeway Food & Drug-Pharma
Queensborough Community	Roots Pharmacy	Safeway Food & Drug-Pharma	171
Pharma	Royal Oak Drugs Ltd	#61	Safeway Food & Drug-Pharma
Raven Pharmacy	Royal Oak Health Unit	Safeway Food & Drug-Pharma	184
REACH Centre	RX R US Pharmacy	#71	Safeway Food & Drug-Pharma
Regency #6 Medicine Centre	RX Ram Pharmacy Specialists	Safeway Food & Drug-Pharma	189
Regency Medicine Centre	Rx Save Pharmacy	#76	Safeway Food & Drug-Pharma
Regency Prescriptions #1	Safeway Food & Drug Pharma #1	Safeway Food & Drug-Pharma	191
Regency Prescriptions #3	Safeway Food & Drug Pharma #1	#78	Safeway Food & Drug-Pharma
Remedy RX 366	Safeway Food & Drug Pharma	Safeway Food & Drug-Pharma	193
Remedy's RX 261	110	#84	Safeway Food & Drug-Pharma
Remedy's RX 367	Safeway Food & Drug Pharma	Safeway Food & Drug-Pharma	198
Rexall Drug Store #7104	123	#88	Safeway Food & DrugPharma
Rexall Drug Store #7106	Safeway Food & Drug- Pharma	Safeway Food & Drug-Pharma	2271
Rexall Drug Store #7109	14	#89	Safeway Food & Drug-Pharma
Rexall Drug Store #7110	Safeway Food & Drug Pharma	Safeway Food & Drug-Pharma	820
Rexall Drug Store #7114	144	#90	Safeway Food & Drug-
Rexall Drug Store #7117	Safeway Food & Drug Pharma	Safeway Food & Drug-Pharma	Pharma#142
Rexall Drug Store #7122	182	#92	Safeway Food & DrugPharmacay
Rexall Drug Store #7126	Safeway Food & Drug Pharma	Safeway Food & Drug-Pharma	47
Rexall Drug Store #7127	196	#93	Saigon Pharmacy
Rexall Drug Store #7128	Safeway Food & Drug -Pharma	Safeway Food & Drug-Pharma	Salmon Arm Prescription Centre
Rexall Drug Store #7154	36	#99	Sams Pharmacy
Rexall Drug Store #7157	Safeway Food & Drug -Pharma	Safeway Food & Drug-Pharma	Satnam Pharmacy
Rexall Drug Store #7158	38	109	Save On Foods #2221
Rexall Drug Store #7159	Safeway Food & Drug -Pharma	Safeway Food & Drug-Pharma	Save On Foods #909
Rexall Drug Store #7160	70	114	Save On Foods #916
Rexall Drug Store #7161	Safeway Food & Drug Pharma	Safeway Food & Drug-Pharma	Save On Foods #921
Rexall Drug Store #7162	819	115	Save On Foods #924
Rexall Drug Store #7164	Safeway Food & Drug	Safeway Food & Drug-Pharma	Save On Foods Pharma #2213
Rexall Drug Store #7174	Pharma#007	121	Save On Foods Pharmacy #0943
Rexall Drug Store #7175			Save On Foods Pharmacy #919

