















Date: December 5, 2018

From: Eric Harris

Chair, Provincial MOCAP Review Committee

Re: IMPORTANT Information for MOCAP Call Groups

A joint committee of the Ministry of Health and Doctors of BC is updating the provincial Medical On-Call Availability Program (MOCAP) to ensure physician call groups are compensated appropriately and consistently among health regions, acknowledging availability, burden and clinical need. This update was guided by the recommendations in the May 2013 MOCAP Redesign Panel report¹.

The Provincial MOCAP Review Committee released its final report on the redesign of the MOCAP Program on December 5, 2018¹. The report assigns MOCAP levels by service with one noted exception. Of the 743 call groups that were in place at the beginning of the process, the majority remain at the same level, 67 will decrease and 66 will increase in level. See the attachment for your call group details.

With the change in how the level assignment is determined, an important revision relates to the required response times. All MOCAP levels are now required to response to a telephone call/pager within 10 minutes and attendance is based on the patient need.

These changes will be effective April 1, 2019. As part of the redesign some updates to the MOCAP contract template are under review by the Ministry of Health and Doctors of BC. Health authorities will use the updated contract template for 2019/20 MOCAP services.

¹ Information related to MOCAP, including the reports, is available at the Ministry of Health website: https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/physician-compensation/medical-on-call-availability-program-mocap

Level Assignment Review Process

The Committee recognizes that some call groups may wish to have their call group's assigned level reviewed. If your call group wishes to apply for a review, please complete the Application for MOCAP Level Assignment Review which can be found on the Ministry of Health webpage¹. Applications must be submitted via email to the health authority no later than January 14, 2019. The Committee will review your submission and provide a decision in writing.

Sincerely,

Eric Harris

Chair, Provincial MOCAP Review Committee

Attachment

Call Group Details