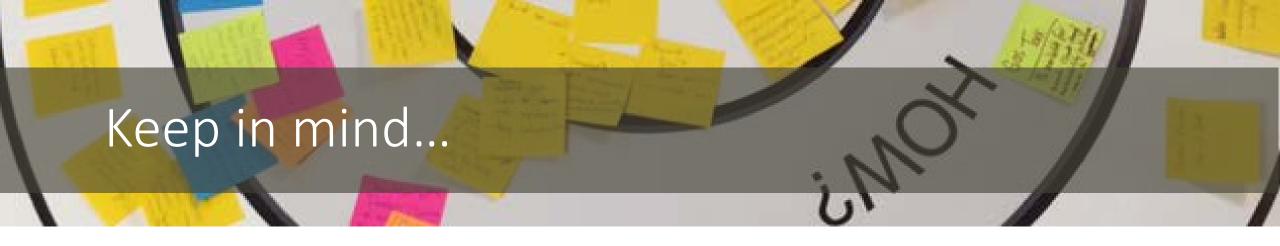


To think through how a changing climate may impact service delivery for BCs public sector, consider what resilience looks like in this context, and how we can work towards it.

Now. Wow! How?

Working in table groups, organized by organization, you will each pick a service that the identified organization is responsible for providing. With this in mind, you will work through three sets of questions:

- 1. What weather related impacts are already affecting this service delivery? (NOW.)
- 2. What would "resilience" look like for this service? (WOW!)
- 3. How can we get there? (HOW?)



This is an exercise to think about present assets, setting goals for the future and identifying possible means for achieving these goals.

We do not need to arrive at consensus but rather document all ideas.

This is not a planning exercise aimed at decision making.

The results can help lead to a strategic conversation.



Pick an organization.

Pick a service that organization is responsible for providing.



What is the current state NOW?

Consider:

What weather related impacts are already affecting this service delivery? What weather conditions are already considered in how the service is delivered? Are there other stressors that affect this service now?

Reflect, then write 3 sticky notes per person. Each person adds their sticky notes to the NOW. ring and explains to the group. As a group, cluster similar or related ideas.



What would WOW look like?

Consider:

What would resilience in the delivery of this service look like? What does being climate ready look like?

Reflect, then write 3 sticky notes per person. Each person adds their sticky notes to the WOW! ring and explains to the group. As a group, cluster similar or related ideas.

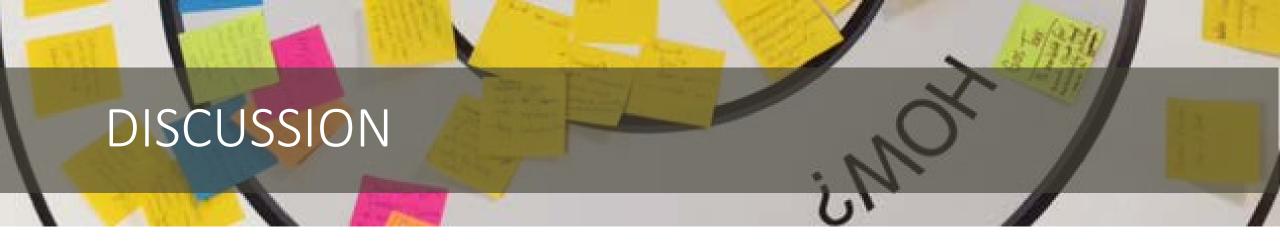


How do we get there?

Consider:

What are the ways that we can get from NOW to WOW? What actions, measures, initiatives can we undertake? What do we <u>need</u> to move from NOW to WOW?

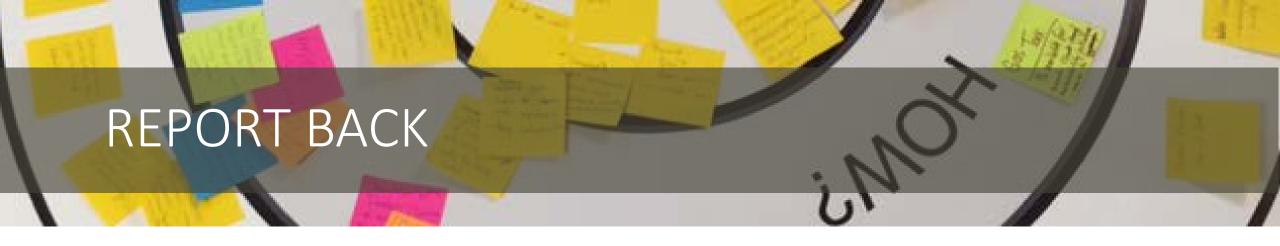
Reflect, then write 3 sticky notes per person. Each person adds their sticky notes to the HOW? ring and explains to the group. As a group, cluster similar or related ideas.



Consider:

Can you notice any trends in the ideas or clusters?
Are some of the HOWs more actionable than others?
Is there anything missing?

Each participant should "vote" by putting check marks on their top 3 HOW actions.



Any volunteers to comment on:

Were there any trends or patterns in your findings?

Did any of the "findings" surprise you?

Could you see your organization taking up any of the HOW activities?