Save On Foods Pharmacy #922	SaveOnFoods Phrm 965	Shoppers Drug Mart #2205	Shoppers Drug Mart #2279
Save On Foods Pharmacy #923	ColgeHts	Shoppers Drug Mart #2207	Shoppers Drug Mart #228
Save On Foods Pharmacy #933	SaveOnFoods Phrm	Shoppers Drug Mart #2208	Shoppers Drug Mart #2282
Save On Foods Pharmacy #981	967Spruceland	Shoppers Drug Mart #2209	Shoppers Drug Mart #2283
Save-On Food & Drugs #97	SaveOnFoods&Drugs	Shoppers Drug Mart #221	Shoppers Drug Mart #2284
Save-On Food & Drugs #972	984WalnutGrv	Shoppers Drug Mart #2211	Shoppers Drug Mart #2285
Save-On Foods & Drugs #973	Sav-On-foods Pharma 939-	Shoppers Drug Mart #2212	Shoppers Drug Mart #2288
Save-On Foods and Drugs #935-E	Nordel	Shoppers Drug Mart #2213	Shoppers Drug Mart #2289
SaveOn Foods Pharm 989 LynVlly	Sav-On-Foods Pharmacy #998	Shoppers Drug Mart #2214	Shoppers Drug Mart #2290
Save-On Foods Pharmacy #952	SavOnFoods Phrm949Terminal	Shoppers Drug Mart #2215	Shoppers Drug Mart #2291
Save-On Foods Pharmacy #956	Prk	Shoppers Drug Mart #2216	Shoppers Drug Mart #2292
Save-On Foods Pharmacy #975	Scott Road Pharmacy	Shoppers Drug Mart #2217	Shoppers Drug Mart #2294
SaveOn Foods Phrm	Sequence Care Pharmacy	Shoppers Drug Mart #2218	Shoppers Drug Mart #2295
959FrenchCrk	Service Plus #3	Shoppers Drug Mart #222	Shoppers Drug Mart #2297
SaveOnfoods Pharm	Shawnigan Lake Peoples	Shoppers Drug Mart #2220	Shoppers Drug Mart #2299
932Lakeshore	Phrm304	Shoppers Drug Mart #2221	Shoppers Drug Mart #230
SaveOnFoods Pharm	Shiraz Pharmacy	Shoppers Drug Mart #2222	Shoppers Drug Mart #231
948Woodgrove	Shoppers Drug Mart #201	Shoppers Drug Mart #2223	Shoppers Drug Mart #232
SaveOnFoods Pharm 968Hart	Shoppers Drug Mart #202	Shoppers Drug Mart #2224	Shoppers Drug Mart #233
Hwy	Shoppers Drug Mart #203	Shoppers Drug Mart #2225	Shoppers Drug Mart #234
SaveOnfoods Pharm	Shoppers Drug Mart #204	Shoppers Drug Mart #2226	Shoppers Drug Mart #236
969Ironwood	Shoppers Drug Mart #205	Shoppers Drug Mart #223	Shoppers Drug Mart #237
SaveOnFoods Pharma	Shoppers Drug Mart #208	Shoppers Drug Mart #2231	Shoppers Drug Mart #238
931Shahali	Shoppers Drug Mart #209	Shoppers Drug Mart #2234	Shoppers Drug Mart #239
SaveOnFoods Pharma	Shoppers Drug Mart #210	Shoppers Drug Mart #2235	Shoppers Drug Mart #241
977Saanch	Shoppers Drug Mart #2102	Shoppers Drug Mart #2236	Shoppers Drug Mart #242
Save-On-Foods Pharmacy #902	Shoppers Drug Mart #2107	Shoppers Drug Mart #2237	Shoppers Drug Mart #243
Save-On-Foods Pharmacy #903	Shoppers Drug Mart #2109	Shoppers Drug Mart #2238	Shoppers Drug Mart #244
Save-On-Foods Pharmacy #904	Shoppers Drug Mart #211	Shoppers Drug Mart #2239	Shoppers Drug Mart #246
