

SUMMARY: Child and Family Practice Review of a Critical Injury of a Child Known to the Director in 2021

Circumstances of the Critical Injury

The review examined the Indigenous Child and Family Services (ICFS) Agency involvement with an Indigenous child who was critically injured. The child and their family received services at the time of the critical injury.

Findings

The director responded to each report about the child's safety and well-being; however, some child protection reports were inaccurately screened, and others did not consider all the available information, resulting in them not being fully assessed. This impacted the responses and service provision provided to the child and their family.

Prior to the review being finalized, the involved staff reviewed policies and practices related to issues identified through the review, all involved team leaders completed supervision training and additional hiring occurred to support more training, development and clinical supervision for the involved staff. Leadership initiated a plan to review the services provided and to identify and address future learning opportunities.

Actions

The involved ICFS Agency and the Quality Assurance team developed an action plan to review policies and practices related to consultation, assessment and screening decisions.

The review was completed in August 2022. The above action plan was completed in September 2022.