Amended Citation

BEFORE THE EMERGENCY MEDICAL ASSISTANTS LICENSING BOARD

To: GAYLE RYON

TAKE NOTICE that the Emergency Medical Assistants Licensing Board (the "Board") has directed me, as the Director, to issue this Notice of Citation in accordance with the *Emergency Health Services Act* (the "Act") and the *Emergency Medical Assistants Regulation*, BC Reg 210/2010 (the "Regulation"). The Board will conduct a hearing to inquire into your conduct, circumstances of which are set out in the attached schedule, to determine whether you have acted incompetently and breached a term and condition of your licence.

AND FURTHER TAKE NOTICE that the hearing will be held as follows:

PLACE: Virtual Hearing, Reportex Agencies to arrange

DATE: May 11 & 12, 2021

TIME: 9:30 a.m.

AND FURTHER TAKE NOTICE that your rights relating to the hearing can be found in the

Act, the Regulation, and the Board's Rules for Complaints, Investigations and Discipline Hearings.

AND FURTHER TAKE NOTICE that at the hearing, discipline counsel will make submissions with respect to the appropriate action to be taken regarding your licence, in the event the allegations are proven.

Non-Appearance by Respondent: If you fail to appear at the date, time and place set for the hearing, the Board is entitled to proceed with the hearing in your absence upon proof of receipt of the Notice of Citation by you and may take any action, without further notice to you, that it is authorized to take under the *Act*.

Emergency Medical Assistants Licensing Board's contact information:

The mailing address of the Board for delivery is:

EMA Licensing Branch Ministry of Health PO Box 9625 Stn Prov Govt Victoria BC V8W 9P1

Fax: 250-952-1222

Attention: Director, Emergency Medical Assistants Licensing Board

Dated at Victoria , British Columbia, this 3 day of May , 2021.

Director

SCHEDULE

- 1. On or about February 11, 2020 at or near Burnaby, BC, you acted incompetently and breached a condition of your license by:
 - (a) Being disrespectful to the patient by saying to her "so you stayed and shopped at the mall all afternoon then you met up for dinner with your friends, then you decided to call us" (or words to that effect);
 - (b) Saying to the patient you were not going to take her to hospital and that she looked okay;
- 2. On or about March 26, 2020, at or near Coquitlam, with respect to a nine year old boy who had suffered a seizure, you acted incompletely and breached a term of your license, by doing one or more of the following:
 - (a) failing to assume control of the call as the most highly trained paramedic;
 - (b) failing to formulate a plan for extrication of the patient that you shared with the PCP paramedics;
 - (c) failing to delegate to the PCP paramedics the task of preparing the ambulance for transport rather than doing it yourself; and
 - (d) failing to act professionally by being loud and inappropriate with the patient in the back of the ambulance during transport and being overly aggressive in the application of painful stimulus to the patient.