Save-On-Foods Pharmacy #907	Shoppers Drug Mart #2112	Shoppers Drug Mart #2243	Shoppers Drug Mart #248
Save-On-Foods Pharmacy #910	Shoppers Drug Mart #2113	Shoppers Drug Mart #2244	Shoppers Drug Mart #251
Save-On-Foods Pharmacy #915	Shoppers Drug Mart #212	Shoppers Drug Mart #2245	Shoppers Drug Mart #252
Save-On-Foods Pharmacy #927	Shoppers Drug Mart #2121	Shoppers Drug Mart #2246	Shoppers Drug Mart #253
Save-On-Foods Pharmacy #928-	Shoppers Drug Mart #2122	Shoppers Drug Mart #2248	Shoppers Drug Mart #254
W	Shoppers Drug Mart #2123	Shoppers Drug Mart #2249	Shoppers Drug Mart #255
Save-On-Foods Pharmacy #929	Shoppers Drug Mart #2125	Shoppers Drug Mart #225	Shoppers Drug Mart #257
Save-On-Foods Pharmacy #936	Shoppers Drug Mart #2126	Shoppers Drug Mart #2250	Shoppers Drug Mart #258
Save-On-Foods Pharmacy #937	Shoppers Drug Mart #2127	Shoppers Drug Mart #2251	Shoppers Drug Mart #260
Save-On-Foods Pharmacy #946	Shoppers Drug Mart #213	Shoppers Drug Mart #2252	Shoppers Drug Mart #261
Save-On-Foods Pharmacy #955	Shoppers Drug Mart #2131	Shoppers Drug Mart #2254	Shoppers Drug Mart #262
Save-On-Foods Pharmacy #957	Shoppers Drug Mart #2133	Shoppers Drug Mart #2255	Shoppers Drug Mart #263
Save-On-Foods Pharmacy #962	Shoppers Drug Mart #2139	Shoppers Drug Mart #2256	Shoppers Drug Mart #265
Save-On-Foods Pharmacy #963	Shoppers Drug Mart #214	Shoppers Drug Mart #2257	Shoppers Drug Mart #266
Save-On-Foods Pharmacy #966	Shoppers Drug Mart #2141	Shoppers Drug Mart #2259	Shoppers Drug Mart #267
Save-On-Foods Pharmacy #979	Shoppers Drug Mart #2143	Shoppers Drug Mart #226	Shoppers Drug Mart #268
Save-On-Foods Pharmacy #980	Shoppers Drug Mart #2152	Shoppers Drug Mart #2260	Shoppers Drug Mart #269
Save-On-Foods Pharmacy #983	Shoppers Drug Mart #2153	Shoppers Drug Mart #2264	Shoppers Drug Mart #271
Save-On-Foods Pharmacy #987	Shoppers Drug Mart #2156	Shoppers Drug Mart #2266	Shoppers Drug Mart #272
Save-On-Foods Pharmacy #988	Shoppers Drug Mart #2158	Shoppers Drug Mart #2267	Shoppers Drug Mart #273
Save-On-Foods Pharmacy #990	Shoppers Drug Mart #216	Shoppers Drug Mart #227	Shoppers Drug Mart #274
Save-On-Foods Pharmacy #992	Shoppers Drug Mart #217	Shoppers Drug Mart #2270	Shoppers Drug Mart #275
Save-On-Foods Pharmacy #993	Shoppers Drug Mart #219	Shoppers Drug Mart #2271	Shoppers Drug Mart #276
Save-On-Foods Pharmacy #996	Shoppers Drug Mart #2200	Shoppers Drug Mart #2273	Shoppers Drug Mart #277
Save-On-Foods Pharmacy #999	Shoppers Drug Mart #2201	Shoppers Drug Mart #2275	Shoppers Drug Mart #278
SaveOnFoods Phrm 951 Ctry	Shoppers Drug Mart #2203	Shoppers Drug Mart #2276	Shoppers Drug Mart #279
Club	Shoppers Drug Mart #2204	Shoppers Drug Mart #2277	Shoppers Drug Mart #280

