

# BC Family Information Liaison Unit (BC FILU)



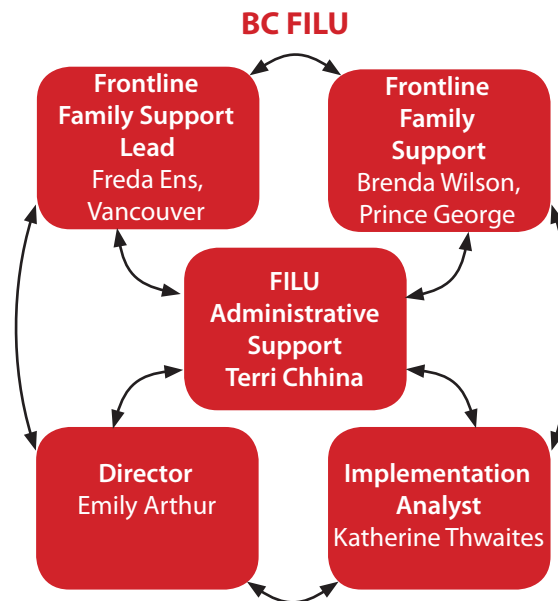
Assistance and support  
for families of missing  
and murdered Indigenous  
women and girls



## Who we are

The BC FILU is a provincial frontline victim service unit for families of missing or murdered Indigenous women and girls—designed to assist them in accessing information they are seeking related to the loss of their loved one.

Located within the B.C. Ministry of Public Safety and Solicitor General, our team is primarily located in Vancouver, with an additional office in Prince George to better support access to BC FILU services by families and communities in Northern B.C.



Confidential, culturally responsive, trauma-informed and victim-centred assistance

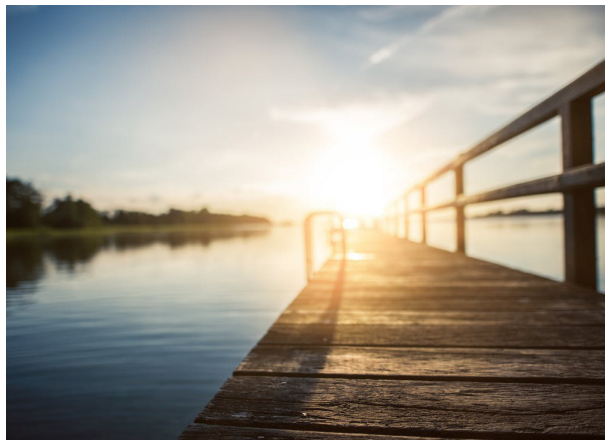
## What we do

Our mandate is to support families of missing or murdered Indigenous women and girls by:

- Working with system and agency partners (e.g., police, coroners service, child and family services, health and social services, other FILUs) to gather case-specific and/or general information that family members are seeking
- Ensuring that the information is provided to family members in a trauma-informed and culturally-sensitive way
- Facilitating connections with available services and supports to promote wellness and healing (e.g., cultural supports, mainstream grief counselling)



## Who is eligible



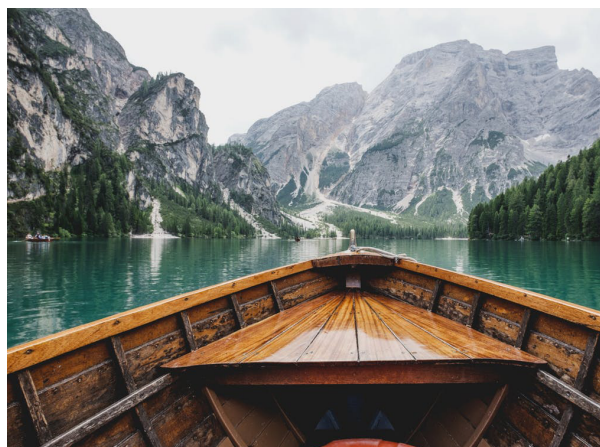
- FILU services and supports are available to family members of missing or murdered Indigenous women, whether or not they are participating in the National Inquiry
- Family members may include blood relations and non-blood relations, such as adopted families, cultural kin, foster care relatives and chosen family\*

*\*Release of information is subject to privacy laws, regulations and agency policies. In some cases, information either cannot be provided or can only be shared with legal next of kin. Where this occurs, a clear explanation will be provided to the family member.*

## Accessing FILU Services

BC FILU family support workers are now available to assist families of missing or murdered Indigenous women and girls across the province with their informational needs.

Family members may access the BC FILU directly, or through referrals by community agencies, National Inquiry Commission staff, and other provincial/ territorial FILUs.



## Contact

To connect with the BC FILU, family members and individuals can contact us through our toll-free number, email, mail or by fax:

**1-888-355-0064**

**[BCFILU@gov.bc.ca](mailto:BCFILU@gov.bc.ca)**

**[www.gov.bc.ca/family-information-liaison-unit](http://www.gov.bc.ca/family-information-liaison-unit)**

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604-660-5340 (fax)