Shoppers Drug Mart #281	Target Store #3575	University Pharmacy	Wal-Mart Pharmacy #3158
Shoppers Drug Mart #283	Target Store #3586	Urban Fare Pharma 914-	Wal-Mart Pharmacy #3163
Shoppers Drug Mart #286	Target Store #3616	Yaletown	Wal-Mart Pharmacy #3167
Shoppers Drug Mart #287	Target Store #3617	Valley Evergreen Pharmacy	Wal-Mart Pharmacy #3169
Shoppers Drug Mart #288	Target Store #3688	Vancouver Pharmacy #2	Wal-Mart Pharmacy #3183
Shoppers Drug Mart #290	Target Store #3690	Vancouver Pharmacy-The Lux	Wal-Mart Pharmacy #3188
Shoppers Drug Mart #291	Target Store #3698	Vancouver Police Department	Wal-Mart Pharmacy #3199
Shoppers Drug Mart #3005	Target Store #3717	Vancouver Police Dept	Wal-Mart Pharmacy #3651
Shoppers Drug Mart #3007	Target Store #3719	Victoria Compounding Pharmacy	Wal-Mart Pharmacy #3661
Shoppers Drug Mart #3076	Target Store #3739	Victoria Hlth Unit Clinical Ph	Wal-Mart Pharmacy #5776
Shoppers Drug Mart #3079	Target Store #3744	View Pharmacy	Wal-Mart Pharmacy #5777
Sidney Pharmacy II	Target Store #3760	Village Pharmacy	Wal-Mart Pharmacy #5834
Silvermere Pharmacy	The Antidote Pharmacy #001	Viva Med Pharmacy	Wal-Mart Pharmacy #5838
Similkameen Pharmacy	The Antidote Pharmacy #2	Viva Med Pharmacy #02	Wal-Mart Pharmacy #5853
Sina Pharmacy	The Chemist # 5	Wal-Mart Pharmacy #1011	Wellness Pharmacy
Somerset Pharmacy Services	The Chemist #1	Wal-Mart Pharmacy #1015	Wescana Pharmacy #02
Sparwood Remedy RX	The Chemist #2	Wal-Mart Pharmacy #1018	Wescana Pharmacy #03
Squamish Pharmacy	The Chemist #4	Wal-Mart Pharmacy #1036	Wescana Pharmacy #04
St Pauls Hospital	The Chemist #6	Wal-Mart Pharmacy #1077	Wescana Pharmacy #05
Sterling Centre Remedy's RX	The Chemist Pharmacy #3	Wal-Mart Pharmacy #1093	Wescana Pharmacy #06
Steveston Pharmacy	The Drive Pharmacy	Wal-Mart Pharmacy #1100	Wescana Pharmacy #07
Sukhs Pharmacy	Third Ave Pharmacy	Wal-Mart Pharmacy #1104	Wescana Pharmacy #09
Sukhs Pharmacy #2	Thrifty Foods and Pharmacy #06	Wal-Mart Pharmacy #1106	Wescana Pharmacy#1
Sullivan Pharmacy Inc	Thrifty Foods and Pharmacy #10	Wal-Mart Pharmacy #1112	West 10th Medical Pharmacy
Summerland Medicine Centre	Thrifty Foods and Pharmacy #13	Wal-Mart Pharmacy #1113	West Coast Pharmacy
Suncoast Pharmacy	Thrifty Foods And Pharmacy #16	Wal-Mart Pharmacy #1119	West End Medicine Centre
Sunnyside Evergreen Pharmacy	Thrifty Foods and Pharmacy #19	Wal-Mart Pharmacy #1143	Westview Pharmacy
Sunrise Pharmacy Ltd	Thrifty Foods and Pharmacy #20	Wal-Mart Pharmacy #3008	Whalley Pharmacy
Sunset Pharmacy Limited	Thrifty Foods and Pharmacy #23	Wal-Mart Pharmacy #3025	White Clinic Pharmacy
Super Grocer & Pharmacy	Thrifty Foods and Pharmacy #24	Wal-Mart Pharmacy #3040	White Rock Pharmacy
Surlang MedCentre	Thrifty Foods and Pharmacy #27	Wal-Mart Pharmacy #3042	Willowbrook Pharmacy
Tabor Pharmacy	Thrifty Foods and Pharmacy #29	Wal-Mart Pharmacy #3057	Yale Central Pharmacy
Target Store #3508	Toys Pharmacy	Wal-Mart Pharmacy #3059	York Pharmacy
Target Store #3509	Tumbler Ridge Pharmacy	Wal-Mart Pharmacy #3060	Your Community Pharmacy
Target Store #3512	Tux Pharmacy #1	Wal-Mart Pharmacy #3070	Yyoung Medicine Mart
Target Store #3534	Unicare Pharmacy	Wal-Mart Pharmacy #3072	YYoung Medicine Mart Main
Target Store #3548	Universal Pharmacy	Wal-Mart Pharmacy #3098	
Target Store #3557	University Heights Pharmacy	Wal-Mart Pharmacy #3109	

## Appendix 5 Third Party Independent Report for Non-Financial Information



### INDEPENDENT AUDITOR'S REPORT TO Health Products Stewardship Association

We have audited the following Sections within Health Products Stewardship Association's (the "Stewardship Agency") Annual Report for the year ended December 31, 2014 (together the "Subject Matter"):

- Section #1 *collection facilities;*
- Section #2 *Product sold and collected*

The objective of this Report is to disclose how the Stewardship Agency's management has discharged its responsibility to report on the Subject Matter in accordance with Sections 8(2)(b), (d) and (e) of the Recycling Regulation.

The Subject Matter is the responsibility of the Stewardship Agency's management who has prepared the Subject Matter in accordance with the evaluation criteria which are an integral part of the Subject Matter. Our responsibility is to express an opinion on this Subject Matter based on our audit. Our audit does not constitute a legal determination on the Stewardship Agency's compliance with the Recycling Regulation.

### EVALUATION CRITERIA

The suitability of the evaluation criteria is the responsibility of management. The evaluation criteria presented in Attachment 1 are an integral part of the Subject Matter and address the relevance, completeness, reliability, neutrality and understandability of the Subject Matter.

### SCOPE OF THE AUDIT

We carried out our audit in accordance with the International Standard on Assurance Engagements 3000 (ISAE 3000) published by the International Federation of Accountants. This Standard requires, amongst others, that the assurance team possesses the specific knowledge, skills and professional competencies needed to understand and audit the information included within the Subject Matter, and that they comply with specific requirements to ensure their independence.

An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the Subject Matter. An audit also includes assessing the evaluation criteria used and significant estimates made by management, as well as evaluation overall presentation of the Subject Matter. The main elements of our work are presented in Attachment 1.



**OPINION**

In our opinion, the Subject Matter within the Stewardship Agency's Annual Report for Report for the year ended December 31, 2014 presents fairly in accordance with the evaluation criteria, in all material respects:

- the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation;
- the description of how total amounts of the producer's product sold and collected has been calculated in accordance with Section 8(2)(e).

Our report has been prepared solely for the purposes of management's stewardship under the Recycling Regulation and is not intended to be and should not be used for any other purpose. Our duties in relation to this report are owed solely to the Corporation, and accordingly, we do not accept any responsibility for loss occasioned to any other party acting or refraining from acting based on this report.



**OUSELEY HANVEY CLIPSHAM DEEP LLP**  
Licensed Public Accountants

Ottawa, Ontario  
June 12, 2015

**Attachment 1 to  
the Auditor's  
Report Evaluation**

*Evaluation Criteria*

Assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

Specific Disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per annual report	Reference (Page # / Table #)
1160 collection facilities for year ending December 31, 2014	Page 1, 14, Table 1
96,677 kg was returned for disposal	Page 1, 3, 15, Table 1, Appendix 2
Collection locations	Appendix 4

**Criteria**

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

1. We obtained a list of all of the Collection Facilities from the Association as at December 31, 2014.
2. The listing stated 1160 facilities, matching the number in the 2014 annual report.

## Attachment 1 to the Auditor's Report Evaluation Criteria (ctd).

3. We randomly selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested. Registration forms were not available for most of the locations. This is because as of January 1, 2012 the Association began using a new company to manage the program. Any forms would be with the old company, and could not be retrieved. Management indicated that starting in 2012, there were registration forms filled out and retained for new registrants. They will not go back and get old registrants to sign a new form. Newer locations tested did have forms. We called each facility and verified the existence by confirming the address of the facility. We asked each facility to acknowledge the existence of the Medication Returns Program pails at the location. Two out of the thirty sites only accepted returns from their own patients. One did not accept any returns. Twenty-seven were aware of the program, and accepted returns. .
4. To test the completeness of the listing, we selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested. We traced these from the clients listing to Appendix 4 in the annual report. There were no exceptions, all locations appeared in Appendix 4.
5. We obtained the historical data for the total number of Collection Facilities for the past 3 years as reported by the Association in the annual reports: (2014 – 1160; 2013 – 1132; 2012 – 1095). The fluctuation over the 3 year period is 6%, and is because of a general increase in the number of sites.

The following evaluation criteria were applied to the assessment of the description of how total amounts of the producer's product sold and collected and, if applicable, the producer's recovery rate has been calculated in accordance with Section 8(2)(e); and,

1. All of the product is collected by one company, Stericycle.
2. We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations
3. All of the product is sent for incineration. Nothing is recovered or sold.
4. We obtained the quarterly Certificates of Destruction provided by Stericycle. We agreed this to the monthly invoices, and investigated and variances.
5. We totaled the Certificates of Destruction for the year, and agreed this to the total in the annual report (96,676.93 kgs).